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A bill to be entitled An act relating to abuse, neglect, abandonment, and exploitation of aged and disabled adults and children; amending s. 20.19, F.S.; conforming duties of program offices and service districts of the Department of Health and Rehabilitative Services to reflect changes in protective investigations; amending s. 39.01, F.S.; providing definitions; amending s. 39.401, F.S.; conforming terminology and process to definitions; requiring certain reports to be sent to the protective investigation office of the department; amending s. 39.402, F.S., conforming terminology to definition changes; amending s. 39.403, F.S.; redesignating the intake function of the department as protective investigation; delineating responsibilities for protective investigation; amending s. 39.404, F.S.; conforming terminology; amending s. 39.423, P.S.; conforming a cross-reference; amending s. 415.103, F.S.; renaming the central abuse registry; requiring reports of abuse, neglect, or exploitation be handled only by the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; deleting requirement for immediate notification of district staff on all reports; clarifying confidentiality of reports in administrative hearing process; amending s. 415.104, F.S.; requiring additional information

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to be obtained on reports received; requiring utilization of standardized risk assessment instruments; requiring delivery of services through early intervention; amending s. 415.107, F.S.; conforming terminology and procedures; amending s. 415.111, F.S.; providing penalties for making false reports; amending s. 415.503, F.S.; conforming terminology and definitions; amending s. 415.504, F.S.; conforming terminology regarding the central abuse registry and tracking system; requiring all child abuse and neglect reports be made to the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing procedures and timeframes for notification of district staff on reports; clarifying confidentiality of reports in the administrative hearing process; amending s. 415.505, F.S.; requiring additional information to be obtained on reports received; requiring utilization of standardized risk assessment instruments; requiring delivery of services through early intervention; conforming terminology; amending s. 415.5055, F.S.; conforming terminology; amending s. 415.509, F.S.; conforming terminology; amending s. 415.51, F.S.; conforming terminology; amending s. 415.511, F.S.; clarifying who is covered by immunity from liability; prohibiting reprisals against persons reporting abuse or neglect;

amending s. 415.513, F.S.; providing penalties for making a false report; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraph (a) of subsection (4) and paragraph (c) of subsection (5) of section 20.19, Florida Statutes, are amended to read:

- 20.19 Department of Health and Rehabilitative Services.—There is created a Department of Health and Rehabilitative Services.
- appoint an Assistant Secretary for Programs and an Assistant Secretary for Administration, each of whom shall serve at the pleasure of, and be directly responsible to, the secretary. The secretary shall appoint a Deputy Assistant Secretary for Programs, a Deputy Assistant Secretary for Regulation and Health Facilities, a Deputy Assistant Secretary for Medicaid, and a Deputy Assistant Secretary for Health, each of whom shall serve at the pleasure of the secretary and shall be directly responsible to the Assistant Secretary for Programs.
- (a) The Assistant Secretary for Programs shall have responsibility for general statewide supervision of the administration of service programs operated by the department and such other program development and planning duties as are assigned to him by the secretary. "General statewide supervision of the administration of service programs" means service program development and planning; program research; identifying client needs and recommending solutions and priorities; developing client service programs, including the

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1 policies and standards therefor: providing technical assistance to the district administrators; assisting the district administrators in staff development and training; reviewing and monitoring district-level program operations; assuring compliance with statewide program standards and performance criteria; monitoring uniform program quality among districts: developing funding sources external to state government; and obtaining, approving, monitoring, and coordinating research and program development grants; but does not involve line authority over any health or human services program operation of the department, including the management of institutions and residential treatment programs.

- 1. Program offices shall operate in a staff capacity to the Assistant Secretary for Programs. Each program office shall be headed by a program staff director who shall be appointed by, and serve at the pleasure of, the secretary and be directly responsible to the Assistant Secretary for Programs. The Assistant Secretary for Programs shall delegate to the program offices the following responsibilities, which shall include, but are not limited to:
  - a. Identification of client meeds.
  - b. Intraprogram policy development.
    - Short-term and long-term intraprogram planning. c.
- d. Intraprogram standards setting, monitoring, and quality control.
- Intraprogram staff development, training, and technical assistance programs.
- f. Advising the Assistant Secretary for Programs and others within the department, upon request, on issues within their areas of substantive expertise.

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Developing state program plans. 1. Developing resource forecasts and working within the state on community resource development.

Secretary for Programs, to other governmental agencies and the

q. Acting as liaison, when assigned by the Assistant

i. Quality control.

public on programmatic issues.

- General statewide supervision of the administration of service programs.
- Any other program planning and development duties assigned by the secretary.
- 2. The following program offices are established and may be consolidated, restructured, or rearranged by the secretary; provided any such consolidation, restructuring, or rearranging shall be for the purpose of encouraging service integration through more effective and efficient performance of the program offices or parts thereof:
- a. Children's Medical Services Program Office. -- The responsibilities of this office encompass all children's medical services programs operated by the department.
- b. Economic Services Program Office. -- The responsibilities of this office encompass all income support programs within the department, such as aid to families with dependent children (AFDC), food stamps, and state supplementation of the supplemental security income (SSI) program.
- Developmental Services Program Office. -- The responsibilities of this office encompass programs operated by the department for developmentally disabled persons. Developmental disabilities include any disability defined in s. 393.063.

programs operated by the department.

- e. Children, Youth, and Families Program Office.—The responsibilities of this program office encompass intake services for dependent—and delinquent children, families in need of services, and children in need of services; protective investigation services for abandoned, abused, and neglected children; services provided under the Interstate Compact on the Placement of Children and the Interstate Compact on Juveniles; children's protective services; adoption; child care; foster care programs; specialized services to families; all programs operated by the department relating to delinquent children; and related mental health services for children and youth in coordination with the Alcohol, Drug Abuse, and Mental Health Program Office.
- f. Alcohol, Drug Abuse, and Mental Health Program
  Office.—The responsibilities of this office encompass all
  alcohol, drug abuse, and mental health programs operated by
  the department except those programs for children and youth
  which shall be handled in coordination with the Children,
  Youth, and Families Program Office. In addition, the
  responsibility for adult forensic programs shall be located
  within this office.
- 3.a. The secretary may appoint only one advisory council for the purpose of acting as the advisory body to each respective program office in the performance of functions assigned to program offices in subparagraph 1. Not fewer than 8 members or more than 14 members may be appointed to each program office advisory council. Representation on each program office advisory council shall include persons with

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expertise in each of the major service responsibilities of the respective program office; at least one consumer representative who shall be a client of, or parent, quardian, or spouse of, a client of the respective program office; and, to the extent possible, representation from the various geographic areas of the state. Representatives of provider groups whose principal source of support is funds from the department shall not comprise more than 25 percent of any council advisory to the Department of Health and Rehabilitative Services. Unless otherwise required by law or federal regulation, in no case shall an employee of the Department of Health and Rehabilitative Services serve as a member of any council advisory to the Department of Health and Rehabilitative Services. Whenever feasible, priority shall be given to the appointment of district advisory council members to program office advisory councils. Initially, the secretary shall appoint one-half of the members for terms of 2 years each, and one-half of the members for terms of 1 year each. Thereafter, members shall be appointed for 2-year terms. Vacancies shall be filled for the remainder of unexpired terms in the same manner as the original appointments. A member may be reappointed to only one subsequent term.

- b. Each program office advisory council shall meet no more frequently than quarterly. Minutes shall be recorded for all meetings of such councils and shall be kept on file in the respective program office.
- c. Members and their attendants, or interpreters for the deaf or handicapped when necessary, shall receive no compensation but shall be reimbursed for per diem and travel expenses in accordance with the provisions of s. 112.061.

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1	d. The department shall make a separate and distinct
2	request for an appropriation for such expenses for each
3	advisory council. Such requests may be combined into a
4	specific appropriation for advisory council expenses or
5	included in a specific appropriation with other expenses in
6	the Governor's recommended budget or in the appropriations
7	acts. If a legislative appropriation for such expenses is
8	made, the department shall reimburse expenses for individual
9	advisory councils in strict accordance with the appropriations
10	and intent of the Legislature. The provisions of s. 216.292
11	notwithstanding, no transfer of appropriations shall be made
12	which increases the appropriation made by the Legislature for
13	advisory council expenses; and the department is prohibited
14	from using any other appropriation for supporting the
15	activities of groups advisory to program offices.

- e. The Department of Health and Rehabilitative Services shall adopt rules to implement this act, which rules shall serve as formal operating procedures for each program office advisory council.
- 4. Individual program office advisory councils as described in subparagraph 3. shall be the only councils advisory to the Department of Health and Rehabilitative Services unless other such advisory councils to the department are established by law; except that advisory committees as defined in s. 20.03(8), or any advisory bodies not specifically created by law, may be established and receive funds for a period not to exceed 1 year if the department has provided the following information to the Speaker of the House 29 of Representatives, the President of the Senate, and the Comptroller:
  - a. The date of creation of the advisory body.

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- 2 office to which it is to furnish advice.
  3 c. The termination date of the advisory body.
  - d. The estimated frequency of meetings and estimated costs associated with the advisory body.

The purpose of the advisory body and the program

- All program offices within the Department of Health and Rehabilitative Services which serve children and youth shall work together to identify the needs of children in the state; to establish priorities and goals in meeting these needs, and to participate in interprogram standards setting, monitoring, and quality control. As a result of such cooperative planning, the Department of Health and Rehabilitative Services shall establish an annual plan for financial management and services delivery and integration designed to meet the comprehensive needs of the children and youth served by the department. The plan shall become the document used by all department staff in planning, budgeting, implementing, monitoring, and evaluating all service delivery for children and youth. All other documents developed at any level within the department relating to services for children and youth shall be consistent with this plan. In addition, a 5-year state plan shall be developed to be submitted with the annual plan to the Governor and the Legislature by January 1, 1981. The plan shall be reviewed annually and updated at least once every 5 years.
- 6. The responsibilities of the Deputy Assistant
  Secretary for Regulation and Health Facilities shall include,
  but are not limited to, certificate-of-need determinations,
  Hill-Burton programs and licensure and certification of
  programs external to the department for which the department
  has a major regulatory responsibility, as well as those

functions authorized by law in conformance with Pub. L. No. 93-641. The assistant secretary may assign or delegate other responsibilities of this office in keeping with the intent of this act. The functions of this office relating to Pub. L. No. 93-641 shall not be decentralized to the districts.

- 7. The responsibilities of the Deputy Assistant
  Secretary for Medicaid shall encompass all Medicaid planning
  and development functions, including, but not limited to,
  policy and program development, program monitoring, provider
  relations, interprogram planning, and program surveillance and
  utilization review. In addition, the secretary shall appoint
  a Medicaid Advisory Council in accordance with the provisions
  of federal regulations relating to Medicaid and with those
  provisions relating to program office advisory councils which
  are not in conflict with the regulations.
- 8.a. The Deputy Assistant Secretary for Health shall be the State Health Officer. The State Health Officer shall be a physician licensed under chapter 458 or chapter 459, shall have a master's degree in public health, and shall be responsible for all health programs operated by the department. The State Health Officer shall provide medical supervision to the employees of all county public health units established pursuant to part I of chapter 154, and shall coordinate all health activities under the Assistant Secretary for Programs and the Deputy Secretary for Operations.

  "Medical supervision" means medical advice, consultation, and direction given to county public health unit employees during the management of a public health emergency. The term does not include supervision or line authority in the performance of routine public health duties.

ι	b. The secretary shall appoint an Assistant Health
2	Officer for Public Health and Primary Care, an Assistant
3	Health Officer for Disease Control, and an Assistant Health
	Officer for Interprogram Development and Technical Assistance
,	each of whom shall serve at the pleasure of the secretary and
5	be directly responsible to the Deputy Assistant Secretary for
,	Health.

- c. The secretary may appoint an advisory council for public health and primary care.
  - (5) SERVICE DISTRICTS. --
- (c) The duties of the district administrator shall include, but are not limited to:
- 1. Ensuring that the administration of all service programs is carried out in conformity with statewide service plans and any other policies, procedures, and guidelines established by the secretary.
- 2. Administering the offices of the department within the district and directing and coordinating all personnel, facilities, and programs of the department located in that district, except as otherwise provided herein.
- 3. Applying standard information, referral, intake, diagnostic and evaluation, and case management procedures established by the secretary. Such procedures shall include an a-single intake system for delinquency and family-in-need of-services and child-in-need-of-services programs and a protective investigation system for dependency programs serving abandoned, abused, and neglected children dependency guventle-programs.
- 4. Centralizing to the greatest extent possible the administrative functions associated with the provision of services of the department within the district.

- 5. Coordinating the services provided by the department in the district with those of other public and private agencies which provide health, social, educational, or rehabilitative services within the district.
- 6. Appointing district program managers, program supervisors, and the superintendent of each institution within the district and approving all other personnel appointments within the district.
- 7. Establishing such policies and procedures as may be required to discharge his duties and implement and conform the policies, procedures, and guidelines established by the secretary to the needs of the district.
- 5. Transferring up to 10 percent of the total district budget, with the approval of the secretary, to maximize effective program delivery, the provisions of ss. 216.292 and 216.351 notwithstanding.
- Section 2. Section 39.01, Florida Statutes, is amended to read:
- 39.01 Definitions.--When used in this chapter, the term:
- (1) "Abandoned" means a situation in which the parent or legal custodian of a child or, in the absence of a parent or legal custodian, the person responsible for the child's welfare, while being able, makes no provision for the child's support and makes no effort to communicate with the child, which situation is sufficient to evince a willful rejection of parental obligations. If the efforts of such parent or legal custodian, or person primarily responsible for the child's welfare to support and communicate with the child are, in the opinion of the court, only marginal efforts that do not evince a settled purpose to assume all parental duties, the court may

declare the child to be abandoned. The failure by any such
person to appear in response to actual or constructive service
in a dependency proceeding shall give rise to a rebuttable
presumption of such person's ability to provide for and
communicate with the child.

- (2) "Abuse" means any willful act that results in any physical, mental, or sexual injury that causes or is likely to cause the child's physical, mental, or emotional health to be significantly impaired.
- (3) "Adjudicatory hearing" means a hearing provided for under s. 39.09(1), in delinquency cases; s. 39.408(1), in dependency cases; or s. 39.467, in termination of parental rights cases.
- (4) "Adult" means any natural person other than a child.
- (5) "Authorized agent of the department" means a person assigned or designated by the department to perform duties or exercise powers pursuant to this chapter.
- (6) "Housekeeper/homemaker" "Caretaker/homemaker" means an authorized agent of the department who shall remain in the child's home with the child until a parent, legal guardian, or relative of the child enters the home and is capable of assuming and agrees to assume charge of the child.
- (7) "Child" means any unmarried person under the age of 18 alleged to be dependent, in need of services, or from a family in need of services, or any married or unmarried person who is charged with a violation of law occurring prior to the time that person reached the age of 18 years. For the purposes of part IV of this chapter, "child" means an unmarried person under the age of 18 years whose legal custody has been awarded to the department or a licensed child-placing

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or child-caring agency by order of a court or who has been committed temporarily to the care of, or voluntarily placed with, such an agency or the department by a parent, guardian, or relative within the second degree of consanguinity.

- (8) "Child in need of services" means a child for whom there is no allegation or suspicion of abuse, neglect, or abandonment and who, pursuant to this chapter, is found by the court:
- (a) To have persistently run away from his parents or legal custodians despite reasonable efforts of the child, the parents or legal custodians, and appropriate agencies to remedy the conditions contributing to the behavior. Reasonable efforts shall include voluntary participation by the child's parents or legal custodians and the child in family mediation, services, and treatment offered by the department;
- (b) To be habitually truant from school, while subject to compulsory school attendance, despite reasonable efforts to remedy the situation pursuant to s. 232.19 and through voluntary participation by the child's parents or legal custodians and by the child in family mediation, services, and treatment offered by the department; or
- (c) To have persistently disobeyed the reasonable and lawful demands of his parents or legal custodians, and to be beyond their control despite efforts by the child's parents or legal custodians and appropriate agencies to remedy the conditions contributing to the behavior. Reasonable efforts may include such things as good faith participation in family or individual counseling.
- (9) "Child who has committed a delinquent act" means a child who, pursuant to the provisions of this chapter, is

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found by a court to have committed a felony, a misdemeanor, contempt of court, or a violation of a local penal ordinance and whose case has not been prosecuted as an adult case. except that this definition shall not include an act constituting contempt of court arising out of a dependency proceeding or a proceeding pursuant to part IV of this chapter.

- (10) "Child who is found to be dependent" means a child who, pursuant to this chapter, is found by the court:
- (a) To have been abandoned, abused, or neglected by his parents or other custodians.
- (b) To have been surrendered to the department or a licensed child-placing agency for purpose of adoption.
- (c) To have been voluntarily placed with a licensed child-caring agency, a licensed child-placing agency, or the department, whereupon, pursuant to the requirements of part IV of this chapter, a performance agreement has expired and the parent or parents have failed to substantially comply with the requirements of the agreement.
- (d) To have been voluntarily placed with a licensed child-placing agency for the purposes of subsequent adoption and a natural parent or parents have signed a consent pursuant to Florida Rules of Juvenile Procedure. The signing of the consent shall be prima facie evidence of the voluntary placing of the parent's or parents' child.
- (11) "Child support" means a court-ordered obligation, enforced pursuant to ss. 409.2551-409.2597, for monetary support for the care, maintenance, training, and education of a child.
- "Community control" means the legal status of 31 probation created by law and court order in cases involving a

child who has been found to have committed a delinquent act.

Community control is an individualized program in which the freedom of the child is limited and the child is restricted to noninstitutional quarters or restricted to the child's home in lieu of commitment to the custody of the department in a training school, halfway house, or other residential program of the department.

- (13) "Court," unless otherwise expressly stated, means the circuit court.
- of a report alleging that a child is an abused or neglected child, as defined in s. 415.503, by the central abuse registry and tracking system or the acceptance of a report of other dependency by the local children, youth, and families program office of the department, the investigation and classification of each report, the determination of whether action by the court is warranted, the determination of the disposition of each report without court or public agency action, when appropriate, the referral of a child to another public or private agency, when appropriate, and the recommendation by the protective investigator of court action, when appropriate.
- (15)(124) "Crisis home" means a homelike facility authorized by the department for the temporary placement and care of a child who does not require detention or shelter care but who is not able to remain in his own home. A crisis home need not be a licensed facility.
- (16)(15) "Department" means the Department of Health and Rehabilitative Services.
- (17)(16) "Detention care" means the temporary care of a child in a detention home or nonsecure detention program, including home detention and attention homes as authorized by

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chapter 959, pending court disposition or execution of a court order.

(18)(17) "Detention hearing" means a hearing provided for under s. 39.032, in delinquency cases, or s. 39.402, in dependency cases.

(19)(18) "Detention home" means a facility used pending court disposition or execution of court order for the temporary care of a child alleged or found to have committed a violation of law. A detention home may provide secure or nonsecure custody. A facility used for the commitment of adjudicated delinquents shall not be considered a detention home.

(20)(199) "Diligent efforts by a parent" means a course of conduct which results in substantial compliance with a performance agreement or permanent placement plan.

(21)(28) "Diligent efforts of social service agency" means reasonable efforts to provide social services and reunification services made by any agency that is a party to a performance agreement or permanent placement plan.

(22)(22) "Disposition hearing" means a hearing provided for under s. 39.09(3), in delinquency cases; s. 39.408(2), in dependency cases; s. 39.44(3), in child-in-need-of-services cases; or s. 39.469, in termination of parental rights cases.

(23)(22) "Family" means a collective body of persons, consisting of a child and a parent, guardian, adult custodian, or adult relative, in which:

(a) The persons reside in the same house or living unit; or

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(b) The parent, quardian, adult custodian, or adult relative has a legal responsibility by blood, marriage, or court order to support or care for the child.

(24)(23) "Family in need of services" means a family that has a child for whom there is no allegation of abuse, neglect, or abandonment and who is referred to a law enforcement agency or the department for:

- (a) Running away from parents or legal custodians;
- (b) Persistently disobeying reasonable and lawful demands of parents or legal custodians, and for being beyond their control: or
  - (c) Habitual truancy from school.

(25) (24) "Foster care" means care provided a child in a foster family or boarding home, group home, agency boarding home, child care institution, or any combination thereof.

(26) +25) "Halfway house" means a community-based residential program for 12 or more committed delinquents that is operated by the department.

(27) (26) "Intake" means the acceptance of a law enforcement report or complaint of delinquency, a family in need of services, or a child in need of services and the screening thereof to determine whether action by the court is warranted, the disposition of the report or complaint without court or public agency action when appropriate, the referral of the child to another public or private agency when appropriate, and the recommendation by the intake officer of court action when appropriate.

(28) +27) "Intake officer" means the authorized agent of the department performing the intake function for a child alleged to be delinquent, dependent, in need of services, or from a family in need of services.

(29) (20) "Judge" means the circuit judge exercising jurisdiction pursuant to this chapter.

(30)(29) "Legal custody" means a legal status created

by court order or letter of guardianship which vests in a custodian of the person or guardian, whether an agency or an individual, the right to have physical custody of the child and the right and duty to protect, train, and discipline him and to provide him with food, shelter, education, and ordinary

(31)(39) "Licensed child-caring agency" means a person, society, association, or agency licensed by the department to care for, receive, and board children.

medical, dental, psychiatric, and psychological care.

(32)(31) "Licensed child-placing agency" means a person, society, association, or institution licensed by the department to care for, receive, or board children and to place children in a licensed child-caring institution or a foster or adoptive home.

 (33)(432) "Licensed health care professional" means a physician licensed under chapter 458, an osteopathic physician licensed under chapter 459, a nurse licensed under chapter 464, a physician's assistant certified under chapter 458, or a dentist licensed under chapter 466.

 (34) (33) "Likely to injure oneself" means that, as evidenced by violent or other actively self-destructive behavior, it is more likely than not that within a 24-hour period the child will attempt to commit suicide or inflict serious bodily harm on himself.

(35) (34) "Likely to injure others" means that it is more likely than not that within a 24-hour period the child will inflict serious and unjustified bodily harm on another person.

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(36)(495) "Mediation" means a process whereby a neutral third party, whether an individual or a panel, acts to encourage and facilitate the resolution of a dispute without prescribing what such resolution should be. It is an informal and nonadversarial process with the objective of helping the disputing parties reach a mutually acceptable agreement.

(37)(36) "Necessary medical treatment" means care which is necessary within a reasonable degree of medical certainty to prevent the deterioration of a child's condition or to alleviate immediate pain of a child.

(38) (37) "Neglect" occurs when the parent or legal custodian of a child or, in the absence of a parent or legal custodian, the person primarily responsible for the child's welfare deprives a child of, or allows a child to be deprived of, necessary food, clothing, shelter, or medical treatment or permits a child to live in an environment when such deprivation or environment causes the child's physical, mental, or emotional health to be significantly impaired or to be in danger of being significantly impaired. The foregoing circumstances shall not be considered neglect if caused primarily by financial inability unless services for relief have been offered and rejected. A parent or guardian legitimately practicing his religious beliefs in accordance with a recognized church or religious organization who thereby does not provide specific medical treatment for a child shall not, for that reason alone, be considered a negligent parent or guardian; however, such an exception does not preclude a court from ordering the following services to be provided, when the health of the child so requires:

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- (a) Medical services from a licensed physician, dentist, optometrist, podiatrist, or other qualified health care provider; or
- (b) Treatment by a duly accredited practitioner who relies solely on spiritual means for healing in accordance with the tenets and practices of a well-recognized church or religious organization.
- (39)(+36) "Nonsecure detention" means a program for the temporary care of children, pending delinquency adjudication or court disposition.
- (40)(39) "Parent" means the natural father or natural mother of a child. If a child has been legally adopted, the term "parent" means the adoptive mother or father of the child.
- (41)(40) "Performance agreement" means a meaningful
  document, written in layman's terms in the principal language,
  to the extent possible, of the natural parent and in English,
  which document:
- (a) Is ordered by the court and reviewed by the court for reasonableness, accuracy, and compliance with requirements of other court orders and requirements of part IV of this chapter;
- (b) Is prepared by the social service agency responsible for the foster home placement in conference with the natural parents;
- (c) Is signed by the parent, parents, or other custodian of the child; the child's legal guardian; the social service agency responsible for the foster home placement; the foster parent; the guardian ad litem for the child, if one has been appointed; and if appropriate, the child;

- (d) For involuntary placements, specifically describes each circumstance on which the court based an initial adjudication of dependency under s. 39.409 and in which the parent or parents and the social service agency mutually agree to a written plan of action to prevent the recurrence of the facts found in the order which adjudicated the child dependent; and
- (e) For voluntary placements, specifically describes each circumstance in which the child was voluntarily placed in foster care and in which the social service agency and the parent or parents agree to a written plan of action to prevent the recurrence of circumstances leading to placement.
- (42)(42) "Permanent placement plan" means a document, written in layman's terms in the principal language, to the extent possible, of the natural parent and in English, which document is ordered by the court and prepared by the social service agency when the natural parents will not or cannot participate in the preparation of a performance agreement. The permanent placement plan shall take the place of the performance agreement and shall meet all requirements pertaining to a performance agreement.
- (43)†42) "Preventive services" means social services and other supportive and rehabilitative services provided to the parent of the child, the legal guardian of the child, or the custodian of the child and to the child for the purpose of averting the removal of the child from the home or disruption of a family which will or could result in the placement of a child in foster care. Social services and other supportive and rehabilitative services shall promote the child's need for a safe, continuous, stable, living environment and shall

promote family autonomy and shall strengthen family life whenever possible.

agent of the department who receives, investigates, and classifies reports of child abuse or neglect as defined in s.

415.503, who may, as a result of the investigation, file a dependency petition for the child under the criteria of s.

39.01(10)(a), and who performs other duties necessary to carry out the required actions of the protective investigation function.

(45)(43) "Protective supervision" means a legal status in dependency cases, child-in-need-of-services cases, or family-in-need-of-services cases which permits the child to remain in his own home or other placement under the supervision of an agent of the department, subject to being returned to the court during the period of supervision.

services and other supportive and rehabilitative services provided to the parent of the child, the legal guardian of the child, or the custodian of the child, whichever is applicable, the child, and where appropriate the foster parents of the child for the purpose of enabling a child who has been placed in foster care to return to his family at an earlier time than would otherwise be possible and for the purpose of reducing the likelihood of a child returning to foster care. Social services and other supportive and rehabilitative services shall promote the child's need for a safe, continuous, stable, living environment and shall promote family autonomy and strengthen family life whenever possible.

(47)t45) "Secure detention facility" means a
physically restricting facility for the temporary care of

 children, pending delinquency adjudication or court disposition.

(48)(46) "Shelter" means a place for the temporary care of a child who is alleged to be or who has been found to be dependent, a child from a family in need of services, or a child in need of services, pending court disposition before or after adjudication or after execution of a court order. "Shelter" may include a facility which provides 24-hour continual supervision for the temporary care of a child who is placed pursuant to s. 39.422.

(49) (47) "Shelter hearing" means a hearing provided for under s. 39.422 in family-in-need-of-services cases or child-in-need-of-services cases.

(50)(46) "Social service agency" means the department, a licensed child-caring agency, or a licensed child-placing agency.

(51): (49) "Substantial compliance" means that the circumstances which caused the placement in foster care have been remedied to the extent that the well-being and safety of the child will not be endangered upon the child's being returned to the child's parent or guardian.

(52)(50) "Taken into custody" means the status of a child immediately when temporary physical control over the child is attained by a person authorized by law, pending the child's release, detention, placement, or other disposition as authorized by law.

(53) (51) "To be habitually truant" means that:

(a) The child has been absent from school without the knowledge or justifiable consent of the child's parent or legal guardian and is not exempt from attendance by virtue of being over the age of compulsory school attendance or by

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meeting the criteria in s. 232.06, s. 232.09, or any other 1 exemptions specified by law or the rules of the State Board of Education;

- (b) In addition to the actions described in ss. 230.2313(3)(c) and 232.17, the school administration has completed the following escalating activities to determine the cause, and to attempt the remediation, of the child's truant behavior:
- 1. One or more meetings have been held between a school attendance professional or school social worker, the child's parent or guardian, and the child, if necessary, to report and to attempt to solve the truancy problem. However, if the school attendance professional or school social worker has documented the refusal of the parent or guardian to participate in the meetings, then this requirement has been met and the school administration shall proceed to the next escalating activity;
- Educational counseling has been provided to determine whether curriculum changes would help solve the truancy problem, and, if any changes were indicated, such changes were instituted but proved unsuccessful in remedying the truant behavior. Such curriculum changes may include enrollment of the child in an alternative education program that meets the specific educational and behavioral needs of the child; and
- 3. Educational evaluation, which may include psychological evaluation, has been provided to assist in determining the specific condition, if any, that is contributing to the child's nonattendance. The evaluation must have been supplemented by specific efforts by the school to remedy any diagnosed condition;

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- (c) A school social worker or other person designated by the school administration, if the school does not have a school social worker, and an intake officer of the department have jointly investigated the truancy problem or, if that was not feasible, have performed separate investigations to identify conditions which may be contributing to the truant behavior; and if, after a joint staffing of the case to determine the necessity for services, such services were determined to be needed, the persons who performed the investigations met jointly with the family and child to discuss any referral to appropriate community agencies for economic services, family or individual counseling, or other services required to remedy the conditions that are contributing to the truant behavior; and

  (d) The failure or refusal of the parent or legal
- (d) The failure or refusal of the parent or legal guardian or the child to participate, or make a good faith effort to participate, in the activities prescribed to remedy the truant behavior, or the failure or refusal of the child to return to school after participation in activities required by this subsection, or the failure of the child to stop the truant behavior after the school administration and the department have worked with the child as described in s. 232.19(3) shall be handled as prescribed in s. 232.19.

(54)(52) "Training school" means one of the following facilities: the Arthur G. Dozier School or the Florida School for Boys at Okeechobee.

(55)(53) "Violation of law" means a violation of any law of the United States or of the state which is a misdemeanor or a felony. "Violation of law" also means a violation of a county or municipal ordinance which would be

punishable by incarceration if the violation were committed by an adult.

(56)(54) "Warver hearing" means a hearing provided for under s. 39.09(2).

Section 3. Subsections (2) and (3) of section 39.401, Florida Statutes, are amended to read:

39.401 Taking a child alleged to be dependent into custody.--

- (2) If the person taking the child into custody is not a protective investigator en-intake-officer, he shall:
- (a) Release the child to a parent, guardian, legal custodian, responsible adult approved by the court when limited to temporary emergency situations, responsible adult relative, or responsible adult approved by the department; within 3 days following such release, the person taking the child into custody shall make a full written report to the protective investigation intake office of the department for cases involving allegations of abandonment, abuse, or neglect or to the appropriate service unit of the local children, youth, and families office within the department for other dependency cases within-3-days; or
- (b) Deliver the child to a protective investigator an intake-officer of the department, stating the facts by reason of which the child was taken into custody and sufficient information to establish probable cause that the child is abandoned, abused, or neglected dependent, and make a full written report to the protective investigation intake office of the department within 3 days; or=
- (c) Deliver the child to the appropriate service unit within the department and provide the required report to that unit of the local children, youth, and families office.

(3) If the child is taken into custody by, or is
delivered to, a protective investigator an-intake-officer, the
protective investigator intake-officer shall review the facts
and make such further inquiry as necessary to determine
whether the child should remain in custody or be released.
Unless shelter is required as provided in s. 39.402(1), the
protective investigator intake-officer shall:

- (a) Release the child to his parent, guardian, legal custodian, a responsible adult relative, or a responsible adult approved by the department; or
- (b) Authorize placement of a <a href="housekeeper/homemaker">housekeeper/homemaker</a> in the home of a child alleged to be dependent until the parent or legal custodian assumes care of the child.
- Section 4. Subsections (3) and (4) and paragraph (b) of subsection (8) of section 39.402, Florida Statutes, are amended to read:
  - 39.402 Placement in a shelter.--
- determines that placement in a shelter is necessary according to the provisions of subsections (1) and (2), the <u>protective</u> <u>investigator</u> <u>inteke-officer</u> shall authorize placement of the child in a shelter and shall immediately notify the parents or legal custodians that the child was taken into custody.
- (4) If the child is alleged to be both dependent and delinquent, the <u>protective investigator intake-officer may</u> authorize either placement in a shelter pursuant to this section or detention pursuant to s. 39.032.

(8)

(b) In the interval until the detention hearing is held pursuant to paragraph (a), the decision as to placement

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in a shelter or release of the child from a shelter shall lie with the <u>protective investigator</u> ratake-officer in accordance with subsection (3).

Section 5. Section 39.403, Florida Statutes, is amended to read:

#### 39.403 Protective investigation intake. --

- (1) Protective investigation intake shall be performed by the department. A report or complaint alleging that a child is dependent because such child is an abused or neglected child, as defined in s. 415.503, shall be made to the central abuse registry and tracking system. A complaint alleging that a child is dependent, but not because such child is an abused or neglected child, as defined in s. 415.503, shall be made to the local children, youth, and families program office of the department shall-be-made-to-the-intake office operating in the county in which the child is found or in which the case arose. Any person or agency having knowledge of the facts may make a report or complaint. complainant shall furnish the protective investigation office or the appropriate service unit of the local children, youth, and families program office of the department, whichever is appropriate, intake-office facts sufficient to establish the jurisdiction of the court and to support a finding by the court that the child is dependent.
- make a preliminary determination as to whether the report or complaint is complete, consulting with the state attorney or assistant state attorney when necessary. In any case in which the protective investigator intake-officer or the state attorney finds that the report or complaint is incomplete, the protective investigator intake-officer or state attorney shall

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1 return the report or complaint without delay to the person or agency originating the report or complaint or having knowledge of the facts or to the appropriate law enforcement agency having investigative jurisdiction and request additional information in order to complete the report or complaint; however, the confidentiality of any report filed in accordance with ss. 415.502-415.514 shall not be violated.

- (a) If the protective investigator intake-officer determines that the report or complaint is complete, he may, after determining that such action would be in the best interests of the child, file a petition for dependency.
- (b) If the protective investigator intake-officer determines that the report or complaint is complete, but that in his judgment the interest of the child and the public will be best served by providing the child care or other treatment voluntarily accepted by the child and his parents or legal custodians, the protective investigator intake-officer may refer the child for such care or other treatment.
- (c) If the protective investigator inteke-officer refuses to file a petition for dependency, the complainant shall be advised of his right to file a petition pursuant to this part.
- Section 6. Subsections (3) and (6) of section 39.404, Florida Statutes, are amended to read:
  - 39.404 Petition for dependency. --
- (3) When the child has been taken into custody, a petition alleging dependency shall be filed within 7 days of the date the child is taken into custody. In all other cases, the petition shall be filed within a reasonable time after the date the child was referred to protective investigation intake pursuant to s. 39.403.

(6) When a petition for dependency has been filed and the parents or custodians of the child have advised the protective investigation intake office that the truth of the allegations is acknowledged and that no contest is to be made of the adjudication, the protective investigator intake officer may set the case before the court for an adjudicatory hearing. Neither the state attorney nor an assistant state attorney shall be required to be present at the adjudicatory hearing. Should there be a change in the plea at this hearing, the court shall continue the hearing to permit the state attorney to prepare and present the case for the state. 

Section 7. Subsection (2) of section 39.423, Florida Statutes, is amended to read:

39.423 Intake.--

determination as to whether the report or complaint is complete. The criteria for the completeness of a report or complaint with respect to a child alleged to be from a family in need of services while subject to compulsory school attendance shall be governed by s. 39.01(53)(53). In any case in which the intake officer finds that the report or complaint is incomplete, the intake officer shall return the report or complaint without delay to the person or agency originating the report or complaint or having knowledge of the facts or to the appropriate law enforcement agency having investigative jurisdiction and request additional information in order to complete the report or complaint.

Section 8. Section 415,103, Florida Statutes, is amended to read.

415.103 Mandatory reporting of abuse, neglect, or exploitation of aged persons or disabled adults; mandatory

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30 31 reports of death; central abuse registry and tracking system; immunity from liability.--

- (1) MANDATORY REPORTING .--
- (a) Any person, including, but not limited to, any:
- 1. Physician, osteopath, medical examiner, chiropractor, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of aged persons or disabled adults:
- 2. Health or mental health professional other than one listed in subparagraph 1.;
- 3. Practitioner who relies solely on spiritual means for healing;
- 4. Nursing home staff, adult congregate living facility staff, adult day care center staff, social worker, or other professional adult care, foster care, residential, or institutional staff;
- 5. State, county, or municipal criminal justice employee or law enforcement officer; or
- 6. Human rights advocacy committee or long-term care ombudsman council member, who knows, or has reasonable cause to suspect, that an aged person or disabled adult is an abused, neglected, or exploited person shall immediately report such knowledge or suspicion to the central abuse registry and tracking system of the department on the single statewide toll-free telephone number or-directly-to-the-local office-of-the-department-responsible-for-investigation-of reports-made-pursuant-to-this-section.
- (b) To the extent possible, a report made pursuant to paragraph (a) shall contain, but not be limited to, the following information:

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- Name, age, race, sex, and physical description of each aged person or disabled adult alleged to have been abused, neglected, or exploited;
- Names, addresses, and telephone numbers of the alleged victim's family members;
- Name, address, and telephone number of each alleged perpetrator of abuse, neglect, or exploitation;
- 4. Name, address, and telephone number of the caregiver of the aged person or disabled adult, if different from the alleged perpetrator;
- 5. Name, address, and telephone number of the person reporting the alleged abuse, neglect, or exploitation involving the victim or the alleged perpetrator;
  - Description of the physical injuries sustained;
- 7. Actions taken by the reporter, if any, such as notification of the criminal justice agency; and
- 8. Any other information available to the reporting person which may establish the cause of abuse, neglect, or exploitation which occurred or is occurring.
- (2) MANDATORY REPORTS OF DEATH.--Any person required to report or investigate cases of suspected abuse, neglect, or exploitation who has reasonable cause to suspect that an aged person or disabled adult died as a result of abuse, neglect, or exploitation shall report his suspicion to the appropriate medical examiner. The medical examiner shall accept the report for investigation pursuant to s. 406.11 and shall report his findings, in writing, to the appropriate local criminal justice agency, the appropriate state attorney, and the department. Autopsy reports maintained by the medical examiner are not subject to the confidentiality requirements provided for in s. 415.107.

(3)	CENTRAL	ABUSE	REGISTRY	AND	TRACKING	SYSTEM

- (a) The department shall establish and maintain a central abuse registry and tracking system which shall receive all reports made pursuant to this section in writing or through a single statewide toll-free telephone number which any person may use to report known or suspected abuse, neglect, or exploitation of an aged person or disabled adult at any hour of the day or night, any day of the week. The central abuse registry and tracking system shall be operated in such a manner as to enable the department to:
- Immediately identify and <u>locate</u>, through the <u>department's automated tracking system</u>, prior reports or cases of adult abuse, neglect, or exploitation.
- 2. Monitor and evaluate the effectiveness of the department's program for reporting, and investigating, and classifying suspected abuse, neglect, or exploitation of aged persons or disabled adults, and the provision of protective services to such persons through the development and analysis of statistical and other information, and to report thereon.
- 3. Track critical steps in the investigative process to ensure compliance with all requirements for all reports.
- 4.37 Maintain and produce aggregate statistical reports for monitoring patterns of abuse, neglect, or exploitation of aged persons or disabled adults.
- 5.47 Serve as a resource for the evaluation, management, and planning of preventive and remedial services for aged persons or disabled adults who have been subject to abuse, neglect, or exploitation.
- (b) Upon receiving an oral or written report of known or suspected abuse, neglect, or exploitation of an aged person or disabled adult, the central abuse registry and tracking

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1 system shall determine if the report requires an immediate onsite protective investigation immediately-notify-the 3 designated-aging-and-adwit-services-district-staff-of-the department-with-respect-to-the-reporty-any-previous-report concerning-a-subject-of-the-present-reporty-or-any-other pertinent-information-relative-thereto. For reports requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall immediately notify the department's designated aging and adult services district staff responsible for protective investigations to ensure an on-site investigation is promptly initiated. For reports not requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's designated aging and adult services district staff responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with 18 respect to the report, the central abuse registry and tracking system shall also provide information on any previous report concerning a subject of the present report or any pertinent information relative to the present report or any noted earlier reports.

(c) Upon completion of its investigation, the designated aging and adult services district staff of the department shall classify reports either as "confirmed," "indicated," or "unfounded." At this time, the department shall notify the victim named in the report, the quardian or guardians or the caregiver of the aged person or disabled adult named as the victim, and the alleged perpetrator, if other than the guardian or guardians or the caregiver, of the completion of the investigation of the report, the

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classification of the report, and the right to ask for amendment or expunction pursuant to paragraph (d). identifying information in the central abuse registry and tracking system or other computer systems or records that is related to an unfounded report shall be expunged 1 year after the case is classified as "unfounded." All identifying information in the central abuse registry and tracking system related to an indicated report shall be expunged from the central abuse registry and tracking system 7 years after from the date of the last indicated report concerning any person named in the report. All information, other than identifying information, related to an indicated or unfounded report at the time of expunction shall be disposed of in a manner deemed appropriate by the department and pursuant to ss. 119.041 and 257.36(7). Unfounded and-indicated reports shall only be indexed by the name of the aged person or disabled adult to detect patterns of abuse, neglect, or exploitation. named in unfounded or indicated reports shall not be identified as alleged perpetrators. All information in the central abuse registry and tracking system or other computer systems or records shall be subject to the confidentiality provisions in s. 415.107.

- (d)1. Where it is shown that the record is inaccurate or inconsistent with ss. 415.101-415.113, the department shall amend or expunge the record. The department shall notify the victim and the alleged perpetrator of what amendment is made to the record or of the expunction of the record.
- 2. Subsequent to the completion of the department's investigation, the victim or alleged perpetrator of a confirmed report may request the secretary to amend or expunge the case record and all identifying information in the central

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1 abuse registry and tracking system or other computer systems or records pertaining to that report on the grounds that the record is inaccurate or is being maintained in a manner inconsistent with ss. 415.101-415.113.

- 3. Notice to the alleged perpetrator of a confirmed report shall state that:
  - The report has been classified as confirmed;
- b. The alleged perpetrator of a confirmed report may be disqualified from working with children or the developmentally disabled or from working in sensitive positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- c. The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator does not agree with the classification;
- d. The request by the alleged perpetrator for amendment or expunction of the confirmed report must be received by the department within 30 days after the alleged perpetrator receives notice of the classification of the report;
- The alleged perpetrator can obtain more information by calling the person whose name and telephone number are provided in the notice; and
- f. The failure to timely ask for amendment or expunction means the alleged perpetrator agrees not to contest the classification of the report.
- Notice to the alleged perpetrator shall be sent by certified maıl.
- 4. Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not

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to contest the classification of the report. The alleged perpetrator may, within 1 year of the classification of the report as confirmed, request the department to set aside a confirmed report where it can be shown that the failure to ask for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be as provided in the Rules of Civil Procedure.

- 5. If the alleged perpetrator asks for amendment or expunction, the secretary may amend or expunge the record. Ιf the secretary refuses or does not act within 30 days after receiving such a request, the alleged perpetrator shall have the right to an administrative hearing to contest whether the record of the report should be amended or expunged. At the chapter 120 hearing the department shall prove by a preponderance of evidence that the perpetrator committed the abuse or neglect. If the secretary refuses to amend or expunde and the alleged perpetrator fails to timely ask for an administrative hearing, the failure to timely ask shall mean that the alleged perpetrator agrees not to contest the secretary's decision and the findings of the confirmed report of abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator asks for an administrative hearing and the department's classification is upheld, the report shall remain as confirmed. Any person who is named in an indicated report shall not have the right to challenge the department's classification system through the department or through an administrative hearing under chapter 120.
- 6. The confidentiality of the abuse or neglect report shall, to the extent possible, be maintained during the administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and

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1 not disclosed to the public under s. 119.07(1), and any identifying information in the recommended or final order shall be deleted prior to publishing pursuant to chapter 120.

- (e) Nothing in this section is intended to require the expunction or destruction of case records or information required by the Federal Government to be retained for future audit.
- (4) POSTING STATEWIDE TOLL-FREE TELEPHONE NUMBER FOR THE CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM .--
- (a) The statewide toll-free telephone number for the central abuse registry and tracking system shall be posted in all facilities operated by or under contract with or licensed by the department which provide services to aged persons or disabled adults. Such posting shall be clearly visible and in a prominent place within the facility and shall be accompanied by the words, "To Report the Abuse, Neglect, or Exploitation of an Aged Person or Disabled Adult, Please call Toll-free 1-800-342-9152-\*
- (b) Every facility serving aged persons or disabled adults shall inform residents of their rights to report abusive, neglectful, or exploitive practices and shall establish appropriate policies and procedures to facilitate such reporting.
  - (5) IMMUNITY .--
- Any person participating in the making of a report pursuant to this section or participating in a judicial proceeding resulting therefrom is presumed to be acting in good faith and, unless lack of good faith is shown by clear and convincing evidence, is immune from any liability, civil or criminal, that otherwise might be incurred or imposed. Nothing contained in this section shall be deemed to grant

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1 immunity, civil or criminal, to any person suspected of having abused, neglected, or exploited, or committed any illegal act upon or against, an aged person or disabled adult. Further, no resident or employee of a facility serving aged persons or disabled adults may be subjected to reprisal or discharge because of his actions in reporting abuse, neglect, or exploitation pursuant to the requirements of this section.

(b) Any person making a report under this section shall have a civil cause of action for appropriate compensatory and punitive damages against any person who causes detrimental changes in the employment status of such reporting party by reason of his making such report. Any detrimental change made in the residency or employment status of such person, such as, but not limited to, discharge, termination, demotion, transfer, or reduction in pay or benefits or work privileges, or negative evaluations, within a prescribed period of time shall establish a rebuttable presumption that such action was retaliatory.

Section 9. Subsections (1) and (2) of section 415.104, Florida Statutes, are amended to read:

415.104 Protective services investigations of cases of abuse, neglect, or exploitation of aged persons or disabled adults; transmittal of records to state attorney .--

(1) The department shall, upon receipt of a report alleging abuse, neglect, or exploitation of an aged person or disabled adult, commence, or cause to be commenced within 24 hours, a protective services investigation of the facts alleged therein. If, upon arrival at the scene of the incident, a caregiver refuses to allow the department to begin a protective services investigation or interferes with the department's ability to conduct such an investigation, the

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appropriate law enforcement agency shall be contacted. If, during the course of the investigation, the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate criminal justice agency shall be orally notified in order that such agency may begin a criminal investigation concurrent with the protective services investigation of the department. department shall make a preliminary written report to the criminal justice agency within 5 working days of the oral report. The department shall, within 24 hours after receipt of the report, notify the appropriate human rights advocacy committee, or long-term care ombudsman council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. Notice to the human rights advocacy committee or long-term care ombudsman council may be accomplished orally or in writing and shall include the name and location of the aged person or disabled adult alleged to have been abused, neglected, or exploited and the nature of the report. For each report it receives, the department shall perform an on-site investigation to:

- (a) Determine that the person is an aged person or disabled adult as defined in s. 415.102.
- (b) Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each aged person or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household.
- (c) Determine whether there is an indication that any aged person or disabled adult is abused, neglected, or

exploited, including a determination of harm or threatened harm to any aged person or disabled adult; the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of birth, social security number, sex, and race of each person to be classified as a perpetrator in a confirmed report. An alleged perpetrator of a confirmed report of abuse and neglect or exploitation shall cooperate in providing required data for the identification and tracking system to the fullest extent possible.

- (d) Determine the immediate and long-term risk to each aged person or disabled adult <u>utilizing standardized risk</u>

  <u>assessment instruments</u>7-if-such-person-remains-in-the-existing environment.
- (e) Determine the protective, treatment, and ameliorative services necessary to safeguard and ensure the aged person's or disabled adult's well-being and cause the delivery of those services through early intervention by the departmental worker responsible for providing service and managing identified services.

If the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the state attorney in whose circuit the alleged abuse, neglect, or exploitation occurred shall be notified.

(2) No later than 30 days after receiving the initial report, the designated aging and adult services district staff of the department shall complete its investigation; determine whether the reported abuse, neglect, or exploitation was

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"confirmed," "indicated," or "unfounded"; and report its findings to the department's central abuse registry and tracking system.

Section 10. Subsections (1), (4), and (5) of section 415.107, Florida Statutes, are amended to read:

415.107 Confidentiality of reports and records in cases of abuse, neglect, or exploitation of aged persons or disabled adults.--

- or other persons responsible for the welfare of an aged person or disabled adult, all records concerning reports of abuse, neglect, or exploitation of the aged person or disabled adult, including reports made to the central abuse registry and tracking system and-to-designated-aging-and-adult-services district-offices-of-the-department, and all records generated as a result of such reports shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed except as specifically authorized by ss. 415.101-415.113.
- neglect, or exploitation shall in no case be released to any person other than employees of the department responsible for adult protective services, the central abuse registry and tracking system, or the appropriate state attorney without the written consent of the person reporting abuse, neglect, or exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person made the report is not disclosed. This does not prohibit the subpoena of a person reporting adult abuse, neglect, or exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who

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is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of adult abuse, neglect, or exploitation may, at the time he makes the report, request that the department notify him that an adult protective services investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 working days of the completion of the adult protective services investigation.

(5)(a) The department shall search its central abuse registry and tracking system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 959.06 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The search shall also include indicated reports prior to July 1, 1987. Reports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as "indicated" or shall be classified as "confirmed" according to the definitions in s. 415.102. If the report remains classified as "indicated," the individual shall not be disqualified. the report is classified as "confirmed," the department shall notify the individual according to the provisions in s. 415.103(3)(d). The department shall report the existence of any confirmed report and advise the authorized licensing agency, applicant for licensure, or other authorized agency or person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.103(3)(d), and results of any hearing

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29 30 conducted by the secretary and any subsequent administrative hearing. The department shall not release any information on unfounded or indicated reports. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person for whom a search is conducted of the results of the search upon request.

(b) The department shall, upon receipt of an application of a person applying for an initial license or renewal of a license for a facility to provide day or residential care for aged persons or disabled adults, search its central abuse registry and tracking system for the existence of a confirmed report of child or adult abuse, neglect, or exploitation as defined in ss. 415.102(1), (5), (9), (11), and (13) and 415.503(3), (5), and (9) and advise the licensing agent of any report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the perpetrator to respond pursuant to s. 415.103(3)(d) or s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report. Such a report shall disqualify an individual from licensure, but the department may grant an exemption from disqualification if the department has clear and convincing evidence to support a reasonable belief that the person is of good character so as to justify an exemption. The person shall bear the burden of setting forth sufficient evidence of rehabilitation, including, but not limited to, the circumstances surrounding the incident, the nature of the harm occasioned to the victim, and the history of the person since the incident, or such other circumstances that shall by the

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1 aforementioned standards indicate that the person will not present a danger to the safety or well-being of aged persons or disabled adults. The decision of the department regarding an exemption may be contested through a hearing pursuant to chapter 120. A disqualified person may also request amendment or expunction of the report pursuant to s. 415.103(3)(d). For purposes of a licensure application, these remedies must be requested within 30 days of notification, or be deemed waived. The department shall notify any individual disqualified from licensure of the right to appeal that disqualification, of remedies available, and of the time limit for requesting such remedies pursuant to the provisions of this subsection. department may issue no license until screening procedures and, if necessary, administrative remedies are complete. However, a conditional or provisional license may be issued in the case of an existing licensed facility for only that time necessary to complete the above screening procedures and administrative remedies. No application for licensure shall be deemed complete until all requested screening information has been correctly submitted pursuant to department procedure.

Section 11. Section 415.111, Florida Statutes, is amended to read:

415.111 Penalties for failing to report or preventing report, or for disclosing confidential information, relating to abuse, neglect, or exploitation of aged person or disabled adult or for act of such abuse, neglect, or exploitation; penalties for making false reports .--

(1) Any person required by s. 415.103 to report a case of known or suspected abuse, neglect, or exploitation of an aged person or disabled adult who knowingly and willfully fails to do so, or who knowingly and willfully prevents

another person from doing so, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

- (2) Any person who knowingly and willfully makes public or discloses any confidential information contained in the central abuse registry and tracking system, or in other computer systems, or in the records of any case of abuse, neglect, or exploitation of an aged person or disabled adult, except as provided in ss. 415.101-415.113, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (3) Any person who knowingly or willfully abuses, neglects, or exploits an aged person or disabled adult and, in so doing, causes great bodily harm, permanent disfigurement, or permanent disability to such person is guilty of a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (4) Any person who knowingly or willfully abuses, neglects, or exploits an aged person or disabled adult is guilty of a misdemeanor of the first degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (5) Any person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of an aged person or disabled adult or any person who advises another to make a false report, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Anyone making such a report who is acting in good faith is immune from any liability under this subsection.
- Section 12. Subsection (4) of section 415.503, Florida Statutes, is amended to read:

415.503	Definitions (	of terms u	sed in	55.	415.502-
415.514As us	ed in ss. 415	.502-415.5	514:		
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(4) "Child protection team" means a team of professionals established by the department to receive referrals from the <u>protective investigators</u> single-intake and protective <u>supervision</u> services staff of the children, youth, and families program and to provide specialized and supportive services to the program in processing child abuse and neglect cases. A child protection team shall provide consultation to other programs of the department and other persons on child abuse and neglect cases pursuant to s. 415.5055(1)(g).

Section 13. Section 415.504, Florida Statutes, is amended to read:

415.504 Mandatory reports of child abuse or neglect;
mandatory reports of death; central abuse registry and
tracking system.--

- (1) Any person, including, but not limited to, any:
- (a) Physician, osteopath, medical examiner, chiropractor, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of persons;
- (b) Health or mental health professional other than one listed in paragraph (a);
- (c) Practitioner who relies solely on spiritual means for healing;
- (d) School teacher or other school official or personnel;
- (e) Social worker, day care center worker, or other professional child care, foster care, residential, or institutional worker; or
  - (f) Law enforcement officer,

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2 who knows, or has reasonable cause to suspect, that a child is an abused or neglected child shall report such knowledge or suspicion to the department in the manner prescribed in subsection (2).

- (2)(a) Each report of known or suspected child abuse 7 or neglect pursuant to this section shall be made immediately to the department's central abuse registry and tracking system on the single statewide toll-free telephone number or-directly to-the-local-office-of-the-department-responsible-for investigation-of-reports-made-purswent-to-this-section.
  - (b) Each report made by a person in an occupation designated in subsection (1) shall be confirmed in writing to the local office of the department, designated by the central abuse registry and tracking system, within 48 hours after of the initial report.
  - (c) Reports involving known or suspected institutional child abuse or neglect shall be made and received in the same manner as all other reports made pursuant to this section.
  - (3) Any person required to report or investigate cases of suspected child abuse or neglect who has reasonable cause to suspect that a child died as a result of child abuse or neglect shall report his suspicion to the appropriate medical examiner. The medical examiner shall accept the report for investigation pursuant to s. 406.11 and shall report his findings, in writing, to the local law enforcement agency, the appropriate state attorney, and the department. Autopsy reports maintained by the medical examiner shall not be subject to the confidentiality requirements provided for in s. 415.51.

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- 1 (4)(a) The department shall establish and maintain a central abuse registry and tracking system which shall receive all reports made pursuant to this section in writing or through a single statewide toll-free telephone number which any person may use to report known or suspected child abuse or neglect at any hour of the day or night, any day of the week. The central abuse registry and tracking system shall be operated in such a manner as to enable the department to:
  - Immediately identify and locate prior reports or cases of child abuse or neglect utilizing the department's automated tracking system.
  - 2. Monitor and Regularly evaluate the effectiveness of the department's program for reporting, investigating, and classifying suspected abuse or neglect of abused-and-neglected children through the development and analysis of statistical and other information.
  - 3. Track critical steps in the investigative process to ensure compliance with all requirements for all reports of abuse or neglect.
  - 4. Maintain and produce aggregate statistical reports for monitoring patterns of child abuse or neglect.
  - 5. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for children who have been subject to abuse or neglect.
  - (b) Upon receiving an oral or written report of known or suspected child abuse or neglect, the central abuse registry and tracking system shall determine if the report requires an immediate on-site protective investigation immediately-notify-the-local-office-of-the-department-with respect-to-the-reporty-any-previous-report-concerning-a subject-of-the-present-reporty-or-any-other-pertinent

1 information-relative-therete. For reports requiring an 2 immediate on-site protective investigation, the central abuse 3 registry and tracking system shall immediately notify the department's designated children, youth, and families program 5 office district staff responsible for protective investigations to ensure an on-site investigation is promptly 6 initiated. For reports not requiring an immediate on-site 7 protective investigation, the central abuse registry and tracking system shall notify the department's designated 9 10 children, youth, and families program office district staff 11 responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. 12 At the time of notification of district staff with respect to 13 the report, the central abuse registry and tracking system 14 shall also provide information on any previous report 151 16 concerning a subject of the present report or any pertinent 17 information relative to the present report or any noted 18 earlier reports. 19 (c) Upon completion of its investigation, the local 20 office of the department shall classify reports as 21 "confirmed," "indicated," or "unfounded." At this time the department shall notify the parent or quardian of the child, 22 the child if appropriate, and the alleged perpetrator if other 23

than the child's parent or guardian, of the completion of its investigation of the report and whether the report is classified as "confirmed," "indicated," or "unfounded." All identifying information in the central abuse registry and tracking system or other computer systems or records that is related to unfounded reports shall be expunged 1 year after the case is classified as "unfounded." All identifying

the case is classified as "unfounded." All identifying information in the central abuse registry and tracking system

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or other computer systems or records that is related to an indicated report shall be expunged from the central abuse registry and tracking system 7 years after from the date of the last indicated report concerning any person named in the report. All information, other than identifying information, related to indicated or unfounded reports at the time of expunction shall be disposed of in a manner deemed appropriate by the department and pursuant to ss. 119.041 and 257.36(7). Unfounded and-indicated reports shall only be indexed by the name of the child to detect patterns of abuse or neglect.

Persons named in the unfounded or indicated reports shall not be identified as alleged perpetrators. All information in the central abuse registry and tracking system or other computer systems or records shall be subject to the confidentiality provisions in s. 415.51.

- (d)1. Where it is shown that the record is inaccurate or inconsistent with ss. 415.501-415.514, the department shall amend or expunge the record. The department shall notify the parent or guardian of the child, the child if appropriate, and the alleged perpetrator if other than the child's parent or guardian of what amendment is made to the record or of the expunction of the record.
- 2. Subsequent to the completion of the department's investigation, any alleged perpetrator of a confirmed report may request the secretary to amend or expunge the case record and all identifying information in the central abuse registry and tracking system or other computer systems or records pertaining to that report on the grounds that the record is inaccurate or is being maintained in a manner inconsistent with ss. 415.501-415.514.

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- 3. Notice to the alleged perpetrator of a confirmed report shall state that:
  - a. The report has been classified as confirmed;
- b. The alleged perpetrator of a confirmed report may be disqualified from working with children or the developmentally disabled or from working in sensitive positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- c. The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator does not agree with the classification;
- d. The request by the alleged perpetrator for amendment or expunction of the confirmed report must be received by the department within 30 days after the alleged perpetrator receives notice of the classification of the report;
- e. The alleged perpetrator can obtain more information by calling the person whose name and telephone number are provided in the notice; and
- f. The failure to timely ask for amendment or expunction means the alleged perpetrator agrees not to contest the classification of the report.
- Notice to the alleged perpetrator shall be sent by certified mail.
- 4. Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not to contest the classification of the report. The alleged perpetrator may within 1 year of the classification of the report as confirmed request the department to set aside a confirmed report where it can be shown that the failure to ask

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for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be as provided in the Rules of Civil Procedure.

- 5. If the alleged perpetrator asks for amendment or expunction, the secretary may amend or expunde the record. the secretary refuses or does not act within 30 days after receiving such a request, the alleged perpetrator shall have the right to an administrative hearing to contest whether the record of the report should be amended or expunded. At the chapter 120 hearing the department shall prove by a preponderance of evidence that the perpetrator committed the abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator fails to timely ask for an administrative hearing, the failure to timely ask shall mean that the alleged perpetrator agrees not to contest the secretary's decision and the findings of the confirmed report of abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator asks for an administrative hearing and the department's classification is upheld, the report shall remain as confirmed. Any person who is named in an indicated report shall not have the right to challenge the department's classification system through the department or through an administrative hearing under chapter 120.
- 6. The confidentiality of the abuse or neglect report shall, to the extent possible, be maintained during the administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and not disclosed to the public under s. 119.07(1), and any identifying information in the recommended or final order shall be deleted prior to publishing pursuant to chapter 120.

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(e) Nothing in this section is intended to require the expunction or destruction of case records or information required by the Federal Government to be retained for future audit.

Section 14. Paragraphs (b) and (f) of subsection (1) of section 415.505, Florida Statutes, are amended to read:

415.505 Child protective investigations; institutional child abuse or neglect investigations.--

(1)

- (b) For each report it receives, the department shall perform an onsite child protective investigation to:
- 1. Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each child named in the report; any siblings or other children in the same household or in the care of the same adults; the parents or other persons responsible for the child's welfare; and any other adults in the same household.
- 2. Determine whether there is indication that any child in the family or household is abused or neglected, including a determination of harm or threatened harm to each child; the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse or neglect, including the name, address, date of birth, social security number, sex, and race of each person to be classified as a perpetrator in a confirmed report. A perpetrator in a confirmed report of abuse or neglect shall cooperate in providing required data for the identification and tracking system, to the fullest extent possible.

3. Determine the immediate and long-term risk to each child utilizing standardized risk assessment instruments of the child-remains-in-the-existing-home-environment.

- 4. Determine the protective, treatment, and ameliorative services necessary to safeguard and ensure the child's well-being and development and cause the delivery of those services through the early intervention by the departmental worker responsible for providing and managing identified services in orderr-if-possible; to preserve and stabilize family life, if possible.
- (f) No later than 30 days after receiving the initial report, the local office of the department shall complete its investigation, determine whether the reported abuse was confirmed, indicated, or unfounded, and report its findings to the department's central abuse registry and tracking system.

Section 15. Subsection (1) of section 415.5055, Florida Statutes, is amended to read:

415.5055 Child protection teams; services; eligible cases.—The department shall develop, maintain, and coordinate the services of one or more multidisciplinary child protection teams in each of the service districts of the department.

Such teams may be composed of representatives of appropriate health, mental health, social service, legal service, and law enforcement agencies.

(1) The department shall utilize and convene the teams to supplement the <u>protective investigation</u> single-intake and protective <u>supervision</u> services activities of the children, youth, and families program of the department. Nothing in this section shall be construed to remove or reduce the duty and responsibility of any person to report pursuant to s.

415.504 all suspected or actual cases of child abuse or

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1 neglect or sexual abuse of a child. The role of the teams 2 shall be to support activities of the program and to provide 3 services deemed by the teams to be necessary and appropriate to abused and neglected children upon referral. The specialized diagnostic assessment, evaluation, coordination, consultation, and other supportive services that a child protection team shall be capable of providing include, but are not limited to, the following:

- (a) Medical diagnosis and evaluation services, including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of findings relative thereto.
- (b) Telephone consultation services in emergencies and in other situations.
- (c) Medical evaluation related to abuse or neglect, as 16 defined by department policy or rule.
  - (d) Such psychological and psychiatric diagnosis and evaluation services for the child or his parent or parents, guardian or guardians, or other care givers, or any other individual involved in a child abuse or neglect case, as the team may determine to be needed.
  - (e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological treatment be limited to no more than 6 months' duration after treatment is initiated, except that the appropriate district administrator may authorize such treatment for individual children beyond this limitation if the administrator deems it appropriate.
- (f) Expert medical, psychological, and related 30 professional testimony in court cases.

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(g) Case staffings to develop, implement, and monitor
treatment plans for children whose cases have been referred to
the team. A child protection team may provide consultation
with respect to a child who has not been referred to the team,
but who is alleged or is shown to be abused, which
consultation shall be provided at the request of a
representative of the children, youth, and families program or
at the request of any other professional involved with a child
or his parent or parents, guardian or guardians, or other care
givers. In every such child protection team case staffing,
consultation, or staff activity involving a child, a children,
youth, and families program representative shall attend and
participate.

- (h) Case service coordination and assistance, including the location of services available from other public and private agencies in the community.
- (1) Such training services for program and other department employees as is deemed appropriate to enable them to develop and maintain their professional skills and abilities in handling child abuse and neglect cases.
- (j) Educational and community awareness campaigns on child abuse and neglect in an effort to enable citizens more successfully to prevent, identify, and treat child abuse and neglect in the community.
- Section 16. Subsection (2) of section 415.509, Florida Statutes, is amended to read:
- 415.509 Responsibilities of public agencies with respect to prevention, identification, and treatment of child abuse and child neglect; educational and training programs.--
- (2) The department shall, within available appropriations, conduct a continuing publicity and education

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program for district staff and officials required to report and any other appropriate persons to encourage the fullest degree of reporting of suspected child abuse or neglect. The program shall include, but not be limited to, information concerning the responsibilities, obligations, and powers provided under ss. 415.502-415.514; the methods for diagnosis of child abuse or neglect; and the procedures of the child protective service program, the circuit court, and other duly authorized agencies. In developing training programs for district staff, the department shall place emphasis on preservice and inservice training for protective investigation single-intake, protective supervision services, and foster care staff which would include skills in diagnosis and treatment of child abuse and neglect and procedures of the child protective system and judicial process.

Section 17. Subsections (1), (4), (5), (6), and (7) of section 415.51, Florida Statutes, are amended to read:

415.51 Confidentiality of reports and records in cases of child abuse or neglect.--

(1) In order to protect the rights of the child and his parents or other persons responsible for the child's welfare, all records concerning reports of child abuse or neglect, including reports made to the central abuse registry and tracking system and to-local-offices-of-the-department and all records generated as a result of such reports, shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed except as specifically authorized by ss. 415.502-415.514. Such exemption from s. 119.07(1) applies to information in the possession of those entities granted access as set forth in this section.

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The department shall search its central abuse registry and tracking system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 959.06 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. shall also include indicated reports prior to July 1, 1987. Reports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as indicated or shall be classified as confirmed according to the definitions in s. 415.503. If the report remains classified as indicated, the individual may not be disqualified. If the report is classified as confirmed, the department shall notify the individual according to the provisions of s. 415.504(4)(d). The department shall report the existence of any confirmed report of abuse and advise the authorized licensing agency, applicant for license, or other authorized agency or person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), results of any hearing conducted by the secretary and any subsequent administrative hearing, and in the case of judicial determination of abuse, the procedure for inspection of court records as set forth in s. 39.411(3). department shall not release any information on unfounded or indicated reports. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person

for whom a search is conducted of the results of the search upon request.

- a person applying to a licensed child-placing agency for the adoption of a child, search its central abuse registry and tracking system for the existence of a confirmed report and advise the licensed child-placing agency of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report.
- (6) Except as provided in subsection (4), the department shall, with the written consent of a person applying to work with children as a volunteer or as a paid employee for a public or private nonprofit agency, or for an individual family, search its central abuse registry and tracking system for the existence of a confirmed report and shall advise such agency or family of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report.
- (7) The name of any person reporting child abuse or neglect shall not be released to any person other than employees of the department responsible for child protective services, the <u>central</u> abuse registry <u>and tracking system</u>, or the appropriate state attorney without the written consent of

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the person reporting. This does not prohibit the subpoending of a person reporting child abuse or neglect when deemed necessary by the state attorney or the department to protect a child who is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of child abuse or neglect may, at the time he makes the report, request that the department notify him that a child protective investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 days <u>after</u> of the completion of the child protective investigation.

Section 18. Section 415.511, Florida Statutes, is amended to read:

415.511 Immunity from liability in cases of child abuse or neglect.--

- (1) Any person, official, or institution participating in good faith in any act authorized or required by ss.

  415.502-415.514 shall be immune from any civil or criminal liability which might otherwise result by reason of such action. This section does not grant immunity, civil or criminal, to any person suspected of having abused, neglected, or committed any illegal act upon, or against, a child. Further, no resident or employee of a facility serving children may be subjected to reprisal or discharge because of his actions in reporting abuse or neglect pursuant to the requirements of this section.
- (2) Any person making a report under this section has a civil cause of action for appropriate compensatory and punitive damages against any person who causes detrimental changes in the employment status of such reporting party by reason of his making such report. Any detrimental change made

1 in the residency or employment status of such person,
2 including, but not limited to, discharge, termination,
3 demotion, transfer, reduction in pay, benefits, or work
4 privileges, or negative evaluations, within a prescribed
5 period of time, establishes a rebuttable presumption that such
6 action was retaliatory.

Section 19. Section 415.513, Florida Statutes, is amended to read:

415.513 Penalties for failing to report or preventing another person from reporting, or disclosing confidential information relating to, a case of child abuse or neglect; penalties for making a false report.--

- (1) Any person required by s. 415.504 to report known or suspected child abuse or neglect who knowingly and willfully fails to do so, or who knowingly and willfully prevents another person from doing so, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- public or discloses any confidential information contained in the <u>central</u> abuse registry <u>and tracking system</u> or in the records of any child abuse or neglect case, except as provided in ss. 415.502-415.514, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (3) Any person who knowingly and willfully makes a false report of child abuse or neglect or any person who advises another to make a false report, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Anyone who makes such a

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report who is acting in good faith is immune from any liability under this subsection.

Section 20. This act shall take effect October 1, 1988.

## SENATE SUMMARY

Redefines the responsibilities of the Children, Youth, and Families Program Office of the Department of Health and Rehabilitative Services to include intake services for families and children in need of services, protective investigation services for abandoned, abused, and neglected children, and services provided under the Interstate Compact on the Placement of Children and the Interstate Compact on Juveniles. Specifies the intake functions of the department relating to the acceptance of reports alleging child abuse or neglect, delinquency, and other needs for department services. Centralizes the reporting of cases involving allegations of abandonment, abuse, or neglect of children and aged and disabled adults. Redesignates the central abuse registry of the department as the central abuse registry and tracking system. Includes in such registry reports of suspected abuse, neglect, or exploitation of aged or disabled adults as well as reports alleging child abuse or neglect. Provides penalties for making false reports to the registry. Prohibits reprisals against persons making reports of abuse or neglect.

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, the Committee on Health and Rehabilitative Services and Senators Grant, Kiser, Myers, Woodson, Scott and Weinstein

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A bill to be entitled An act relating to abuse, neglect, abandonment, and exploitation of aged persons, disabled adults, and children; amending s. 20.19, F.S.; conforming duties of program offices and service districts of the Department of Health and Rehabilitative Services to reflect changes in protective investigations and current responsibilities; amending s. 39.01, F.S.; providing definitions; amending s. 39.401, F.S; conforming terminology and procedures to definitions and current practice; providing that priority consideration be given to relative placements over nonrelative placements; amending s. 39.402, F.S.; conforming terminology; amending s. 39.403, F.S.; providing for protective investigation by the department; amending s. 39.404, F.S.; conforming terminology; amending s. 110.1127, F.S., to change a cross-reference; amending s. 415.103, F.S.; renaming the central abuse registry and requiring any report of abuse, neglect, or exploitation to be handled by the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing for notification of district staff; providing for indexing of certain information; providing confidentiality of reports in administrative hearing process; amending s. 415.104, F.S.;

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1 and for protective services investigations; amending s. 415.107, F.S.; conforming 2 3 terminology and procedures; amending s. 415.111, F.S.; providing penalties for making false reports; amending s. 415.503, F.S.; 5 6 providing definitions; amending s. 415.504, 7 F.S.; conforming terminology; requiring child abuse and neglect reports to go to the central 8 9 abuse registry and tracking system; delineating 10 functions of the central abuse registry and 11 tracking system; providing procedures and time 12 frames for notification of district staff; 13 providing for indexing of certain information; providing confidentiality of reports in the 14 administrative hearing process; amending s. 15 415.505, F.S.; providing standards and 16 17 procedures for reports and for protective services investigations; amending ss. 415.5055, 18 415.509, 415.51, F.S.; conforming terminology; 19 20 amending s. 415.511, F.S.; providing immunity 21 from liability and prohibiting reprisal against person reporting; amending s. 415.513, F.S.; 22 providing penalties for making a false report; 23 24 amending s. 959.06, F.S., to change a crossreference; providing an effective date. 25

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subparagraph 2. of paragraph (a) of subsection (4) and subparagraph 3. of paragraph (c) of

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subsection (5) of section 20.19, Florida Statutes, are amended to read:

20.19 Department of Health and Rehabilitative Services. -- There is created a Department of Health and Rehabilitative Services.

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- appoint an Assistant Secretary for Programs and an Assistant Secretary for Administration, each of whom shall serve at the pleasure of, and be directly responsible to, the secretary. The secretary shall appoint a Deputy Assistant Secretary for Programs, a Deputy Assistant Secretary for Regulation and Health Facilities, a Deputy Assistant Secretary for Medicaid, and a Deputy Assistant Secretary for Health, each of whom shall serve at the pleasure of the secretary and shall be directly responsible to the Assistant Secretary for Programs.
- (a) The Assistant Secretary for Programs shall have responsibility for general statewide supervision of the administration of service programs operated by the department and such other program development and planning duties as are assigned to him by the secretary. "General statewide supervision of the administration of service programs" means service program development and planning; program research; identifying client needs and recommending solutions and priorities; developing client service programs, including the policies and standards therefor; providing technical assistance to the district administrators; assisting the district administrators in staff development and training; reviewing and monitoring district-level program operations; assuring compliance with statewide program standards and performance criteria; monitoring uniform program quality among districts; developing funding sources external to state

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1 government; and obtaining, approving, monitoring, and coordinating research and program development grants; but does not involve line authority over any health or human services program operation of the department, including the management of institutions and residential treatment programs.

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- 2. The following program offices are established and may be consolidated, restructured, or rearranged by the secretary; provided any such consolidation, restructuring, or rearranging shall be for the purpose of encouraging service integration through more effective and efficient performance of the program offices or parts thereof:
- Children's Medical Services Program Office. -- The responsibilities of this office encompass all children's medical services programs operated by the department.
- b. Economic Services Program Office. -- The responsibilities of this office encompass all income support programs within the department, such as aid to families with dependent children (AFDC), food stamps, and state supplementation of the supplemental security income (SSI) program.
- c. Developmental Services Program Office. -- The responsibilities of this office encompass programs operated by the department for developmentally disabled persons. Developmental disabilities include any disability defined in s. 393.063.
- d. Aging and Adult Services Program Office. -- The responsibilities of this office encompass all aging and adult programs operated by the department.
- Children, Youth, and Families Program Office. -- The responsibilities of this program office encompass intake services for dependent-and delinquent children, families in

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need of services and children in need of services programs and protective investigation services for abandoned, abused, and neglected children; interstate compact on the placement of children programs; children's protective services, adoption; child care; foster care programs; specialized services to families; all programs operated by the department relating to delinquent children; and related mental health services for children and youth in coordination with the Alcohol, Drug Abuse, and Mental Health Program Office.

- f. Alcohol, Drug Abuse, and Mental Health Program Office.—The responsibilities of this office encompass all alcohol, drug abuse, and mental health programs operated by the department except those programs for children and youth which shall be handled in coordination with the Children, Youth, and Families Program Office. In addition, the responsibility for adult forensic programs shall be located within this office.
  - (5) SERVICE DISTRICTS. --

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- (c) The duties of the district administrator shall include, but are not limited to:
- 3. Applying standard information, referral, intake, diagnostic and evaluation, and case management procedures established by the secretary. Such procedures shall include an a-single intake system for delinquency, families in need of services and children in need of services programs, and a protective investigation system for dependency programs serving abandoned, abused, and neglected children and dependency-juvenile-programs.
- Section 2. Subsections (6), (26), and (27) of section 39.01, Florida Statutes, are amended, and subsections (55) and (56) are added to said section, to read:

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39.01 Definitions. -- When used in this chapter:

(6) "Housekeeper/homemaker" "Caretaker/homemaker" means an authorized agent of the department who shall remain in the child's home with the child until a parent, legal guardian, or relative of the child enters the home and is capable of assuming and agrees to assume charge of the child.

- enforcement report or complaint of delinquency, family in need of services, or child in need of services and the screening thereof to determine whether action by the court is warranted, the disposition of the report or complaint without court or public agency action when appropriate, the referral of the child to another public or private agency when appropriate, and the recommendation by the intake officer of court action when appropriate.
- (27) "Intake officer" means the authorized agent of the department performing the intake function for a child alleged to be delinquent ory-dependent; in need of services, or from a family in need of services.
- of a report alleging child abuse or neglect, as defined in s.

  415.503, by the central abuse registry and tracking system or
  the acceptance of a report of other dependency by the local
  children, youth, and families office of the department; the
  investigation and classification of each report; the
  determination of whether action by the court is warranted; the
  determination of the disposition of each report without court
  or public agency action when appropriate; the referral of a
  child to another public or private agency when appropriate;
  and the recommendation by the protective investigator of court
  action when appropriate.

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agent of the department who receives, investigates, and classifies reports of child abuse or neglect as defined in s.

415.503; who, as a result of the investigation, may file a dependency petition for the child under the criteria of paragraph (10)(a), and who performs other duties necessary to carry out the required actions of the protective investigation function.

Section 3. Subsections (2) and (3) of section 39.401, Florida Statutes, are amended to read.

39.401 Taking a child alleged to be dependent into custody.--

- (2) If the person taking the child into custody is not a protective investigator an-intake-officer, he shall:
- (a) Release the child to a parent, guardian, legal custodian, responsible adult approved by the court when limited to temporary emergency situations, responsible adult relative who shall be given priority consideration over a nonrelative placement, or responsible adult approved by the department; within 3 days following such release, the person taking the child into custody shall make a full written report to the protective investigation intake office of the department for cases involving allegations of abandonment, abuse, or neglect or to the appropriate service unit of the local children, youth, and families office within the department for other dependency cases within-3-days; or
- (b) Deliver the child to a protective investigator an intake-officer of the department, stating the facts by reason of which the child was taken into custody and sufficient information to establish probable cause that the child is abandoned, abused, or neglected dependent, and make a full

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1 written report to the protective investigation intake office of the department within 3 days. For any other dependent child, deliver the child to the appropriate service unit of the local children, youth, and families office within the department and provide the required report to that unit office.

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- (3) If the child is taken into custody by, or is delivered to, a protective investigator an-intake-officer, the protective investigator intake-officer shall review the facts and make such further inquiry as necessary to determine whether the child should remain in custody or be released. Unless shelter is required as provided in s. 39.402(1), the protective investigator intake-officer shall:
- (a) Release the child to his parent, guardian, legal custodian, a responsible adult relative who shall be given priority consideration over a nonrelative placement, or a responsible adult approved by the department; or
- (b) Authorize placement of a housekeeper/homemaker caretaker/homemaker in the home of a child alleged to be dependent until the parent or legal custodian assumes care of the child.
- Section 4. Subsections (3) and (4) and paragraph (b) of subsection (8) of section 39.402, Florida Statutes, are amended to read:
  - 39.402 Placement in a shelter.--
- (3) If the protective investigator intake-officer determines that placement in a shelter is necessary according to the provisions of subsections (1) and (2), the protective investigator intake-officer shall authorize placement of the child in a shelter and shall immediately notify the parents or legal custodians that the child was taken into custody.

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(4) If the child is alleged to be both dependent and delinquent, the protective investigator intake-officer may authorize either placement in a shelter pursuant to this section or detention pursuant to s. 39.032.

(8)

(b) In the interval until the detention hearing is held pursuant to paragraph (a), the decision as to placement in a shelter or release of the child from a shelter shall lie with the protective investigator intake-officer in accordance with subsection (3).

Section 5. Section 39.403, Florida Statutes, is amended to read:

## 39.403 Protective investigation Entake.--

(1) Protective investigation intake shall be performed by the department. A report or complaint alleging that a child is dependent as a result of child abuse or neglect as defined in s. 415.503 shall be made to the central abuse registry and tracking system. Complaints alleging that a child is dependent on any basis other than as a result of child abuse or neglect as defined in s. 415.503 shall be made to the local children, youth, and families office of the department shell-be-made-to-the-intake-office operating in the county in which the child is found or in which the case arose. Any person or agency having knowledge of the facts may make a report or complaint. The complainant shall furnish the protective investigation office or the appropriate service unit of the local children, youth, and families office of the department, whichever is appropriate, intake-office facts sufficient to establish the jurisdiction of the court and to support a finding by the court that the child is dependent.

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make a preliminary determination as to whether the report or complaint is complete, consulting with the state attorney or assistant state attorney when necessary. In any case in which the protective investigator intake-officer or the state attorney finds that the report or complaint is incomplete, the protective investigator intake-officer or state attorney shall return the report or complaint without delay to the person or agency originating the report or complaint or having knowledge of the facts or to the appropriate law enforcement agency having investigative jurisdiction and request additional information in order to complete the report or complaint; however, the confidentiality of any report filed in accordance with ss. 415.502-415.514 shall not be violated.

- (a) If the <u>protective investigator</u> intake-officer determines that the report or complaint is complete, he may, after determining that such action would be in the best interests of the child, file a petition for dependency.
- (b) If the <u>protective investigator</u> intake-officer determines that the report or complaint is complete, but that in his judgment the interest of the child and the public will be best served by providing the child care or other treatment voluntarily accepted by the child and his parents or legal custodians, the <u>protective investigator</u> intake-officer may refer the child for such care or other treatment.
- (c) If the <u>protective investigator</u> rntake-officer refuses to file a petition for dependency, the complainant shall be advised of his right to file a petition pursuant to this part.
- Section 6. Subsections (3) and (6) of section 39.404, Florida Statutes, are amended to read:

39.404 Petition for dependency .--

(3) When the child has been taken into custody, a petition alleging dependency shall be filed within 7 days of the date the child is taken into custody. In all other cases, the petition shall be filed within a reasonable time after the date the child was referred to protective investigation intake pursuant to s. 39.403.

- (6) When a petition for dependency has been filed and the parents or custodians of the child have advised the protective investigation intake office that the truth of the allegations is acknowledged and that no contest is to be made of the adjudication, the protective investigator intake officer may set the case before the court for an adjudicatory hearing. Neither the state attorney nor an assistant state attorney shall be required to be present at the adjudicatory hearing. Should there be a change in the plea at this hearing, the court shall continue the hearing to permit the state attorney to prepare and present the case for the state.

  Section 7. Paragraph (a) of subsection (3) of section
- 110.1127, Florida Statutes, is amended to read:
  - 110.1127 Employee security checks.--
- (3)(a) Within the Department of Health and Rehabilitative Services, all positions in programs providing care to children or the developmentally disabled for 15 hours or more per week are deemed to be positions of special trust or responsibility, and a person shall be disqualified for employment in any such position by reason of:
- Having been found guilty of, regardless of adjudication, or having entered a plea of nolo contendere or guilty to, any offense prohibited under any of the following

11 provisions of the Florida Statutes or under any similar statute of another jurisdiction: 3 a. Section 782.04, relating to murder. Section 782.07, relating to manslaughter. 5 Section 782.071, relating to vehicular homicide. 6 d. Section 782.09, relating to killing of an unborn 7 child by injury to the mother. 8 Section 784.011, relating to assault, if the victim of the offense was a minor. 9 10 f. Section 784.021, relating to aggravated assault. 11 Section 784.03, relating to battery, if the victim 12 of the offense was a minor. 13 h. Section 784.045, relating to aggravated battery. 14 Section 787.01, relating to kidnapping. Section 787.02, relating to false imprisonment. 15 3. Section 787.04, relating to removing children from 16 17 the state or concealing children contrary to court order. 18 1. Section 794.011, relating to sexual battery. 19 Section 794.041, relating to prohibited acts of 20 persons in familial or custodial authority. 21 Chapter 796, relating to prostitution. 22 ο. Section 798.02, relating to lewd and lascivious 23 behavior. 24 p. Chapter 800, relating to lewdness and indecent exposure. 25 Section 806.01, relating to arson. 26 q. 27 Section 812.13, relating to robbery. r. 28 s. Section 826.04, relating to incest. Section 827.03, relating to aggravated child abuse. 29 t. Section 827.04, relating to child abuse. 30 u.

v. Section 827.05, relating to negligent treatment of children.

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- w. Section 827.071, relating to sexual performance by a child.
- x. Section 827.09, relating to abuse, neglect, or exploitation of aged or disabled persons.
  - y. Chapter 847, relating to obscene literature.
- z. Chapter 893, relating to drug abuse prevention and control, only if the offense was a felony or if any other person involved in the offense was a minor.
- aa. Section 817.563, relating to fraudulent sale of controlled substances, only if the offense was a felony; or
- 2. Having had a finding of delinquency or having entered a plea of nolo contendere or a plea amounting to an admission of guilt to a petition alleging delinquency pursuant to part II, chapter 39, or similar statutes of other jurisdictions, for any of the foregoing acts, regardless of adjudication or disposition. For the purposes of this subsection, such a finding or plea has the same effect as a finding of guilt; or
- 3. Having been judicially determined to have committed abuse or neglect against a child as defined in s. 39.01(2)-and (30); or
- 4. Having a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(5) or abuse or neglect as defined in s. 415.503(5) which has been uncontested or upheld pursuant to the procedures provided in s. 415.103 or s. 415.504; or
- 29 5. Having committed an act which constitutes domestic

30 violence as defined in s. 741.30.

Section 8. Paragraph (a) of subsection (1), subsection (2), and paragraph (a) of subsection (4) of section 415.103, Florida Statutes, are amended to read:

415.103 Mandatory reporting of abuse, neglect, or exploitation of aged persons or disabled adults; mandatory reports of death; central abuse registry and tracking system; immunity from liability.--

(1) MANDATORY REPORTING .--

- (a) Any person, including, but not limited to, any:
- Physician, osteopath, medical examiner, chiropractor, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of aged persons or disabled adults;
- 2. Health or mental health professional other than one listed in subparagraph 1.;
- 4. Nursing home staff, adult congregate living facility staff, adult day care center staff, social worker, or other professional adult care, foster care, residential, or institutional staff;
- 5. State, county, or municipal criminal justice employee or law enforcement officer; or
- Euman rights advocacy committee or long-term care ombudsman council member,

who knows, or has reasonable cause to suspect, that an aged person or disabled adult is an abused, neglected, or exploited person shall immediately report such knowledge or suspicion to the central abuse registry and tracking system of the department on the single statewide toll-free telephone number

for-investigation-of-reports-made-pursuant-to-this-section.

or-directly-to-the-local-office-of-the-department-responsible

- (3) CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM .--
- (a) The department shall establish and maintain a central abuse registry and tracking system which shall receive all reports made pursuant to this section in writing or through a single statewide toll-free telephone number which any person may use to report known or suspected abuse, neglect, or exploitation of an aged person or disabled adult at any hour of the day or night, any day of the week. The central abuse registry and tracking system shall be operated in such a manner as to enable the department to:
- 1. Immediately identify and locate prior reports or cases of adult abuse, neglect, or exploitation through the department's automated tracking system.
- 2. Monitor and evaluate the effectiveness of the department's program for reporting, and investigating, and classifying suspected abuse, neglect, or exploitation of aged persons or disabled adults, and the provision of protective services to such persons through the development and analysis of statistical and other information, and to report thereon.
- 3. Track critical steps in the investigative process to ensure compliance with all requirements for all reports.
- 4.37 Maintain and produce aggregate statistical reports for monitoring patterns of abuse, neglect, or exploitation of aged persons or disabled adults.
- 5.4. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for aged persons or disabled adults who have been subject to abuse, neglect, or exploitation.

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(b) Upon receiving an oral or written report of known or suspected abuse, neglect, or exploitation of an aged person or disabled adult, the central abuse registry and tracking system shall determine if the report requires an immediate onsite protective investigation. For reports requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's designated aging and adult services district staff responsible for protective investigations immediately to ensure prompt initiation of an on-site investigation. For reports not requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's designated aging and adult services district staff responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to the report, the central abuse registry and tracking system shall also provide information on any previous report concerning a subject of the present report or any pertinent information relative to the present report or any noted earlier reports immediately-notify-the-designated-aging-and adult-services-district-staff-of-the-department-with-respect to-the-reporty-any-previous-report-concerning-a-subject-of-the present-reporty-or-any-other-pertiment-information-relative thereto.

(c) Upon completion of its investigation, the designated aging and adult services district staff of the department shall classify reports either as "confirmed," "indicated," or "unfounded." At this time, the department shall notify the victim named in the report, the guardian or guardians or the caregiver of the aged person or disabled

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1 adult named as the victim, and the alleged perpetrator, if other than the quardian or quardians or the caregiver, of the completion of the investigation of the report, the classification of the report, and the right to ask for amendment or expunction pursuant to paragraph (d). All identifying information in the central abuse registry and tracking system or other computer systems or records that is related to an unfounded report shall be expunged I year after the case is classified as "unfounded." All identifying information in the central abuse registry and tracking system related to an indicated report shall be expunged from the central abuse registry and tracking system 7 years from the date of the last indicated report concerning any person named in the report. All information, other than identifying information, related to an indicated or unfounded report at the time of expunction shall be disposed of in a manner deemed appropriate by the department and pursuant to ss. 119.041 and 257.36(7). Unfounded and-indicated reports shall only be indexed by the name of the aged person or disabled adult to detect patterns of abuse, neglect, or exploitation. Persons named in unfounded or indicated reports shall not be identified as alleged perpetrators. All information in the central abuse registry and tracking system or other computer systems or records shall be subject to the confidentiality provisions in s. 415.107.

(d)1. Where it is shown that the record is inaccurate or inconsistent with ss. 415.101-415.113, the department shall amend or expunge the record. The department shall notify the victim and the alleged perpetrator of what amendment is made to the record or of the expunction of the record.

2. Subsequent to the completion of the department's investigation, the victim or alleged perpetrator of a confirmed report may request the secretary to amend or expunge the case record and all identifying information in the abuse registry or other computer systems or records pertaining to that report on the grounds that the record is inaccurate or is being maintained in a manner inconsistent with ss. 415.101-415.113.

- 3. Notice to the alleged perpetrator of a confirmed report shall state that:
  - a. The report has been classified as confirmed;
- b. The alleged perpetrator of a confirmed report may be disqualified from working with children or the developmentally disabled or from working in sensitive positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- c. The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator does not agree with the classification;
- d. The request by the alleged perpetrator for amendment or expunction of the confirmed report must be received by the department within 30 days after the alleged perpetrator receives notice of the classification of the report;
- e. The alleged perpetrator can obtain more information by calling the person whose name and telephone number are provided in the notice; and
- f. The failure to timely ask for amendment or expunction means the alleged perpetrator agrees not to contest the classification of the report.

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Notice to the alleged perpetrator shall be sent by certified mail.

4. Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not to contest the classification of the report. The alleged perpetrator may, within 1 year of the classification of the report as confirmed, request the department to set aside a confirmed report where it can be shown that the failure to ask for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be

as provided in the Rules of Civil Procedure.

If the alleged perpetrator asks for amendment or expunction, the secretary may amend or expunge the record. the secretary refuses or does not act within 30 days after receiving such a request, the alleged perpetrator shall have the right to an administrative hearing to contest whether the record of the report should be amended or expunged. At the chapter 120 hearing the department shall prove by a preponderance of evidence that the perpetrator committed the expunge and the alleged perpetrator fails to timely ask for an administrative hearing, the failure to timely ask shall mean that the alleged perpetrator agrees not to contest the secretary's decision and the findings of the confirmed report of abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator asks for an administrative hearing and the department's classification is upheld, the report shall remain as confirmed. Any person who is named in an indicated report shall not have the right to challenge the

department's classification system through the department or through an administrative hearing under chapter 120.

6. The confidentiality of the abuse or neglect report shall, to the extent possible, be maintained during the administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and not disclosed to the public under s. 119.07(1), and any identifying information in the recommended or final order shall be deleted prior to publishing pursuant to chapter 120.

- (4) POSTING STATEWIDE TOLL-FREE TELEPHONE NUMBER FOR THE CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM.--
- (a) The statewide toll-free telephone number for the central abuse registry and tracking system shall be posted in all facilities operated by or under contract with or licensed by the department which provide services to aged persons or disabled adults. Such posting shall be clearly visible and in a prominent place within the facility and shall be accompanied by the words, "To Report the Abuse, Neglect, or Exploitation of an Aged Person or Disabled Adult, Please call Toll-free 1-800-342-9152."

Section 9. Subsections (1) and (2) of section 415.104, Florida Statutes, are amended to read:

415.104 Protective services investigations of cases of abuse, neglect, or exploitation of aged persons or disabled adults; transmittal of records to state attorney.--

(1) The department shall, upon receipt of a report alleging abuse, neglect, or exploitation of an aged person or disabled adult, commence, or cause to be commenced within 24 hours, a protective services investigation of the facts alleged therein. If, upon arrival at the scene of the incident, a caregiver refuses to allow the department to begin

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a protective services investigation or interferes with the department's ability to conduct such an investigation, the appropriate law enforcement agency shall be contacted. during the course of the investigation, the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate criminal justice agency shall be orally notified in order that such agency may begin a criminal investigation concurrent with the protective services investigation of the department. department shall make a preliminary written report to the criminal justice agency within 5 working days of the oral report. The department shall, within 24 hours after receipt of the report, notify the appropriate human rights advocacy committee, or long-term care ombudsman council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. Notice to the human rights advocacy committee or long-term care ombudsman council may be accomplished orally or in writing and shall include the name and location of the aged person or disabled adult alleged to have been abused, neglected, or exploited and the nature of the report. For each report it receives, the department shall perform an on-site investigation to:

- (a) Determine that the person is an aged person or disabled adult as defined in s. 415.102.
- (b) Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each aged person or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household.

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 (c) Determine whether there is an indication that any aged person or disabled adult is abused, neglected, or exploited, including a determination of harm or threatened harm to any aged person or disabled adult; the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of birth, social security number, sex, and race of each person to be classified as an alleged perpetrator in a confirmed report.

An alleged perpetrator of a confirmed report of abuse, neglect, or exploitation shall cooperate in the provision of the required data for the identification and tracking system to the fullest extent possible.

- (d) Determine the immediate and long-term risk to each aged person or disabled adult through utilization of standardized risk assessment instruments; -if-such-person remains-in-the-existing-environment.
- (e) Determine the protective, treatment, and ameliorative services necessary to safeguard and ensure the aged person's or disabled adult's well-being and cause the delivery of those services through the early intervention of the departmental worker responsible for service provision and management of identified services.

If the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the state attorney in whose circuit the alleged abuse, neglect, or exploitation occurred shall be notified.

(2) No later than 30 days after receiving the initial report, the designated aging and adult services district staff

of the department shall complete its investigation; determine whether the reported abuse, neglect, or exploitation was "confirmed," "indicated," or "unfounded"; and report its findings to the department's central abuse registry and tracking system.

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Section 10. Sub-ections (1), (4), and (5) of section 415.107, Florida Statutes, are amended to read:

415.107 Confidentiality of reports and records in cases of abuse, neglect, or exploitation of aged persons or disabled adults.--

- (1) In order to protect the rights of the individual or other persons responsible for the welfare of an aged person or disabled adult, all records concerning reports of abuse, neglect, or exploitation of the aged person or disabled adult, including reports made to the central abuse registry and tracking system and-to-designated-aging-and-adult-services district-offices-or-the-department, and all records generated as a result of such reports shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed except as specifically authorized by ss. 415.101-415.113.
- (4) The rame of any person reporting adult abuse, neglect, or exploitation shall in no case be released to any person other than employees of the department responsible for adult protective services, the central abuse registry and tracking system, or the appropriate state attorney without the written consent of the person reporting abuse, neglect, or exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person made the report is not disclosed. This does not prohibit the subpoena of a person reporting adult abuse, neglect, or

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exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of adult abuse, neglect, or exploitation may, at the time he makes the report, request that the department notify him that an adult protective services investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 working days of the completion of the adult protective services investigation.

(5)(a) The department shall search its central abuse registry and tracking system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 959.06 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The search shall also include indicated reports prior to July 1, 1987. Reports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as "indicated" or shall be classified as "confirmed" according to the definitions in s. 415.102. If the report remains classified as "indicated," the individual shall not be disqualified. the report is classified as "confirmed," the department shall notify the individual according to the provisions in s. 415.103(3)(d). The department shall report the existence of any confirmed report and advise the authorized licensing agency, applicant for licensure, or other authorized agency or person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or

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amendment, failure of the alleged perpetrator to respond pursuant to s. 415.103(3)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing. The department shall not release any information on unfounded or indicated reports. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person for whom a search is conducted of the results of the search upon request.

(b) The department shall, upon receipt of an application of a person applying for an initial license or renewal of a license for a facility to provide day or residential care for aged persons or disabled adults, search its central abuse registry and tracking system for the existence of a confirmed report of child or adult abuse, neglect, or exploitation as defined in ss. 415.102(1), (5), (9), (11), and (13) and 415.503(3), (5), and (9) and advise the licensing agent of any report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the perpetrator to respond pursuant to s. 415.103(3)(d) or s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report. Such a report shall disqualify an individual from licensure, but the department may grant an exemption from disqualification if the department has clear and convincing evidence to support a reasonable belief that the person is of good character so as to justify an exemption. The person shall bear the burden of setting forth sufficient evidence of rehabilitation, including, but not limited to, the circumstances surrounding the incident, the nature of the harm

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section, to read:

occasioned to the victim, and the history of the person since the incident, or such other circumstances that shall by the aforementioned standards indicate that the person will not present a danger to the safety or well-being of aged persons or disabled adults. The decision of the department regarding an exemption may be contested through a hearing pursuant to chapter 120. A disqualified person may also request amendment or expunction of the report pursuant to s. 415.103(3)(d). For purposes of a licensure application, these remedies must be requested within 30 days of notification, or be deemed waived. The department shall notify any individual disqualified from licensure of the right to appeal that disqualification, of remedies available, and of the time limit for requesting such remedies pursuant to the provisions of this subsection. department may issue no license until screening procedures and, if necessary, administrative remedies are complete. However, a conditional or provisional license may be issued in the case of an existing licensed facility for only that time necessary to complete the above screening procedures and administrative remedies. No application for licensure shall be deemed complete until all requested screening information has been correctly submitted pursuant to department procedure. Section 11. Subsection (2) of section 415.111, Florida Statutes, is amended, and subsection (5) is added to said

415.111 Penalties for failing to report or preventing report, or for disclosing confidential information, relating to abuse, neglect, or exploitation of aged person or disabled adult or for act of such abuse, neglect, or exploitation;

penalties for making false reports. --

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(2) Any person who knowingly and willfully makes public or discloses any confidential information contained in the central abuse registry and tracking system, or in other computer systems, or in the records of any case of abuse, neglect, or exploitation of an aged person or disabled adult, except as provided in ss. 415.101-415.113, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(5) Any person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of an aged person or disabled adult, or any person who advises another to make a false report, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Anyone making a report who is acting in good faith is immune from any liability under this subsection.

Section 12. Subsection (4) of section 415.503, Florida Statutes, is amended to read:

415.503 Definitions of terms used in ss. 415.502-415 514.--As used in ss. 415.502-415.514:

(4) "Child protection team" means a team of professionals established by the department to receive referrals from the <u>protective investigators</u> single-intake and protective <u>supervision</u> services staff of the children, youth, and families program and to provide specialized and supportive services to the program in processing child abuse and neglect cases. A child protection team shall provide consultation to other programs of the department and other persons on child abuse and neglect cases pursuant to s. 415.5055(1)(g).

Section 13. Paragraphs (a) and (b) of subsection (2) and subsection (4) of section 415.504, Florida Statutes, are amended to read:

415.504 Mandatory reports of child abuse or neglect; 2 mandatory reports of death; central abuse registry and tracking system. --

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(2)(a) Each report of known or suspected child abuse or neglect pursuant to this section shall be made immediately to the department's central abuse registry and tracking system on the single statewide toll-free telephone number or-directly to-the-local-office-of-the-department-responsible-for investigation-of-reports-made-pursuant-to-this-section.

- (b) Each report made by a person in an occupation designated in subsection (1) shall be confirmed in writing to the local office of the department designated by the central abuse registry and tracking system within 48 hours of the initial report.
- (4)(a) The department shall establish and maintain a central abuse registry and tracking system which shall receive all reports made pursuant to this section in writing or through a single statewide toll-free telephone number which any person may use to report known or suspected child abuse or neglect at any hour of the day or night, any day of the week. The central abuse registry and tracking system shall be operated in such a manner as to enable the department to:
- Immediately identify and locate prior reports or cases of child abuse or neglect through utilization of the department's automated tracking system.
- Monitor and Regularly evaluate the effectiveness of 2. the department's program for reporting, investigating, and classifying suspected abuse or neglect of abused-and-neglected children through the development and analysis of statistical and other information.

3. Track critical steps in the investigative process
to ensure compliance with all requirements for any report of
abuse or neglect.

4. Maintain and produce aggregate statistical reports monitoring patterns of both child abuse and child neglect.

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- 5. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for children who have been subject to abuse or neglect.
- (b) Upon receiving an oral or written report of known or suspected child abuse or neglect, the central abuse registry and tracking system shall determine if the report requires an immediate on-site protective investigation. For reports requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall immediately notify the department's designated children, youth, and families district staff responsible for protective investigations to ensure that an on-site investigation is promptly initiated. For reports not requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's designated children, youth, and families district staff responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to the report, the central abuse registry and tracking system shall also provide information on any previous report concerning a subject of the present report or any pertinent information relative to the present report or any noted earlier reports smmediately-notify the-local-office-of-the-department-with-respect-to-the-report; any-previous-report-concerning-a-subject-of-the-present reporty-or-any-other-pertinent-information-relative-thereto.

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(c) Upon completion of its investigation, the local office of the department shall classify reports as "confirmed," "indicated," or "unfounded." At this time the department shall notify the parent or guardian of the child, the child if appropriate, and the alleged perpetrator if other than the child's parent or guardian, of the completion of its investigation of the report and whether the report is classified as "confirmed," "indicated," or "unfounded." All identifying information in the central abuse registry and tracking system or other computer systems or records that is related to unfounded reports shall be expunged 1 year after the case is classified as "unfounded." All identifying information in the central abuse registry and tracking system or other computer systems or records that is related to an indicated report shall be expunded from the central abuse registry and tracking system 7 years from the date of the last indicated report concerning any person named in the report. All information, other than identifying information, related to indicated or unfounded reports at the time of expunction shall be disposed of in a manner deemed appropriate by the department and pursuant to ss. 119.041 and 257.36(7). Unfounded and-indicated reports shall only be indexed by the name of the child to detect patterns of abuse or neglect. Persons named in the unfounded or indicated reports shall not be identified as alleged perpetrators. All information in the central abuse registry and tracking system or other computer systems or records shall be subject to the confidentiality provisions in s. 415.51. {d}l. Where it is shown that the record is inaccurate

or inconsistent with ss. 415.501-415.514, the department shall

parent or guardian of the child, the child if appropriate, and the alleged perpetrator if other than the child's parent or guardian of what amendment is made to the record or of the expunction of the record.

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- 2. Subsequent to the completion of the department's investigation, any alleged perpetrator of a confirmed report may request the secretary to amend or expunge the case record and all identifying information in the <u>central</u> abuse registry and tracking system or other computer systems or records pertaining to that report on the grounds that the record is inaccurate or is being maintained in a manner inconsistent with ss. 415.501-415.514.
- 3. Notice to the alleged perpetrator of a confirmed report shall state that:
  - a. The report has been classified as confirmed;
- b. The alleged perpetrator of a confirmed report may be disqualified from working with children or the developmentally disabled or from working in sensitive positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- c. The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator does not agree with the classification;
- d. The request by the alleged perpetrator for amendment or expunction of the confirmed report must be received by the department within 30 days after the alleged perpetrator receives notice of the classification of the report;
- e. The alleged perpetrator can obtain more information by calling the person whose name and telephone number are provided in the notice; and

f. The failure to timely ask for amendment or expunction means the alleged perpetrator agrees not to contest the classification of the report.

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Notice to the alleged perpetrator shall be sent by certified mail.

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4. Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not to contest the classification of the report. The alleged perpetrator may within 1 year of the classification of the report as confirmed request the department to set aside a confirmed report where it can be shown that the failure to ask for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be as provided in the Rules of Civil Procedure.

If the alleged perpetrator asks for amendment or

expunction, the secretary may amend or expunge the record. If

the secretary refuses or does not act within 30 days after

chapter 120 hearing the department shall prove by a

abuse or neglect. If the secretary refuses to amend or

that the alleged perpetrator agrees not to contest the

receiving such a request, the alleged perpetrator shall have

the right to an administrative hearing to contest whether the record of the report should be amended or expunged. At the

preponderance of evidence that the perpetrator committed the

expunge and the alleged perpetrator fails to timely ask for an

administrative hearing, the failure to timely ask shall mean

secretary's decision and the findings of the confirmed report

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  - hearing and the department's classification is upheld, the

expunge and the alleged perpetrator asks for an administrative

report shall remain as confirmed. Any person who is named in an indicated report shall not have the right to challenge the department's classification system through the department or through an administrative hearing under chapter 120.

6. The confidentiality of the abuse or neglect report shall, to the extent possible, be maintained during the administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and not disclosed to the public under s. 119.07(1), and any identifying information in the recommended or final order shall be deleted prior to publishing pursuant to chapter 120.

Section 14. Paragraphs (b) and (f) of subsection (1) of section 415.505, Florida Statutes, are amended to read:
415.505 Child protective investigations; institutional

child abuse or neglect investigations.--

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- (b) For each report it receives, the department shall perform an onsite child protective investigation to:
- 1. Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each child named in the report; any siblings or other children in the same household or in the care of the same adults; the parents or other persons responsible for the child's welfare; and any other adults in the same household.
- 2. Determine whether there is indication that any child in the family or household is abused or neglected, including a determination of harm or threatened harm to each child; the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently

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1 responsible for the abuse or neglect, including the name, address, date of birth, social security number, sex, and race of each person to be classified as an alleged perpetrator in a confirmed report. An alleged perpetrator in a confirmed report of abuse or neglect shall cooperate in the provision of the required data for the identification and tracking system, to the fullest extent possible.

- Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments if-the-child-remains-in-the-existing-home envitonment.
- 4. Determine the protective, treatment, and ameliorative services necessary to safequard and ensure the child's well-being and development and cause the delivery of those services through the early intervention of the departmental worker responsible for provision and management of identified services in order, -if-possible, to preserve and stabilize family life, if possible.
- (f) No later than 30 days after receiving the initial report, the local office of the department shall complete its investigation, determine whether the reported abuse was confirmed, indicated, or unfounded, and report its findings to the department's central abuse registry and tracking system.

Section 15. Subsection (1) of section 415.5055, Florida Statutes, is amended to read:

415.5055 Child protection teams; services; eligible cases .-- The department shall develop, maintain, and coordinate the services of one or more multidisciplinary child protection teams in each of the service districts of the department. Such teams may be composed of representatives of appropriate

health, mental health, social service, legal service, and law enforcement agencies.

- (1) The department shall utilize and convene the teams to supplement the protective investigation single-intake and protective supervision services activities of the children, youth, and families program of the department. Nothing in this section shall be construed to remove or reduce the duty and responsibility of any person to report pursuant to s. 415.504 all suspected or actual cases of child abuse or neglect or sexual abuse of a child. The role of the teams shall be to support activities of the program and to provide services deemed by the teams to be necessary and appropriate to abused and neglected children upon referral. The specialized diagnostic assessment, evaluation, coordination, consultation, and other supportive services that a child protection team shall be capable of providing include, but are not limited to, the following:
- (a) Medical diagnosis and evaluation services, including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of findings relative thereto.
- (b) Telephone consultation services in emergencies and in other situations.
- (c) Medical evaluation related to abuse or neglect, as defined by department policy or rule.
- (d) Such psychological and psychiatric diagnosis and evaluation services for the child or his parent or parents, guardian or guardians, or other care givers, or any other individual involved in a child abuse or neglect case, as the team may determine to be needed.

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(e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological treatment be limited to no more than 6 months' duration after treatment is initiated, except that the appropriate district administrator may authorize such treatment for individual children beyond this limitation if the administrator deems it appropriate.

- (f) Expert medical, psychological, and related professional testimony in court cases.
- (g) Case staffings to develop, implement, and monitor treatment plans for children whose cases have been referred to the team. A child protection team may provide consultation with respect to a child who has not been referred to the team, but who is alleged or is shown to be abused, which consultation shall be provided at the request of a representative of the children, youth, and families program or at the request of any other professional involved with a child or his parent or parents, guardian or guardians, or other care givers. In every such child protection team case staffing, consultation, or staff activity involving a child, a children, youth, and families program representative shall attend and participate.
- (h) Case service coordination and assistance, including the location of services available from other public and private agencies in the community.
- (i) Such training services for program and other department employees as is deemed appropriate to enable them to develop and maintain their professional skills and abilities in handling child abuse and neglect cases.
- (j) Educational and community awareness campaigns on child abuse and neglect in an effort to enable citizens more

successfully to prevent, identify, and treat child abuse and neglect in the community.

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Section 16. Subsection (2) of section 415.509, Florida Statutes, is amended to read:

415.509 Responsibilities of public agencies with respect to prevention, identification, and treatment of child abuse and child neglect, educational and training programs.—

(2) The department shall, within available appropriations, conduct a continuing publicity and education program for district staff and officials required to report and any other appropriate persons to encourage the fullest degree of reporting of suspected child abuse or neglect. The program shall include, but not be limited to, information concerning the responsibilities, obligations, and powers provided under ss. 415.502-415.514; the methods for diagnosis of child abuse or neglect; and the procedures of the child protective service program, the circuit court, and other duly authorized agencies. In developing training programs for district staff, the department shall place emphasis on preservice and inservice training for protective investigation single-intake, protective supervision services, and foster care staff which would include skills in diagnosis and treatment of child abuse and neglect and procedures of the child protective system and judicial process.

Section 17. Subsections (1), (4), (5), (6), and (7) of section 415.51, Florida Statutes, are amended to read:

415.51 Confidentiality of reports and records in cases of child abuse or neglect.--

(1) In order to protect the rights of the child and his parents or other persons responsible for the child's welfare, all records concerning reports of child abuse or

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neglect, including reports made to the <u>central</u> abuse registry and tracking system and-to-local-offices-of-the-department and all records generated as a result of such reports, shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed except as specifically authorized by ss. 415.502-415.514. Such exemption from s. 119.07(1) applies to information in the possession of those entities granted access as set forth in this section.

(4) The department shall search its central abuse registry and tracking system records pursuant to the reguirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 959.06 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The search shall also include indicated reports prior to July 1, 1987. Reports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as indicated or shall be classified as confirmed according to the definitions in s. 415.503. If the report remains classified as indicated, the individual may not be disqualified. If the report is classified as confirmed, the department shall notify the individual according to the provisions of s. 415.504(4)(d). The department shall report the existence of any confirmed report of abuse and advise the authorized licensing agency, applicant for license, or other authorized agency or person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), results of any hearing conducted by the

secretary and any subsequent administrative hearing, and in the case of judicial determination of abuse, the procedure for inspection of court records as set forth in s. 39.411(3). The department shall not release any information on unfounded or indicated reports. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person for whom a search is conducted of the results of the search upon request.

- (5) The department shall, with the written consent of a person applying to a licensed child-placing agency for the adoption of a child, search its central abuse registry and tracking system for the existence of a confirmed report and advise the licensed child-placing agency of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report.
- (6) Except as provided in subsection (4), the department shall, with the written consent of a person applying to work with children as a volunteer or as a paid employee for a public or private nonprofit agency, or for an individual family, search its central abuse registry and tracking system for the existence of a confirmed report and shall advise such agency or family of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and

results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report.

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(7) The name of any person reporting child abuse or neglect shall not be released to any person other than employees of the department responsible for child protective services, the central abuse registry and tracking system, or the appropriate state attorney without the written consent of the person reporting. This does not prohibit the subpoenaing of a person reporting child abuse or neglect when deemed necessary by the state attorney or the department to protect a child who is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of child abuse or neglect may, at the time he makes the report, request that the department notify him that a child protective investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 days of the completion of the child protective investigation.

Section 18. Section 415.511, Florida Statutes, is amended to read:

415.511 Immunity from liability in cases of child abuse or neglect.--

(1)(a) Any person, official, or institution participating in good faith in any act authorized or required by ss. 415.502-415.514 shall be immune from any civil or criminal liability which might otherwise result by reason of such action.

(b) Nothing contained in this section shall be deemed to grant immunity, civil or criminal, to any person suspected of having abused or neglected a child, or committed any illegal act upon or against a child.

(2)(a) No resident or employee of a facility serving children may be subjected to reprisal or discharge because of his actions in reporting abuse or neglect pursuant to the requirements of this section.

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(b) Any person making a report under this section shall have a civil cause of action for appropriate compensatory and punitive damages against any person who causes detrimental changes in the employment status of such reporting party by reason of his making such report. Any detrimental change made in the residency or employment status of such person, including, but not limited to, discharge, termination, demotion, transfer, or reduction in pay or benefits or work privileges, or negative evaluations within a prescribed period of time shall establish a rebuttable presumption that such action was retaliatory.

Section 19. Subsection (2) of section 415.513, Florida Statutes, is amended, and subsection (3) is added to said section, to read:

415.513 Penalties for failing to report or preventing another person from reporting, or disclosing confidential information relating to, a case of child abuse or neglect; penalties for making a false report.--

(2) Any person who knowingly and willfully makes public or discloses any confidential information contained in the central abuse registry and tracking system or in the records of any child abuse or neglect case, except as provided in ss. 415.502-415.514, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(3) Any person who knowingly and willfully makes a false report of child abuse or neglect, or any person who

-	davises another to make a rate report, in darry or a
2	misdemeanor of the second degree, punishable as provided in s.
3	775.082, s. 775.083, or s. 775.084. Anyone making a report
4	who is acting in good faith is immune from any liability under
5	this subsection.
6	Section 20. Paragraph (a) of subsection (4) of section
7	959.06, Florida Statutes, is amended to read:
8	959.06 Departmental contracting powers
9	(4) Standards for screening shall also ensure that the
10	person:
11	(a) Has not been judicially determined to have
12	committed abuse or neglect against a child as defined in s.
13	39.01 <del>(2)-and-(38)</del> ;
14	(b) Does not have a confirmed report of abuse,
15	neglect, or exploitation as defined in s. 415.102(5) which has
16	been uncontested or has been upheld pursuant to s.
17	415.504(4)(d);
18	(c) Does not have a confirmed report of abuse,
19	neglect, or exploitation as defined in s. 415.102(5) or s.
20	415.503(5) which has been uncontested or has been upheld
21	pursuant to the procedures provided in s. 415.103 or s.
22	415.504; or
23	(d) Has not committed an act which constitutes
24	domestic violence as defined in s. 741.30.
25	Section 21. This act shall take effect October 1,
26	1988.
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## STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR Senate Bill 685

- Provides for priority to be given to placement with a relative when a child is taken into custody.
- Changes the definition title of "caretaker/homemaker" to "housekeeper/homemaker."
- Adds section 959.06, F.S., to correct cross-references.

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A bill to be entitled

An act relating to family policy; creating the "Family Policy Act"; establishing a legislative goal; establishing provisions; providing an effective date.

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WHEREAS, socioeconomic changes have taken place redefining the concept of the family which is the core of our society and whose capability to fulfill its roles and obligations is critical to the well-being of Florida's citizenry and economy, and

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WHEREAS, healthy family relations are of central 13 importance to both the ability of adults to make productive contributions to society and to the emotional and intellectual 15 development of children, and

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WHEREAS, the recognition of the worth of and respect 17 for individual family members is essential to the success of the family unit and any efforts to strengthen the family unit, 19 and

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WHEREAS, 62 percent of all Florida families are headed 21 by persons 60 years of age or older and the total is expected 22 to be at least 2.5 million by the year 2000, and

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WHEREAS, Florida's elderly families are essential to 24 I Florida's future in many ways including the vital role they play as role models for younger families and children, and

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WHEREAS, Florida's divorce rate is 40 percent higher 27 than that of the nation as a whole, and

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WHEREAS, in Florida between 1970 and the mid 1980's, 29 female heads of households doubled, to over 20 percent of all 30 families with children, and

1 WHEREAS, one-half of all preschool children have 2 working mothers and two-thirds of all school age children have working mothers, and 3 WHEREAS, about one-fourth of all births in Florida in 5 1986 were to unwed mothers many of whom had inadequate 6 prenatal care, and 7 WHEREAS, in 1986, I million Floridians were unable to 8 access suitable and affordable housing, and 9 WHEREAS, Florida has more residents living below the poverty level than the national average, and 11 WHEREAS, the percentage of Florida's children living in 12 poverty increased from 17 percent in 1980 to 25 percent in 13 1986, and 14 WHEREAS, approximately 3 million children age 19 and 15 under now reside in Florida, and 16 WHEREAS, between 1980 and 2000, Florida's total 17 population is expected to grow by 80 percent, and 18 WHEREAS, a comprehensive family policy would strengthen 19 the foundation of Florida's families and thereby its future, 20 NOW, THEREFORE, 21 22 Be It Enacted by the Legislature of the State of Florida: 23 24 Section 1. Goal of Legislature; creation of Family Policy Act. -- The primary goal of the Legislature is to 25 26 protect, preserve, and enhance the stability and quality of Florida's families through the funding of programs and 28 services, and the enforcement of laws and policies to prevent 29 family dysfunction and the loss of family independence. In 30 furtherance of this goal, there is created the "Family Policy 31 Act."

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          Section 2. Provisions of Family Policy Act -- In order
   to accomplish the goal of the Family Policy Act, the
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   Legislature shall seek to provide to all families of this
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   state the following.
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          (1) Access to safe, affordable housing.
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          (2) A safe and nurturing environment which will
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   preserve a sense of personal and family dignity.
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          (3) Adequate nutrition, shelter, and clothing.
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          (4) Effective treatment to address physical, social,
   and emotional needs, regardless of geographical location
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          (5) Protection from abuse, neglect, and exploitation.
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          (6) Equal opportunity and access to quality and
   effective education which will meet the individual needs of
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   each family member and which will mobilize family strengths
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   into effective educational action through a comprehensive
   partnership of the family, school, and community that
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   reinforces and enhances family skills, reinforces a caring
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   environment, and, where feasible, utilizes the school facility
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   as a center for community activity.
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          (7) Equal opportunity and access to recreation and
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   other community resources to develop individual abilities and
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  to enhance family unity.
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          (8) Opportunity for full-time employment for those
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   family members able to work, at a wage sufficient to maintain
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   family independence.
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          (9) Opportunity for economic independence both for
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   adult family members who are disabled and unable to work and
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   for elderly family members
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          Section 3. This act shall take effect July 1, 1988, or
30 upon becoming a law, whichever occurs later.
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1	*******
2	HOUSE SUMMARY
3	Creates the Family Policy Act to further the legislative
4	goal to protect, preserve, and enhance the stability and quality of Florida's families through the funding of
5	programs and the enforcement of laws. Specifies provisions.
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9	The publication and the data are assessed as \$112 and a
10	This publication was produced at an average cost of 1.12 cents per single page in compliance with the Rules and for the information of members of the Legislature and the public.
11	the information of members of the Legislature and the public.
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By Representatives Bloom, Cosgrove, Saunders, Thomas, Guber, Abrams, Friedman

1 A bill to be entitled 2 An act relating to child abuse reporting; 3 amending s. 415.511, F.S.; providing immunity 4 from civil liability with respect to failure to 5 make required reports; providing an effective 6 date. 7 8 Be It Enacted by the Legislature of the State of Florida: 9 10 Section 1. Section 415.511, Florida Statutes, is 11 amended to read: 12 415.511 Immunity from liability in cases of child 13 abuse or neglect .--14 (1) Any person, official, or institution participating 15 in good faith in any act authorized or required by ss. 415.502-415 514 shall be immune from any civil or criminal 17 liability which might otherwise result by reason of such action. 18 19 (2) Persons required by s. 415.504 to report known or 20 suspected child abuse or neglect to the department shall be 21 criminally liable pursuant to s. 415.513 for failure to make the required report, but shall not be liable in any civil 22 action for damages based on such failure. 23 24 Section 2. This act shall take effect upon becoming a 25 law. 26 27 28 29 30 31

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By the Committee on Criminal Justice and Representatives Bloom, Cosgrove, Saunders, Thomas, Guber, Abrams, Friedman

1 A bill to be entitled 2 An act relating to child abuse reporting, 3 amending s. 415.511, F.S., providing immunity 4 from civil or criminal liability with respect 5 to reasonable failure to act; providing an effective date. 7 Be It Enacted by the Legislature of the State of Florida: 10 Section 1. Section 415.511, Florida Statutes, is 11 amended to read: 12 415.511 Immunity from liability in cases of child 13 abuse or neglect .-- Any person, official, or institution participating in good faith in any act, or who reasonably 15 fails to perform an act, authorized or required by ss. 415.502-415.514 shall be immune from any civil or criminal 16 17 liability which might otherwise result by reason of such action or failure to act. 18 19 Section 2. This act shall take effect upon becoming a 20 law. 21 22 23 24 This publication was produced at an average cost of 1.12 cents per single page in compliance with the Rules and for the information of members of the Legislature and the public. 25 27 28 29 30 31

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By the Committee on Health & Rehabilitative Services and Representatives Tobin, Bloom, Davis, Jennings, Hawkins, Drage, Friedman, Metcalf, Kelly, Rochlin, Mortham, Hill, Crady

A bill to be entitled An act relating to abuse, neglect, abandonment, and exploitation of aged persons, disabled adults, and children; amending s. 20.19, F.S.; conforming duties of program offices and service districts of the Department of Health and Rehabilitative Services to reflect changes in protective investigations and current responsibilities; amending s. 39.01, F.S.; providing definitions; amending s 39.401, F.S.; conforming terminology and procedures to definitions and current practice; providing that priority consideration be given to relative placements over nonrelative placements; amending s. 39.402, F S.; conforming terminology; amending s. 39.403, F.S.; providing for protective investigation by the department; amending s. 39.404, F.S.; conforming terminology; amending s. 110.1127, F.S., to change a cross-reference; amending s. 415.103, F.S.; renaming the central abuse registry and requiring any report of abuse, neglect, or exploitation to be handled by the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing for notification of district staff; providing for indexing of certain information; providing confidentiality of reports in administrative hearing process; amending s. 415.104, F.S.; providing standards and procedures for reports

and for protective services investigations; amending s. 415.107, F.S.; conforming terminology and procedures; amending s. 415.111, F.S.; providing penalties for making false reports; amending s. 415.503, F.S.; providing definitions; amending s. 415.504, F.S.; conforming terminology; requiring child abuse and neglect reports to go to the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing procedures and time frames for notification of district staff; providing for indexing of certain information; providing confidentiality of reports in the administrative hearing process; amending s. 415.505, F.S.; providing standards and procedures for reports and for protective services investigations; amending ss. 415.5055, 415.509, and 415.51, F.S.; conforming terminology; amending s. 415.511, F.S.; providing immunity from liability and prohibiting reprisal against person reporting; amending s. 415.513, F.S.; providing penalties for making a false report; amending s. 959.06, F.S., to change a cross-reference; providing an effective date.

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28 Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subparagraph 2. of paragraph (a) of 31 subsection (4) and subparagraph 3. of paragraph (c) of

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subsection (5) of section 20.19, Florida Statutes, are amended 2 to read:

- 20.19 Department of Health and Rehabilitative 41 Services. -- There is created a Department of Health and 5 Rehabilitative Services
- (4) ASSISTANT SECRETARIES. -- The secretary shall 7 appoint an Assistant Secretary for Programs and an Assistant 8 Secretary for Administration, each of whom shall serve at the pleasure of, and be directly responsible to, the secretary. 10 The secretary shall appoint a Deputy Assistant Secretary for 11 Programs, a Deputy Assistant Secretary for Regulation and 12 Health Facilities, a Deputy Assistant Secretary for Medicaid, 13 and a Deputy Assistant Secretary for Health, each of whom 14 shall serve at the pleasure of the secretary and shall be directly responsible to the Assistant Secretary for Programs.
- (a) The Assistant Secretary for Programs shall have 17 responsibility for general statewide supervision of the 18 administration of service programs operated by the department 19 and such other program development and planning duties as are 20 assigned to him by the secretary. "General statewide 21 supervision of the administration of service programs" means 22 service program development and planning; program research; 23 identifying client needs and recommending solutions and priorities; developing client service programs, including the 25 policies and standards therefor; providing technical 26 assistance to the district administrators; assisting the 27 district administrators in staff development and training; 281 reviewing and monitoring district-level program operations; assuring compliance with statewide program standards and 30 performance criteria; monitoring uniform program quality among 31 districts; developing funding sources external to state

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1 government; and obtaining, approving, monitoring, and 2 coordinating research and program development grants; but does 3 not involve line authority over any health or human services 4 program operation of the department, including the management 5 of institutions and residential treatment programs.

- 2. The following program offices are established and 7 may be consolidated, restructured, or rearranged by the 8 secretary) provided any such consolidation, restructuring, or 9 rearranging shall be for the purpose of encouraging service 10 integration through more effective and efficient performance 11 of the program offices or parts thereof:
- a. Children's Medical Services Program Office. -- The 13 responsibilities of this office encompass all children's 14 medical services programs operated by the department.
- Economic Services Program Office. -- The 16 responsibilities of this office encompass all income support programs within the department, such as aid to families with dependent children (AFDC), food stamps, and state supplementation of the supplemental security income (SSI) 20 program.
- 21 Developmental Services Program Office. -- The 22 responsibilities of this office encompass programs operated by the department for developmentally disabled persons. 24 Developmental disabilities include any disability defined in 25 s. 393.063.
- Aging and Adult Services Program Office. -- The responsibilities of this office encompass all aging and adult 28 programs operated by the department.
- Children, Youth, and Families Program Office. -- The 30 responsibilities of this program office encompass intake 31 services for dependent-and delinquent children, families in

need of services and children in need of services programs and 2 protective investigation services for abandoned, abused, and neglected children; interstate compact on the placement of 3 4 children programs; children's protective services; adoption; child care; foster care programs; specialized services to families; all programs operated by the department relating to 7 delinguent children; and related mental health services for children and youth in coordination with the Alcohol, Drug ۰ Abuse, and Mental Health Program Office.

- f. Alcohol, Drug Abuse, and Mental Health Program Office. -- The responsibilities of this office encompass all alcohol, drug abuse, and mental health programs operated by 13 the department except those programs for children and youth which shall be handled in coordination with the Children. Youth, and Families Program Office. In addition, the responsibility for adult forensic programs shall be located within this office.
  - (5) SERVICE DISTRICTS .--

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- (c) The duties of the district administrator shall 20 include, but are not limited to:
- 3. Applying standard information, referral, intake, diagnostic and evaluation, and case management procedures 22 established by the secretary. Such procedures shall include 23 an a-single intake system for delinquency, families in need of services and children in need of services programs, and a protective investigation system for dependency programs serving abandoned, abused, and neglected children and 27 28 dependency-juvenile-programs.

Section 2. Subsections (26) and (27) of section 39.01, 30 Florida Statutes, are amended, and subsections (55) and (56) 31 are added to said section, to read:

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          39.01 Definitions. -- When used in this chapter:
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          (26) "Intake" means the acceptance of a law
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  enforcement report or complaint of delinquency, family in need
  of services, or child in need of services and the screening
  thereof to determine whether action by the court is warranted,
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6 the disposition of the report or complaint without court or
   public agency action when appropriate, the referral of the
8 child to another public or private agency when appropriate,
  and the recommendation by the intake officer of court action
10 when appropriate.
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          (27) "Intake officer" means the authorized agent of
12 the department performing the intake function for a child
13 alleged to be delinquent ory-dependent; in need of services,
14 or from a family in need of services.
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          (55) "Protective investigation" means the acceptance
   of a report alleging child abuse or neglect, as defined in s
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  415.503, by the central abuse registry and tracking system or
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   the acceptance of a report of other dependency by the local
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   children, youth, and families office of the department; the
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   investigation and classification of each report; the
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   determination of whether action by the court is warranted; the
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   determination of the disposition of each report without court
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   or public agency action when appropriate; the referral of a
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   child to another public or private agency when appropriate;
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   and the recommendation by the protective investigator of court
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   action when appropriate.
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          (56) "Protective investigator" means an authorized
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   agent of the department who receives, investigates, and
   classifies reports of child abuse or neglect as defined in s.
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30 415.503; who, as a result of the investigation, may file a
31 dependency petition for the child under the criteria of

1 paragraph (10)(a); and who performs other duties necessary to carry out the required actions of the protective investigation 3 function. 4 Section 3. Subsections (2) and (3) of section 39 401, 5 Florida Statutes, are amended to read: 6 39.401 Taking a child alleged to be dependent into 7 custody . --8 (2) If the person taking the child into custody is not 9 a protective investigator an-intake-officer, he shall: 10 (a) Release the child to a parent, guardian, legal 11 custodian, responsible adult approved by the court when 12 | limited to temporary emergency situations, responsible adult: 13 relative who shall be given priority consideration over a 14 nonrelative placement, or responsible adult approved by the department; within 3 days following such release, the person 15 16 taking the child into custody shall make a full written report to the protective investigation intake office of the 17 18 department for cases involving allegations of abandonment, 19 abuse, or neglect or to the appropriate service unit of the local children, youth, and families office within the 20 21 department for other dependency cases within-3-days; or 22 (b) Deliver the child to a protective investigator and intake-officer of the department, stating the facts by reason 23 24 of which the child was taken into custody and sufficient 25 information to establish probable cause that the child is 26 abandoned, abused, or neglected dependent, and make a full written report to the protective investigation intake office 27 28 of the department within 3 days For any other dependent

child, deliver the child to the appropriate service unit of the local children, youth, and families office within the

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I department and provide the required report to that unit 2 office.

- (3) If the child is taken into custody by, or is 4 delivered to, a protective investigator an-intake-officer, the 5 protective investigator intake-officer shall review the facts 6 and make such further inquiry as necessary to determine 7 whether the child should remain in custody or be released. 8 Unless shelter is required as provided in s. 39.402(1), the 9 protective investigator intake-officer shall:
- (a) Release the child to his parent, guardian, legal 11 custodian, a responsible adult relative who shall be given priority consideration over a nonrelative placement, or a 13 responsible adult approved by the department; or
- (b) Authorize placement of a housekeeper/homemaker 15 caretaker/homemaker in the home of a child alleged to be 16 dependent until the parent or legal custodian assumes care of 17 the child.
- 18 Section 4. Subsections (3) and (4) and paragraph (b) 19 of subsection (8) of section 39.402, Florida Statutes, are 20 amended to read:
  - 39.402 Placement in a shelter.--
- If the protective investigator intake-officer 23 determines that placement in a shelter is necessary according 24 to the provisions of subsections (1) and (2), the protective investigator intake-officer shall authorize placement of the 26 child in a shelter and shall immediately notify the parents or legal custodians that the child was taken into custody.
- If the child is alleged to be both dependent and 29 delinquent, the <u>protective investigator</u> intake-officer may 30 authorize either placement in a shelter pursuant to this section or detention pursuant to s. 39.032.

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(b) In the interval until the detention hearing is 3 held pursuant to paragraph (a), the decision as to placement in a shelter or release of the child from a shelter shall lie with the protective investigator intake-officer in accordance with subsection (3).

Section 5. Section 39.403, Florida Statutes, is amended to read:

39.403 Protective investigation Intake .--

- (1) Protective investigation Intake shall be performed by the department. A report or complaint alleging that a child is dependent as a result of child abuse or neglect as defined in s. 415.503 shall be made to the central abuse registry and tracking system. Complaints alleging that a child is dependent on any basis other than as a result of child abuse or neglect as defined in s. 415.503 shall be made to the local children, youth, and families office of the department shall-be-made-to-the-intake-office operating in the county in which the child is found or in which the case arose. Any person or agency having knowledge of the facts may make a report or complaint. The complainant shall furnish the protective investigation office or the appropriate service unit of the local children, youth, and families office of the department, whichever is appropriate, intake-office facts sufficient to establish the jurisdiction of the court and to 26 support a finding by the court that the child is dependent.
- (2) The protective investigator intake-officer shall 28 make a preliminary determination as to whether the report or 29 complaint is complete, consulting with the state attorney or 30 assistant state attorney when necessary In any case in which 31 the protective investigator intake-officer or the state

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lattorney finds that the report or complaint is incomplete, the 2 protective investigator intake-officer or state attorney shall 3 return the report or complaint without delay to the person or 4 agency originating the report or complaint or having knowledge 5 of the facts or to the appropriate law enforcement agency 6 having investigative jurisdiction and request additional information in order to complete the report or complaint; 8 however, the confidentiality of any report filed in accordance with ss. 415 502-415.514 shall not be violated.

- (a) If the protective investigator intake-officer 11 determines that the report or complaint is complete, he may, 12 after determining that such action would be in the best 13 interests of the child, file a petition for dependency.
- 14 (b) If the protective investigator intake-officer 15 determines that the report or complaint is complete, but that 16 in his judgment the interest of the child and the public will 17 be best served by providing the child care or other treatment 18 voluntarily accepted by the child and his parents or legal 19 custodians, the protective investigator intake-officer may 20 refer the child for such care or other treatment.
- (c) If the protective investigator intake-officer 22 refuses to file a petition for dependency, the complainant shall be advised of his right to file a petition pursuant to 231 24 this part.
- Section 6. Subsections (3) and (6) of section 39.404, 26 Florida Statutes, are amended to read:
  - 39.404 Petition for dependency. --
- (3) When the child has been taken into custody, a 29 petition alleging dependency shall be filed within 7 days of 30 the date the child is taken into custody. In all other cases, 31 the petition shall be filed within a reasonable time after the

date the child was referred to protective investigation intake pursuant to s. 39,403 2 |

(6) When a petition for dependency has been filed and the parents or custodians of the child have advised the protective investigation intake office that the truth of the allegations is acknowledged and that no contest is to be made 61 7 of the adjudication, the protective investigator intake officer may set the case before the court for an adjudicatory hearing. Neither the state attorney nor an assistant state attorney shall be required to be present at the adjudicatory 11 hearing. Should there be a change in the plea at this 12 hearing, the court shall continue the hearing to permit the 13 state attorney to prepare and present the case for the state.

Section 7 Paragraph (a) of subsection (3) of section 110.1127, Florida Statutes, is amended to read:

110.1127 Employee security checks. --

- (3)(a) Within the Department of Health and 18 Rehabilitative Services, all positions in programs providing care to children or the developmentally disabled for 15 hours or more per week are deemed to be positions of special trust or responsibility, and a person shall be disqualified for 22 employment in any such position by reason of:
  - Maving been found guilty of, regardless of adjudication, or having entered a plea of nolo contendere or guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any similar statute of another jurisdiction:
    - Section 782.04, relating to murder.
    - Section 782.07, relating to manslaughter. b.
    - Section 782.071, relating to vehicular homicide.

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1 Section 782.09, relating to killing of an unborn 2 child by injury to the mother. Section 784.011, relating to assault, if the victim 4 of the offense was a minor. 5 Section 784.021, relating to aggravated assault. f. 6 Section 784.03, relating to battery, if the victim 7 of the offense was a minor. Section 784.045, relating to aggravated battery. 8 h. 9 Section 787.01, relating to kidnapping. 10 Section 787.02, relating to false imprisonment. Section 787.04, relating to removing children from k. 12 the state or concealing children contrary to court order. 13 Section 794.011, relating to sexual battery. 1. 14 Section 794.041, relating to prohibited acts of m. persons in familial or custodial authority. 15 16 Chapter 796, relating to prostitution. n. 17 Section 798.02, relating to lewd and lascivious ο. 18 behavior. 19 Chapter 800, relating to lewdness and indecent 20 exposure. 21 Section 806.01, relating to arson. ٩. 22 Section 812.13, relating to robbery. r. 23 Section 826.04, relating to incest. 5. 24 Section 827.03, relating to aggravated child abuse. t. 25 Section 827.04, relating to child abuse. u. 26 Section 827.05, relating to negligent treatment of 27 children. 28 Section 827.071, relating to sexual performance by w . 29 a child.

31 exploitation of aged or disabled persons.

Section 827.09, relating to abuse, neglect, or

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- Chapter 847, relating to obscene literature.
- Chapter 893, relating to drug abuse prevention and 3 control, only if the offense was a felony or if any other 4 person involved in the offense was a minor.
  - Section 817.563, relating to fraudulent sale of controlled substances, only if the offense was a felony; or
- Having had a finding of delinquency or having entered a plea of nolo contendere or a plea amounting to an admission of guilt to a petition alleging delinquency pursuant to part II, chapter 39, or similar statutes of other 11 jurisdictions, for any of the foregoing acts, regardless of 12 adjudication or disposition. For the purposes of this 13 subsection, such a finding or plea has the same effect as a '4 finding of guilt; or
- Having been judicially determined to have committed abuse or neglect against a child as defined in s. 39.01+2--and 16 17 €30+); or
- Having a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(5) or abuse or neglect as defined in s 415 503(5) which has been uncontested or upheld pursuant to the procedures provided in s. 415.103 or s. 22 415.504; or
- Having committed an act which constitutes domestic 24 violence as defined in s. 741.30.
- Section 8. Paragraph (a) of subsection (1), subsection (3), and paragraph (a) of subsection (4) of section 415.103, 27 Florida Statutes, are amended to read:
- 415.103 Mandatory reporting of abuse, neglect, or \_9 exploitation of aged persons or disabled adults; mandatory reports of death; central abuse registry and tracking system;

(1) MANDATORY REPORTING. --

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- (a) Any person, including, but not limited to, any:
- Physician, osteopath, medical examiner, 4 chiropractor, nurse, or hospital personnel engaged in the 5 admission, examination, care, or treatment of aged persons or 6 disabled adults;
- 2. Health or mental health professional other than one 8 listed in subparagraph I.;
- q Practitioner who relies solely on spiritual means 10 for healing;
- Nursing home staff, adult congregate living 12 facility staff, adult day care center staff, social worker, or other professional adult care, foster care, residential, or 14 institutional staff;
- 15 5. State, county, or municipal criminal justice 16 employee or law enforcement officer; or
- 17 6. Human rights advocacy committee or long-term care 18 ombudsman council member,

20 who knows, or has reasonable cause to suspect, that an aged 21 person or disabled adult is an abused, neglected, or exploited 22 person shall immediately report such knowledge or suspicion to 23 the central abuse registry and tracking system of the 24 department on the single statewide toll-free telephone number 25 or-directly-to-the-local-office-of-the-department-responsible 26 for-investigation-of-reports-made-pursuant-to-this-section.

- (3) CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM .--
- 28 The department shall establish and maintain a 29 central abuse registry and tracking system which shall receive 30 all reports made pursuant to this section in writing or 31 through a single statewide toll-free telephone number which

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any person may use to report known or suspected abuse,
neglect, or exploitation of an aged person or disabled adult
at any hour of the day or night, any day of the week. The
central abuse registry and tracking system shall be operated
in such a manner as to enable the department to:

- 1. Immediately identify and locate prior reports or cases of adult abuse, neglect, or exploitation through the department's automated tracking system.
- 2. Monitor and evaluate the effectiveness of the department's program for reporting, and investigating, and classifying suspected abuse, neglect, or exploitation of aged persons or disabled adults, and the provision of protective services to such persons through the development and analysis of statistical and other information, and to report thereon.
- Track critical steps in the investigative process to ensure compliance with all requirements for all reports.
- 4.3- Maintain and produce aggregate statistical reports for monitoring patterns of abuse, neglect, or exploitation of aged persons or disabled adults.
- 5.4. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for aged persons or disabled adults who have been subject to abuse, neglect, or exploitation.
- (b) Upon receiving an oral or written report of known or suspected abuse, neglect, or exploitation of an aged person or disabled adult, the central abuse registry and tracking system shall determine if the report requires an immediate onsite protective investigation. For reports requiring an immediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's designated aging and adult services district staff responsible

I for protective investigations immediately to ensure prompt 2 initiation of an on-site investigation. For reports not 3 requiring an immediate on-site protective investigation; the central abuse registry and tracking system shall notify the department's designated aging and adult services district staff responsible for protective investigations in sufficient 7 time to allow for an investigation to be commenced within 24 5 hours. At the time of notification of district staff with 9 respect to the report, the central abuse registry and tracking 10 system shall also provide information on any previous report concerning a subject of the present report or any pertinent 11 information relative to the present report or any noted 12 13 earlier reports immediately-notify-the-designated-aging-and 14 adult-services-district-staff-of-the-department-with-respect 15 to-the-reporty-any-previous-report-concerning-a-subject-of-the 16 present-reporty-or-any-other-pertinent-information-relative 17 thereto.

(c) Upon completion of its investigation, the 19 designated aging and adult services district staff of the 20 department shall classify reports either as "confirmed," "indicated," or "unfounded." At this time, the department 21 22 shall notify the victim named in the report, the guardian or 23 guardians or the caregiver of the aged person or disabled 24 adult named as the victim, and the alleged perpetrator, if 25 other than the guardian or guardians or the caregiver, of the 26 completion of the investigation of the report, the 27 classification of the report, and the right to ask for 28 amendment or expunction pursuant to paragraph (d). 29 identifying information in the central abuse registry and 30 tracking system or other computer systems or records that is 31 related to an unfounded report shall be expunded 1 year after

I the case is classified as "unfounded." All identifying 2 information in the central abuse registry and tracking system 3 related to an indicated report shall be expunded from the central abuse registry and tracking system 7 years from the date of the last indicated report concerning any person named 6 in the report. All information, other than identifying 7 information, related to an indicated or unfounded report at 8 the time of expunction shall be disposed of in a manner deemed Q appropriate by the department and pursuant to ss. 119.041 and 10 Unfounded and-indicated reports shall only be 11 indexed by the name of the aged person or disabled adult to 12 detect patterns of abuse, neglect, or exploitation. Persons named in unfounded or indicated reports shall not be 14 identified as alleged perpetrators. All information in the i central abuse registry and tracking system or other computer 16 systems or records shall be subject to the confidentiality 17 provisions in s. 415.107.

- (d)1. Where it is shown that the record is inaccurate or inconsistent with ss. 415.101-415.113, the department shall amend or expunge the record. The department shall notify the victim and the alleged perpetrator of what amendment is made to the record or of the expunction of the record.
- Subsequent to the completion of the department's investigation, the victim or alleged perpetrator of a confirmed report may request the secretary to amend or expunge the case record and all identifying information in the abuse registry or other computer systems or records pertaining to that report on the grounds that the record is inaccurate or is being maintained in a manner inconsistent with ss. 415.101-30 415, 113.

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- 1 3. Notice to the alleged perpetrator of a confirmed 2 report shall state that:
  - The report has been classified as confirmed;
- The alleged perpetrator of a confirmed report may 5 be disqualified from working with children or the 6 developmentally disabled or from working in sensitive 7 positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- 9 c. The alleged perpetrator may request amendment or 10 expunction of the confirmed report, if the alleged perpetrator 11 does not agree with the classification;
- 12 d. The request by the alleged perpetrator for 13 amendment or expunction of the confirmed report must be 14 received by the department within 30 days after the alleged 15 perpetrator receives notice of the classification of the 16 report;
- 17 The alleged perpetrator can obtain more information 18 by calling the person whose name and telephone number are 19 provided in the notice; and
- 20 f. The failure to timely ask for amendment or 21 expunction means the alleged perpetrator agrees not to contest 22 the classification of the report.

24 Notice to the alleged perpetrator shall be sent by certified 25 mail.

Failure to respond within the time specified in 27 subparagraph 3. means that the alleged perpetrator agrees not 28 to contest the classification of the report. The alleged 29 perpetrator may, within 1 year of the classification of the 30 report as confirmed, request the department to set aside a 31 confirmed report where it can be shown that the failure to ask

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1 for amendment or expunction was due to excusable neglect or 2 fraud. The standard for excusable neglect or fraud shall be 3 as provided in the Rules of Civil Procedure.

- If the alleged perpetrator asks for amendment or expunction, the secretary may amend or expunge the record. Ιf the secretary refuses or does not act within 30 days after receiving such a request, the alleged perpetrator shall have the right to an administrative hearing to contest whether the record of the report should be amended or expunged. chapter 120 hearing the department shall prove by a preponderance of evidence that the perpetrator committed the abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator fails to timely ask for an administrative hearing, the failure to timely ask shall mean 15 that the alleged perpetrator agrees not to contest the secretary's decision and the findings of the confirmed report of abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator asks for an administrative 19 hearing and the department's classification is upheld, the report shall remain as confirmed. Any person who is named in 21 an indicated report shall not have the right to challenge the 22 department's classification system through the department or through an administrative hearing under chapter 120.
- 6. The confidentiality of the abuse or neglect report 25 shall, to the extent possible, be maintained during the 26 administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and not disclosed to the public under s. 119.07(1), and any 29 identifying information in the recommended or final order 30 | shall be deleted prior to publishing pursuant to chapter 120.

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## POSTING STATEWIDE TOLL-FREE TELEPHONE NUMBER FOR 2 THE CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM. --

(a) The statewide toll-free telephone number for the 4 central abuse registry <u>and tracking system</u> shall be posted in 5 all facilities operated by or under contract with or licensed 6 by the department which provide services to aged persons or 7 disabled adults. Such posting shall be clearly visible and in 8 a prominent place within the facility and shall be accompanied 9 by the words, "To Report the Abuse, Neglect, or Exploitation 10 of an Aged Person or Disabled Adult, Please call Toll-free 1-11 800-342-9152."

Section 9 Subsections (1) and (2) of section 415.104, 13 Florida Statutes, are amended to read:

415.104 Protective services investigations of cases of 15 abuse, neglect, or exploitation of aged persons or disabled 16 adults; transmittal of records to state attorney .--

17 (1) The department shall, upon receipt of a report 18 alleging abuse, neglect, or exploitation of an aged person or 19 disabled adult, commence, or cause to be commenced within 24 20 hours, a protective services investigation of the facts 21 alleged therein. If, upon arrival at the scene of the 22 incident, a caregiver refuses to allow the department to begin a protective services investigation or interferes with the 24 department's ability to conduct such an investigation, the 25 appropriate law enforcement agency shall be contacted. 26 during the course of the investigation, the department has 27 reason to believe that the abuse, neglect, or exploitation is 28 perpetrated by a second party, the appropriate criminal 29 justice agency shall be orally notified in order that such 30 agency may begin a criminal investigation concurrent with the

31 protective services investigation of the department.

I department shall make a preliminary written report to the 2 criminal justice agency within 5 working days of the oral 3 report. The department shall, within 24 hours after receipt 4 of the report, notify the appropriate human rights advocacy committee, or long-term care ombudsman council, when 5 appropriate, that an alleged abuse, neglect, or exploitation 7 perpetrated by a second party has occurred. Notice to the human rights advocacy committee or long-term care ombudsman council may be accomplished orally or in writing and shall 10 include the name and location of the aged person or disabled 11 adult alleged to have been abused, neglected, or exploited and 12 the nature of the report. For each report it receives, the 13 department shall perform an on-site investigation to:

14 (a) Determine that the person is an aged person or 15 disabled adult as defined in s. 415,102.

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- (b) Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each aged person or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household.
- (c) Determine whether there is an indication that any aged person or disabled adult is abused, neglected, or exploited, including a determination of harm or threatened harm to any aged person or disabled adult; the nature and extent of present or prior injuries, abuse, or neglect, and 28 any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of birth, social security number, sex, and race of each person to be

1 classified as an alleged perpetrator in a confirmed report 2 An alleged perpetrator of a confirmed report of abuse, 3 neglect, or exploitation shall cooperate in the provision of 4 the required data for the identification and tracking system 5 to the fullest extent possible.

- (d) Determine the immediate and long-term risk to each 7 aged person or disabled adult through utilization of 8 standardized risk assessment instruments y-if-such-person remains-in-the-existing-environment
- 10 (e) Determine the protective, treatment, and 11 ameliorative services necessary to safeguard and ensure the 12 aged person's or disabled adult's well-being and cause the 13 delivery of those services through the early intervention of the departmental worker responsible for service provision and 15 management of identified services.

17 If the department has reason to believe that the abuse, 18 neglect, or exploitation is perpetrated by a second party, the 19 state attorney in whose circuit the alleged abuse, neglect, or 20 exploitation occurred shall be notified

(2) No later than 30 days after receiving the initial 22 report, the designated aging and adult services district staff 23 of the department shall complete its investigation; determine 24 whether the reported abuse, neglect, or exploitation was 25 "confirmed," "indicated," or "unfounded"; and report its 26 findings to the department's central abuse registry and 27 tracking system.

Section 10. Subsections (1), (4), and (5) of section 29 415.107, Florida Statutes, are amended to read:

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- 1 415.107 Confidentiality of reports and records in 2 cases of abuse, neglect, or exploitation of aged persons or 3 disabled adults.--
- (1) In order to protect the rights of the individual 5 l or other persons responsible for the welfare of an aged person or disabled adult, all records concerning reports of abuse, neglect, or exploitation of the aged person or disabled adult, 8 including reports made to the central abuse registry and tracking system and-to-designated-aging-and-adult-services 101 district-offices-of-the-department, and all records generated as a result of such reports shall be confidential and exempt from the provisions of s. I19.07(1) and shall not be disclosed 12 l except as specifically authorized by ss. 415.101-415 113
- (4) The name of any person reporting adult abuse, 15 neglect, or exploitation shall in no case be released to any 161 person other than employees of the department responsible for adult protective services, the central abuse registry and 18 tracking system, or the appropriate state attorney without the written consent of the person reporting abuse, neglect, or 201 exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person 22 23 made the report is not disclosed. This does not prohibit the 24 subpoena of a person reporting adult abuse, neglect, or exploitation when deemed necessary by the state attorney or 25 26 the department to protect an aged person or disabled adult who 27 is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of adult abuse, neglect, or exploitation may, at the time 30 he makes the report, request that the department notify him that an adult protective services investigation occurred as a

result of the report. The department shall mail such a notice to the reporter within 10 working days of the completion of the adult protective services investigation.

(5)(a) The department shall search its central abuse 5 registry and tracking system records pursuant to the 6 requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 7 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 8 959.06 for the existence of a confirmed report made on the 9 personnel as defined in the foregoing provisions. The search 10 shall also include indicated reports prior to July 1, 1987. 11 Reports prior to 1978 shall not be included. If the search 12 reveals an indicated report prior to July 1, 1987, the 13 department shall review the report to determine whether the 14 indicated report shall remain classified as "indicated" or 15 shall be classified as "confirmed" according to the 16 definitions in s. 415.102. If the report remains classified 17 as "indicated," the individual shall not be disqualified. 18 the report is classified as "confirmed," the department shall 19 notify the individual according to the provisions in s. 20 415.103(3)(d). The department shall report the existence of 21 any confirmed report and advise the authorized licensing 22 agency, applicant for licensure, or other authorized agency or 23 person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or 25 amendment, failure of the alleged perpetrator to respond 26 pursuant to s. 415.103(3)(d), and results of any hearing 27 conducted by the secretary and any subsequent administrative 28 hearing. The department shall not release any information on 29 unfounded or indicated reports. Prior to a search being 30 conducted, the department or its designee shall notify such 31 person that an inquiry will be made. The department shall

1 notify each person for whom a search is conducted of the 2 results of the search upon request.

3 (b) The department shall, upon receipt of an 4 application of a person applying for an initial license or 5 renewal of a license for a facility to provide day or 6 residential care for aged persons or disabled adults, search 7 its central abuse registry and tracking system for the 8 existence of a confirmed report of child or adult abuse, neglect, or exploitation as defined in ss. 415.102(1), (5), (9), (11), and (13) and 415.503(3), (5), and (9) and advise 11 the licensing agent of any report found and the results of the investigation conducted pursuant thereto, including whether 30 13 days have elapsed for requests for expunction or amendment, 14 failure of the perpetrator to respond pursuant to s. 415.103(3)(d) or s 415.504(4)(d), and results of any hearing 16 conducted by the secretary and any subsequent administrative hearing held on the report Such a report shall disqualify an 17 18 | individual from licensure, but the department may grant an exemption from disqualification if the department has clear 20 and convincing evidence to support a reasonable belief that 21 the person is of good character so as to justify an exemption. 22 l The person shall bear the burden of setting forth sufficient 23 evidence of rehabilitation, including, but not limited to, the circumstances surrounding the incident, the nature of the harm 24 25 occasioned to the victim, and the history of the person since 26 the incident, or such other circumstances that shall by the 27 aforementioned standards indicate that the person will not present a danger to the safety or well-being of aged persons 29 or disabled adults The decision of the department regarding 30 an exemption may be contested through a hearing pursuant to 31 chapter 120. A disqualified person may also request amendment

1 or expunction of the report pursuant to s. 415.103(3)(d) For 2 purposes of a licensure application, these remedies must be 3 requested within 30 days of notification, or be deemed waived. 4 The department shall notify any individual disqualified from 5 licensure of the right to appeal that disqualification, of 6 remedies available, and of the time limit for requesting such 7 remedies pursuant to the provisions of this subsection. The 8 department may issue no license until screening procedures 9 and, if necessary, administrative remedies are complete. 10 However, a conditional or provisional license may be issued in 11 the case of an existing licensed facility for only that time 12 necessary to complete the above screening procedures and 13 administrative remedies. No application for licensure shall 14 be deemed complete until all requested screening information 15 has been correctly submitted pursuant to department procedure. 16 Section 11. Subsection (2) of section 415.111, Florida

17 Statutes, is amended, and subsection (5) is added to said 18 section, to read: 415.111 Penalties for failing to report or preventing

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20 report, or for disclosing confidential information, relating 21 to abuse, neglect, or exploitation of aged person or disabled 22 adult or for act of such abuse, neglect, or exploitation; 23 penalties for making false reports .--

(2) Any person who knowingly and willfully makes 25 public or discloses any confidential information contained in 26 the central abuse registry and tracking system, or in other 27 computer systems, or in the records of any case of abuse, 28 neglect, or exploitation of an aged person or disabled adult, 29 except as provided in ss. 415.101-415.113, is guilty of a 30 misdemeanor of the second degree, punishable as provided in s. 31 775.082, s. 775.083, or s. 775.084.

1 (5) Any person who knowingly and willfully makes a 2 false report of abuse, neglect, or exploitation of an aged 31 person or disabled adult, or any person who advises another to make a false report, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Anyone making a report who is acting in good 6 7 faith is immune from any liability under this subsection. Section 12. Subsection (4) of section 415.503, Florida 8 Statutes, is amended to read: 10 415.503 Definitions of terms used in ss. 415.502-415.514. -- As used in ss. 415.502-415.514; 11 12 (4) "Child protection team" means a team of 13 professionals established by the department to receive 14 referrals from the protective investigators single-intake and protective supervision services staff of the children, youth, 16 and families program and to provide specialized and supportive services to the program in processing child abuse and neglect cases. A child protection team shall provide consultation to other programs of the department and other persons on child 20 abuse and neglect cases pursuant to s. 415.5055(1)(g). 21 Section 13. Paragraphs (a) and (b) of subsection (2) 22 l and subsection (4) of section 415,504, Florida Statutes, are 23 amended to read: 24 415.504 Mandatory reports of child abuse or neglect; 25 mandatory reports of death; central abuse registry and tracking system . --26 27 (2)(a) Each report of known or suspected child abuse 28 or neglect pursuant to this section shall be made immediately 29 to the department's central abuse registry and tracking system 30 l on the single statewide toll-free telephone number or-directly

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1 to-the-local-office-of-the-department-responsible-for 2 investigation-of-reports-made-pursuant-to-this-section.

- (b) Each report made by a person in an occupation 4 designated in subsection (1) shall be confirmed in writing to 5 the local office of the department designated by the central 6 abuse registry and tracking system within 48 hours of the 7 initial report.
- (4)(a) The department shall establish and maintain a 9 central abuse registry and tracking system which shall receive 10 all reports made pursuant to this section in writing or 11 through a single statewide toll-free telephone number which 12 any person may use to report known or suspected child abuse or neglect at any hour of the day or night, any day of the week. The central abuse registry and tracking system shall be 15 operated in such a manner as to enable the department to:
- Immediately identify and locate prior reports or 17 cases of child abuse or neglect through utilization of the 18 department's automated tracking system.
- Monitor and Regularly evaluate the effectiveness of 20 the department's program for reporting, investigating, and classifying suspected abuse or neglect of abused-and-neglected children through the development and analysis of statistical 23 and other information.
- 3. Track critical steps in the investigative process 25 to ensure compliance with all requirements for any report of 26 abuse or neglect.
- 27 4. Maintain and produce aggregate statistical reports 28 monitoring patterns of both child abuse and child neglect.
- 29 5. Serve as a resource for the evaluation, management, 30 and planning of preventive and remedial services for children 31 who have been subject to abuse or neglect.

1 Upon receiving an oral or written report of known or suspected child abuse or neglect, the central abuse registry and tracking system shall determine if the report 3 requires an immediate on-site protective investigation. For 4 reports requiring an immediate on-site protective 5 investigation, the central abuse registry and tracking system 7 shall immediately notify the department's designated children, youth, and families district staff responsible for protective 8 investigations to ensure that an on-site investigation is promptly initiated. For reports not requiring an immediate 10 11 on-site protective investigation; the central abuse registry 12 and tracking system shall notify the department's designated 13 children, youth, and families district staff responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to the report, the 17 central abuse registry and tracking system shall also provide information on any previous report concerning a subject of the 19 present report or any pertinent information relative to the present report or any noted earlier reports immediately-notify 20 21 the-local-office-of-the-department-with-respect-to-the-reporty any-previous-report-concerning-a-subject-of-the-present 23 reporty-or-any-other-pertinent-information-relative-thereto. 24 (c) Upon completion of its investigation, the local 25 office of the department shall classify reports as "confirmed," "indicated," or "unfounded." At this time the 26 27 department shall notify the parent or guardian of the child, 28 the child if appropriate, and the alleged perpetrator if other 29 than the child's parent or quardian, of the completion of its 30 investigation of the report and whether the report is 31 classified as "confirmed," "indicated," or "unfounded." All

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1 identifying information in the central abuse registry and 2 tracking system or other computer systems or records that is 3 related to unfounded reports shall be expunded 1 year after 4 the case is classified as "unfounded." All identifying 5 information in the central abuse registry and tracking system 6 or other computer systems or records that is related to an indicated report shall be expunded from the central abuse 8 registry and tracking system 7 years from the date of the last 9 indicated report concerning any person named in the report. 10 All information, other than identifying information, related 11 to indicated or unfounded reports at the time of expunction 12 shall be disposed of in a manner deemed appropriate by the department and pursuant to ss. 119.041 and 257.36(7). 14 Unfounded and indicated reports shall only be indexed by the 15 name of the child to detect patterns of abuse or neglect. 16 Persons named in the unfounded or indicated reports shall not 17 be identified as alleged perpetrators. All information in the 18 central abuse registry and tracking system or other computer 19 systems or records shall be subject to the confidentiality 20 provisions in s. 415.51.

- (d)1. Where it is shown that the record is inaccurate 22 or inconsistent with ss. 415.501-415.514, the department shall 23 amend or expunge the record. The department shall notify the parent or guardian of the child, the child if appropriate, and the alleged perpetrator if other than the child's parent or guardian of what amendment is made to the record or of the expunction of the record.
- Subsequent to the completion of the department's 29 investigation, any alleged perpetrator of a confirmed report 30 may request the secretary to amend or expunge the case record 31 and all identifying information in the central abuse registry

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1 and tracking system or other computer systems or records 2 pertaining to that report on the grounds that the record is 3 inaccurate or is being maintained in a manner inconsistent with ss. 415.501-415.514. 4

- Notice to the alleged perpetrator of a confirmed 6 report shall state that:
  - The report has been classified as confirmed;
- The alleged perpetrator of a confirmed report may be disqualified from working with children or the 10 developmentally disabled or from working in sensitive 111 positions involving the care of children, the developmentally 12 disabled, disabled adults, or aged persons;
- c. The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator 15 does not agree with the classification;
- d. The request by the alleged perpetrator for amendment or expunction of the confirmed report must be received by the department within 30 days after the alleged perpetrator receives notice of the classification of the 20 report;
- 21 The alleged perpetrator can obtain more information 22 by calling the person whose name and telephone number are 23 provided in the notice; and
- 24 f. The failure to timely ask for amendment or 25 expunction means the alleged perpetrator agrees not to contest 26 the classification of the report.
- 28 Notice to the alleged perpetrator shall be sent by certified 29 mail.
- 30 4. Failure to respond within the time specified in 31 subparagraph 3. means that the alleged perpetrator agrees not

1 to contest the classification of the report. The alleged 2 perpetrator may within 1 year of the classification of the 3 report as confirmed request the department to set aside a 4 confirmed report where it can be shown that the failure to ask 5 for amendment or expunction was due to excusable neglect or 6 fraud. The standard for excusable neglect or fraud shall be 7 as provided in the Rules of Civil Procedure.

- 8 If the alleged perpetrator asks for amendment or 9 expunction, the secretary may amend or expunge the record. 10 the secretary refuses or does not act within 30 days after 11 receiving such a request, the alleged perpetrator shall have 12 the right to an administrative hearing to contest whether the 13 record of the report should be amended or expunged. At the 14 chapter 120 hearing the department shall prove by a 15 preponderance of evidence that the perpetrator committed the 16 abuse or neglect. If the secretary refuses to amend or 17 expunge and the alleged perpetrator fails to timely ask for an 18 administrative hearing, the failure to timely ask shall mean 19 that the alleged perpetrator agrees not to contest the 20 secretary's decision and the findings of the confirmed report 21 of abuse or neglect. If the secretary refuses to amend or 22 expunge and the alleged perpetrator asks for an administrative 23 hearing and the department's classification is upheld, the 24 report shall remain as confirmed. Any person who is named in 25 an indicated report shall not have the right to challenge the 26 department's classification system through the department or 27 through an administrative hearing under chapter 120.
- 6. The confidentiality of the abuse or neglect report 29 shall, to the extent possible, be maintained during the 30 administrative hearing process. The administrative hearing 31 shall be closed, the administrative files shall be closed and

1 not disclosed to the public under s. 119.07(1), and any 2 identifying information in the recommended or final order 3 shall be deleted prior to publishing pursuant to chapter 120.

Section 14. Paragraphs (b) and (f) of subsection (1) 5 of section 415.505, Florida Statutes, are amended to read:

415.505 Child protective investigations; institutional child abuse or neglect investigations. --

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- (b) For each report it receives, the department shall 10 perform an onsite child protective investigation to:
- 11 1. Determine the composition of the family or 12 household, including the name, address, date of birth age, 13 social security number, sex, and race of each child named in 14 the report; any sublings or other children in the same 15 household or in the care of the same adults; the parents or 16 other persons responsible for the child's welfare; and any 17 other adults in the same household.
- Determine whether there is indication that any 2. child in the family or household is abused or neglected, including a determination of harm or threatened harm to each 21 child; the nature and extent of present or prior injuries, 22 abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse or neglect, including the name, address, date of birth, social security number, sex, and race of each person to be classified as an alleged perpetrator in a confirmed report. An alleged perpetrator in a confirmed report of abuse or neglect shall cooperate in the provision of the required data for the identification and tracking system. to the fullest extent possible.

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- Determine the immediate and long-term risk to each 2 child through utilization of standardized risk assessment 3 <u>instruments</u> if-the-child-remains-in-the-existing-home environment.
- 4. Determine the protective, treatment, and 6 ameliorative services necessary to safeguard and ensure the 7 child's well-being and development and cause the delivery of 8 those services through the early intervention of the departmental worker responsible for provision and management 10 of identified services in order y-if-possible, to preserve and ll stabilize family life, if possible.
- (f) No later than 30 days after receiving the initial 13 report, the local office of the department shall complete its 14 investigation, determine whether the reported abuse was 15 confirmed, indicated, or unfounded, and report its findings to 16 the department's <u>central</u> abuse registry <u>and tracking system.</u>

Section 15. Subsection (1) of section 415.5055, 18 Florida Statutes, is amended to read:

415.5055 Child protection teams; services; eligible 20 cases. -- The department shall develop, maintain, and coordinate 21 the services of one or more multidisciplinary child protection 22 teams in each of the service districts of the department. 23 Such teams may be composed of representatives of appropriate 24 health, mental health, social service, legal service, and law 25 enforcement agencies.

(1) The department shall utilize and convene the teams 27 to supplement the protective investigation single-intake and 28 protective <u>supervision</u> services activities of the children, 29 youth, and families program of the department. Nothing in 30 this section shall be construed to remove or reduce the duty 31 and responsibility of any person to report pursuant to s.

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1 415 504 all suspected or actual cases of child abuse or 2 neglect or sexual abuse of a child. The role of the teams 3 shall be to support activities of the program and to provide 4 services deemed by the teams to be necessary and appropriate 5 to abused and neglected children upon referral. 6 specialized diagnostic assessment, evaluation, coordination, 7 consultation, and other supportive services that a child 8 protection team shall be capable of providing include, but are not limited to, the following:

- (a) Medical diagnosis and evaluation services. including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of 13 findings relative thereto.
  - (b) Telephone consultation services in emergencies and in other situations.
- 16 (c) Medical evaluation related to abuse or neglect, as 17 defined by department policy or rule.
- (d) Such psychological and psychiatric diagnosis and evaluation services for the child or his parent or parents, guardian or guardians, or other care givers, or any other 21 Individual involved in a child abuse or neglect case, as the 22 team may determine to be needed.
- (e) Short-term psychological treatment. intent of the Legislature that short-term psychological 25 treatment be limited to no more than 6 months' duration after 26 treatment is initiated, except that the appropriate district 27 administrator may authorize such treatment for individual 28 children beyond this limitation if the administrator deems it 20 appropriate.
- (f) Expert medical, psychological, and related 31 professional testimony in court cases.

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- (g) Case staffings to develop, implement, and monitor 2 treatment plans for children whose cases have been referred to 3 the team. A child protection team may provide consultation 4 with respect to a child who has not been referred to the team, 5 but who is alleged or is shown to be abused, which 6 consultation shall be provided at the request of a 7 representative of the children, youth, and families program or 8 at the request of any other professional involved with a child or his parent or parents, guardian or guardians, or other care 10 givers. In every such child protection team case staffing, Il consultation, or staff activity involving a child, a children, 12 youth, and families program representative shall attend and 13 participate.
- (h) Case service coordination and assistance, 15 including the location of services available from other public 16 and private agencies in the community.
- (1) Such training services for program and other 18 department employees as is deemed appropriate to enable them 19 to develop and maintain their professional skills and 20 abilities in handling child abuse and neglect cases.
- (1) Educational and community awareness campaigns on 22 child abuse and neglect in an effort to enable citizens more 23 successfully to prevent, identify, and treat child abuse and 24 neglect in the community.
- Section 16. Subsection (2) of section 415 509, Florida 26 Statutes, is amended to read:
- 415.509 Responsibilities of public agencies with 28 respect to prevention, identification, and treatment of child 29 abuse and child neglect; educational and training programs. --
- 30 (2) The department shall, within available 31 appropriations, conduct a continuing publicity and education

2 and any other appropriate persons to encourage the fullest 3 degree of reporting of suspected child abuse or neglect program shall include, but not be limited to, information 41 5 concerning the responsibilities, obligations, and powers 6 provided under ss. 415 502-415.514; the methods for diagnosis 7 of child abuse or neglect; and the procedures of the child protective service program, the circuit court, and other duly 8 authorized agencies. In developing training programs for 10 district staff, the department shall place emphasis on 11 preservice and inservice training for protective investigation 12 single-intake, protective supervision services, and foster 13 care staff which would include skills in diagnosis and treatment of child abuse and neglect and procedures of the 14 .5 child protective system and judicial process. 16 Section 17. Subsections (1), (4), (5), (6), and (7) of 17 section 415.51, Florida Statutes, are amended to read: 18 415 51 Confidentiality of reports and records in cases 19 of child abuse or neglect.--20 (1) In order to protect the rights of the child and 21 l his parents or other persons responsible for the child's 22 welfare, all records concerning reports of child abuse or 23 neglect, including reports made to the central abuse registry 24 and tracking system and-to-local-offices-of-the-department and 25 all records generated as a result of such reports, shall be 26 confidential and exempt from the provisions of s. 119.07(1)

1 program for district staff and officials required to report

and shall not be disclosed except as specifically authorized by ss. 415.502-415.514. Such exemption from s. 119.07(1) applies to information in the possession of those entities

30 granted access as set forth in this section.

1 (4) The department shall search its central abuse 2 registry and tracking system records pursuant to the 3 requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 4 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409 176, and 5 959.06 for the existence of a confirmed report made on the 6 personnel as defined in the foregoing provisions. 7 shall also include indicated reports prior to July 1, 1987. 8 Reports prior to 1978 shall not be included. If the search 9 reveals an indicated report prior to July 1, 1987, the 10 department shall review the report to determine whether the 11 indicated report shall remain classified as indicated or shall 12 be classified as confirmed according to the definitions in s. 13 415.503. If the report remains classified as indicated, the 14 individual may not be disqualified. If the report is 15 classified as confirmed, the department shall notify the 16 individual according to the provisions of s. 415.504(4)(d). 17 The department shall report the existence of any confirmed 18 report of abuse and advise the authorized licensing agency, 19 applicant for license, or other authorized agency or person of 20 the results of the search, the date of the report, whether 30 21 days have elapsed for requests for expunction or amendment, 22 failure of the alleged perpetrator to respond pursuant to s. 23 415.504(4)(d), results of any hearing conducted by the 24 secretary and any subsequent administrative hearing, and in 25 the case of judicial determination of abuse, the procedure for 26 inspection of court records as set forth in s. 39.411(3). The department shall not release any information on unfounded or 28 Indicated reports. Prior to a search being conducted, the 29 department or its designee shall notify such person that an 30 inquiry will be made. The department shall notify each person 31

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1 for whom a search is conducted of the results of the search 2 upon request.

- (5) The department shall, with the written consent of a person applying to a licensed child-placing agency for the adoption of a child, search its central abuse registry and 6 tracking system for the existence of a confirmed report and advise the licensed child-placing agency of any such report 8 found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests 10 for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report.
- (6) Except as provided in subsection (4), the department shall, with the written consent of a person applying to work with children as a volunteer or as a paid employee for a public or private nonprofit agency, or for an 18 individual family, search its central abuse registry and tracking system for the existence of a confirmed report and shall advise such agency or family of any such report found and the results of the investigation conducted pursuant 22 thereto, including whether 30 days have elapsed for requests 23 for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any 26 subsequent administrative hearing held on the report.
- (7) The name of any person reporting child abuse or 28 neglect shall not be released to any person other than 29 employees of the department responsible for child protective 30 services, the central abuse registry and tracking system, or 31 the appropriate state attorney without the written consent of

the person reporting. This does not prohibit the suppoenaing 2 of a person reporting child abuse or neglect when deemed 3 necessary by the state attorney or the department to protect a 4 child who is the subject of a report, provided the fact that 5 such person made the report is not disclosed. Any person who 6 reports a case of child abuse or neglect may, at the time he 7 makes the report, request that the department notify him that 6 a child protective investigation occurred as a result of the 9 report. The department shall mail such a notice to the 10 reporter within 10 days of the completion of the child 11 protective investigation.

12 Section 18. Section 415.511, Florida Statutes, is 13 amended to read:

14 415.511 Immunity from liability in cases of child 15 abuse or neglect. --

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(1)(a) Any person, official, or institution 17 participating in good faith in any act authorized or required 18 by ss. 415.502-415.514 shall be immune from any civil or 19 criminal liability which might otherwise result by reason of 20 such action.

- (b) Nothing contained in this section shall be deemed 22 to grant immunity, civil or criminal, to any person suspected of having abused or neglected a child, or committed any 24 <u>illegal act upon or against a child.</u>
- [2](a) No resident or employee of a facility serving 26 children may be subjected to reprisal or discharge because of his actions in reporting abuse or neglect pursuant to the 28 requirements of this section.
- 29 (b) Any person making a report under this section 30 shall have a civil cause of action for appropriate 31 compensatory and punitive damages against any person who

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1 causes detrimental changes in the employment status of such
 2 reporting party by reason of his making such report. Any
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   detrimental change made in the residency or employment status
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   of such person, including, but not limited to, discharge,
   termination, demotion, transfer, or reduction in pay or
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   benefits or work privileges, or negative evaluations within a
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   prescribed period of time shall establish a rebuttable
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   presumption that such action was retaliatory.
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          Section 19. Subsection (2) of section 415.513, Florida
   Statutes, is amended, and subsection (3) is added to said
ll section, to read:
12
          415.513 Penalties for failing to report or preventing
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   another person from reporting, or disclosing confidential
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   information relating to, a case of child abuse or neglect;
15 penalties for making a false report. --
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          (2) Any person who knowingly and willfully makes
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   public or discloses any confidential information contained in
18 the central abuse registry and tracking system or in the
19 records of any child abuse or neglect case, except as provided
   in ss. 415.502-415.514, is guilty of a misdemeanor of the
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   second degree, punishable as provided in s. 775.082, s.
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   775.083, or s. 775.084.
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          (3) Any person who knowingly and willfully makes a
   false report of child abuse or neglect, or any person who
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25 l
   advises another to make a false report, is quilty of a
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   misdemeanor of the second degree, punishable as provided in s.
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   775.082, s. 775.083, or s. 775.084. Anyone making a report
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   who is acting in good faith is immune from any liability under
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   this subsection.
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          Section 20. Paragraph (a) of subsection (4) of section
31 959.06, Florida Statutes, is amended to read:
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          959.06 Departmental contracting powers. --
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          (4) Standards for screening shall also ensure that the
3 person:
          (a) Kas not been judicially determined to have
5 committed abuse or neglect against a child as defined in s.
6 39.01+24-and-+394;
7
          (b) Does not have a confirmed report of abuse,
8 neglect, or exploitation as defined in s. 415.102(5) which has
 9 been uncontested or has been upheld pursuant to s.
10 415.504(4)(d):
11
          (c) Does not have a confirmed report of abuse,
12 neglect, or exploitation as defined in s. 415,102(5) or s.
13 415.503(5) which has been uncontested or has been upheld
  pursuant to the procedures provided in s. 415.103 or s.
15 415.5043 or
16
          (d) Has not committed an act which constitutes
17 domestic violence as defined in s. 741.30.
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          Section 21. This act shall take effect October 1,
19 1988.
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1 \*\*\*\*\*\*\* 2 HOUSE SUMMARY 3 Defines "protective investigation" and "protective investigator" for purposes of Department of Health and 4 Rehabilitative Services protection of aged persons, disabled adults, and children from abuse, neglect, 5 abandonment, and exploitation. Conforms duties of department program offices and service districts to 6 reflect current terminology, responsibilities, and procedures. 7 Provides preference for placement of child with relatives 8 over nonrelatives. 9 Renames the central abuse registry the central abuse registry and tracking system and provides for information 10 to be obtained and tracked. 11 Provides standards and procedures for reports and for protective services investigations. Provides for confidentiality of certain information and provides for notification of district staff. 12 13 Provides penalties for disclosing confidential information or making false reports. 14 5 16 17 18 This publication was produced at an average cost of 1.12 cents per single page in compliance with the Rules and for the information of members of the Legislature and the public. 19 20 21 22 23 24 25 26 27 28 9 30 31

## Florida House of Representatives - 1988

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By the Committees on Appropriations and Commerce and Youth and Health & Rehabilitative Services and Representatives Davis, Brown, Wallace, Crotty, Press, Reddick, Healey, Bloom, Mortham, Hill, Toban, Hetcalf, Jennings, Hawkins, Drage, Friedman, Additional Sponsors on Last Printed Page)

A bill to be entitled

An act relating to prevention initiatives; creating the "Family Policy Act"; establishing a legislative goal; establishing provisions; providing legislative intent with respect to foster care; directing the Department of Health and Rehabilitative Services to establish a pilot program to provide assistance and services to shelter and foster care homes and to children placed in foster or shelter care; providing procedures; providing for funding; providing for evaluation; creating the Child Care Partnership Act; providing legislative intent; authorizing a grant program for private employers that contribute to the cost of child care for their employees' dependents; limiting the grant that may be received; requiring maintenance of records; providing that certain support services are part of the cost of care for purposes of the grant; providing that salaries and wages used to compute grants may not be used in computing certain other tax credits; providing for rules; providing for a report to the Office of the Covernor and the Legislature; amending s. 402.3195, F.S.; extending the time period for the loan program under the Child Care Facility Trust Funds amending s. 411.103, F.S.; providing a definition; creating #. 411.1072, F.S.; requiring the establishment of community resource mother or father pilot programs by the

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Department of Health and Rehabilitative Services; providing for location of pilot programs; providing for contracts; providing criteria; authorizing the department to require other criteria; requiring the department to create a community resource mother or father advisory committee; requiring the committee to establish certain program guidelines in conjunction with the department; establishing a time limit for guideline development; providing for per diem and travel expenses; providing for terms and membership of committee; requiring preservice and ongoing training; providing for assignment of caseloads; providing for supervision; providing for evaluation; providing for a report; providing legislative intent with respect to adolescent pregnancy; authorizing establishment of Florida's Qunce of Prevention Fund Corporation; providing powers and duties with respect to programs to address problems associated with adolescent pregnancy; providing for a board of directors and staff; providing for a report to the Legislature in conjunction with the Department of Health and Rehabilitative Services; creating s. 154.0105, F.S.; providing for case management for pregnant and parenting teenagers; providing for contents and implementation of a plan for services; authorizing contracts through county public health units; providing duties of the

county public health unit or contracting

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entity; providing duties of the Department of Mealth and Rehabilitative Services; amending s. 230.2316, F.S.; redefining "teenage parent programs"; providing additional program criteria; providing for funding and interagency cooperation and recommendations for child care services for teenage parents; amending s. 232.01, F.S.; modifying an exception to compulsory school attendance requirements; providing for attendance at alternative or adult education programs; amending s. 232.06, F.S.; modifying the child care exemption from compulsory school attendance requirements; amending s. 409.029, F.S.; providing for case management for certain pregnant and parenting teenagers under the Florida Employment Opportunity Act; providing for program monitoring and reports; providing for a media campaign; amending s. 20.19, F.S.; conforming duties of program offices and service districts of the Department of Health and Rehabilitative Services relating to abuse, neglect, abandonment, and exploitation of aged persons, disabled adults, and children to reflect changes in protective investigations and current responsibilities; amending s. 39.01, F.S.; providing definitions; amending s. 39.401, F.S.; conforming terminology and procedures to definitions and current practice; providing that priority consideration be given to relative placements over nonrelative

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placements; amending s. 39.402, F.S.; conforming terminology; amending s. 39.403, F.S.; providing for protective investigation by the department; amending s. 39.404, F.S.; conforming terminology; amending s. 110.1127, F.S., to change a cross-reference; amending s. 415.103, F.S.; renaming the central abuse registry and requiring any report of abuse, neglect, or exploitation to be handled by the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing for notification of district staff; providing for indexing of certain information; providing confidentiality of reports in administrative hearing process; amending s. 415.104, F.S.; providing standards and procedures for reports and for protective services investigations; amending s. 415.107, F.S.; conforming terminology and procedures; amending s. 415.111, F.S.; providing penalties for making false reports; amending s. 415.503, F.S.; providing definitions; amending s. 415.504, F.S.; conforming terminology; requiring child abuse and neglect reports to go to the central abuse registry and tracking system; delineating functions of the central abuse registry and tracking system; providing procedures and time frames for notification of district staff: providing for indexing of certain information; providing confidentiality of reports in the

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administrative hearing process; amending s. 415.505, F.S.; providing standards and procedures for reports and for protective services investigations; amending ss. 415.5055, 415.509, and 415.51, F.S.; conforming terminology; amending s. 415.507, F.S., relating to medical examinations of abused or neglected children; amending s. 415.511, F.S.; providing immunity from liability and prohibiting reprisal against person reporting; amending s. 415.513, F.S.; providing penalties for making a false report; amending s. 959.06, F.S., to change a cross-reference; amending s. 39.41, F.S., providing for court approval of independent living arrangements for certain foster children; requiring the disposition order to provide reasons for nonrelative placements and a determination that certain efforts were made by the Department of Health and Rehabilitative Services; providing conditions; amending s. 39.442, F.S., correcting cross references; amending s. 39.452, F.S., clarifying time frames for preparation and submission of permanent placement plans; delineating persons to receive a copy of the permanent placement plan; specifying possible outcome of plans; requiring a court review within 45 days of submission; specifying elements of review; requiring appointment of guardian ad litem under certain circumstances; providing for amendment to the

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plan; providing for parental request for court review; amending s. 39.466, F.S., clarifying when advisory hearings are held; providing time frames for adjudicatory hearing; providing for notice; amending s. 39.469, F.S., providing clarification of term used; amending ss. 230.645, 240.235, and 240.35, F.S., providing for fee exemptions under certain circumstances; amending s. 240.36, F.S., correcting a cross reference; amending s. 409.145, F.S., expanding the categories of persons who may continue to receive services in the children's foster care program; amending s. 409.165, F.S., providing for a continuum of independent living services and providing for Department of Health and Rehabilitative Services placement of a child in an independent living situation under certain conditions; authorizing use of state foster care funds for establishment of an independent living program for certain minors; providing procedures; amending s. 409.175, F.S., requiring training of foster parents and emergency shelter parents as a condition of licensure; creating the Task Force on the Future of the Florida Family to study current laws relating to marriage and the family unit; providing for membership, duties, and operations of the task force; providing for appointment of advisory persons and groups; providing for utilization of staff and resources of the Governor's Office and other

1 executive agencies and for cooperation and 2 consultation with legislative staff; providing 3 for repeal; creating a position entitled the Statewide Coordinator for Substance Abuse 5 Prevention and Treatment; providing for administrative placement; providing 6 7 responsibilities; directing the Department of 8 Health and Rehabilitative Services, the Department of Education, the Department of 10 Corrections, the Department of Community 11 Affairs, and the Department of Law Enforcement 12 to appoint a policy level staff person as the 13 agency substance abuse coordinator; providing for substance abuse prevention coordinators; \_5 providing for a study on mandated insurance 16 coverage for substance abuse treatment 17 conducted by the Department of Insurance; 18 directing each state university and community

22 Be It Enacted by the Legislature of the State of Florida:

effective dates.

college to develop training programs; providing

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Section 1. (1) Goal of Legislature; creation of

Family Policy Act.—The primary goal of the Legislature is to

protect, preserve, and enhance the stability and quality of

Florida's families through the funding of programs and
services, and the enforcement of laws and policies to prevent

family dysfunction and the loss of family independence. In

furtherance of this goal, there is created the "Family Policy

Act."

(2) This section shall take effect July 1, 1988, or upon becoming a law, whichever occurs later. 3 Section 2. Provisions of Family Policy Act. -- In order 4 to accomplish the goal of the Family Policy Act, the Legislature shall seek to provide to all families of this state the following: 7 (1) Access to safe, affordable housing. 8 12) A safe and nurturing environment which will preserve a sense of personal and family dignity. 10 (3) Adequate nutrition, shelter, and clothing. 11 (4) Effective treatment to address physical, social, 12 and emotional needs, regardless of geographical location. 13 (5) Protection from abuse, neglect, and exploitation. 14 (6) Equal opportunity and access to quality and effective education which will meet the individual needs of 16 each family member and which will mobilize family strongths into effective educational action through a comprehensive 18 partnership of the family, school, and community that 19 reinforces and enhances family skills, reinforces a caring 20 environment, and, where feasible, utilizes the school facility 21 as a center for community activity. 22 (7) Equal opportunity and access to recreation and 23 other community resources to develop individual abilities and 24 to enhance family unity. 25 (8) Opportunity for full-time employment for those 26 family members able to work, at a wage sufficient to maintain 27 family independence. 28 19) Opportunity for aconomic independence both for 29 adult family members who are disabled and unable to work and 30 for elderly family members. 31

Ł	(10) This section shall take effect July 1, 1988, or
2	upon becoming a law, whichever occurs later.
3	Section 3. Shelter and foster care services to
4	demendent children
5	(1) It is the intent of the Legislature to:
6	(a) Facilitate the reunification of families or the
7	permanent placement of a child pursuant to parts III and IV of
8	chapter 39, Florida Statutes.
9	(b) Provide an environment that enhances the physical.
10	social, and emotional development of children in shelter and
11	foster care.
12	(c) Provide the necessary services and treatment
13	resources to neet the needs of children in shelter and foster
14	çare.
5	(d) Provide incentives and procedures that facilitate
16	the recruitment and retention of quality shelter and foster
17	homes.
18	(e) Allow assistance to shelter and foster care homes
19	so that they may adequately provide for the proper care and
20	well-being of children without placing an unnecessary economic
21	burden on these homes.
22	(2) The Department of Health and Rehabilitative
23	Services shall establish a 2-year pilot program in one rural
24	and one urban county to provide the funding incentives and
25	resources to fully provide assistance and services to shelter
26	and foster homes and children in their care. The pilot
27	program shall:
*8	(a) Make available for each child in shelter and
,	foster care discretionary financial resources of at least \$500
30	annually to meet his or her special needs, including, but not
31	limited to, the following:

1	1. Medical services.
2	2. Dental care.
3	3. Mental health services.
4	4. Accelerated family reunification services or other
5	Permanency planning.
6	5. Specialized educational or vocational skills
7	services.
8	6. Social and recreational services.
9	Z. Respite care services.
10	8. Advocacy services.
11	(b) Arrange for and provide specialized training for
12	foster and shelter parents to help care for the children
13	already in their home and to prepare them for the individual
14	needs of children sending slacement. The goal of this
15	training is to provide quality care for the children in
16	Placement, and may include, but is not limited to, the
17	following subject areas:
18	1. Supervision of specified illnesses, medical
19	Conditions, and injuries that can be provided by trained
20	<u>caregivers</u> .
21	2. Behavior management and discipline.
22	3. Child care decisions,
23	4. Legal protections for abuse victims.
24	5. Foster parent participation in reunification or
25	other permanency planning efforts.
26	6. Understanding and caring for the sexually abused
27	child.
213	7. Mandling the adolescent in temporary care.
29	(c) Provide to all shelter and foster care homes in
30	the milot program:
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1	1. Liability insurance coverage for damages and
2	injuries caused by children in their care pursuant to the
3	provisions of the State Institutions Claim Fund, s. 402.181,
4	Florida Statutes.
5	2. Regularly scheduled respite care or temporary
6	relief care by joint-selected and trained homemakers.
7	3. Assistance by direct service aides for transporting
8	children to medical and other appointments scheduled for the
•	children in their care.
10	(d) Make available to the shelter and foster care
11	units in the pilot program the following additional staff
12	resources1
13	1. Foster care staffing at 100 percent of need as
ï	determined by the department's Workload Standards Study.
15	2. Intensive training on child growth and development
16	abuse treatment needs, and permanency planning,
17	3. Other support assistance to pilot program staff as
18	needed to accelerate reunification or other permanency
19	planning decisions.
20	(3) The department shall develop a request for
21	proposal to include procedures and criteria for the
22	competitive acceptance of proposals from participating
23	districts. Each district seeking a pilot program pursuant to
24	this section shall submit to the department a proposal, as
25	specified in the request for proposal, which shall include,
26	but not be limited to, documentation of cooperative agreements
^7	or support from local public or private agencies and
3	organizations for the pilot program. Upon approval of the
29	proposals, the department shall provide each pilot program

30 district the sufficient funds within appropriations made

31 available to establish the pilot program.

(4) The department is authorized to establish other policy provisions which are necessary to achieve the 3 objectives specific to the pilot program. (5) The department's Inspector Ceneral shall conduct 5 or contract for a comprehensive evaluation of the pilot program. The evaluation report shall address the impact on the child, population served, the effect on family 8 reunification and other permanency planning, the effect on recruitment and retention of shelter homes and foster family 10 homes, cost, the impact of the provision of services to at-11 risk families and children on the number of children entering 12 shelter care or foster care, the achievement of objectives and 13 recommendations for the expansion or modification of the pilot programs to other districts. 15 Section 4. Section 5 of this act may be cited as the "Child Care Partnership Act." 17 Section 5. Findings and intent; grant; limitation; 18 <u>rules, --</u> 19 (1)(a) The Legislature finds that when private 20 employers provide onsite child care or provide other child care benefits, they benefit by improved recruitment and higher retention rates for employees, lower absenteeism, and improved 23 employee morale. The Legislature also finds that there are 24 many ways in which private employers can provide child care assistance to employees: information and referral, 26 vouchering, employer contribution to child care programs, and onsite care. Private employers can offer child care as part 27 28 of a meny of employee benefits. The Legislature recognizes 29 that flexible compensation programs providing a child care 30 option are beneficial to the private employer through 31 increased productivity, to the private employee in knowing

that his or her children are being cared for in a safe and nurturing environment, and to the state in more dollars being 3 available for purchasing power and investment. (b) It is the intent of the Legislature to promote 5 public/private partnerships to ensure that the children of the state be provided safe and enriching child care at any time, 7 but especially while parents work to remain self-sufficient. 8 It is the intent of the Legislature that private employers be encouraged to participate in the future of this state by 10 providing employee child care benefits. Further, it is the intent of the Legislature to encourage private employers to 12 explore innovative ways to assist employees to obtain quality 13 child care. 14 (2)(a) Any private employer contributing to the cost of child care, which meets statutory requirements, for its employees' dependents may apply for a Child Care Partnership Act matching grant, in an amount equal to 50 percent of that employer's expenditures for child care of Florida employees' dependents. The amount of such grant shall not exceed the 20 maximum amount established in subsection (4). For the 21 purposes of this subsection, cost of child care includes, but 22 shall not be limited to, the per-child cost of operation of 23 onsite child care contributed to by the private employer, the cost of care purchased by the private employer on behalf of 25 its employees, the cost of care provided by the private 26 employer to employees in the form of vouchers, and the costs 27 of support services as specified in paragraph (b). 213 (b) Private employers receiving child care matching grants pursuant to paragraph (a) shall maintain complete

records of all child care expenditures made by the employer,

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1 not exceed 10 percent above the allowable contribution per child. If a private employer elects to engage a third party to maintain those records, the cost of such support services 4 as records, health services, referrals, and monitoring are considered part of the cost of care.

- (c) Salary reductions shall not be considered employer contributions for purposes of this subsection.
- (d) All amounts claimed as contributions under this subsection shall be for care provided by a facility which 10 meets Florida licensing or other applicable requirements.
- (e) Employer contributions shall not include that 12 portion of any child care service that is funded by state or 13 federal moneys.
- 13) Any portion of salaries or wages used in computing 15 the contributions under this section shall not be used in 16 computing the credit provided under s. 220.181, Florida 17 Statutes.
- 18 (4) No private caployer shall receive more than 19 \$100,000 in annual matching grants for contributions towards 20 the cost of child care.
- 21 15) The Department of Health and Rehabilitative 22 Services shall promulgate any rules necessary for the 23 implementation and administration of this section. Grant applications shall be processed on a first-come, first-served 25 besis, and the department shall administer the grant program 26 in such a fashion as to allow those qualifying private 27 employers ample knowledge and assurance of matching funds 28 Prior to the carloyer's annual budgetary commitment. The 29 private employer shall certify to the department, within 30 30 days of receiving such notice: the existence of unencumbered 31 matching funds within its annual budget. Grant renewal for

1 those recipients who have demonstrated a proven ability to 2 comply with the requirements of this section and its accompanying rules shall take precedence over first-time 4 applicants for a period of up to 3 years. The department 5 shall also submit to the Office of the Governor, the President of the Senate, and the Speaker of the House of Representatives a report on the number of Private employers in Florida 8 receiving Child Care Partnership Act matching grants, the amount of such grants, the overall effectiveness of the grant 10 program in providing private-employer-sponsored child care, 11 and the projected cost and benefits of extending and expanding the grant program for a period of 5 years from the date of effectiveness. This report shall be due April 1, 1989. 14 (6) This section shall take effect July 1, 1988, or upon becoming a law, whichever occurs later. 15 l 16 Section 6. Effective July 1, 1988, subsection (9) of section 402.3195, Florida Statutes, is amended to read: 17 402.3195 Legislative intent; definition; Child Care 18 Facility Trust Fund; loan program. --20 (9) The lending authority granted to the department 21 under this section shall expire June 30, 1993 1988. All 22 unencumbered and repaid funds after this date shall revert and 23 be transferred to the General Revenue Fund of the state, 24 unallocated. Loan payments received in the fund after June 30, 1993 1988, shall revert and be transferred to the General 25 Revenue Fund, unallocated, as they are received. 26 27 Section 7. Effective July 1, 1968, subsections (1) through (11) of section 411.103, Florida Statutes, are 29 renumbered as subsections (2) through (12), respectively, and 30 a new subsection (1) is added to said section, to read:

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411.103 Definitions. -- As used in ss. 411.101-411.108,
  the term:
          (1) "Connunity resource mother or father" means an
  individual under contract with a program funded by the
5 Department of Health and Rehabilitative Services to provide
6 social support, parent training, assistance, and education to
  high-risk pregnant vomen and handicapped or high-risk children
8 and their parents.
          Section 8. Effective July 1, 1988, section 411.1072,
10 Florida Statutes, is created to read:
11
          411.1072 Community resource mother or father
12 program. --
13
          (1) The Department of Health and Rehabilitative
14 Services shall establish community resource mother or father
15 milot programs. The purpose of the programs shall be to
16 demonstrate the benefits of utilizing community resource
  mothers or fathers to improve maternal and child health
18 outcomes; to enhance parenting and child development,
  including the educational enrichment of these children through
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  the promotion of increased avareness by their mothers and
21 fathers of their own strengths and potentials as home
  educators; and to support family integrity through the
23 Provision of social support; parant education and training;
24 and assistance to pregnant women and high-risk or handicapped
25
  preschool children and their parents.
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          (2) Counties with high incidences of medically
  underserved high-risk children, low birthweight, and infant
28 mortality shall be given priority for the establishment of the
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  community resource mother or father pilot programs.
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          (3) The Department of Health and Rehabilitative
31 Services shall select counties for pilot programs and shall
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1 contract with county public health units, other public 2 agencies, not-for-profit agencies, or any combination thereof to carry out the programs utilizing community resource mother or father services.

- (4) A community resource mother or father shall be an individual who by residence and resources is able to identify with the target population and shall meet the following minimum criteria:
  - (a) Be at least 25 years of age.
  - (b) Be a mother or father.

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- (c) Be an AFDC recipient or person with income below 12 the federal poverty level or have an income equivalent to 131 community clients.
  - (5) The Department of Health and Rehabilitative Services may, in addition to the criteria in subsection (4), require other criteria to contract for community resource mother or father services.
- (6) The Department of Mealth and Rehabilitative 19 Services shall create a community resource mother or father 20 l advisory consittee within 45 days of this act becoming law to monitor and advise the Department of Health and Rehabilitative 22 Services in the development of the community resource mother 23 l or father program. The community resource nother or father 24 advisory committee shall guide the Department of Realth and 25] Rehabilitative Services in the development of program 26 guidelines, the development of requests for proposals, the 27 selection of proposals, the establishment of evaluation procedures, the provision of technical assistance to 29 individual projects, and the development of the program 30 evaluation report.

1	(7) The Department of Health and Rehabilitative
2	Services shall develop the guidelines within 90 days of this
3	act_becoming_law.
4	(8) Members of the community resource mother or father
5	advisory committee shall serve without compensation, but shall
6	be reimbursed for per diem and travel expenses in accordance
7	with s. 112.061.
8	19) The members of the community mesource mother or
,	father advisory committee shall serve terms of 3 years, and
LΟ	shall not exceed 15 members and shall include:
11	(a) The chairperson of the Department of Community and
12	Family Health, College of Public Health, University of South
L3	Florida, or a representative of a public or private university
<b>L</b> 4	department of public health who shall chair the committee;
15	(b) A state health officers
<b>L6</b>	(c) A representative from the Department of Health and
۱7	Rehabilitative Services Handicar Prevention Unit, the
18	Children's Medical Services Program Office, the Developmental
L9	Services Program Office, the Children, Youth and Families
20	Program Office, and the Economic Services Program Office;
21	(d) A representative from the Developmental
22	Disabilities Planning Council;
23	(e) A representative from the Bureau of Education for
24	Exceptional Students, Florida Department of Educations
25	(f) A representative from the Interagency Council for
26	Infants and Toddlers:
27	(g) A county public health unit director;
28	(h) A county public health unit nurse or social
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(i) A representative of a not-for-profit organization which represents the rights of high-risk pregnant women, high-3 risk children, or handicapped children and their parents; (i) A representative from a home-based program, 5 administered through a school system, which uses paraprofessional aides to train mothers of disadvantaged preschoolers to work with their children in the home setting 8 not only to improve the educational capabilities of the children, but also to improve bonding through positive parent/child interaction and to improve both parenting skills 11 and parent self-worth; and 12 (k) A parent representative of the target population. 13 (10) Individuals under contract to provide community resource mother or father services shall participate in preservice and ongoing training as determined by the Department of Kealth and Rehabilitative Services, in consultation with the community resource mother or father advisory council. A community resource mother or father shall not be assigned a client caseload until all preservice training requirements are completed. 20 21 [11] The community resource mother or father shall be 22 assigned a caseload established by the Department of Health 23 and Rehabilitative Services in consideration of geographic 24 distance, severity of problems on the caseload and skills needed to address the problems. A plan shall be developed for 26 each case that includes at minimum: 27 (a) A statement of the high-risk pregnant woman's 28 problems or child's problems and needs. 29 (b) The goals and objectives of the intervention 30 program. 31

(c) The services to be provided by the community 2 resource mother or father. 3 (d) Community resources to be used. (e) Schedule of visits between resource mothers or 5 fathers and clients. 112) Supervision of the community resource mother or 7 father shall be the responsibility of the county public health 5 unit, other public agency or nonprofit agency under contract to the department, whichever is appropriate, and may be 10 delegated to a community agency under contract. 11 (13) Evaluation of the pilot projects shall be the 12 responsibility of the Department of Mealth and Rehabilitative 13 Services with the advice and assistance of the community 14 resource mother or father advisory committee. 15 (14) A report shall be presented to the Governor, the 16 President of the Senate, the minority leader of the Senate, 17 the Speaker of the House of Representatives and the minority 13 leader of the House of Representatives by March 1, 1991, I'M evaluating the effectiveness of the community resource mother or father program. The report shall include cost-21 effectiveness data and recommendations for its continuation or 22 discontinuation. 215 Section 9. Florida's Ounce of Prevention Fund 24 Corporation Act .--215 (1) SHORT TITLE, -- This section may be cited as 20 "Florida's Ounce of Prevention Fund Corporation Act." 2'7 (2) LEGISLATIVE INTENT . -- The Legislature finds and 213 declares that the personal and public costs resulting from 29 unintended and untimely adolescent parenthood are too great to 30 ignore. Adolescent pregnancy is a concern because it

1 adulthood, Discontinued education, reduced employment opportunities, unstable marriages (if they occur at all), low 3 incomes, and heightened health and developmental risks to the children of adolescent mothers are a few of the most obvious and immediate personal costs. Sustained poverty, frustration, and hopelessness are all too often the long-term outcomes. It is the intent of the Legislature that a nonprofit corporation, 7 to be known as "Florida's Ounce of Prevention Fund 8 Corporation," be organized for the purpose of preventing 10 family problems that can result in child abuse and neglect, 11 infant mortality, delayed development in children, and 12 repeated cycles of teenage pregnancy and parenthood. 13 (3) CORPORATION AUTHORIZATION; DUTIES; POWERS. --14 (a) There is authorized the Florida's Ounce of 15 Prevention Fund Corporation. The corporation shall be operated as a not-for-profit corporation, 17 (b) The corporation shall: 18 1. Provide for community-based programs for preteens, 19 young parents, and their families by fostering positive values that will result in families raising strong and healthy 21 children. 22 z. Develop, monitor, and evaluate projects designed to address problems associated with repeated cycles of teenage 23 24 pregnancy and parenthood. 25 3. Conduct research to aid in identifying causes and 26 potential solutions to teenage pregnancy. 27 4. Develop prevention programs that shall include, but 213 not be limited to, developmental screening, child-parent 29 enrichment programs, early childhood education, parent 30 education, group and individual counseling, family supports activities designed to provide youth with alternatives to

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1 sexual involvement, educational and vocational skill building, 2 job placement, home visiting, prenatal and well child care, 3 mental health and developmental disabilities services, 4 developmental day care, and community education.

- 5. Provide training and technical assistance to enable 6 community organizations such as churches, social service agencies, health clinics, schools, and other organizations to carry out prevention programs.
- 6. Provide, in confunction with the Department of 10 Health and Rehabilitative Services, an interim report to the Legislature by March 1, 1989, on the results of the program to 12 date.
- 7. Secure staff necessary to properly administer the 14 corporation. Staff costs shall be funded from grant funds and 15 state and private donations. The board of directors is 16 authorized to determine the number of staff necessary to 17 administer the corporation, but the staff shall include, at a 18 minimum, an executive director, an assistant director, and a staff assistant.
- 20 8. Work in cooperation with and coordinate with those 2N projects and activities associated with the Dropout Prevention 22 Act and the Florida Employment Opportunity Act.
- (c) The corporation, which shall be operated as a nonprofit private corporation organized pursuant to chapter 617, Florida Statutes, shall have all powers necessary or convenient to carry out and effectuate the purposes and provisions of this section, including, but not limited to, the 28 power to receive and accept grants, loans, and advances of 29 funds from any public or private agency, for, or in aid of, 30 the purposes of this section, and to receive and accept 31 contributions, from any source, of money, property, labor, or

any other thing of value, to be held, used, and applied for 2 said purposes. 3 (d) The Legislature may designate, through the 4 allocation process, funding to support the activities of the 5 corporation. (4) BOARD OF DIRECTORS .--7 (a) Florida's Ounce of Prevention Fund Corporation 8 shall operate subject to the supervision and approval of a nine-member board of directors. 10 (b) The board of directors shall be appointed and may be removed by the Governor. Terms of appointment shall be for 11 12 3 years. The board shall appoint the executive director, who 13 shall be responsible for other staff as authorized by the board. \_5 (c) Board members may be reimbursed from funds of the 16 corporation for actual and necessary expenses incurred by them as members, as provided in s. 112.061, Florida Statutes, but 18 shall not otherwise be compensated for their services. 19 (d) There shall be no liability on the part of, and no 20 cause of action of any nature shall arise against, any member 211 of the board, or its employees or agents, for any action taken 22 by them in performance of their powers and duties under this 23 section. 24 (5) This section shall take effect upon becoming a 25 1av. 26 Section 10. Section 154.0105, Florida Statutes, is created to read: 154.0105 Case management for pregnant and parenting 29 teenagers. -- Pregnant and parenting teenagers not served under

s. 409.029 as implemented by the Department of Health and

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Rehabilitative Services shall be served in accordance with provisions set forth in this section.

- (1) INTENT.--The Legislature recognizes that there is
  a serious teenage prognancy problem in Florida. The
  Legislature further recognizes that teenage prognancy and
  aotherhood are the primary causes of dropping out of school
  among adolescent girls. It is the intent of the Legislature
  to supplement dropout prevention services through the
  establishment of a case management system to coordinate
  existing available services on an individual level.
  - (2) CASE MANAGEMENT. -- An individual case manager in a case management system has the primary responsibility for the planning and delivery of services, either through direct service provision or referral. It is the responsibility of the case manager to devise an integrated service plan and to coordinate the efforts of service providers to ensure that client needs are met without duplication.
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  (3) FLIGIBILITY. -- This program is available for all

  19 pregnant and parenting teenagers, but priority shall be
  20 directed to serving disadvantaged youth. Referrals to the
  21 program shall be requested and taken from classroom teachers,
  22 programs of the department, county public health units;
  23 hospitals, and other appropriate service providers.
  - (4) PROGRAM PLANNING AND IMPLEMENTATION .--
  - (a) County public health units shall contract for or provide case management services for pregnant and parenting teenagers not served under s. 409,029 as implemented by the Department of Health and Rehabilitative Services, through the county public health units programs authorized in s. 154.011.
- (b) Services shall be made available and easily

  31 accessible to prequant and parenting teenagers in all counties

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1 in the state if sufficient funds are appropriated to provide for statewide implementation. If funds are limited, the case management system and services shall be implemented on a pilot basis in one or more counties, with priority being given to counties with a demonstrated need for such assistance. The Department of Health and Rehabilitative Services shall select the county or counties to be funded based upon the county public health unit's expressed interest in participation, the demonstrated need for assistance, and the availability of 10 resources.

- (c) The case manager, in conjunction with the pregnant or parenting teenager and, if possible, the family of the pregnant or parenting teenager, shall in a timely manner develop a plan for services.
- (d) The plan for services shall identify the needs of the teenager, the child, and the parents, quardian, or legal custodian of the teenager and shall contain a statement of the problems, the measurable objectives that address the identified needs and problems, the time frames for achieving the objectives, and the services and treatment to be provided, including the type, frequency, and location of services and treatment and the accountable service providers or staff.
- (e) Upon receipt of the plan, the teenager and family shall acknowledge their position by accepting or rejecting the services and provisions in writing. If the plan is accepted, it shall be implemented as soon as is practicable.
- (f) The case manager shall be responsible for implementing the plan. The case manager shall periodically review the progress towards achieving the objectives of the 30 plan in order to make adjustments to the plan, or terminate

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1 the case as indicated by successful or substantial achievement of the objectives of the plan.

- (c) The case manager shall coordinate with staff 4 responsible for implementing s. 409.029 to ensure that all 5 pregnant and parenting teenagers are being served and there is 6 no duplication of services.
- (h) The county public health unit or contracting entity, if contracted, shall establish local interacency councils or expand an existing council. Local councils shall include all service providers to prognant teenagers and 11 teenage parents, as well as teenage parent representatives. The local teenage parent council shall guide the contractor in 13 ensuring support and case management for teenage parents and pregnant teenagers.
- 15 (i) The county public health unit or contracting 16 entity, if contracted, shall survey the community in each 17 program location to determine the kinds and number of services available in that locality for pregnant teenagers and teenage 19 mothers.
- (i) The county public health unit or contracting entity, if contracted, shall review census tract and other 22 available local demographic information to determine areas within each county with high incidences of teenage pregnancy.
- (5) CONTRACTS, -- Contracts for case management shall 25 comply with the provisions of chapter 287. The contracting entity shall send quarterly reports to the contract manager containing information regarding the number of clients served 28 and the types of services provided.
- 29 (6) DUTIES OF DEPARTMENT . -- The Department of Health 30 and Rehabilitative Services shall:

2	effectiveness for teenage case management service contracts.
3	(b) Provide operational definitions of and criteria
4	for client outcome and program effectiveness for the case
5	management program.
6	(c) Establish goals and objectives for the case
7	management program.
8	(d) Develop the information and specific data elements
9	required for the management of client-outcome measures.
10	(e) Develor a program-specific, standardized
11	terminology and procedures manual to be followed by staff of
12	the case management program. The procedures shall include
13	standard formats for the collection of data with clearly
	defined documentation requirements.
15	(f) Develop procedures to analyze client-outcome data
16	in relation to program process.
17	(7) RECOMDKEEPING, The county public health unit or
18	contracting entity, if contracted, shall keep records
19	regarding the services provided to clients. If contracted,
20	these records shall be open to the contract manager.
21	Section 11. Paragraph (c) of subsection (3) and
22	paragraph (b) of subsection (4) of section 230.2316, Florida
23	Statutes, are amended to read:
24	230.2316 Dropout prevention
25	(3) DEFINITIONS As used in this section, the term:
26	(c) "Teenage parent programs" means educational
~7	programs which are designed to provide a specialized
	curriculum, specialized services, or both, and-other-services
29	to meet the <u>unique</u> needs of <u>individual</u> students who are
30	pregnant or students who are parents.

(a) Measure and report client outcome and program

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- (4) STUDENT ELIGIBILITY AND PROGRAM CRITERIA. -- All 2 programs funded pursuant to the provisions of this section 3 shall be positive and shall reflect strong parental and community involvement. In addition, specific programs shall 5 meet the following criteria:
  - (b) Teenage parent programs. --
- The program shall provide pregnant students or 8 students who are parents with the option of participating in regular classroom activities or enrolling in a special program 10 designed to meet their needs pursuant to s. 232.01. Il participating in teenage parent programs shall be exempt from 12 minimum attendance requirements for absences related to 13 pregnancy, child care, or illness of their children, but shall 14 be required to make up work missed due to absence.
- 15 2. The program shall stress the self worth and self-16 respect of each students the values of abstinence from sexual 17 activity; the health and worth of each student and his or her 18 child; and the opportunity for education, employment, and a 19 fulfilling life.
- 20 3.2. The curriculum shall include instruction or 21 counseling in such topics as prenatal and postnatal health 22 care, parenting skills, and child growth and development.
- 4.3. Ancillary services such as child care, health 24 care, social services, and transportation may-be-provided through-the-coordination-ef-existing-programs-and-services-26 shall be provided within available resources to pregnant teenagers or teenage parents, based on needs to continue school or to ensure a healthy pregnancy, through coordination 29 with the Department of Health and Rehabilitative Services and 30 other service providers. If funds are limited, priority shall

who receive or sualify for public assistance, or who have been determined by the local educational agency to be at risk for 3 dropping out of school if the necessary supports and services are not provided, thereby making them potentially eligible for public assistance. 5. Teenage parent programs may receive state funding to offer educational programs to infants and preschool 8 children of teenage parents who are students, provided the lack of available child care prohibits teenage parents from continuing their education. Such programs may be supported 10 11 and maintained from Prekindergarten Early Intervention Program 12 funds pursuant to s. 228.061, or district funds, tuition charges, and such funds as may be available from federal or 14 other sources as provided by law. District school boards shall coordinate with the Department of Kealth and 14 Rehabilitative Services in the development of child care 17 Programs, 18 6. The Departments of Education and Health and 19 Rehabilitative Services shall jointly develop a procedure for sharing the efficient use of state resources in the Provision of prekindergarten and child care services for teenage parents. In addition, shared procedures for the provision of health care, parent education, transportation, and social services shall be considered. Representatives from the 25 Departments of Education and Health and Rehabilitative 26 Services, the district school boards, the State Advisory 27 Council on Early Childhood Education, the State Advisory -3 Council on Child Day Care, and the Interagency Office of Prevention shall jointly develop recommendations and present 30 them to the President of the Senate, the Speaker of the Mouse of Representatives, and the Governor by January 1, 1989.

1 recommendations shall include needed statutory and 2) programmatic changes to further the coordination of child care 3 services for teenage parents.

Section 12. Paragraph (d) of subsection (1) of section 5 232.01, Florida Statutes, is amended, and paragraph (f) is 6 added to said section, to read:

232.01 Regular school attendance required between ages 8 of 6 and 16; permitted at age of 5; exceptions.--

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- (d)1. This section shall not apply to students who are 11 pregnant; however, a student who is a parent may be exempt under provisions of s. 232.06, excluding persons who are 13 required to participate in education and training activities 14 mandated by s. 409,029.
- 15 2. Students who become or have become married and 16 students who are pregnant shall not be prohibited from 17 attending school. These students and students who are parents 18 shall receive the same educational instruction or its 19 equivalent as other students, but may voluntarily be assigned 20 to a class or program suited to their special needs.
- (f) Pregnant students may attend alternative education 22 programs or adult education programs, provided the curriculum 23 allows the student to continue to work toward a high school 24 diploma.
- 25 Section 13. Subsection (4) of section 232.06, Florida 26 Statutes, is amended to read:
- 27 232.06 Certificates of exemptions authorized in 28 certain cases.--Children within the compulsory attendance age 29 limits who hold valid certificates of exemption which have 30 been issued by the superintendent shall be exempt from 31 attending school. A certificate of exemption shall cease to

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1 be valid at the end of the school year in which it is issued. 2 Children entitled to such certificates and the conditions upon 3 which they may be issued are as follows:

(4) CHILD CARE EXEMPTION. -- A parent who has requested 5 child care services from the district school board and the Department of Kealth and Rehabilitative Services and is unable to find appropriate child care for his or her child does -not have-access-to-child-care.

Section 14. Subsection (10) of section 409.029, 10 Florida Statutes, is amended to read:

409.029 Florida Employment Opportunity Act .--

- (10) CASE MANAGEMENT. --
- 13 (a) Case management shall include the development, 14 with the participant, of an employment plan contracts 15 performing or arranging for needed assessments; providing 16 assistance in obtaining support services; brokering access to job training and education and arranging for services; 18 monitoring progress in the program components; providing assistance to the participant at any time during the participation; requesting sanctioning for noncompliance; and 21 providing assistance in maintaining continued support services 22 when the participant moves into unsubsidized employment. 23 management shall ensure that all necessary program components 241 and services are being made available to the participant and 25 that any difficulties are addressed at the onset to provide for the smoothest transition from assistance to self-27 sufficiency for the participant.
  - (b) Pregnant and parenting teenagers not served by this section shall be served by county public health units in accordance with provisions set forth in s. 154.0105. Case managers of the Department of Health and Rehabilitative

1 Services shall coordinate with other case managers to ensure all prognant and parenting teenagers are being served and 3 there is no duplication of services.

Section 15. Program monitoring; reports, -- The 5 Interagency Office of Prevention, established pursuant to ss. 411.104 and 411.105(4), shall monitor the implementation of sections 10 through 14 of this act and shall report to the Legislature annually on the progress of county programs in coordinating with all state agencies that provide services to 10 pregnant teenagers and teenage parents. The advisory group to 11 the interagency prevention unit shall at all times include experts on teenage pregnancy from district school boards and the Departments of Education and Health and Rehabilitative Services.

## Section 16. Media campaign .--

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(1) The Legislature recognizes that the sexual 17 behavior of teenagers is influenced by the permissive messages relayed by the media. The Legislature further recognizes the importance of preventive measures in addressing the problem of teenage pregnancy. It is the intent of the Legislature to **20**l 21 authorize a media campaign to counteract such permissive messages and encourage youth to delay sexual activity.

(2) The Department of Health and Rehabilitative 24 Services shall request proposals according to the provisions of\_chapter\_287, Florida\_Statutes, for\_a\_media\_campaign\_to encourage responsible teenage attitudes regarding sexual 27 behavior and to encourage youth to delay sexual activity. media campaign shall target areas of the state with high incidences of teenage pregnancy and shall be appropriate to the teenage culture in these areas. The campaign shall have 31 separate messages for females and males.

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(3) The contract for the media campaign shall be 2 awarded competitively through procedures specified in chapter 287, Florida Statutes.

Section 17. Subparagraph 2. of paragraph (a) of subsection (4) and subparagraph 3. of paragraph (c) of subsection (5) of section 20.19, Florida Statutes, are amended to read:

- 20.19 Department of Health and Rehabilitative Services. -- There is created a Department of Health and Rehabilitative Services.
- (4) ASSISTANT SECRETARIES. -- The secretary shall appoint an Assistant Secretary for Programs and an Assistant Secretary for Administration, each of whom shall serve at the pleasure of, and be directly responsible to, the secretary. 15 The secretary shall appoint a Deputy Assistant Secretary for Programs, a Deputy Assistant Secretary for Regulation and Health Facilities, a Deputy Assistant Secretary for Medicaid, and a Deputy Assistant Secretary for Health, each of whom shall serve at the pleasure of the secretary and shall be directly responsible to the Assistant Secretary for Programs.
- (a) The Assistant Secretary for Programs shall have 22 responsibility for general statewide supervision of the administration of service programs operated by the department and such other program development and planning duties as are 25 assigned to him by the secretary. "General statewide supervision of the administration of service programs" means service program development and planning; program research; identifying client needs and recommending solutions and 29 priorities; developing client service programs, including the 30 policies and standards therefor; providing technical assistance to the district administrators; assisting the

I district administrators in staff development and training; 2 reviewing and monitoring district-level program operations; 3 assuring compliance with statewide program standards and 4 performance criteria; monitoring uniform program quality among 5 districts; developing funding sources external to state 6 government; and obtaining, approving, monitoring, and 7 coordinating research and program development grants; but does 8 not involve line authority over any health or human services program operation of the department, including the management 10 of institutions and residential treatment programs.

- 2. The following program offices are established and 12 may be consolidated, restructured, or rearranged by the .13 secretary; provided any such consolidation, restructuring, or 14 rearranging shall be for the purpose of encouraging service 15 integration through more effective and efficient performance 16 of the program offices or parts thereof:
- a. Children's Medical Services Program Office. -- The 18 responsibilities of this office encompass all children's 19 medical services programs operated by the department.
- Economic Services Program Office. -- The 21 responsibilities of this office encompass all income support 22 programs within the department, such as aid to families with 23 dependent children (AFDC), food stamps, and state 24 supplementation of the supplemental security income (SSI) 25 program.
- Developmental Services Program Office. -- The 27 responsibilities of this office encompass programs operated by 28 the department for developmentally disabled persons. 29 Developmental disabilities include any disability defined in 30 s. 393.063.

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- 1 d. Aging and Adult Services Program Office. -- The 2 responsibilities of this office encompass all aging and adult 3 programs operated by the department.
- Children, Youth, and Families Program Office. -- The 5 responsibilities of this program office encompass intake services for dependent-and delinquent children, families in need of services and children in need of services programs and protective investigation services for abandoned, abused, and neglected childrens interstate compact on the placement of 10 children programs; children's protective services; adoption; child care; foster care programs; specialized services to families; all programs operated by the department relating to 13 delinquent children; and related mental health services for children and youth in coordination with the Alcohol, Drug 14 15 Abuse, and Mental Health Program Office.
- f. Alcohol, Drug Abuse, and Mental Health Program 17 Office. -- The responsibilities of this office encompass all 18 alcohol, drug abuse, and mental health programs operated by the department except those programs for children and youth 19 which shall be handled in coordination with the Children, 20 Youth, and Families Program Office. In addition, the 22 responsibility for adult forensic programs shall be located 23 within this office.
  - (5) SERVICE DISTRICTS. --
- 25 (c) The duties of the district administrator shall include, but are not limited to: 26
  - Applying standard information, referral, intake, diagnostic and evaluation, and case management procedures established by the secretary. Such procedures shall include an a-single intake system for delinquency, families in need of services and children in need of services programs, and a

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1 protective investigation system for dependency programs serving abandoned, abused, and neglected children and 3 dependency-juvenile-programs.

Section 18. Subsections (26) and (27) of section [5] 39.01, Florida Statutes, are amended, and subsections (55) and (56) are added to said section, to read:

- 39.01 Definitions. -- When used in this chapter:
- (26) "Intake" means the acceptance of a law 9 enforcement report or complaint of delinquency, family in need 10 of services, or child in need of services and the screening Il thereof to determine whether action by the court is warranted, 12 the disposition of the report or complaint without court or 13 public agency action when appropriate, the referral of the 14 child to another public or private agency when appropriate, 15 and the recommendation by the intake officer of court action 16 when appropriate.
- (27) "Intake officer" means the authorized agent of 16 the department performing the intake function for a child 19 alleged to be delinquent ory-dependenty in need of services, 20 or from a family in need of services.
- (55) "Protective investigation" means the acceptance 22 of a report alleging child abuse or neglect, as defined in s. 25 415.503, by the central abuse registry and tracking system or 24 the acceptance of a report of other dependency by the local 25 children, youth, and families office of the department; the 26 investigation and classification of each report; the 27 determination of whether action by the court is warranted; the 213 determination of the disposition of each report without court 29 or public agency action when appropriate; the referral of a child to another public or private agency when appropriate;

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1 and the recommendation by the protective investigator of court action when appropriate.

(56) "Protective investigator" means an authorized agent of the department who receives, investigates, and classifies reports of child abuse or neglect as defined in a. 6 415.503; who, as a result of the investigation; may file a dependency petition for the child under the criteria of paragraph (10)(a); and who performs other duties necessary to carry out the required actions of the protective investigation 10 function.

Section 19. Subsections (2) and (3) of section 39.401, 12 Florida Statutes, are amended to read:

39.401 Taking a child alleged to be dependent into 14 custody . --

- (2) If the person taking the child into custody is not 16 a protective investigator an-intake-officer, he shall:
- (a) Release the child to a parent, guardian, legal custodian, responsible adult approved by the court when limited to temporary emergency situations, responsible adult relative who shall be given priority consideration over a nonrelative placement, or responsible adult approved by the department; within 3 days following such release, the person 23 taking the child into custody shall make a full written report 24 to the protective investigation intake office of the department for cases involving allegations of abandonment, abuse, or neglect or to the appropriate service unit of the local children, youth, and families office within the department for other dependency cases within-3-days; or (b) Deliver the child to a protective investigator an

30 intake-efficer of the department, stating the facts by reason of which the child was taken into custody and sufficient

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l information to establish probable cause that the child is 2 abandoned, abused, or neglected dependent, and make a full 3 written report to the protective investigation intake office 4 of the department within 3 days. For any other dependent 5 child, deliver the child to the appropriate service Unit of the local children, youth, and families office within the department and provide the required report to that unit 8 office.

- (3) If the child is taken into custody by, or is 10 delivered to, a protective investigator an-intake-officer, the 11 protective investigator intake-officer shall review the facts 12 and make such further inquiry as necessary to determine 13 whether the child should remain in custody or be released. 14 Unless shelter is required as provided in #. 39.402(1), the 15 protective investigator intake-officer shall:
- Release the child to his parent, guardian, legal (a) 17 custodian, a responsible adult relative who shall be given 18 priority consideration over a nonrelative placement, or a 19 responsible adult approved by the department; or
- (b) Authorize placement of a housekeeper/homemaker 21 seretaker/homemaker in the home of a child alleged to be 22 dependent until the parent or legal custodian assumes care of 23 the child.

Section 20. Subsections (3) and (4) and paragraph (b) 25 of subsection (8) of section 39.402, Florida Statutes, are 26 amended to read:

39,402 Placement in a shelter.--

(3) If the <u>protective investigator</u> intake-officer 2 determines that placement in a shelter is necessary according 30 to the provisions of subsections (1) and (2), the protective 31 investigator intake-officer shall authorize placement of the

1 child in a shelter and shall immediately notify the parents or legal custodians that the child was taken into custody.

(4) If the child is alleged to be both dependent and delinquent, the protective investigator intake-officer may 5 authorize either placement in a shelter pursuant to this section or detention pursuant to s. 39.032.

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(b) In the interval until the detention hearing is held pursuant to paragraph (a), the decision as to placement 10 in a shelter or release of the child from a shelter shall lie Ill with the protective investigator intake-officer in accordance 12 with subsection (3).

Section 21. Section 39.403, Florida Statutes, is amended to read:

39.403 Protective investigation Intake .--

(1) Protective investigation Entake shall be performed 17 by the department. A report or complaint alleging that a 18 child is dependent as a result of child abuse or neglect as 19 defined in s. 415,503 shall be made to the central abuse 20 registry and tracking system. Complaints alleging that a child is dependent on any basis other than as a result of child abuse or neglect as defined in s. 415,503 shall be made to the local children, youth, and families office of the 24 department shall-be-made-to-the-intake-office operating in the 25 county in which the child is found or in which the case arose. 26 Any person or agency having knowledge of the facts may make a report or complaint. The complainant shall furnish the 271 28 protective investigation office or the appropriate service 29 unit of the local children, youth, and families office of the department, Whichever is appropriate, intake-office facts

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I sufficient to establish the jurisdiction of the court and to 2 support a finding by the court that the child is dependent.

- (2) The protective investigator intake-officer shall make a preliminary determination as to whether the report or 5 complaint is complete, consulting with the state attorney or assistant state attorney when necessary. In any case in which the protective investigator intake-officer or the state 8 attorney finds that the report or complaint is incomplete, the protective investigator intake-officer or state attorney shall 10 return the report or complaint without delay to the person or Ill agency originating the report or complaint or having knowledge 12 of the facts or to the appropriate law enforcement agency 13 having investigative jurisdiction and request additional 14 information in order to complete the report or complaint; 15 however, the confidentiality of any report filed in accordance 16 with ss. 415.502-415.514 shall not be violated.
- (a) If the protective investigator intake-officer 18 determines that the report or complaint is complete, he may, after determining that such action would be in the best 20 interests of the child, file a petition for dependency.
- (b) If the protective investigator intake-officer 22 determines that the report or complaint is complete, but that in his judgment the interest of the child and the public will 24 be best served by providing the child care or other treatment 25 voluntarily accepted by the child and his parents or legal 26 custodians, the <u>protective investigator</u> intake-officer may refer the child for such care or other treatment.
- (c) If the protective investigator intake-officer 29 refuses to file a petition for dependency, the complainant 30 shall be advised of his right to file a petition pursuant to 31 this part.

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Section 22. Subsections (3) and (6) of section 39.404, Florida Statutes, are amended to read:

39.404 Petition for dependency .--

- (3) When the child has been taken into custody, a 5 petition alleging dependency shall be filed within 7 days of the date the child is taken into custody. In all other cases, the petition shall be filed within a reasonable time after the date the child was referred to protective investigation intake 9 pursuant to s. 39.403.
- 10 (6) When a petition for dependency has been filed and 11 the parents or custodians of the child have advised the protective investigation intake office that the truth of the 12 13 allegations is acknowledged and that no contest is to be made 14 of the adjudication, the protective investigator intake 15 officer may set the case before the court for an adjudicatory hearing. Neither the state attorney nor an assistant state attorney shall be required to be present at the adjudicatory 18 hearing. Should there be a change in the plea at this 19 hearing, the court shall continue the hearing to permit the 20 state attorney to prepare and present the case for the state. 21 Section 23. Paragraph (a) of subsection (3) of section

110.1127 Employee security checks. --

110,1127, Florida Statutes, is amended to read:

- (3)(a) Within the Department of Health and Rehabilitative Services, all positions in programs providing care to children or the developmentally disabled for 15 hours or more per week are deemed to be positions of special trust or responsibility, and a person shall be disqualified for employment in any such position by reason of:
- Having been found guilty of, regardless of 31 adjudication, or having entered a plea of nolo contendere or

guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any similar statute of another jurisdiction:

- a. Section 782.04, relating to murder.
- b. Section 782.07, relating to manslaughter.
- c. Section 782.071, relating to vehicular homicide.
- 7 d. Section 782.09, relating to killing of an unborn 8 child by injury to the mother.
- 9 e. Section 784.011, relating to assault, if the victim 10 of the offense was a minor.
  - f. Section 784.021, relating to aggravated assault.
- g. Section 784.03, relating to battery, if the victim 13 of the offense was a minor.
  - h. Section 784.045, relating to aggravated battery.
  - Section 787.01, relating to kidnapping.
    - j. Section 787.02, relating to false imprisonment.
- 17 k. Section 787.04, relating to removing children from 18 the state or concealing children contrary to court order.
  - 1. Section 794.011, relating to sexual battery.
- 20 m. Section 794.041, relating to prohibited acts of 21 persons in familial or custodial authority.
  - n. Chapter 796, relating to prostitution.
- 23 o. Section 798.02, relating to lewd and lascivious
- 24 behavior.

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- p. Chapter 800, relating to lewdness and indecentexposure.
- q. Section 806.01, relating to arson.
  - r. Section 812.13, relating to robbery.
- 29 s. Section 826.04, relating to incest.
- t. Section 827.03, relating to aggravated child abuse.
- 31 u. Section 827.04, relating to child abuse.

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- 1 Section 827.05, relating to negligent treatment of 2 children.
  - Section 827.071, relating to sexual performance by a child.
  - Section 827.09, relating to abuse, neglect, or exploitation of aged or disabled persons.
    - Chapter 847, relating to obscene literature.
  - Chapter 893, relating to drug abuse prevention and control, only if the offense was a felony or if any other person involved in the offense was a minor.
- aa. Section 817.563, relating to fraudulent sale of 12 controlled substances, only if the offense was a felony; or
- Having had a finding of delinquency or having entered a plea of nolo contendere or a plea amounting to an admission of guilt to a petition alleging delinquency pursuant to part II, chapter 39, or similar statutes of other jurisdictions, for any of the foregoing acts, regardless of adjudication or disposition. For the purposes of this subsection; such a finding or plea has the same effect as a 20 finding of guilt; or
- 21 3. Having been judicially determined to have committed 22 abuse or neglect against a child as defined in s. 39.01+2)-and 23 630); or
  - Having a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(5) or abuse or neglect as defined in s. 415.503(5) which has been uncontested or upheld pursuant to the procedures provided in s. 415.103 or s. 415.5041 or
- 29 Having committed an act which constitutes domestic 30 violence as defined in s. 741.30.

Section 24. Paragraph (a) of subsection (1), 2 subsection (3), and paragraph (a) of subsection (4) of section 3 415.103, Florida Statutes, are amended to read:

415.103 Mandatory reporting of abuse, neglect, or exploitation of aged persons or disabled adults; mandatory reports of death; central abuse registry and tracking system; immunity from liability .--

(1) MANDATORY REPORTING. --

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- (a) Any person, including, but not limited to, any:
- Physician, osteopath, medical examiner, 11 chiropractor, nurse, or hospital personnel engaged in the 12 admission, examination, care, or treatment of aged persons or 13 disabled adults;
- 2. Health or mental health professional other than one 15 listed in subparagraph 1.3
- Practitioner who relies solely on spiritual means 17 for healing;
- Nursing home staff, adult congregate living 19 facility staff, adult day care center staff, social worker, or 20 other professional adult care, foster care, residential, or 21 institutional staff;
- 5. State, county, or municipal criminal justice 23 employee or law enforcement officer; or
- 24 6. Human rights advocacy committee or long-term care 25 ombudsman council member,

27 who knows, or has reasonable cause to suspect, that an aged 28 person or disabled adult is an abused, neglected, or exploited 29 person shall immediately report such knowledge or suspicion to 30 the central abuse registry and tracking system of the 31 department on the single statewide toll-free telephone number

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or-directly-to-the-local-office-of-the-department-responsible for-investigation-of-reports-made-pursuant-to-this-section.

- (3) CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM. --
- 4 (a) The department shall establish and maintain a 5 central abuse registry and tracking system which shall receive all reports made pursuant to this section in writing or through a single statewide toll-free telephone number which any person may use to report known or suspected abuse, 8 neglect, or exploitation of an aged person or disabled adult at any hour of the day or night, any day of the week. The 10 central abuse registry and tracking system shall be operated 11 12 in such a manner as to enable the department to:
  - Immediately identify and locate prior reports or cases of adult abuse, neglect, or exploitation through the department's automated tracking system.
  - Monitor and evaluate the effectiveness of the department's program for reporting, and investigating, and classifying suspected abuse, neglect, or exploitation of aged persons or disabled adults, and the provision of protective services to such persons through the development and analysis of statistical and other information, and to report thereon.
- 22 3. Track critical steps in the investigative process 23 to ensure compliance with all requirements for all reports.
  - 4.3. Maintain and produce aggregate statistical reports for monitoring patterns of abuse, neglect, or exploitation of aged persons or disabled adults.
- 5.4. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for aged persons or disabled adults who have been subject to 30 abuse, neglect, or exploitation.

Upon receiving an oral or written report of known 2 or suspected abuse, neglect, or exploitation of an aged person 3 or disabled adult, the central abuse registry and tracking 4 system shall determine if the report requires an immediate onsite protective investigation. For reports requiring an innediate on-site protective investigation, the central abuse registry and tracking system shall notify the department's 8 designated eging and adult services district staff responsible for protective investigations immediately to ensure prompt 10 initiation of an on-site investigation. For reports not 11 requiring an immediate on-site protective investigation, the 12 central abuse registry and tracking system shall notify the department's designated aging and adult services district 14 staff responsible for protective investigations in sufficient 15 time to allow for an investigation to be commenced within 24 16 hours. At the time of notification of district staff with 17 respect to the report, the central abuse registry and tracking system shall also provide information on any previous report 18 19 concerning a subject of the present accort or any pertinent 20 information relative to the present report or any noted earlier reports immediately-notify-the-designated-aging-and 22 adult-services-district-staff-of-tho-department-with-respect 23 to the report, any previous report concerning a subject of the 24 present-reporty-or-any-other-pertinent-information-relative 25 thereto.

(c) Upon completion of its investigation, the designated aging and adult services district staff of the department shall classify reports either as "confirmed," "indicated," or "unfounded." At this time, the department 30 shall notify the victim named in the report, the guardian or 31 guardians or the caregiver of the aged person or disabled

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adult named as the victim, and the alleged perpetrator, if other than the guardian or guardians or the caregiver, of the 3 completion of the investigation of the report, the classification of the report, and the right to ask for 5 amendment or expunction pursuant to paragraph (d). identifying information in the central abuse registry and 7 tracking system or other computer systems or records that is related to an unfounded report shall be expunged 1 year after the case is classified as "unfounded." All identifying 10 information in the central abuse registry and tracking system related to an indicated report shall be expunged from the 12 central abuse registry and tracking system 7 years from the date of the last indicated report concerning any person named in the report. All information, other than identifying information, related to an indicated or unfounded report at 15 16 the time of expunction shall be disposed of in a manner deemed 17 appropriate by the department and pursuant to ss. 119.041 and 18 257.36(7). Unfounded and-indicated reports shall only be indexed by the name of the aged person or disabled adult to detect patterns of abuse, neglect, or exploitation. Persons 20 21 named in unfounded or indicated reports shall not be 22 identified as alleged perpetrators. All information in the 23 <u>central</u> abuse registry <u>and tracking system</u> or other computer 24 systems or records shall be subject to the confidentiality provisions in s. 415.107. 25 26 Where it is shown that the record is inaccurate

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30 31 or inconsistent with ss. 415.101-415.113, the department shall

amend or expunge the record. The department shall notify the

victim and the alleged perpetrator of what amendment is made

to the record or of the expunction of the record.

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- 2. Subsequent to the completion of the department's 2 investigation, the victim or alleged perpetrator of a 3 confirmed report may request the secretary to amend or expunde the case record and all identifying information in the abuse 5 registry or other computer systems or records pertaining to 6 that report on the grounds that the record is inaccurate or is 7 being maintained in a manner inconsistent with ss. 415.101-8 415.113.
- Notice to the alleged perpetrator of a confirmed 3. 10 report shall state that:
  - The report has been classified as confirmed;
- The alleged perpetrator of a confirmed report may 13 be disqualified from working with children or the 14 developmentally disabled or from working in sensitive 15 positions involving the care of children, the developmentally 16 disabled, disabled adults, or aged persons;
- 17 The alleged perpetrator may request amendment or 18 expunction of the confirmed report, if the alleged perpetrator 19 does not agree with the classification;
- The request by the alleged perpetrator for 21 amendment or expunction of the confirmed report must be 22 received by the department within 30 days after the alleged perpetrator receives notice of the classification of the 24 report;
- The alleged perpetrator can obtain more information 26 by calling the person whose name and telephone number are 27 provided in the notice; and
- f. The failure to timely ask for amendment or 29 expunction means the alleged perpetrator agrees not to contest 30 the classification of the report.

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2 Notice to the alleged perpetrator shall be sent by certified 3 mail.

- Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not to contest the classification of the report. The alleged perpetrator may, within I year of the classification of the report as confirmed, request the department to set aside a confirmed report where it can be shown that the failure to ask for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be 12 as provided in the Rules of Civil Procedure.
- If the alleged perpetrator asks for amendment or 14 expunction, the secretary may amend or expunge the record. If the secretary refuses or does not act within 30 days after receiving such a request, the alleged perpetrator shall have 17 the right to an administrative hearing to contest whether the 18 record of the report should be amended or expunged. At the 19 chapter 120 hearing the department shall prove by a preponderance of evidence that the perpetrator committed the abuse or neglect. If the secretary refuses to amend or 221 expunge and the alleged perpetrator fails to timely ask for an 23 l administrative hearing, the failure to timely ask shall mean 24 that the alleged perpetrator agrees not to contest the 25 secretary's decision and the findings of the confirmed report 26 of abuse or neglect. If the secretary refuses to amend or expunge and the alleged perpetrator asks for an administrative 281 hearing and the department's classification is upheld, the 29 report shall remain as confirmed. Any person who is named in 30 an indicated report shall not have the right to challenge the

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1 department's classification system through the department or 2 through an administrative hearing under chapter 120.

- 6. The confidentiality of the abuse or neglect report 4 shall, to the extent possible, be maintained during the 5 administrative hearing process. The administrative hearing 6) shall be closed, the administrative files shall be closed and 7 not disclosed to the public under s. 119.07(1), and any 8 identifying information in the recommended or final order 9] shall be deleted prior to publishing pursuant to chapter 120.
- 10 (4) POSTING STATENIDE TOLL-FREE TELEPHONE NUMBER FOR 11 THE CENTRAL ABUSE REGISTRY AND TRACKING SYSTEM .--
- (a) The statewide toll-free telephone number for the 13 central abuse registry and tracking system shall be posted in 14 all facilities operated by or under contract with or licensed 15 by the department which provide services to aged persons or 16 disabled adults. Such posting shall be clearly visible and in 17 a prominent place within the facility and shall be accompanied 18 by the words, "To Report the Abuse, Neglect, or Exploitation 19 of an Aged Person or Disabled Adult, Please call Toll-free 1-20 800-342-9152."

Section 25. Subsections (1) and (2) of section 22 415.104, Florida Statutes, are amended to read:

- 23 415.104 Protective services investigations of cases of 24 abuse, neglect, or exploitation of aged persons or disabled 25 adults; transmittal of records to state attorney .--
- (1) The department shall, upon receipt of a report 27 alleging abuse, neglect, or exploitation of an aged person or 28 disabled adult, commence, or cause to be commenced within 24 29 hours, a protective services investigation of the facts 30 alleged therein. If, upon arrival at the scene of the 31 incident, a caregiver refuses to allow the department to begin

1 a protective services investigation or interferes with the 2 department's ability to conduct such an investigation, the 3 appropriate law enforcement agency shall be contacted. during the course of the investigation, the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate criminal justice agency shall be orally notified in order that such 8 agency may begin a criminal investigation concurrent with the protective services investigation of the department. 10 department shall make a preliminary written report to the 11 criminal justice agency within 5 working days of the oral 12 report. The department shall, within 24 hours after receipt 13 of the report, notify the appropriate human rights advocacy 14 committee, or long-term care ombudsman council, when 15 appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. Notice to the 17 human rights advocacy committee or long-term care ombudsman 18 council may be accomplished orally or in writing and shall 19 include the name and location of the aged person or disabled 20 adult alleged to have been abused, neglected, or exploited and the nature of the report. For each report it receives, the 22 department shall perform an on-site investigation to: 23 (a) Determine that the person is an aged person or

(b) Determine the composition of the family or 26 household, including the name, address, date of birth age, social security number, sex, and race of each aged person or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other 29 30 l persons responsible for the aged person's or disabled adult's 31 welfare; and any other adults in the same household.

disabled adult as defined in s. 415.102.

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- (c) Determine whether there is an indication that any 2 aged person or disabled adult is abused, neglected, or 3 exploited, including a determination of harm or threatened harm to any aged person or disabled adult; the nature and [5] extent of present or prior injuries, abuse, or neglect, and 6 any evidence thereof; and a determination as to the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of birth. social security number, sex, and race of each person to be 10 classified as an alleged perpetrator in a confirmed report. 11 An alleged perpetrator of a confirmed report of abuse, 12 neglect, or exploitation shall cooperate in the provision of 13 the required data for the identification and tracking system 14 to the fullest extent possible.
- (d) Determine the immediate and long-term risk to each 16 aged person or disabled adult through utilization of 17 standardized risk assessment instruments y-if-such-person 16 remains-in-the-existing-environment.
- (e) Determine the protective, treatment, and 20 aneliorative services necessary to safeguard and ensure the 21 aged person's or disabled adult's well-being and cause the 22 delivery of those services through the early intervention of 23 the departmental worker responsible for service provision and 24 management of identified services.
- 26 If the department has reason to believe that the abuse, 27 neglect, or exploitation is perpetrated by a second party, the state attorney in whose circuit the alleged abuse, neglect, or 29 exploitation occurred shall be notified.
- 30 (2) No later than 30 days after receiving the initial 31 report, the designated aging and adult services district staff

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1 of the department shall complete its investigation; determine 2 whether the reported abuse, neglect, or exploitation was 3 "confirmed," "indicated," or "unfounded"; and report its 4 findings to the department's central abuse registry and 5 tracking system.

Section 26. Subsections (1), (4), and (5) of section 7 415.107, Florida Statutes, are amended to read:

415.107 Confidentiality of reports and records in cases of abuse, neglect, or exploitation of aged persons or disabled adults .--

- In order to protect the rights of the individual 12 or other persons responsible for the welfare of an aged person or disabled adult, all records concerning reports of abuse, neglect, or exploitation of the aged person or disabled adult, including reports made to the central abuse registry and tracking system and-to-designated-aging-and-adult-services district-offices-of-the-department, and all records generated 18 as a result of such reports shall be confidential and exempt from the provisions of s. 119.07(1) and shall not be disclosed 20 except as specifically authorized by ss. 415.101-415.113.
- (4) The name of any person reporting adult abuse, neglect, or exploitation shall in no case be released to any person other than employees of the department responsible for adult protective services, the central abuse registry and tracking system, or the appropriate state attorney without the written consent of the person reporting abuse, neglect, or exploitation when deemed necessary by the state attorney or 28 the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person 30 made the report is not disclosed. This does not prohibit the 31 subpoena of a person reporting adult abuse, neglect, or

exploitation when deemed necessary by the state attorney or the department to protect an aged person or disabled adult who is the subject of a report, provided the fact that such person hade the report is not disclosed. Any person who reports a case of adult abuse, neglect, or exploitation may, at the time he makes the report, request that the department notify him that an adult protective services investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 working days of the completion of the adult protective services investigation.

11 (5)(a) The department shall search its central abuse 12 registry and tracking system records pursuant to the 13 requirements of ss. 110.1127, 393.0655, 394.457, 396.0425, 14| 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 15 959.06 for the existence of a confirmed report made on the 16 personnel as defined in the foregoing provisions. The search 17 shall also include indicated reports prior to July 1, 1987. 18 Reports prior to 1978 shall not be included. If the search 19 reveals an indicated report prior to July 1, 1987, the 20 department shall review the report to determine whether the 21 indicated report shall remain classified as "indicated" or 22 shall be classified as "confirmed" according to the 23 definitions in s. 415.102. If the report remains classified 24 as "indicated," the individual shall not be disqualified. 25 the report is classified as "confirmed," the department shall 26 notify the individual according to the provisions in s. 27 415.103(3)(d). The department shall report the existence of 28 any confirmed report and advise the authorized licensing 29 agency, applicant for licensure, or other authorized agency or 30 person of the results of the search, the date of the report, 31 whether 30 days have elapsed for requests for expunction or

amendment, failure of the alleged perpetrator to respond
pursuant to s. 415.103(3)(d), and results of any hearing
conducted by the secretary and any subsequent administrative
hearing. The department shall not release any information on
unfounded or indicated reports. Prior to a search being
conducted, the department or its designee shall notify such
person that an inquiry will be made. The department shall
notify each person for whom a search is conducted of the
results of the search upon request.

10 (b) The department shall, upon receipt of an ll application of a person applying for an initial license or 12 renewal of a license for a facility to provide day or 13 residential care for aged persons or disabled adults, search 14 its central abuse registry and tracking system for the 15 existence of a confirmed report of child or adult abuse, 16 | neglect, or exploitation as defined in ss. 415.102(1), (5), 17 (9), (11), and (13) and 415.503(3), (5), and (9) and advise 18 the licensing agent of any report found and the results of the 191 investigation conducted pursuant thereto, including whether 30 20 days have elapsed for requests for expunction or amendment, 21 failure of the perpetrator to respond pursuant to s. 22 415.103(3)(d) or s. 415.504(4)(d), and results of any hearing 23 conducted by the secretary and any subsequent administrative hearing held on the report. Such a report shall disqualify an 25 individual from licensure, but the department may grant an 26 I exemption from disqualification if the department has clear 27 l and convincing evidence to support a reasonable belief that the person is of good character so as to justify an exemption. The person shall bear the burden of setting forth sufficient 30 evidence of rehabilitation, including, but not limited to, the 31 circumstances surrounding the incident, the nature of the harm

I occasioned to the victim, and the history of the person since 2 the incident; or such other circumstances that shall by the 3 aforementioned standards indicate that the person will not 4 present a danger to the safety or well-being of aged persons 5 or disabled adults. The decision of the department regarding 6 an exemption may be contested through a hearing pursuant to chapter 120. A disqualified person may also request amendment 8 or expunction of the report pursuant to s. 415.103(3)(d). For purposes of a licensure application, these remedies must be 10 requested within 30 days of notification, or be deemed waived. 11 The department shall notify any individual disqualified from 12 licensure of the right to appeal that disqualification, of 13 remedies available, and of the time limit for requesting such 14 remedies pursuant to the provisions of this subsection. The 15 department may issue no license until screening procedures 16 and, if necessary, administrative remedies are complete. 17 However, a conditional or provisional license may be issued in 18 the case of an existing licensed facility for only that time 19 necessary to complete the above screening procedures and 20 administrative remedies. No application for licensure shall be deemed complete until all requested screening information 22 has been correctly submitted pursuant to department procedure. Section 27. Subsection (2) of section 415.111, Florida 23

415.111 Penalties for failing to report or preventing 27 report, or for disclosing confidential information, relating 28 to abuse, neglect, or exploitation of aged person or disabled 29 adult or for act of such abuse, neglect, or exploitation; 30 penalties for making false reports . --

24 Statutes, is amended, and subsection (5) is added to said

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25 section, to read:

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(2) Any person who knowingly and willfully makes 2 public or discloses any confidential information contained in the central abuse registry and tracking system; or in other computer systems, or in the records of any case of abuse, neglect, or exploitation of an aged person or disabled adult, except as provided in ss. 415.101-415.113, is quilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

(5) Any person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of an aged <u>person or disabled adult, or any person who advises another to</u> make a false report, is quilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084. Anyone making a report who is acting in good faith is immune from any liability under this subsection.

Section 28. Subsection (4) of section 415.503, Florida 17 Statutes, is amended to read:

415.503 Definitions of terms used in ss. 415.502-19 415.514.--As used in ss. 415.502-415.514:

(4) "Child protection team" means a team of professionals established by the department to receive referrals from the protective investigators single-intake and protective supervision services staff of the children, youth, and families program and to provide specialized and supportive services to the program in processing child abuse and neglect A child protection team shall provide consultation to other programs of the department and other persons on child abuse and neglect cases pursuant to s. 415.5055(1)(g).

Section 29. Paragraphs (a) and (b) of subsection (2) 30 and subsection (4) of section 415.504, Florida Statutes, are amended to read:

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415.504 Mandatory reports of child abuse or neglect; 2 mandatory reports of death; central abuse registry and 3 tracking system . --

- (2)(a) Each report of known or suspected child abuse 5 or neglect pursuant to this section shall be made immediately 6 to the department's <u>central</u> abuse registry <u>and tracking system</u> on the single statewide toll-free telephone number or-directly 8 to-the-local-office-of-the-department-responsible-for 9 investigation-of-reports-made-pursuant-to-this-section.
- (b) Each report made by a person in an occupation 11 designated in subsection (1) shall be confirmed in writing to 12 the local office of the department designated by the central 13 abuse registry and tracking system within 48 hours of the 14 initial report.
- (4)(a) The department shall establish and maintain a 16 central abuse registry and tracking system which shall receive 17 all reports made pursuant to this section in writing or 16 through a single statewide toll-free telephone number which 19 any person may use to report known or suspected child abuse or 20 neglect at any hour of the day or night, any day of the week. 21 The central abuse registry and tracking system shall be 22 operated in such a manner as to enable the department to:
- Immediately identify and locate prior reports or 24 cases of child abuse or neglect through utilization of the 25 dapartment's automated tracking system.
- 2. Monitor and Regularly evaluate the effectiveness of 27 the department's program for reporting, investigating, and Glassifying suspected abuse or neglect of abused-and-neglected 29 children through the development and analysis of statistical 30 and other information.

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3. Track critical steps in the investigative process
to ensure compliance with all requirements for any report of
abuse or neglect.

4. Maintain and produce aggregate statistical reports
monitoring patterns of both child abuse and child neglect.

- 5. Serve as a resource for the evaluation, management, and planning of preventive and remedial services for children who have been subject to abuse or neglect.
- (b) Upon receiving an oral or written report of known or suspected child abuse or neglect, the central abuse 11 registry and tracking system shall determine if the report 12 requires an immediate on-site protective investigation. For 13 reports requiring an immediate on-site protective 14 investigation, the central abuse registry and tracking system 15 shall immediately notify the department's designated children, youth, and families district staff responsible for protective 16 17 investigations to ensure that an on-site investigation is promptly initiated. For reports not requiring an immediate on-site protective investigation, the central abuse registry 20 and tracking system shall notify the department's designated 21 children, youth, and families district staff responsible for 22 protective investigations in sufficient time to allow for an 23 investigation to be commenced within 24 hours. At the time of notification of district staff with respect to the report, the 24 25 central abuse registry and tracking system shall also provide information on any previous report concerning a subject of the Present report or any pertinent information relative to the 28 present report or any noted earlier reports immediately-notify 29 the-local-office-of-the-department-with-respect-to-the-reporty 30 any-previous-report-concerning-a-subject-of-the-present reporty-or-any-other-pertinent-information-relative-thereto.

(c) Upon completion of its investigation, the local 2 office of the department shall classify reports as "confirmed," "indicated," or "unfounded." At this time the 4 department shall notify the parent or guardian of the child, 5 the child if appropriate, and the alleged perpetrator if other 6 than the child's parent or guardian, of the completion of its investigation of the report and whether the report is 8 classified as "confirmed," "indicated," or "unfounded." All identifying information in the central abuse registry and 10 tracking system or other computer systems or records that is ll related to unfounded reports shall be expunged 1 year after 12 the case is classified as "unfounded." All identifying 13 information in the central abuse registry and tracking system 14 or other computer systems or records that is related to an 15 indicated report shall be expunded from the central abuse 16 registry and tracking system 7 years from the date of the last 17 indicated report concerning any person named in the report. 16 All information, other than identifying information, related 19 to indicated or unfounded reports at the time of expunction 20 shall be disposed of in a manner deemed appropriate by the 21 department and pursuant to ss. 119.041 and 257.36(7). 22 Unfounded and-indicated reports shall only be indexed by the 23 name of the child to detect patterns of abuse or neglect. 24 Persons named in the unfounded or indicated reports shall not 25 be identified as alleged perpetrators. All information in the 26 <u>central</u> abuse registry <u>and tracking system</u> or other computer 27 systems or records shall be subject to the confidentiality 28 provisions in s. 415.51. (d)1. Where it is shown that the record is inaccurate 29 30 or inconsistent with ss. 415.501-415.514, the department shall

31 amend or expunge the record. The department shall notify the

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1 parent or guardian of the child, the child if appropriate, and 2 the alleged perpetrator if other than the child's parent or guardian of what amendment is made to the record or of the 4 expunction of the record.

- Subsequent to the completion of the department's 6 investigation, any alleged perpetrator of a confirmed report 7 may request the secretary to amend or expunge the case record and all identifying information in the central abuse registry and tracking system or other computer systems or records 10 pertaining to that report on the grounds that the record is 11 inaccurate or is being maintained in a manner inconsistent 12 with ms. 415.501-415.514.
  - Notice to the alleged perpetrator of a confirmed 4 report shall state that:
    - The report has been classified as confirmed;
    - The alleged perpetrator of a confirmed report may be disqualified from working with children or the developmentally disabled or from working in sensitive positions involving the care of children, the developmentally disabled, disabled adults, or aged persons;
- The alleged perpetrator may request amendment or expunction of the confirmed report, if the alleged perpetrator 23 does not agree with the classification;
- The request by the alleged perpetrator for 25 amendment or expunction of the confirmed report must be 26 received by the department within 30 days after the alleged perpetrator receives notice of the classification of the 5 reports
- The alleged perpetrator can obtain more information 30 by calling the person whose name and telephone number are 31 provided in the notice; and

f. The failure to timely ask for amendment or expunction means the alleged perpetrator agrees not to contest the classification of the report.

5 Notice to the alleged perpetrator shall be sent by certified 6 mail.

- 4. Failure to respond within the time specified in subparagraph 3. means that the alleged perpetrator agrees not to contest the classification of the report. The alleged perpetrator may within 1 year of the classification of the report as confirmed request the department to set aside a confirmed report where it can be shown that the failure to ask for amendment or expunction was due to excusable neglect or fraud. The standard for excusable neglect or fraud shall be as provided in the Rules of Civil Procedure.
- 16 If the alleged perpetrator asks for amendment or 17 expunction, the secretary may amend or expunge the record. If 18 the secretary refuses or does not act within 30 days after 19 receiving such a request, the alleged perpetrator shall have 20 the right to an administrative hearing to contest whether the 21 record of the report should be amended or expunged. At the 22 chapter 120 hearing the department shall prove by a 23 preponderance of evidence that the perpetrator committed the 24 abuse or neglect. If the secretary refuses to amend or 25 expunge and the alleged perpetrator fails to timely ask for an 26 administrative hearing, the failure to timely ask shall mean 27 that the alleged perpetrator agrees not to contest the 28 secretary's decision and the findings of the confirmed report 29 of abuse or neglect. If the secretary refuses to amend or 30 expunge and the alleged perpetrator asks for an administrative 31 hearing and the department's classification is upheld, the

report shall remain as confirmed. Any person who is named in 2 an indicated report shall not have the right to challenge the 3 department's classification system through the department or through an administrative hearing under chapter 120.

The confidentiality of the abuse or neglect report shall, to the extent possible, be maintained during the administrative hearing process. The administrative hearing shall be closed, the administrative files shall be closed and not disclosed to the public under s. 119.07(1), and any identifying information in the recommended or final order shall be deleted prior to publishing pursuant to chapter 120.

Section 30. Paragraphs (b) and (f) of subsection (1) of section 415.505, Florida Statutes, are amended to read: 415.505 Child protective investigations; institutional child abuse or neglect investigations .--

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- (b) For each report it receives, the department shall 18 perform an onsite child protective investigation to:
  - Determine the composition of the family or household, including the name, address, date of birth age, social security number, sex, and race of each child named in the report; any siblings or other children in the same household or in the care of the same adults; the parents or other persons responsible for the child's welfare; and any other adults in the same household.
  - 2. Determine whether there is indication that any child in the family or household is abused or neglected, including a determination of harm or threatened harm to each child; the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof; and a determination as to the person or persons apparently

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I responsible for the abuse or neglect; including the name; 2 address, date of birth, social security number, sex, and race 3 of each person to be classified as an alleged perpetrator in a confirmed report. An alleged perpetrator in a confirmed 5 report of abuse or neglect shall cooperate in the provision of the required data for the identification and tracking system: to the fullest extent possible.

- Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments if-the-child-remains-in-the-existing-home 11 environment.
- Determine the protective, treatment, and 13 ameliorative services necessary to safeguard and ensure the 14 child's well-being and development and cause the delivery of 15 those services through the early intervention of the departmental worker responsible for provision and management of identified services in order y-if-pessibley to preserve and 18 stabilize family life, if possible.
- (f) No later than 30 days after receiving the initial 20 report, the local office of the department shall complete its investigation, determine whether the reported abuse was 22 confirmed, indicated, or unfounded, and report its findings to 23 the department's central abuse registry and tracking system.

Section 31. Subsection (1) of section 415.5055, 25 Florida Statutes, is amended to read:

415.5055 Child protection teams; services; eligible 27 cases. -- The department shall develop, maintain, and coordinate 28 the services of one or more multidisciplinary child protection 29∫ teams in each of the service districts of the department. 30 Such teams may be composed of representatives of appropriate

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1 health, mental health, social service, legal service, and law enforcement agencies.

- 3 (1) The department shall utilize and convene the teams to supplement the protective investigation single-intake and protective <u>supervision</u> services activities of the children, youth, and families program of the department. Nothing in this section shall be construed to remove or reduce the duty and responsibility of any person to report pursuant to s. 415.504 all suspected or actual cases of child abuse or 10 neglect or sexual abuse of a child. The role of the teams 11 shall be to support activities of the program and to provide services deemed by the teams to be necessary and appropriate 13 to abused and neglected children upon referral. 14 specialized diagnostic assessment, evaluation, coordination, 15 consultation, and other supportive services that a child 16 protection team shall be capable of providing include, but are 17 not limited to, the following:
  - (a) Medical diagnosis and evaluation services, including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of findings relative thereto.
- 22 (b) Telephone consultation services in emergencies and 23 in other situations.
- (c) Medical evaluation related to abuse or neglect, as 25 defined by department policy or rule.
  - (d) Such psychological and psychiatric diagnosis and evaluation services for the child or his parent or parents, guardian or guardians, or other care givers, or any other individual involved in a child abuse or neglect case, as the team may determine to be needed.

(f) Expert medical, psychological, and related professional testimony in court cases.

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- (g) Case staffings to develop, implement, and monitor treatment plans for children whose cases have been referred to the team. A child protection team may provide consultation with respect to a child who has not been referred to the team, but who is alleged or is shown to be abused, which consultation shall be provided at the request of a representative of the children, youth, and families program or at the request of any other professional involved with a child or his parent or parents, guardian or guardians, or other care givers. In every such child protection team case staffing, consultation, or staff activity involving a child, a children, youth, and families program representative shall attend and participate.
- (h) Case service coordination and assistance,
  including the location of services available from other public
  and private agencies in the community.
- (i) Such training services for program and other
  department employees as is deemed appropriate to enable them
  to develop and maintain their professional skills and
  abilities in handling child abuse and neglect cases.
- (j) Educational and community awareness campaigns onchild abuse and neglect in an effort to enable citizens more

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l|successfully to prevent, identify, and treat child abuse and neglect in the community.

Section 32. Subsection (1) of section 415.507, Florida Statutes, is amended to read:

415.507 Photographs, medical examinations, X rays, and medical treatment of abused or neglected child .--

(1) Any person required to investigate cases of suspected child abuse or neglect may take or cause to be taken photographs of the areas of trauma visible on a child who is the subject of a report and, if the areas of trauma visible on a child indicate a need for a medical examination, may cause 12 the child to be referred for diagnosis to a licensed physician 13 or an emergency department in a hospital without the consent of the child's parents, legal guardian, or legal custodian. Such examination may be performed by an advanced registered nurse practitioner licensed pursuant to chapter 464. Any licensed physician, or advanced registered nurse practitioner licensed pursuant to chapter 464, who has reasonable cause to suspect that an injury was the result of child abuse may authorize a radiological examination to be performed on the child without the consent of the child's parent, legal guardian, or legal custodian.

Section 33. Subsection (2) of section 415.509, Florida 24 Statutes, is amended to read:

415.509 Responsibilities of public agencies with respect to prevention, identification, and treatment of child 27 abuse and child neglect; educational and training programs. --

(2) The department shall, within available appropriations, conduct a continuing publicity and education program for district staff and officials required to report and any other appropriate persons to encourage the fullest

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I degree of reporting of suspected child abuse or neglect. 2 program shall include, but not be limited to, information 3 concerning the responsibilities, obligations, and powers 4 provided under ss. 415.502-415.514; the methods for diagnosis 5 of child abuse or neglect; and the procedures of the child 6 protective service program, the circuit court, and other duly 7 authorized agencies. In developing training programs for 8 district staff, the department shall place emphasis on preservice and inservice training for protective investigation 10 single-intake, protective <u>supervision</u> services, and foster ll care staff which would include skills in diagnosis and 12 treatment of child abuse and neglect and procedures of the 13 child protective system and judicial process.

Section 34. Subsections (1), (4), (5), (6), and (7) of 15 section 415.51, Florida Statutes, are amended to read:

- 16 415.51 Confidentiality of reports and records in cases 17 of child abuse or neglect.--
- (1) In order to protect the rights of the child and 19 his parents or other persons responsible for the child's 20 welfare, all records concerning reports of child abuse or 21 neglect, including reports made to the <u>central</u> abuse registry 22 and tracking system and-to-local-offices-of-the-department and 23 all records generated as a result of such reports, shall be 24 confidential and exempt from the provisions of s. 119.07(1) 25 and shall not be disclosed except as specifically authorized 26 by ss. 415.502-415.514. Such exemption from s. 119.07(1) 27 applies to information in the possession of those entities 28 granted access as set forth in this section.
- [4] The department shall search its central abuse 30 registry and tracking system records pursuant to the 31 requirements of ss. 110.1127, 393.0655, 394.457, 396.0425,

1 397.0715, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 959.06 for the existence of a confirmed report made on the 3 personnel as defined in the foregoing provisions. The search shall also include indicated reports prior to July 1, 1987. Reports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as indicated or shall 9 be classified as confirmed according to the definitions in s. 10 If the report remains classified as indicated, the 11 individual may not be disqualified. If the report is classified as confirmed, the department shall notify the 12 individual according to the provisions of s. 415.504(4)(d). 14 The department shall report the existence of any confirmed report of abuse and advise the authorized licensing agency, applicant for license, or other authorized agency or person of 17 the results of the search, the date of the report, whether 30 18 days have elapsed for requests for expunction or amendment. 19 failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), results of any hearing conducted by the 21 secretary and any subsequent administrative hearing, and in the case of judicial determination of abuse, the procedure for inspection of court records as set forth in s. 39.411(3). 23 24 department shall not release any information on unfounded or 25 indicated reports. Prior to a search being conducted, the 26 department or its designee shall notify such person that an inquiry will be made. The department shall notify each person 27 for whom a search is conducted of the results of the search 28 29 upon request. 30 (5) The department shall, with the written consent of

31 a person applying to a licensed child-placing agency for the

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l adoption of a child, search its <u>central</u> abuse registry <u>and</u> tracking system for the existence of a confirmed report and 3 advise the licensed child-placing agency of any such report 4 found and the results of the investigation conducted pursuant 5 thereto, including whether 30 days have elapsed for requests 6 for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and 8 results of any hearing conducted by the secretary and any 9 subsequent administrative hearing held on the report.

- (6) Except as provided in subsection (4), the 11 department shall, with the written consent of a person 12 applying to work with children as a volunteer or as a paid 13 employee for a public or private nonprofit agency, or for an 14 individual family, search its <u>central</u> abuse registry <u>and</u> 15 tracking system for the existence of a confirmed report and 16 shall advise such agency or family of any such report found 17 and the results of the investigation conducted pursuant 18 thereto, including whether 30 days have elapsed for requests 19 for expunction or amendment, failure of the alleged 20 perpetrator to respond pursuant to s. 415.504(4)(d), and 21 results of any hearing conducted by the secretary and any 22 subsequent administrative hearing held on the report.
- (7) The name of any person reporting child abuse or 24 neglect shall not be released to any person other than 25 employees of the department responsible for child protective 26 services, the central abuse registry and tracking system, or 27 the appropriate state attorney without the written consent of 28 the person reporting. This does not prohibit the subpoenaing 29 of a person reporting child abuse or neglect when deemed 30 necessary by the state attorney or the department to protect a 31 child who is the subject of a report, provided the fact that

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1 such person made the report is not disclosed. Any person who reports a case of child abuse or neglect may, at the time he makes the report, request that the department notify him that a child protective investigation occurred as a result of the report. The department shall mail such a notice to the reporter within 10 days of the completion of the child protective investigation.

Section 35. Section 415.511, Florida Statutes, is amended to read:

415.511 Immunity from liability in cases of child 11 abuse or neglect.--

(1)(a) Any person, official, or institution 13 participating in good faith in any act authorized or required by ss. 415.502-415.514 shall be immune from any civil or criminal liability which might otherwise result by reason of such action.

(b) Except as provided in s. 415.503(8)(f), nothing contained in this section shall be deemed to grant immunity, civil or criminal, to any person suspected of having abused or neglected a child, or committed any illegal act upon or against a child.

[2][a] No resident or employee of a facility serving children may be subjected to reprisal or discharge because of his actions in reporting abuse or neglect pursuant to the 25 requirements of this section.

26 (b) Any person making a report under this section 27 shall have a civil cause of action for appropriate 28 compensatory and punitive damages against any person who 29 causes detrimental changes in the employment status of such 30 reporting party by reason of his making such report. Any detrimental change made in the residency or employment status

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1 of such person, including, but not limited to, discharge,
  termination, damotion, transfer, or reduction in pay or
3 benefits or nork privileges, or negative evaluations within a
  prescribed period of time shall establish a rebuttable
  presumption that such action was retaliatory.
          Section 36. Subsection (2) of section 415.513, Florida
 7 Statutes, is amended, and subsection (3) is added to said
6 section, to read:
          415.513 Penalties for failing to report or preventing
10 another person from reporting, or disclosing confidential
11 information relating to, a case of child abuse or neglect;
12 penalties for making a false report. --
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          (2) Any person who knowingly and willfully makes
14 public or discloses any confidential information contained in
15 the central abuse registry and tracking system or in the
16 records of any child abuse or neglect case, except as provided
17 in ms. 415.502-415.514, is guilty of a misdemeanor of the
18 second degree, punishable as provided in s. 775.082, s.
19 775.083, or s. 775.084.
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          (3) Any person who knowingly and willfully makes a
21 false report of child abuse or neglect, or any person who
  advises another to make a false report, is quilty of a
23 misdenennor of the second degree, punishable as provided in s.
  775.062, s. 775.063, or s. 775.084. Anyone making a report
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  who is acting in good faith is immune from any liability under
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  this subsection.
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          Section 37. Paragraph (a) of subsection (4) of section
28 959.06, Florida Statutes, is amended to read:
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          959.06 Departmental contracting powers. --
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(4) Standards for screening shall also ensure that the

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31 person:

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1 (a) Has not been judicially determined to have 2 committed abuse or neglect against a child as defined in s. 3 39.01+23-and-+30+; (b) Does not have a confirmed report of abuse, 5 neglect, or exploitation as defined in s. 415.102(5) which has been uncontested or has been upheld pursuant to s. 7 415.504(4)(d): 8 (c) Does not have a confirmed report of abuse, 9 neglect, or exploitation as defined in s. 415.102(5) or s. 10 415,503(5) which has been uncontested or has been upheld 11 pursuant to the procedures provided in s. 415.103 or s. 12 415.504; or (d) Has not committed an act which constitutes 13 14 domestic violence as defined in s. 741.30. 15 Section 38. Paragraph (f) is added to subsection (1) 16 of section 39.41, Florida Statutes, subsection (7) of said 17 section is amended, subsections (3) through (7) are renumbered 18 as subsections (4) through (8), respectively, and a new 19 subsection (3) is added to said section, to read: 20 39.41 Powers of disposition. --21 (1) When any child is adjudicated by a court to be 22 dependent, the court having jurisdiction of the child shall 23 have the power, by order, to: 24 (f) Approve placement of the child in an independent 25 living arrangement pursuant to s. 409,165 for any foster child 26 16 years of age or older, if the following requirements are 27 Reti 28 1. The child has demonstrated independent living 29 skills. 30 2. The child is capable of functioning without the 31 daily care and supervision of a responsible adult.

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- 1 3. Pursuant to s. 39,451, a performance agreement or 2 permanent placement plan stating the goal of independent living and specifying the responsibilities, tasks, and expectations of all parties has been prepared, signed by all 5 appropriate parties, and submitted to the court along with a petition for review and a social study report.
- 4. The child on independent living status is willing and able to maintain regular periodic contact with the department staff assigned to his case for the purpose of counseling, monitoring progress toward independence, referral to community resources for assistance, and other functions as specified in the written agreement described in subparagraph 13| 3.
- 5. The court has heard evidence presented on the 15 merits of placing the child on independent living status at a 16 periodic judicial review for which all parties were noticed and the hearing held pursuant to the requirements of s. 18 39.451.
- 19 6. It can be clearly established that this type of 20 alternate care arrangement is the most appropriate plan and that the safety and welfare of the child will not be 22 jeopardized by such an arrangement.

24 While in independent living situations, children whose legal 25 custody has been awarded to the department or a licensed 26 child-caring or child-placing agency, or who have been 27 yoluntarily placed with such an agency by a parent, guardian, 28 or relative within the second degree, shall continue to be subject to the court review provisions of s. 39,453. The 30 court shall review the plan developed by the department or 31

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agency pursuant to s. 409.165(4)(b)1. and include findings 21 regarding the plan.

(3) If the court does not commit the child to the temporary legal custody of an adult relative, the disposition order shall include the reasons for such a decision and shall include a determination as to whether diligent efforts were made by the department to locate an adult relative willing to care for the child in order to present that placement option to the court in lieu of placement with the department.

(8)(7) The court may at any time enter an order ending its jurisdiction over any child, except that, when a child has been returned to his parents pursuant to subsection (7)(6), the court shall not terminate its jurisdiction over the child until 6 months after the return. Based on a report of the department or agency and any other relevant factors, the court 16 shall then determine whether its jurisdiction should be continued or terminated in such a case; if its jurisdiction is to be terminated, the court shall enter an order to that 19 effect.

Section 39. Paragraph (a) of subsection (2) and subsection (6) of section 39.442, Florida Statutes, are amended to read:

39,442 Powers of disposition, --

- (2)(a) When any child is adjudicated by the court to 25 be a child in need of services, the court having jurisdiction of the child shall have the power, by order, to:
- 1. Place the child under the protective supervision of an authorized agent of the department, either in the child's own home or, the prospective custodian being willing, in the 30 home of a relative of the child or in some other suitable 31 place under such reasonable conditions as the court may

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l direct. Protective supervision shall be regularly reviewed by 2 the court and shall continue until the court terminates it.

- 2. Place the child in the temporary legal custody of 4 an adult relative willing to care for the child.
- 3. Commit the child to a licensed child-caring agency 6 willing to receive the child. Continued commitment to the 7 licensed child-caring agency, as well as all other proceedings I under this section pertaining to the child, shall additionally not be governed by the provisions of s. 409.168.
- 4. Commit the child to the temporary legal custody of 11 the department. Such commitment shall invest in the 12 department all rights and responsibilities of a legal 13 custodian. The department shall not return any child to the 14 physical care and custody of the person from whom the child 15 was removed, except for short visitation periods, without the 16 approval of the court. The term of such commitment shall 17 continue until terminated by the court. After the child is 18 committed to the temporary custody of the department, all 19 further proceedings under this section shall additionally be 20 governed by the provisions of part III and part V sr-409-148.
- (6) With respect to a child who is the subject of a 22 performance agreement under part V st-409-168, the court shall 23 return the child to the custody of the natural parents upon 24 expiration of the agreement if the parents have substantially 25 complied with the agreement.

Section 40. Subsections (1), (4), and (5) of section 27 39.452, Florida Statutes, are amended to read:

39.452 Permanent placement plan. --

29 (1)(a) In the event the natural parents will not or 30 cannot participate in preparation of a performance agreement, the social service agency shall submit a full explanation of

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1 the circumstances and a plan for the permanent placement of the child to the court within 30 days after the placement of 3 the child in foster care or, if preparation cannot be accomplished within 30 days, for good cause shown, the court may grant an extension not to exceed 30 days for the filing. 5 6 the granting of which shall be for similar reason to that 7 contained in s. 39.451(4)(a) within-the-time-as-provided-for-m 8 performance-agreement.

(b) In the full explanation of the circumstances submitted to the court, the social service agency shall state the nature of its efforts to secure parental participation in the preparation of a performance agreement.

(4)(a) Prior to the filing of a permanent placement plan, each parent shall be served with a copy of the permanent placement plan developed by the social service agency. If the location of one or both parents is unknown, then this fact shall be documented in writing and included in the permanent placement plan submitted to the court. After the filing of the permanent placement plan, if the location of an absent parent becomes known, that parent shall then be served with a copy of the permanent placement plan.

(b) Prior to the filing of the permanent placement 23 plan, the social service agency shall advise each parent, both orally and in writing, that the placement of the child in foster care may result in the termination of parental rights. but only after notice and hearing as provided in part VI. If. after the plan has been submitted to the court, an absent parent is located, the social service agency shall advise the parent, both orally and in writing, that the placement of the 30 child in foster care may result in termination of parental 31 rights, but only after notice and hearing as provided in part

1 VI. Proof of written notification shall be filed with the court. (5)(a) The court shall set a hearing, with notice to all parties, on the permanent placement plan or any provisions 5 of the plan, within 45 days after the plan has been received 6 by the court. If the location of a parent is unknown, then the notice shall be directed to the last permanent address of 8 record. (b) At the hearing on the plan, the court shall 10 determine: 11 1. All parties who were notified and are in attendance 12 at the hearing, either in person or through a legal 13 representative. The court shall appoint a quardian ad litem, 14 pursuant to Rule 1.210, Florida Rules of Civil Procedure, to 15 represent the interests of any parent, if the location of the 16 parent is known, but the parent is not present at the hearing, 17 and the development of the permanent placement plan is based 15 upon the physical, emotional, or mental condition or physical 19 location of the parent; 20 2. If the plan is consistent with previous orders of 21 the court placing the child in care; 22 3. If the plan is consistent with the requirements for 23 the content of a permanent placement plan as specified in 24 subsection (3); 25 4. In involuntary placements, whether each parent was 26 notified of the right to counsel at each stage of the dependency Proceedings pursuant to the Florida Rules of 28 Juyenile Procedures 29 5. Whether each parent whose location was known was 30 notified of the right to enter into a performance agreement in lieu of the social service agency preparing a permanent

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, I placement plan and of the right to receive assistance from any other person in the preparation of the performance agreement; 3 and

6. Whether the plan is meaningful and designed to 5 address facts and circumstances upon which the court based the finding of dependency in involuntary placements or the plan is meaningful and designed to address facts and circumstances 8 upon which the child was placed in foster care voluntarily.

(c) When the court determines any of the elements considered at the hearing related to the plan have not been net, the court shall require the social service agency to make 12 necessary amendments to the plan. The amended plan shall be 13 submitted to the court for review and approval within a time certain specified by the court. A copy of the amended Plan ا 54 shall also be provided to each parent, if the location of the 16 l parent is known.

(d)(4) A parent who has not participated in the 16 development of a performance agreement shall be served with a 19 copy of the plan developed by the social service agency if the 20 l parent can be located. Any parent is entitled to, and may 21 seek, a court review of the plan prior to the initial 6 22 months' review and shall be informed of this right by the 23 agency at the time the agency serves the parent with a copy of 24 the plan. If the location of an absent parent becomes known 25 to the agency, the agency shall inform the parent of the right 26 to a court review at the time the agency serves the parent 27 with a copy of the permanent placement plan.

25 that-placement-of-the-child-in-foster-eare-may-result-in 30 | termination-of-parental-rightsy-but-only-after-notice-and-a

(5)--The-social-service-agency-shall-advise-the-parent

31 hearing-as-provided-in-part-VI-of-this-chapter-

Section 41. Subsection (3) is added to section 39.466, 2 Florida Statutes, to read:

39.466 Advisory hearing. --

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- (3) An advisory hearing shall not be held if a 5 petition is filed seeking an adjudication to terminate 6 parental rights pursuant to s. 39,464(1). Adjudicatory hearings for petitions filed pursuant s. 39.464(1) shall be 8 held within 21 days of the filing of the petition. Notice of the use of this subsection shall be filed with the court at 10 the same time as the filing of the petition to terminate 11 parental rights.
- 12 Section 42. Subsection (1) of section 39.469, Florida 13 Statutes, is amended to read:
- 14 39.469 Disposition hearing; powers of disposition; 15 order of disposition. --
- 16 DISPOSITION HEARING. -- At the disposition hearing, 17 if the court finds that the facts alleged in the petition for 18 termination of parental rights were proven in the adjudicatory 19 hearing, the court shall receive and consider a predisposition 20 study which shall be in writing and be presented by an 21 authorized-agent-of the department or a licensed child-placing 22 agency.
- (a) The predisposition study shall provide the court 24 with documentation indicating what action is manifestly in the 25 best interests of the child, including the need for 26 termination of parental rights.
- (b) A copy of the predisposition report shall be 28 provided to the attorney of record of the parent, parents, or 29 guardian and the guardian ad litem of the child at least 48 30 hours prior to the disposition hearing but shall not be 31

released prior to the conclusion of the adjudicatory hearing. -- 2 (c) Any other relevant and material evidence, 3 including other written or oral reports, may be received by the court in its effort to determine the action to be taken 5 with regard to the child and may be relied upon to the extent 6 of its probative value, even though not competent in an 7 adjudicatory hearing. 8 Section 43. Paragraph (f) is added to subsection (2) of section 230.645, Florida Statutes, to read: 10 230.645 Postsecondary student fees. --11 (2) The following students are exempt from any 12 requirement for the payment of fees for instruction: 13 (f) Students for whom the state is paying a foster 4 care board payment pursuant to s. 409.145(3) or parts III and Y of chapter 39 for whom the permanency planning goal pursuant 16 to part V of chapter 39 is long-term foster care or 17 independent living. 18 Section 44. Subsection (6) is added to section 19 240.235, Florida Statutes, to read: 20 240.235 Fees. --21 (6)(a) Any student for whom the state is paying a 22 foster care board payment pursuant to s. 409,145(3) or parts 23 III and V of chapter 39 for whom the permanency planning goal pursuant to part V of chapter 39 is long-term foster care or 24 I 25 independent living shall be exempt from the payment of all undergraduate fees, including fees associated with enrollment 26 in college preparatory instruction or completion of collegelevel communication and computation skills testing programs.

Before a fee exemption can be given, the student shall have
30 applied for and been denied financial and, pyrsuant to s.

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1 240,404, which would provide, at a minimum, payment of all undergraduate fees.

- 3 (b) Any student qualifying for a fee exemption under 4 this subsection shall receive such an exemption for not more 5 than 4 consecutive years or eight semesters, unless the student is participating in college preparatory instruction or is requiring additional time to complete the college-level communication and computation skills testing programs. Such a student\_shall\_be\_eligible\_to\_receive\_a\_fee\_exemption\_for\_a maximum of 5 consecutive years or 10 semesters.
- (c) As a condition for continued fee exemption, a 12 student shall have earned a grade point average of at least 2.0 on a 4.0 scale for the previous term, maintain at least an overall 2.0 average for college work, or have an average below 15 2.0 for only the previous term and be eligible for continued 16 enrollment in the institution.

Section 45. Subsections (1) through (9) of section 18 240.35, Florida Statutes, are renumbered as subsections (2) through (10), respectively, and a new subsection (1) is added 20 to said section to read:

240.35 Student fees. --

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(1)(a) Any student for whom the state is paying a 22 23 foster care board payment pursuant to s. 409.145(3) or parts III and V of chapter 39 for whom the permanency planning goal 25 pursuant to part V of chapter 39 is long-term foster care or 26 independent living shall be exempt from the payment of all 27 undergraduate fees, including fees associated with enrollment 26 in college preparatory instruction or completion of college-29 level communication and computation skills testing programs. 30 Before a fee exemption can be given, the student shall have 31 applied for and been denied financial aid, pursuant to s.

1 240.404, which would provide, at a minimum, payment of all 2 student\_fees.

(b) Any student qualifying for a fee exemption under this subsection shall receive such an exemption for not more than 2 consecutive years or four semesters, unless the student is participating in college preparatory instruction or is requiring additional time to complete the college-level communication and computation skills testing programs. Such a student shall be eligible to receive a fee exemption for a maximum of 3 consecutive years or six semesters.

(c) As a condition for continued fee exemption, a 12 student shall have garned a grade point average of at least 2.0 on a 4.0 scale for the previous term, maintain at least an overall 2.0 average for college work, or have an average below 2.0 for only the previous term and be eligible for continued enrollment in the institution.

Section 46. Paragraph (b) of subsection (7) of section 240.36, Florida Statutes, is amended to read:

240.36 Florida Academic Improvement Trust Fund for Community Colleges. --

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(b) If a community college includes scholarships in its proposal, it shall create an endowment in its academic improvement trust fund and use the earnings of the endowment to provide scholarships. Such scholarships must be program specific and require high academic achievement for students to qualify for or retain the scholarship. A scholarship program may be used for minority recruitment, but may not be used for 29 athletic participants. The board of trustees must have 30 designated the program as a program of emphasis for quality 31 improvement, a designation that should be restricted to a

limited number of programs at the community college. In addition, the board of trustees must have adopted a specific plan that details how the community college will improve the quality of the program designated for emphasis and that includes quality measures and outcome measures. Over a period of time, the community college operating budget should show additional financial commitment to the program of emphasis above and beyond the average increases to other programs offered by the community college. Fundraising activities must be specifically identified as being for the program of emphasis or scholarship money. The community college must fully levy the amount for financial aid purposes provided by 3. 240.35(7)(6) in addition to the tuition and matriculation fee before any scholarship funds are awarded to the community college as part of its approved request.

Section 47. Subsection (3) of section 409.145, Florida
17 Statutes, is amended to read:

409.145 Care of children .--

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- (3)(a) The department is authorized to continue to provide the services of the children's foster care program to individuals 18 to 21 years of age who are enrolled in high school, er-enrolled in a program leading to a high school equivalency diploma as defined in s. 229.814, or in a full-time vocational education program, if the following 25 requirements are met:
- 25
  1. The individual was committed to the legal custody
  27 of the department for placement in foster care as a dependent
  28 child;
- 29 2. All other resources have been thoroughly explored 30 and it can be clearly established that there are no 31 alternative resources for placement; and

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- 3. A written service agreement which specifies responsibilities and expectations for all parties involved has 3 been signed by a representative of the department, the 4 individual, and the foster parent or licensed child-caring 5 agency providing the placement resources.
- (b) The services of the foster care program shall 7 continue for those individuals 18 to 21 years of age only for the period of time the individual is continuously enrolled in high school, or in a program leading to a high school equivalency diploma as defined in s. 229,814, or in a fulltime\_vocational\_education\_program. Services shall be 12 terminated upon completion of, or withdrawal or permanent 13 expulsion from, high school, or the program leading to a high school equivalency diploma, or a full-time vocational education program.
- 16 (c)1. The department is authorized to provide the 17 services of the children's foster care program to an 18 individual who is enrolled full-time in a postsecondary 19 vocational-technical education program, full-time in a 20 community college program leading toward a vocational degree or an associate degree, or full-time in a university or 21 college, if the following requirements are met: 22
- a. The individual was committed to the legal oustody of the department for placement in foster care as a dependent 25 childs
- b. The permanency planning goal pursuant to part V of 27 chapter 39 for the individual is long-term foster care or 28 independent living;
- c. The individual has been accepted for admittance to 30 a postsecondary vocational-technical education program, to a 31 community college, or to a university or colleges

d. All other resources have been thoroughly explored and it can be clearly established that there are no 3 alternative resources for placement; and e. A written service agreement which specifies 5 responsibilities and expectations for all parties involved has 6 been signed by a representative of the department; the individual; and the foster parent or licensed child-caring 8 agency providing the placement resources, if the individual is to continue living with the foster parent or placement 10 resource while attending a postsecondary vocational-technical 11 education program, community college, or university or 12 college. An individual who is to be continued in or placed in independent living shall continue to receive services according to the independent living program and agreement of responsibilities signed by the department and the individual. 16 2. Any provision of this chapter or any other law to 17 the contrary notwithstanding, where an individual who meets 18 the requirements of subparagraph 1. is in attendance at a 19 community college, college, or university, the department may 20 make foster care payments to such community college, college, 21 or university in lieu of payment to the foster parents or 22 individual, for the purpose of room and board, if not 2.3 otherwise provided, but such payments shall not exceed the amount that would have been paid to the foster parents had the 25 individual remained in the foster home. 26 3. The services of the foster care program shall continue only for an individual under this paragraph who is a 28 full-time student, but shall continue for not more than: 29 a. Two consecutive years for an individual in a 30 postsecondary vocational-technical education program:

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1 b. Two consecutive years or four semesters for an individual enrolled in a community college; unless the 3 individual is participating in college preparatory instruction or is requiring additional time to complete the college-level 5 communication and computation skills testing program, in which 6 case such services shall continue for not more than 3 7 consecutive years or six semesters; or 8 c. Four consecutive years, eight semesters, or 12 quarters for an individual enrolled in a college or 10 university; unless the individual is participating in college 11 Preparatory instruction or is requiring additional time to complete the college level communication and computation 12 13 skills testing programs, in which case such services shall 14 continue for not more than 5 consecutive years, 10 semesters, 15 or 15 quarters. 16 4.a. As a condition for continued foster care 17 services, an individual shall have earned a grade Point average of at least 2.0 on a 4.0 scale for the previous term, 19 maintain at least an overall grade point average of 2.0 for 20 only the previous term, and be eligible for continued 21 enrollment in the institution. If the postsecondary 22 vocational-technical school program does not operate on a 23 grade point average as described above, then the individual 24 shall maintain a standing equivalent to the 2.0 grade point 25 average. 26 b. Services shall be terminated upon completion of, 27 graduation from, or withdrawal or permanent expulsion from a 28 postsecondary vocational-technical education program, 29 community college, or university or college. Services shall 30 also be terminated for failure to maintain the required level 31 of academic achievement.

1 Section 48. Subsection (3) of section 409.165, Florida 2 Statutes, is amended, and subsection (4) is added to said 3 section, to read:

409.165 Alternate care for children .--

- (3) With the written consent of parents, custodians, 6 or guardians, or in accordance with those provisions in Chapter 39 that relate to dependent children, the department, 8 under rules properly adopted, may place a child with:
  - (a) <u>Hith</u> a relative;

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- 10 Mith a person who is considering the adoption of a 11 child in the manner provided for by law;
  - (c) When limited to temporary emergency situations, with a responsible adult approved by the court; or
- (d) With a person or agency licensed by the department 15 in accordance with s. 409.1753 or
- 16 (e) In an independent living situation, subject to the 17 provisions of subsection (4).

19 under such conditions as are determined to be for the best 20 interests or the welfare of the child. Any child placed in an 21 institution or in a family home by the department or its 22 agency may be removed by like authority and such disposition 23 made as is for the best interest of the child, including the 24 transfer to another institution, another home, or the home of 25 the child.

(4)(a) State foster care funds shall be used to 27 establish a continuum of independent living services to assist 28 adolescent foster children to develop skills that will 29 contribute to a successful transition to adulthood. Services 30 may include, but are not limited to, education and vocational 31

training, and developing Personal support systems. 3 (b) As a part of the continuum for independent living services, the department shall establish an independent living program in which a minor 16 years of age or older lives independent of the daily care and supervision of a responsible adult, in a setting that need not be licensed under the provisions of s. 409.175, provided the following conditions exist: 10 1. Independent living arrangements which are 11 established for a child shall be part of an overall plan 12 leading to the total independence of the child from departmental supervision. The plan shall include, but not be limited to: a description of the skills of the minor and a 15 plan for learning additional identified skills; the behavior 16 that the minor has exhibited that indicates an ability to be 17 responsible and a plan for developing additional 18 responsibilities, as appropriate; documentation of the level 19 of school achievement and vocational training and a plan for 20 future educational, vocational, and training skills; present 21 financial and bydgeting capabilities and a plan for improving 22 resources and ability; description of the proposed residence; 23 documentation that the child understands the specific 24 consequences of his or her conduct in the independent living 25 program; documentation of proposed services by the department and other agencies, including the type of service, and nature 26 27 and frequency of contact; and a plan for maintaining or 28 developing relationships with the family, other adults, 29 friends, and the community, as appropriate. 30 2. Foster care payments in an amount established by the department may be made directly to children in independent

training, homemaking skills, money management, social skills

I living situations who meet the requirements for continued 2 foster care. Individuals who meet the criteria for continued 5 foster care as specified in s. 409,145(3) may also remain 4 eligible for foster care payments. 15 (c) The department shall establish procedures and 1 criteria to assess and determine a child's ability to demonstrate independent living skills. Section 49. Subsection (13) of section 409.175, 15 9 Florida Statutes, is amended to read: 110 409,175 Licensure of family foster homes, residential 11 child-caring agencies, and child-placing agencies .--1:2 (13)(a) In order to provide improved services to 15 children, the department shall provide, or cause to be 14 provided, to-the~extent-possible-within-available-resources, 15 preservice training for prospective foster parents and 16 emergency shelter parents and inservice training for foster 17 parents and emergency shelter parents who are licensed and 1(5) supervised by the department. 19 (b) As a condition of licensure, foster parents and 20 onergency shelter parents shall successfully complete a 21 minimum of 21 hours of preservice training. The preservice 22 training shall be uniform statewide and shall include, but not 2:5 be limited to, such areas as: 21 1. Orientation regarding agency purpose, objectives, 25 resources, policies, and services; 26 2. Role of the foster parent and the emergency shelter 27 parent as a treatment team member; 28 3. Transition of a child into and out of foster care 219 and emergency shelter care, including issues of separation,

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loss, and attachment;

1	4. Management of difficult child behavior that can be
2	intensified by placement, by prior abuse or neglect, and by
3	prior placement disruptions;
4	5. Prevention of placement disruptions;
5	<ol><li>Care of children at various developmental levels,</li></ol>
6	including appropriate discipline; and
7	7. Effects of foster parenting on the family of the
8	foster parent and the emergency shelter parent.
9	(c) Prior to licensure renewal, each foster parent and
10	emergency shelter parent shall successfully complete 8 hours
11	of inservice training. Periodic time-limited training courses
12	shall be made available for selective use by foster parents
13	and emergency shelter parents. Such inservice training shall
14	include subjects affecting the daily living experiences of
.5	foster parenting as a foster parent or as an emergency shelter
16	parent, whichever is appropriate. For a foster parent or
17	energency shelter parent participating in the required
18	inservice training, the department shall reimburse such parent
19	for travel expenditures and, if both parents in a home are
20	attending training or if the absence of the parent would leave
21	the children without departmentally approved adult
22	supervision, either the department shall make provision for
23	child care or shall reimburse the foster or emergency shelter
24	Parents for child care purchased by the parents for children
25	in their care.
26	Section 50. Task Force on the Future of the Florida
27	Family) creation; membership; duties; advisory persons;
3.5	staffing and support.~~
<u>-</u> '9	(1) CREATION In order to provide a means by which
30	the state may obtain a comprehensive report on the current
31	status and future of the Florida family, obtain a

1 comprehensive range of strategies for addressing issues during the 1989 legislative session, and obtain a reassessment of those issues and recommendations cited in the report of the 1975 Florida Task Force on Marriage and the Family Unit to 5 determine the need for action by the Legislature on those issues, there is created the Task Force on the Future of the Florida Family to be composed of 19 members.

## (2) MEMBERSHIP .--

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- (a) The composition of the Task Force on the Future of 10 the Florida Family shall be as follows:
- 11 1. Eight members representing the Senate who shall be 12 the chairpersons or their designees of the Senate Appropriations, Education, Health and Rehabilitative Services, 14 and Judiciary-Civil Committees, two senators who shall be 15 appointed by the Minority Leader of the Senate, and two 16 citizens appointed by the President of the Senate. 17
- 2. Fight members representing the House of 18 Representatives who shall be the chairpersons or their designees of the House Appropriations, Education K-12, Health and Rehabilitative Services, and Judiciary Committees, two legislators who shall be appointed by the Minority Leader of the House of Representatives, and two citizens appointed by the Speaker of the House of Representatives.
  - 3. Three members to be appointed by the Governor.
- 25 (b) The task force shall designate one of its members 26 to serve as chairperson. The duties of the chairperson shall include responsibility for the administration of the task 28 force.
- 29 (c) Members of the task force shall receive no 30 compensation, but shall be reinbursed for expenses as provided 31 in s. 112,061, Florida Statutes.

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1 (3) DUTIES OF THE TASK FORCE. -- The duties of the task 2 force shall include, but not be limited to, the following:

(a) Conduct a comprehensive study on the current status and future of the Florida family, including reassessing and evaluating existing laws, rules, programs, and funding pertaining to the family to ascertain what needs to be changed to assure that state government contributes to strengthening of the family and the future of the family.

(b) Establish priorities on issues that are identified and provide a time line for addressing those issues, with greater emphasis for activity of the task force being given to those issues requiring immediate response by the Legislature; judiciary, or executive agencies.

į. (c) Provide a comprehensive range of strategies for 15 addressing the issues identified in the study for 16 consideration during the 1989 and 1990 legislative sessions.

17 (d) Reassess those issues and recommendations cited in 18 the study of the 1975 Florida Task Force on Marriage and the 19 Family Unit that did not result in legislative, 20 administrative, or judicial action to determine the need for 21 action, if any, on those issues in the 1989 and 1990 22 legislative sessions.

(e) Issue a preliminary report on or before March 1, 24 1989, to the President of the Senate, Minority Leader of the 25 Senate, Speaker of the House of Representatives, Minority 26 Leader of the House of Representatives, and the Governor to 27 include a progress report on the activities of the task force and the identification of any issues requiring immediate response by the Legislature during the 1969 legislative 30 session to include specific recommendations on statutory and 31 budgetary changes.

1 (f) Issue a final report to the President of the 2 Senate, Minority Leader of the Senate, Speaker of the House of 3 Representatives, Minority Leader of the House of Representatives, and the Governor by February 1, 1990, which 5 presents the findings of the study and makes such recommendations in the form of proposed legislation and appropriations as are deemed necessary. (g) Appoint, as necessary, advisory persons and groups in the different geographic regions of the state, who will 10 provide information relating to the family for use by the task 11 force. 12 (4) ADVISORY PERSONS AND GROUPS .--13 (a) Advisory persons and groups may consist of 14 attorneys specializing in family laws judges from the circuit 15 court with experience in family and juvenile laws 16 representatives from the Department of Health and Rehabilitative Services with expertise in areas affecting 18 families and children; educators from the state university and 15 community college systems and other institutions of higher 20 learning specializing in marriage and the family, child 21 development, social work, or other related fields; family 22 counselors; psychologists; psychiatrists; members of the clergy representing different faiths; economists versed in family finances; male and female single parents; teenage 25 parents or persons who raised children as a teenage parent; teenage children of divorced parents; representatives of law 26 enforcement; and other sitizens with specialized concern and 28 knowledge in the area of family dynamics. 29 (b) Public hearings, to be attended by members of the 30 task force, may be held in each of the geographic regions 31 where the advisory persons and groups meet.

(c) Persons serving in an advisory capacity shall serve without any compensation. 3 (5) OPERATION OF THE TASK FORCE. --4 (a) The task force shall be assigned, for administrative purposes, to the Joint Legislative Management Committee and shall be subject to the established policies and procedures of the Division of Administrative Services of the Joint Legislative Management Committee. The Joint Legislative Management Committee and each state agency shall provide assistance when requested by the task force. Additionally, 10 i Il the task force is authorized to employ consultants as 12 necessary to fulfill its responsibilities. However, the 13 employment of consultants, the budget of the task force, and any transfer of funds by budget amendment must be approved in advance by the President of the Senate and the Speaker of the 16 House of Representatives. 17 (b) The task force shall secure staff assistance and 181 use clerical resources, materials, and other support services 19 of the Office of the Governor and other executive agencies, 20 and coordinate and consult with legislative staff, in order 21 that maximum expertise may be obtained at minimum costs. 22 (c) The task force shall use the talents, expertise, 23 1 and resources within the state, and especially those of the 24 university and community college systems, to whatever extent 25 practicable. 26 (d) Agencies of state government shall provide to the task force such information, data, and staff assistance as

30 grants, gifts, and services from the state, the Federal 31 Government, or any other public or private source and is

(e) The task force may apply for and accept funds,

requested by the task force.

1 authorized to use funds derived from these sources to defray clerical and administrative costs as may be necessary for the 3 completion of the assigned duties of the task force. Such contributions may also be used in accordance with s. 112,061, 5 Florida Statutes, to defray costs of expenses of task force members and functions of the task force.

- (6) REPEAL .-- This section is repealed July 1, 1990.
- (7) This section shall take effect December 1, 1988. Section 51. Substance abuse coordination .--
- 10 (1) There is created a Statewide Coordinator for 11 Substance Abuse Prevention and Treatment which shall be an 12 interdepartmental and interagency position, with respect to the departments and agencies of the state, for programs and 13 14 services affecting persons who abuse alcohol and drugs. The 15 Statewide Coordinator for Substance Abuse Prevention and 16 Treatment shall be administratively located in an agency as designated by the Governor, but shall function independently 17 18 of the control and supervision of the administering agency. 19 The statewide coordinator shall report directly to the 20 Governor. The responsibilities of the statewide coordinator 21 shall include, but are not limited to: 2:2
- (a) Developing an annual state comprehensive plan for 23 the war on alcohol and drug abuse which shall include a description of the current problem, data on specialized 25 populations which are currently underserved, and recommendations on the types of programs and services needed to address the substance abuse problem.

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(b) Coordinating the prevention, education, treatment, 29 and criminal justice activities across the various state 30 agencies.

	(c) Coordinating the activities of advocacy groups,
2	providers, parents, consumers, religious organizations, and
3	volunteers.
4	(d) Encouraging the participation of concerned
5	citizens in the development of the state plan as required in
6	paragraph (a) and in fundraising and public awareness efforts.
7	(2) The Department of Health and Rehabilitative
8	Services, the Department of Education, the Department of
•	Corrections, the Department of Community Affairs, and the
10	Department of Law Enforcement each shall appoint a policy
11	level staff person to serve as the agency substance abuse
12	coordinator. The responsibilities of the agency coordinator
13	shall include interagency and intraagency coordination,
14	collection and dissemination of agency specific data relating
	to substance abuse, and participation in the development of
16	the state plan.
17	(3) The Department of Health and Rehabilitative
18	Services shall establish, within each of its 11 districts, a
19	full-time position to be filled by a person with expertise in
20	the area of substance abuse who shall serve as a substance
21	abuse prevention coordinator. The primary responsibility of
22	this person shall be to develop and implement activities which
23	foster the prevention of substance abuse.
24	Section 52. Study on mandated insurance coverage for
25	substance abuse treatment
26	(1) The Department of Insurance shall conduct a study
27	On the feasibility of mandating insurance benefits for alcohol
75	and drug abuse treatment.
Ų	(2) Such study shall include:
30	(a) An assessment of the experience of other states
31	regarding insurance benefits for substance abuse treatment.

(b) An assessment of the impact of mandated coverage
as specified in s. 624.215, Florida Statutes.
(c) Recommendations concerning mandated benefits for
substance abuse treatment.
(3) The Department of Insurance shall submit a report
of the study to the Legislature by March 1, 1989.
Section 53. Training programs
(1) Each state university and community college shall
develop courses designed for public school teachers,
counselors, physicians, law enforcement personnel and other
erofessionals, to assist them in recognizing symptoms of
alcoholism and drug abuse and to identify resources for
meferral and treatment.
(2) Such courses shall be made available to students
currently enrolled and for continuing education units.
Section 54. Except as otherwise provided herein, this
act shall take effect October 1, 1988.
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ORIGINAL CUPY

REVISED:	<u> </u>	BILL NO. <u>SB 685</u>
DATE:	April 26, 1988	Page <u>l</u>

SENATE STAFF ANALYSIS AND ECONOMIC IMPACT STATEMENT

ANALYST STAFF DIREC	TOR REFE	RENCE ACTION	!
1. Lamy Wilson W 2 3	1. HRS 2. GO 3. AP 4.		J8 1703
SUBJECT:	BILL !	NO. AND SPONSOR:	
Abuse, Neglect of Aged an Disabled Adults and Child	d SB 688	5 by or Grant et al	

# I. SUMMARY:

# A. Present Situation:

Under Chapter 415, F.S., a central abuse registry is established in the Department of Health and Rehabilitative Services (HRS) to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide tollfree telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating the effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to the local offices of HRS responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S. require that the central abuse registry immediately notify the local HRS staff of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer the others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections relating to aged and disabled adults and those relating to children. For example, provisions in s. 415.103(3)(a)3. and 4., F.S., relating to statistical reports and technical assistance are not included in s. 415.504(4)(a), F.S.

The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors. Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to HRS, workers assess risk without established instruments, providing no consistency among workers. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

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> The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention by others within HRS.

Chapter 415 allows indicated reports of abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions on immunity from liability for aged persons and disabled adults and for children differ in the corresponding sections.

Confidentiality protections are provided for reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., in cases of abuse, but not neglect.

Chapter 415, F.S. does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1987 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

# B. Effect of Proposed Changes:

Senate Bill 685 amends s. 20.19, Florida Statutes; Parts I, III, and IV of Chapter 39, Florida Statutes; and several sections in chapter 415, Florida Statutes. The changes include:

- requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children;
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;

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CHAPTER 88-337

CHAPTER 88-337

CHAPTER 88-337

Committee Substitute for House Bill Nos. 614, 103, 220, 85, etc.

An act relating to prevention initiatives; creating the "Family Policy Act"; establishing a legislative goal; establishing provisions, providing legislative intent with respect to foster care; directing the Department of Health and Rehabilitative Services to establish a pilot program to provide assistance and services to shelter and foster care homes and to children placed in foster or shelter care; providing procedures; providing for funding; providing for evaluation; creating the Child Care Partnership Act; providing legislative intent; authorizing a grant program for private employers that contribute to the cost of child care for their employees' dependents; limiting the grant that may be received; requiring maintenance of records; providing that certain support services are part of the cost of care for purposes of the grant, providing that salaries and wages used to compute grants may not be used in computing certain other tay credits, providing for rules; providing for a report to the Office of the Governor and the Legislature; amending s. 402 3195, F.S.; extending the time period for the loan program under the Child Care Facility Trust Fund; revising interest requirements for loans; amending s. 411.103, F.S.; providing a definition; creating s. 411.1072, F.S., providing for the establishment of community resource mother or father pilot programs by the Department of Health and Rehabilitative Services; providing for location of pilot programs; providing for contracts; providing criteria; authorizing the department to require other criteria; authorizing the department to create a community resource mother or father advisory committee; requiring the committee to establish certain program quidelines in conjunction with the department, providing for per diem and travel expenses; providing for terms and membership of committee; requiring preservice and ongoing training. providing for assignment of caseloads; providing for supervision; providing for evaluation; providing for a report; amending s. 20.19, F.S.; conforming duties of program offices and service districts of the Department of Health and Rehabilitative Services relating to abuse, neglect, abandonment, and exploitation of aged persons, disabled adults, and children to reflect changes in protective investigations and current responsibilities. amending s. 39.01, F.S.; providing definitions; amending s 39 401, F.S.; conforming terminology and procedures to definitions and current practice; providing that priority consideration be given to relative placements over nonrelative placements; amending s. 39.402, F.S.; conforming terminology; amending s. 39.403, F.S.; providing for protective investigation by the department; amending s. 39.404, F.S.; conforming terminology; amending s. 110.1127, F.S., to change a cross-reference; amending s. 415.103, F.S.; renaming the central abuse registry and requiring any report of abuse, neglect, or exploitation to be handled by the central abuse registry and tracking system; delineating functions of the central

abuse registry and tracking system, providing for notification of district staff; providing for indexing of certain information; providing confidentiality of reports in administrative hearing process, amending s 415 104, F.S., providing standards and procedures for report, and for protective services investigations, amending s 415.107, P.S.; conforming terminology and procedures amending s. 415 lll, F.S : providing penaltie, for making false reports, amending s. 415.503, r.s., providing definitions; amending s. 415.504, F.S., conforming terminology: requiring child abuse and neglect reports to go to the central abuse registry and tracking system, delineating functions of the central abuse registry and tracking system, providing procedures and time frames for notification of district staff, providing for indexing of certain information; providing confidentiality of reports in the administrative hearing process; amending w 415.505, F.S; providing standards and procedures for reports and for protective services investigations. amending ss 415.5055, 415.509, and 415.51, F.S. conforming terminology, amending \$ 415.50%, F.S., relating to medical examinations of abused or heated children; amending s 415 511, F.S., providing impunit, from liability and prohibiting reprisal against person reporting, amending's 4.5.513, F.S.; providing renalties for making a false report, amending s. 959 ns. F.S. Fchange a cross-reference; amending s 33-41, ES, providing for court approval of independent living arrangements for certain foster children, requiring the disposition order to provide reasons for nonrelative placements and a determination that certain efforts were made by the Department of Health and Rehabilitative Services: providing conditions: amending 5. 39.442, F.S., correcting cross references; amending s 39.452, F.S., clarifying time frames for preparation and submission of permanent placement plans; delineating persons to receive a copy of the permanent placement plan; specifying possible outcome of plans; requiring a court review within 45 days of submission; specifying elements of review; requiring appointment of quardian ad litem under certain circumstances; providing for amendment to the plan; providing for parental request for court review, amending s. 39 466, F.S., clarifying then advisory hearings are held, providing time frames for adjudicatory hearing, providing for notice, amending s 33.469, F.S., providing clarification of term used, amending ss 230.645, 240 235, and 240.35, F.S., providing for fee exemptions under certain circumstances; amending s. 240.36, F.S., correcting a cross reference; amending s 409.145, F.S., expanding the categories of persons who may continue to receive services in the children's foster care program; amending s. 409.165, F.S., providing for a continuum of independent living services and providing for Department of Health and Rehabilitative Services placement of a child in an independent living situation under certain conditions: authorizing use of state foster care funds for establishment of an independent living program for certain minors, providing procedures, amending s. 409.175, F.S., requiring training of foster parents and emergency shelter parents as a condition of licensure; creating the Task Force on the Future of the

CHAPTER 88-337

409.175, 409.176, and 959.06 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The search shall also include indicated reports prior to July 1, 1987. Peports prior to 1978 shall not be included. If the search reveals an indicated report prior to July 1, 1987, the department shall review the report to determine whether the indicated report shall remain classified as indicated or shall be classified as confirmed according to the definitions in s. 415.503. If the report remains classified as indicated, the individual may not be disqualified. If the report is classified as confirmed, the department shall notify the individual according to the provisions of s. 415.504(4)(d) The department shall report the existence of any confirmed report of abuse and advise the authorized licensing agency, applicant for license, or other authorized agency or person of the results of the search, the date of the report, whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), results of any hearing conducted by the secretary and any subsequent administrative hearing, and in the case of judicial determination of abuse, the procedure for inspection of court records as set forth in s. 39 411(3). The departmen' shall not release any information on unfounded or indicated reports. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person for whom a search is conducted of the results of the search upon request.

- (5) The department shall, with the written consent of a person applying to a licensed child-placing agency for the adoption of a child, search its central abuse registry and tracking system for the existence of a confirmed report and advise the licensed child-placing agency of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s. 415.504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report
- (6) Except as provided in subsection (4), the department shall, with the written consent of a person applying to work with children as a volunteer or as a paid employee for a public or private nonprofit agency, or for an individual family, search its central abuse registry and tracking system for the existence of a confirmed report and shall advise such agency or family of any such report found and the results of the investigation conducted pursuant thereto, including whether 30 days have elapsed for requests for expunction or amendment, failure of the alleged perpetrator to respond pursuant to s 415 504(4)(d), and results of any hearing conducted by the secretary and any subsequent administrative hearing held on the report
- (7) The name of any person reporting child abuse or neglect shall not be released to any person other than employees of the department responsible for child protective services, the central abuse registry and tracking system, or the appropriate state attorney without the written consent of the person reporting. This does not prohibit the subpoenaing of a person reporting child abuse or neglect when deemed necessary by the state attorney or the department to protect a child who is the subject of a report, provided the fact that such person made the report is not disclosed. Any person who reports a case of child abuse or neglect may, at the time he makes the report, request that the department notify him that a child protective investigation.

occurred as a result of the report. The deportment shall mail such a notice to the reporter within 10 days of the completion of the child protective investigation.

Section 27 Section 415 511, Florida Statutes, 15 amended to read:

- 415 511 Immunity from liability in cases of child abuse or neglect.--
- (1)(a) Any person, official, or institution participating in good faith in any act authorized or required by ss. 415 502-415.514 shall be immune from any civil or criminal liability which might otherwise result by reason of such action.
- (b) Except as provided in s. 415.503(8)(f), nothing contained in this section shall be deemed to grant immunity, civil or criminal, to any person suspected of having abused or neglected a child, is committed any illegal act upon or against a child.
- (2)(a) No resident or employee of a facility serving children may be subjected to reprisal or discharge because of his actions in reporting abuse or neglect pursuant to the requirements of this section.
- (b) Any person making a report under this section shall have a civil cause of action for appropriate compensatory and punitive damages against any person who causes detrimental changes in the employment status of such reporting party by reason or his making such report. Any detrimental change made in the residency of employment status of such person, including, but not limited to discharge, termination, demotion, transfer, or reduction in pay or benefits or work privileges, or negative evaluations within a prescribed period of time shall establish a reburtable presumption that such action was retaliatory.

Section 28. Subsection (2) of section 415.513, Florida Statutes, is amended, and subsection (3) is added to said section, to read

- 415.513 Penalties for failing to report or preventing another person from reporting, or disclosing confidential information relating to, a case of child abuse or neglect, penalties for making a false report.--
- (2) Any person who knowingly and willfully makes public of discloses any confidential information contained in the central abuse registry and tracking system or in the records of any child abuse or neglect case, except as provided in ss. 415.502-415 514, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.
- (3) Any Person who knowingly and willfully makes a false report of child abuse or neglect, or any person who advises another to make a false report, is quilty of a misdemeanor of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084 Anyone making a report who is acting in good faith is immune from any liability under this subsection.

Section 29. Paragraph (a) of subsection (4) of section 959 06, Plorida Statutes, is amended to read:

REVISED:	,	BILL NO. <u>SB 685</u>
DATE:	April 26, 1988	Page <u>l</u>

SENATE STAFF ANALYSIS AND ECONOMIC IMPACT STATEMENT

	ANALYST	STAFF DIRECTOR		REFERENCE	ACTION	
1. 2. 3. 4.	Lamy #	Wilson (W)	1. 2. 3. 4.	HRS GO AP	18	1703
SUB	JECT:			BILL NO. AND	SPONSOR:	
	Abuse, Neglec Dısabled Adul	t of Aged and ts and Children		SB 685 by Senator Gran	nt et al	

# I. SUMMARY:

## A. Present Situation:

Under Chapter 415, F.S., a central abuse registry is established in the Department of Health and Rehabilitative Services (HRS) to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating the effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to the local offices of HRS responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S. require that the central abuse registry immediately notify the local HRS staff of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer the others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections relating to aged and disabled adults and those relating to children. For example, provisions in s. 415.103(3)(a)3. and 4., F.S., relating to statistical reports and technical assistance are not included in s. 415.504(4)(a), F.S.

The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors. Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to HRS, workers assess risk without established instruments, providing no consistency among workers. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

DATE:

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention by others within HRS.

Chapter 415 allows indicated reports of abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions on immunity from liability for aged persons and disabled adults and for children differ in the corresponding sections.

Confidentiality protections are provided for reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., in cases of abuse, but not neglect.

Chapter 415, F.S. does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1987 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

# B. Effect of Proposed Changes:

Senate Bill 685 amends s. 20.19, Florida Statutes; Parts I, III, and IV of Chapter 39, Florida Statutes; and several sections in Chapter 415, Florida Statutes. The changes include:

- requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children;
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;

April 26, 1988 DATE:

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- requiring additional information to be obtained on alleged perpetrators;
- requiring the delivery of services through the early intervention of service workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions. This bill provides a penalty for false reporting and amends provisions on confidentiality in administrative hearings to make certain that neglect reports are handled similarly to abuse reports.

## Sectional Analysis

Section 1. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session and to reflect the proposed changes in the intake function at the district level.

Section 2. Amends s. 39.01, F.S., by changing the definition title of "caretaker/homemaker"; changing the term "intake" to refer only to non-dependency cases; changing the term "intake officer" to delete responsibility for dependency cases; and adding definitions of "protective investigation" and "protective investigator."

<u>Section 3.</u> Amends s. 39.401, F.S., to reflect the change in terminology from "intake officer" to "protective investigator." Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All other reports are referred to the appropriate service unit of the local Children, Youth, and Families Office. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate HRS service unit. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S., to conform terminology and to require all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to the appropriate service unit of the local Children, Youth, and Families Office. Clarifies to whom a complainant will furnish information.

Section 6. Amends s.39.404(3) and (6), F.S. to conform to changes in terminology.

Section 7. Amends s. 39.423 to correct a cross-reference.

Section 8. Amends s. 415.103, F.S., to rename the "central abuse registry" as the "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable HRS to perform, including tracking critical steps in the investigative process to ensure compliance with requirements. Provides the "central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation

DATE:

within 24 hours. Provides procedures for notification of the local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring social security number and date of birth, instead of age, for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrators. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services.

<u>Section 10.</u> Amends s. 415.107, F.S. to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 11.</u> Amends s. 415.111, F.S., to conform changes in terminology and to provide a penalty for false reporting or causing others to make a false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F.S., to rename the "abuse registry" as the "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides the registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

<u>Section 14.</u> Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminology.

Section 16. Amends s. 415.509, F.S., to conform terminology.

<u>Section 17.</u> Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 18.</u> Amends s. 415.511, F.S., to conform the immunity from liability provisions for cases of child abuse or neglect.

Section 19. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language is identical to proposed change in s. 415.111, F.S.

Section 20. Provides an effective date.

# II. ECONOMIC IMPACT AND FISCAL NOTE:

A. Public:

None.

B. Government:

REVISED: BILL NO. SB 685

DATE: April 26, 1988 Page 5

According to HRS, in order to implement this bill which centralizes receipt, screening, assignment and tracking of reports of abuse, neglect and exploitation of aged and disabled adults and children, \$980,461 will be needed for FY 1988-89 to staff and fully operationalize the central abuse registry and tracking system plus \$4,710,176, for district administrative expenses (staff and computers) for a total of \$5,690,637 for FY 1988-89. The Department of HRS estimates that the annualization of this cost will be \$4,117,364 for FY 1989-90.

This bill is a part of the department's overall Protective Services Initiative which is estimated to cost \$16,544,632 to fully implement in FY 1988-89.

## III. COMMENTS:

None.

## IV. AMENDMENTS:

None.

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BILL NO. CS/SB 685

DATE: April 27, 1988

REVISED:

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## SENATE STAFF ANALYSIS AND ECONOMIC IMPACT STATEMENT

ANALYST STAFF DIRECTOR	REFERENCE	ACTION
1. Lamy Wilson Wilson 700	1. HRS 2. GO 3. AP	Fav/CS
4.	4.	
SUBJECT:	BILL NO. AN	D SPONSOR:
Abuse, Neglect of Aged and Disabled Adults and Children	CS/SB 685 b Senator Gra	y HRS Committee and nt et al

## I. SUMMARY:

# A. Present Situation:

Under chapter 415, F.S., a central abuse registry is established in the Department of Health and Rehabilitative Services (HRS) to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide tollfree telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating the effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

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The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigations are met and to provide timely management of cases by investigators and supervisors. Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to HRS, workers assess risk without established instruments, providing no consistency among workers. However, it should be noted that HRS has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

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The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention by others within HRS.

Chapter 415, F.S., allows indicated reports of abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions on immunity from liability for aged persons and disabled adults and for children differ in the corresponding sections.

Confidentiality protections are provided for reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., in cases of abuse, but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to chapter 20.19, F.S., HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1987 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

# B. Effect of Proposed Changes:

Committee Substitute for Senate Bill 685 amends s. 20.19, Florida Statutes; Parts I, III, and IV of chapter 39, Florida Statutes; and several sections in chapter 415, Florida Statutes. These changes include:

- requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children;
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;

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 requiring additional information to be obtained on alleged perpetrators;

- requiring the delivery of services through the early intervention of service workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

Committee Substitute for Senate Bill  $685\ \mathrm{provides}$  a penalty for false reporting.

Committee Substitute for Senate Bill 685 amends provisions on confidentiality in administrative hearings to make certain that neglect reports are handled similarly to abuse reports.

Finally, Committee Substitute for Senate Bill 685 amends language in Chapter 39 to provide that adult relatives will be given priority consideration over nonrelative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

# Sectional Analysis

<u>Section 1.</u> Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session and to reflect the proposed changes in the intake function at the district level.

Section 2. Amends s. 39.01, F.S., by changing the definition title of "caretaker/homemaker"; changing the term "intake" to refer only to non-dependency cases; changing the term "intake officer" to delete responsibility for dependency cases; and adding definitions of "protective investigation" and "protective investigator."

Section 3. Amends s. 39.401, F.S., to reflect the change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a nonrelative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All other reports are referred to the appropriate service unit of the local Children, Youth, and Families Office. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate HRS service unit. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

<u>Section 5.</u> Amends s. 39.403, F.S., to conform terminology and to require all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to the appropriate service unit of the local Children, Youth, and Families Office. Clarifies to whom a complainant will furnish information. Conforms changes in terminology.

DATE:

<u>Section 6.</u> Amends s.39.404(3) and (6), F.S. to conform to changes in terminology.

Section 7. Amends s. 110.1127(3)(a), F.S., to correct a cross-reference.

Section 8. Amends s. 415.103, F.S. to rename the "central abuse registry" as the "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable HRS to perform, including tracking critical steps in the investigative process to ensure compliance with requirements. Provides the central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of the local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring social security number and date of birth, instead of age, for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrators. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services.

<u>Section 10.</u> Amends s. 415.107, F.S. to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

Section 11. Amends s. 415.111, F.S., to conform changes in terminology and to provide a penalty for false reporting or causing others to make a false report. The penalty is a second degree misdemeanor.

<u>Section 12.</u> Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F.S., to rename the "abuse registry" as the "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides the registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

<u>Section 14.</u> Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminology.

Section 16. Amends s. 415.509, F.S., to conform terminology.

<u>Section 17.</u> Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 18.</u> Amends s. 415.511, F.S., to conform the immunity from liability provisions for cases of child abuse or neglect.

DATE: April 27, 1988

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<u>Section 19.</u> Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language is identical to proposed change in s. 415.111, F.S.

Section 20. Amends s. 959.06, F.S., to correct cross-references.

Section 21. Provides an effective date.

# II. ECONOMIC IMPACT AND FISCAL NOTE:

## A. Public:

None.

## B. Government:

According to HRS, in order to implement this bill which centralizes receipt, screening, assignment and tracking of reports of abuse, neglect and exploitation of aged and disabled adults and children, \$980,461 will be needed for FY 1988-89 to staff and fully operationalize the central abuse registry and tracking system plus \$4,710,176, for district administrative expenses (staff and computers) for a total of \$5,690,637 for FY 1988-89. The Department of HRS estimates that the annualization of this cost will be \$4,117,364 for FY 1989-90.

This bill is a part of the department's overall Protective Services Initiative which is estimated to cost \$16,544,632 to fully implement in FY 1988-89.

# III. COMMENTS:

None.

## IV. AMENDMENTS:

None.

DATE:

BILL NO. PCS/SB 685

April 26, 1988

# ORIGINAL COPY

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SENATE STAFF ANALYSIS AND ECONOMIC IMPACT STATEMENT

ANALYST	STAFF DIRECTOR	<u>REFERENC</u> E	ACTION	
1. Lamy 2. 3. 4.	Wilson W	1. HRS 2. GO 3. AP		<i>[</i> 7 <i>0</i> 3
SUBJECT:		BILL NO. AND S	PONSOR:	
Abuse, Negle Disabled Adu	ct of Aged and lts and Children	PCS/SB 685 by Senator Grant	HRS Committee and et al	

## I. SUMMARY:

## A. Present Situation:

Under chapter 415, F.S., a central abuse registry is established in the Department of Health and Rehabilitative Services (HRS) to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating the effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to the local offices of HRS responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S. require that the central abuse registry immediately notify the local HRS staff of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer the others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections relating to aged and disabled adults and those relating to children. For example, provisions in s. 415.103(3)(a)3. and 4., F.S., relating to statistical reports and technical assistance are not included in s. 415.504(4)(a), F.S.

The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigations are met and to provide timely management of cases by investigators and supervisors. Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to HRS, workers assess risk without established instruments, providing no consistency among workers. However, it should be noted that HRS has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

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The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention by others within HRS.

Chapter 415, F.S., allows indicated reports of abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions on immunity from liability for aged persons and disabled adults and for children differ in the corresponding sections.

Confidentiality protections are provided for reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., in cases of abuse, but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to chapter 20.19, F.S., HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1987 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

# B. Effect of Proposed Changes:

Proposed Committee Substitute for Senate Bill 685 amends s. 20.19, Florida Statutes; Parts I, III, and IV of chapter 39, Florida Statutes; and several sections in chapter 415, Florida Statutes. These changes include:

- requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children;
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;

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- requiring additional information to be obtained on alleged perpetrators;
- requiring the delivery of services through the early intervention of service workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

Proposed Committee Substitute for Senate Bill 685 provides a penalty for false reporting.

Proposed Committee Substitute for Senate Bill 685 amends provisions on confidentiality in administrative hearings to make certain that neglect reports are handled similarly to abuse reports.

Finally, Proposed Committee Substitute for Senate Bill 685 amends language in Chapter 39 to provide that adult relatives will be given priority consideration over nonrelative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

# Sectional Analysis

<u>Section 1.</u> Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session and to reflect the proposed changes in the intake function at the district level.

<u>Section 2.</u> Amends s. 39.01, F.S., by changing the definition title of "caretaker/homemaker"; changing the term "intake" to refer only to non-dependency cases; changing the term "intake officer" to delete responsibility for dependency cases; and adding definitions of "protective investigation" and "protective investigator."

Section 3. Amends s. 39.401, F.S., to reflect the change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a nonrelative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All other reports are referred to the appropriate service unit of the local Children, Youth, and Families Office. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate HRS service unit. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

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Section 6. Amends s.39.404(3) and (6), F.S. to conform to changes in terminology.

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DATE:

April 26, 1988

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Section 20. Amends s. 959.06, F.S., to correct cross-references.

Section 21. Provides an effective date.

# II. ECONOMIC IMPACT AND FISCAL NOTE:

A. Public:

None.

## B. Government:

According to HRS, in order to implement this bill which centralizes receipt, screening, assignment and tracking of reports of abuse, neglect and exploitation of aged and disabled adults and children, \$980,461 will be needed for FY 1988-89 to staff and fully operationalize the central abuse registry and tracking system plus \$4,710,176, for district administrative expenses (staff and computers) for a total of \$5,690,637 for FY 1988-89. The Department of HRS estimates that the annualization of this cost will be \$4,117,364 for FY 1989-90.

This bill is a part of the department's overall Protective Services Initiative which is estimated to cost \$16,544,632 to fully implement in FY 1988-89.

## III. COMMENTS:

None.

# IV. AMENDMENTS:

None.

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nat e	May 16,		_

#### HOUSE OF REPRESENTATIVES

## CONGLITTEE ON HEALTH & REHABILITATIVE SERVICES (AS PASSED BY THE HOUSE -- MAY 12, 1988) STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT

BILL #: _CS/HB 614		
	tive	
SPONSOR(S): HRS, Youth, and C	ommerce Committees	1114
EFFECTIVE DATE: October 1, 19	0.0	
COMPANION BILL(S):		
OTHER COMMITTEES OF REFERENCE:	(1) Appropriations	
1	(2)	
*******************	*************************	•••••

### I. SUNNARY:

CS/HB 614 combines eight bills relating to prevention that contain provisions which will strengthen Florada's families, will improve the care of Florada's children and families in need of assistance, and will enhance the opportunity for all children to grow to adulthood without the debilitating effects of inadequate child care, substance abuse, child neglect and abuse, teenage pregnancy, and inadequate foster care. These bills taken together provide a comprehensive prevention initiative. The following list identifies those bills and the sections of CS/HB 614 in which they are contained: HB 614, Florida Family Policy Act (Sections 1-2); HB 103, Shelter or Foster Care (Section 3); CS/HBs 220 & 85, Child Care Partnership Act (Sections 4-6), CS/HB 549, Community Resource Nother or Father Programs (Sections 7-8); HB 1515, Abuse/Neglect of Aged, Disabled Adults, & Children (Sections 9-29), HB 1518, Foster Care (Sections 30-41); HB 1545, Marriage and the Family Unit (Section 42), and HB 1546, Substance Abuse Prevention (Sections 43-45).

## A. PRESENT SITUATION:

### Florida Family Policy Act

Current Florida law does not contain a specific statement on overall legislative goals for all of Florida's families. At the hearings of the Ad Hoc Committee on Children during the interim, speakers indicated the need for Florida to have established certain basic goals for families that should be used as the standard for the state. According to the persons who testified at the hearings, the goals identified should be used as principles to guide public policy toward families and children and the actions of the state agencies and the Legislature when its actions involve families.

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#### Shelter or Foster Care.

The Department of Health and Rehabilitative Services estimates that on June 30, 1987, there will be 6,500 children in residential care in the foster care program and another 2,000 children receiving post placement services. The state pays the following for foster home care:

Type of Care	Age of Child	Amount/Month
Normal	0 - 11	\$233
	12+	\$293
Moderate	0 - 11	\$247
	12+	\$309
Intensive	0 - 11	\$261
22027=	12+	\$320

The monthly payment includes provision for allowance, clothing, incidentals, and general care of the child. The state does provide an additional \$100 school clothing allowance for school age children. Children in foster care are Medicaid eligible.

All medical care is paid for through Medicaid, if possible. Children in foster care are not able to receive state supported orthodontal care, because there is no coverage under Medicaid for such care. Mental health services can be accessed for children, however, this does not mean that funding is available to cover the services needed by all the children.

According to the Department of HRS, 45 percent of all children in shelter or foster care present medical, emotional/behavioral, developmental, or other problems that require specialized services. In surveys that have been conducted over the past few years, shelter and foster care parents have expressed concern that they do not have the skills, resources, or support to handle these children.

Existing funding and resources within the Department of HRS are either targeted for specific child populations or are utilized to purchase a unique service. Services provided to children are dependent upon their point of entry into care and the categorical restrictions placed on the service. Funding for shelter and foster care is intended to reimburse these substitute parents for basic expenses only For dependent children in shelter and foster care, there are few sources of funding to cover their needs beyond basic medical and mental health services.

There are approximately 3400 licensed foster homes. The families are not provided with any respite care or temporary relief care. No paraprofessionals or aides are available to assist in transportation of children to routine appointments, or other special trips, thereby, leaving this responsibility for either the foster parent or the foster care worker. Currently, the foster care program is staffed to meet approximately 70 percent of the need. That is, foster care is budgeted to have a staff to child ratio of 1:28, when the maximum caseload level recognized by Child Welfare League of America is 1:20. The actual filled positions would only accommodate meeting a need of approximately 60 to 65 percent.

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As of June 30, 1987, Florida had 1010 children in shelter care with a licensed capacity of 1023 beds, 465 of which are in family shelters. Unlike foster care, shelter care is intended to be a short-term placement for children who need to be removed from their families in order to protect them, who need to be temporarily housed until a judicial determination on dependency and placement can be made, who are in foster care but due to circumstances must be moved from one placement to another, and who are runaway children. The rate of pay for shelter care in family shelter is \$10/day for children ages 0-11 and \$11/day for children 12 and older. In addition to the per diem rate the homes receive a bed subsidy of \$50/month/bed. This subsidy ensures the availability of a bed at any time it might be needed. As with foster care children, certain services are available to children in emergency shelter. However, emergency shelters, like foster homes, are not provided many of the support services mentioned in Section 3 of the legislation.

Finally, the state does not have a continuum of services available to families of children who are at risk of having children removed from the home for placement in shelter or foster care. The state does have some services for at-risk families and children, but they are not slways available when needed and they are not uniform throughout the state

## Child Care Partnership Act

Currently, s 220.12, Florida Statutes, which defines net income, allows a deduction for child care facility start-up costs. These costs are defined in s. 220.03(1)(ee), F.S., as being: expenditures for equipment (including playground equipment, kitchen appliances, and cooking equipment) and real property (including land and improvements), used to establish a child care facility as defined by s 402.032(4), F.S. This facility must be located in the state, on the premises, or within 5 miles of the employees' workplace and used exclusively by the employees of the taxpayer. This deduction is applied to the corporation's income.

Section 402 3195, Florida Statutes, creates a trust fund to be used by the Department of Health and Rehabilitative Services in the expanding or establishing of child care facilities. The applicants for these funds must be deemed eligible by the department and the loans may not exceed \$100,000. Currently this section is due to expire June 30, 1988, and the funds shall revert to the General Revenue Fund.

#### Community Resource Mothers and Fathers

Chapter 411, the Handicap Prevention Act, establishes a continuum of prevention services to high-risk and handicapped children as a basis for the intra-agency and interagency program coordination, monitoring, and analysis required of the Departments of HRS and Education The continuum includes areas for both single and multi-departmental implementation depending upon the availability of resources. The continuum includes family life education and support services prior to pregnancy, maternity and newborn services; health services for pranchool children; education and related services for handicapped and high-risk preschool children; and support services for high-risk and handicapped children and their families. Chapter 411 establishes certain programs such as developmental intervention and parent support and training programs and foster grandparent and retired senior volunteer services to high-risk and handicapped children. The law also requires the provision of specific prenatal services for low income women.

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In the state there are programs that address working directly with parents of at-risk or handicapped children in a peer group setting, such as the parent groups in the various chapters of Parent to Parent of Florida, which provides peer support to parents of handicapped children. The Home Instruction Program for Preschool Youngsters (HIPPY) that is being used in Dade County uses paraprofessional aides, recruited from within the target community, to provide a home-based educational intervention program with mothers of disadvantaged preschool children. The Rural Efforts to Assist Children at Home (REACH) program uses nurses to teach families of chronically ill children to become the primary case manager for their own children. There is, however, no single program that encompasses all of the ingredients of the resource mothers or fathers pilot program proposed by this legislation.

Abuse/Neglect of Aged, Disabled Adults, and Children
Under Chapter 415, F.S., a central abuse registry is established to receive
reports of alleged abuse, neglect or exploitation of aged persons and disabled
adults and to receive reports of alleged abuse or neglect of children. The
registry accepts reports in writing or through a single statewide toll-free
telephone number and is available 24 hours a day seven days a week. The registry
not only receives reports but performs such tasks as screening for prior reports,
relaying information to investigative staff, monitoring and evaluating
effectiveness of reporting and investigating of reports, and maintaining and
producing aggregate statistical data summaries

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to local offices of the department responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.50 4(4), F.S., require that the central abuse registry immediately notify the local staff of the department of all allegations of aluse, neglect or exploitation. No provision is made for trained registry staff to acreen calls and refer only those needing immediate action during the night and early morning hours and refer others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections governing aged and disabled adults and those governing children. For example, provisions similar to s 415.103(3)(a)3, and 4., F.S., are not included in s. 415.504(4)(a), F.S. The language in the law does not reflect the requirements for classifying records. The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors.

Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F S, does not require the utilization of standardized risk assessment instruments. According to the department, workers assess risk without established instruments, providing no consistency or framework. However, it

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should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention of others within the department.

Chapter 415 allows indicated reports of child abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions in the corresponding sections on immunity from liability for aged persons and disabled adults and for children contain different protections.

The confidentiality of reports used in administrative hearings pursuant to ss 415.103 and 415.504, F.S., is extended to cases of abuse but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports

Pursuant to Chapter 20.19, F 5., the Department of HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1988 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care placement and supervision of adult foster home placements.

#### Foster Care

Independent living for youth in foster care is established as a placement option in s. 39.45(2), F S., and a brief description of this option is contained in s. 409.175(3)(e), F S. The statute, however, does not specifically authorize direct board payments to foster youth who are in independent living placements although it has been interpreted to imply the authorization. Current law does not define an independent living service continuum to address the needs of all foster care youth whether or not they choose or would benefit from an independent living placement.

In July 1987, Florida received \$634,529 in federal funds to develop a state program to prepare foster care youth for independence. These funds are targeted for use with 16 and 17 year old youth eligible under Title IV-E-of the Social Security Act who are in licensed foster care placements. The current funding

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will expire September 30, 1988, however, the Department of Health and Rehabilitative Services (HRS) has requested second year funding.

As of December 1987, 36 foster care youth were in independent living placements and approximately 150 were preparing to enter placements.

Under current law, the Department of Health and Rehabilitative Services may continue to provide foster care services to a person 18 to 21 years of age if the person is enrolled in high school or in a program that will lead to the obtaining of a high school equivalency diploma and if specified conditions are met. The conditions include the commitment of the person as a child to the department for dependency, the lack of any alternative placement, and a signed written service agreement between all parties. Services are terminated upon completion of, or withdrawal or expulsion from, the school or program.

According to the student financial aid program, foster youth are eligible for aid under s. 240.404, F.S., if they desire to pursue a post-secondary education. The awareness level of foster care youth in all districts who could access this aid was brought into question by the Department of HRS. Even if such loans are available, they have no source of support beyond their eighteenth birthday. According to the Department of HRS, academically able foster children currently cannot attend college unless a foster parent or other interested person volunteers to provide them a home.

With regard to foster parent training, the Subcommittee heard testimony from Mr. Carl Brown, Vice-President of the International Foster Parent Association, that required, uniform, statewide training of foster parents is essential to a good foster care program. Mr Brown stated that such a requirement should extend to pre-service and in-service training. Current law, s 409.175, F.S., requires that the department provide pre-service and in-service training for foster parents "to the extent possible within existing resources." Administrative rule 10M-G. F A C . requires pre-service training for licensure and states that in-service training opportunities must be made available. Numbers of hours are not specified. According to the Department of HRS, in practice, most new foater parents attend six two-hour training sessions as part of the initial licensure. Training content and quality and availability of in-service training are determined and implemented at the district level. The effectiveness of the training in preparation of and support for foster parents has been questioned by discussing utilizing a training package developed by the Center for Foster-Residential Care of the Child Welfare Institute. The Model Approach to Partnerships in Parenting (MAPP) requires 30 hours of pre-service training.

Section 39.452, F.S., delineates the requirements for a permanent placement plan in lieu of a performance agreement. Although the existing language provides that time frames for a plan should be the same as for an agreement, there appears to be confusion regarding time lines for the plan. In 1987 changes were made to require a hearing within 45 days of a court receiving a performance agreement, however, the new law did not specify that such a hearing would be held on a permanent placement plan. In some circuits hearings are being held; in others they are not

Finally, s. 39.649(1), F.S., states that predispositional studies in termination of parental rights cases may be presented to the court by an authorized agent of

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> the department. When adoption services are provided by contract with a private licensed child-placing agency, the courts may refuse to accept reports prepared by these agencies

#### Marriage and the Family Unit

Currently there is no required examination of Florida laws, appropriations, rules, and policies as they relate to the Florida family to determine whether or not they support the family unit.

#### Substance Abuse Prevention

Florida's substance abuse problem has reached epidemic proportions and continues to be of major concern to the citizens of this state. While Florida's problems of alcohol abuse and alcoholism seem to be keeping pace with the national average, the drug abuse problem is far more acute here than anywhere else in the nation. In 1986-87, 18,986 people were admitted to drug treatment programs and over 81,000 were served in alcohol treatment programs. Sixty-four percent of all juvenile arrests in Florida involved alcohol or drug abuse. According to recent statistics released by the Florida Department of Law Enforcement, arrests for cocaine rose 32.8% last year; property crimes, which oftentimes are driven by an addict's need to finance his habit, increased by 6.7%; and overall arrests rose by 9.8% while arrests for drug offenses rose by 21.2%.

Persons who are drug dependent or alcoholics often enter treatment programs only to find that treatment is not covered by their health insurance as is their treatment for other health problems. Many health insurance programs specifically exclude treatment for alcoholism or drug dependency or will only pay for detoxification or other acute medical care, rather than for less expensive, free-standing residential or outpatient programs. Section 627 669, Florida Statutes, requires that insurers and others who transact group health insurance or prepaid health care make available to policyholders optional coverage for alcoholism and drug dependency.

Several agencies are involved in programs designed to control the substance abuse problem. These agencies are the Department of Health and Rehabilitative Services, the Department of Corrections, the Department of Education, the Department of Community Affairs and the Department of Law Enforcement. Currently, coordination of these agencies' efforts in addressing the substance abuse problem have been through The Substance Abuse Policy Advisory Council (SAPAC) which was created by the Governor. Each agency has representation on this council and members meet to share information and to provide assistance in the development of an integrated policy.

## B. EFFECT OF PROPOSED CHANGES.

### Florida Family Policy Act

Section 1 of the bill creates the "Florida Family Policy Act" which establishes the primary goal of the Legislature to be that of protecting, preserving, and enhancing the stability end quality of Florida's families through funding of programs and services and the enforcement of laws and policies to prevent family dysfunction and the loss of family independence. Section 2 of the legislation specifies what the Legislature should seek to provide to all families in order to seet the goal of the Family Policy Act.

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## Shelter or Foster Care

Section 3 of the legislation requires the Department of HRS to establish a two year pilot program in one rural and one urban county to provide funding incentives and resources to "fully provide" assistance and services to shelter and foster homes and the children in care The pilot program would include arranging and making available to all children in care discretionary funding of at least \$500/yr./child to meet his/her special needs for such things as medical care, dental care, mental health services, accelerated family reunification services or other permanent planning services, educational services, social and recreational services, advocacy services and respite services. In the pilot areas foster homes and shelter homes would receive training, technical assistance, advocacy, respite care or temporary relief care, and assistance in transportation to appointments and other related activities as they pertain to the children in care. The shelter and foster care units in the pilot areas would be staffed at 100 percent of need, would receive intensive training in certain areas, and would be provided other support assistance to aid in the acceleration of family reunification or other permanency planning decisions.

HRS districts are to compete for selection for funding as a pilot. The Department of HRS will establish a request for proposal to which districts will respond.

An evaluation of the two year pilot is required to be done either by the Inspector General's Office of the Department of HRS or through contract. The evaluation is for the purpose of determining the impact the pilot has on the children involved, population served, family reunification/permenency planning, availability of shelter and foster care, cost, st-risk families and children, and whether or not the pilot efforts should be expanded to other areas of the state, and, if so, in what form.

### Child Care Partnership Act

Sections four through six of the legislation contain two distinct provisions concerning employee related child care. Legislative intent language is given citing the benefits of contributions toward the cost of child care for both the employees and the employer.

The first provision creates a matching grant program for employers which contribute to the cost of child care for their Florida employees' dependents. The Child Care Partnership Act would allow the employer to apply for a grant for an amount up to 50% of what it had expended toward these costs. Another part of the first provision establishes a grant ceiling. The Child Care Partnership Act also prohibits figuring in any sslaries or wages used in applying for the grant towards the enterprise zone jobs credit.

The second provision extends the time period for the loan program, under the Child Care Facility Trust Fund, to June 30, 1993. This fund was created to grant loans to help expand existing child care facilities and establish new ones. The section is also amended to provide a 1% interest rate for loans to child care facilities with 75% or greater of slots committed to serve the subsidized child care program.

Community Resource Mothers and Fathers

Sections 7-8 of this act expand the continuum of services

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authorized in the Handicap Prevention Act by authorizing HRS to establish pilot community resource mothers or fathers programs in countries with high incidences of medically underserved high-risk children, low birthweight babies, and high infant mortality rates.

Abuse/Neglect of Aged, Disabled Adults, and Children
Sections 9 through 28 of the legislation amend s. 20.19, F.S., Parts I, III, and
IV of Chapter 39, F.S., and several sections in Chapter 415, F.S., to address
concerns that are mentioned in the present situation portion of the staff
analysis. Those changes are

- o requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children.
- o deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- o documenting utilization of an automated data system:
- o requiring the utilization of standardized risk assessment instruments in protective investigations;
- o strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- o authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;
- o requiring additional information to be obtained on alleged perpetrators;
- o requiring the delivery of services through the early intervention of services workers:
- distinguishing the role of the investigator from that of the service worker;
   and
- o specifying the role of the investigator in dependency proceedings

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

Section 28 provides a penalty for false reporting.

Sections 16 and 21 amend provisions on confidentiality in administrative hearings to make certain neglect reports are handled similarly to abuse reports.

Finally, Section 11 of the legislation amends language in Chapter 39 to provide that adult relatives will be given priority consideration over non-relative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

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#### Foster Care

Section 30 establishes as a dispositional alternative for the court the placement of eligible foster care youth into independent living placements. Section 40 authorizes direct board payments to such youths and clarifies the need for continued case planning and court review. Section 40 also establishes a continuum of independent living services with an optional component being that of living in an independent setting. Section 39 of the legislation amends s. 409 145(3), F.S., to provide continued board payment for a foster child in a vocational training program as well as to provide continued payment for certain foster children who pursue post-secondary educations. For those pursuing post-secondary education, provision is made for the payment to go to foster parents, the youth in an independent living setting, or directly to the college or university.

Sections 230.645, 240.235, and 240.35, F.S., are amended to provide fee exemptions for those foster children qualifying under s. 409.145(3), F.S., provided they have sought and been denied funds under s. 240.404, F.S., that would cover all undergraduate fees. The length of qualification for fee exemption varies dependent upon whether it is a university, community college, or vocational-technical school.

Section 409.175, F.S., is amended to require a minimum of 21 hours of pre-service training for foster and shelter parents. The training is to be uniform statewide and to cover at least certain topics. In-service training of 8 hours is required before relicensure Parents participating in in-service training are to be reimbursed for travel expenses and child care under certain conditions.

Section 39.41, F S is amended to require the court to include reasons in the dispositional order for not placing a child with adult relatives and to include a determination regarding the efforts of the Department of HRS to locate relatives willing to take a child into custody.

The permanent placement plan provision of s. 39.452, F.S., is substantially reworded to clarify time frames and actions to be taken regarding the plan Also, a requirement for a 45 day hearing similar to that for a performance agreement is added,

Section 39 466, F.S., is added to clarify the types of adoption cases required to use an advisory hearing and to set timeframes for hearings for voluntary cases under s. 39 464(1)

Section 39.469, F.S., is mmended to permit licensed child-placing agencies to be participants in the dispositional phase of a termination of parental rights proceeding.

Section 39.442, F.S., is amended to correct a cross-referencing error.

### Harriage and the Family Unit

Section 42 of the legislative proposal requires the establishment of the "Task Force on the Future of the Florida Family", composed of nineteen members, including sixteen legislative appointments and three gubernatorial appointments, to examine Florida laws, appropriations, rules, and policies as they relate to the Florida family to determine whether or not they support the family unit. If

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they do not, recommendations for change are to be made to the Legislature, Governor, or executive agency, whichever is appropriate.

The legislative representatives on the Task Force are the chairmen of the Committees on Appropriations, Judiciary (Judiciary-Civil in the Senate), Health and Rehabilitative Services, and Education (Education K-12 in the House) of the respective houses, two appointments by the Minority Leader in each house; and two citizen appointments by the President of the Senate and two by the Speaker of the House of Representatives.

The Task Force is assigned, for administrative purposes, to the Joint Legislative Management Committee (JLMC) and is subject to the procedures of the Administrative Services Division of JLMC. The Task Force is to utilize staff of the Legislature, Office of the Governor, and state agencies to assist in the fulfillment of the obligations assigned to the Task Force. The Task Force is authorized to employ consultants, if needed. In order to defray costs and to provide additional funding for the activities of the legislation, the Task Force may apply for and accept funds, grants, and gifts from governmental and non-governmental sources.

Section 42 of the legislation is repealed July 1, 1990.

#### Substance Abuse Prevention

Section 43 creates a statewide coordinator for substance abuse prevention to be located in an agency designated by the Governor, to report directly to the Covernor, and to function independently of the agency in which it is housed. It designates the responsibilities to include the development of a state pian, coordination of interagency activities, coordination of the activities of interested parties, such as advocacy groups, parents, volunteers, and religious organizations; and, the encouragement of citizen participation in fund raising, public awareness activities and state plan development. It requires the appointment of a policy level staff person in the Departments of Health and Rehabilitative Services, Education, Corrections, Community Affairs and Law Enforcement to direct interagency and intra-agency activities. It further requires that HRS establish within each of its eleven districts, a full time position with expertise in the area of substance abuse, to serve as the substance abuse prevention coordinator.

Section 44 requires a study by the Department of Insurance on the feasibility of mandated insurance benefits for alcohol and drug abuse treatment. It requires that the findings of the study be reported to the Legislature by March 1, 1989.

Section 45 requires that state universities and community colleges develop courses to assist public school teachers, counselors, physicians, law enforcement and other professionals in recognizing the symptoms of alcoholism and drug abuse and courses to assist them in the identification of referral sources. It requires that these courses be available to persons currently enrolled and for continuing education units.

#### C. SECTION-BY-SECTION ANALYSIS:

Section 1. Establishes the goal of the Legislature and creates the "Family Policy Act" in furtherance of the goal. Provides July 1. 1986 as the effective date. Page 12 Bill #: CS/HB 614 Date May 15, 1985

- Section 2. Specifies provisions of the "Family Policy Act" and states that the Legislature should seek to accomplish the enumerated for all families in Florida. Provides July 1, 1988 as the effective date
- Section 3. Requires the establishment of a two-year pilot project for shelter and foster care in both a rural and an urban area. Specifies staffing, support services, and training to be provided. Provides selection process. Requires evaluation.
- Section 4. Establishes the Child Care Partnership Act, indicating a working relationship between private employers and the state in the provision of quality child care for Florada employees.
- Section 5. Provides intent language and establishes a matching grant program for employers who contribute to employees' child care costs The grant allowed would be an amount equal to 50 percent of the costs incurred by the employer during the year for contributing towards purchased child care expenses, vouchered child care expenses, and/or the operation of on-site child care facilities | Included in these costs would be certain support services such as record keeping, health services, referral, and monitoring A \$100,000 cap is placed on the amount of the matching funds allowed a qualifying employer in any one fiscal year. HRS is instructed to promulgate implementing rules, and report to the Governor, Senate President, and House Speaker regarding program effectiveness, number of grants awarded, amounts given, actual and projected costs.
- Section 6. Extends the life of the Child Care Facility Trust
  Pund through June 30, 1993. Provides lower interest
  loan under certain circumstances.
- Section 7 Defines "community resource mother or father" as an individual employed under contract with a program funded by HRS to provide social support, parent training, assistance and education to high-risk pregnant women and handicapped high-risk children and their parents.
- Section 8. Authorizes HRS to establish community resource mother or father pilot programs, and creates an advisory committee to assist the agency in establishing the programs. Priority for location of the programs will be given to counties with high incidences of medically underserved high-risk children, low birthweight bables, and high infant mortality rates. This section delineates the minimum criteria that individuals must meet to contract with a program.

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> funded by HRS to provide community resource mother or father services. The criteria specify a mother or father, at least 25 years of age, familiar with the community needs of the target population, on AFDC or with income below the federal poverty level or income equivalent to the income of community persons with whom she or he will work. Community resource persons would participate in preservice and ongoing training prior to assuming a caseload. The caseload assigned would depend on distance, the conditions and needs of the clients, and the skills needed to address these needs. A plan that addresses the problems, services, and needed resources would be developed for each child or mother. Supervision of community resource persons would be the responsibility of the county public health unit, public agency, or nonprofit agency under contract with HRS, whichever is appropriate, and may be delegated to a community agency under contract. This section of the act requires a report to the Legislature by 1991 evaluating program effectiveness.

Section 9. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session, to reflect the proposed changes in the intake function and to reflect current responsibilities: protective investigation services for abandoned, abused, and neglected children and intake services for delinquent children, families in need of services, children in need of services and interstate compact on the placement of children

Amends s. 20 19(5)(c)3, F.S, to reflect departmental headquarters changes described above at the district level.

- Section 10. Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "protective investigation" and "protective investigator."

  Provides that placement with a relative shall be given priority consideration over a non-relative placement.
- Section 11. Amends s. 39.401, F.S., to reflect change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All

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others are referred to the appropriate service unit of the local Children, Youth, and Families Office in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office. The term "caretaker/homemaker" is changed to "housekeeper/homemaker"

- Section 12. Amends s. 39.402, F.S., to conform terminology.
- Section 13. Amends s. 39.403, F.S. Changes "intake" to "protective investigation " Requires all reports or complaints of abuse or neglect as defined in s. 415 503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to appropriate service unit of the local Children, Youth, and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.
- Section 14. Amends s. 39.404(3) and (6), F S , to conform to changes in terminology.
- Section 15. Amends s. 110.1127(3)(a), F.S., to correct cross-reference.
- Section 16. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.
- Section 17. Amends s. 415 104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrator. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services through departmental worker identified.

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- Section 18. Amends s. 415.107, F S , to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system
- Section 19. Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeamor.
- Section 20. Amends s. 415.503(4), F.S., to conform terminology
- Section 21. Amends s. 415.504, F.S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.
- Section 22. Amends s. 415.505, F.S., to accomplish the identical functions described in section 17.
- Section 23. Amends s. 415.5055, F.S., to conform terminologies.
- Section 24. Amends s. 415.507, F.S., to permit advanced registered nurse practitioners (ARNP's) to perform examinations of children in abuse and neglect cases. Also permits ARNP to authorize radiological examinations.
- Section 25 Amends s. 415.509, F S , to conform terminologies.
- Section 26. Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.
- Section 27. Amends s. 415.511, F.S., to provide greater conformity in the immunity from liability provisions for aged persons and disabled adults and children
- Section 28. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false

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reporting Language identical to proposed change in s. 415.111. F.S.

- Section 29. Amends s. 959.06, F.S., to correct cross-reference
- Section 30. Amends s. 39.41, F.S., to require the court to include reasons in the dispositional order for not placing a child with adult relatives and to include a determination regarding the efforts of the Department of HRS to locate relatives willing to take a child into custody. The section is also amended to provide a dispositional alternative of independent living for eligible foster care children. Case planning and court review are specified.
- Section 31. Amends s. 39 442, F.S., to correct a cross reference.
- Section 32 Amends s. 39.452, F S., to clarify time frames and actions to be taken regarding permanent placement plans. The requirement for a 45 day hearing similar to that of a performance agreement is added.
- Section 33. Amends s 39 466, F 5., to clarify the types of adoption cases required to use an advisory hearing and to set time frames for hearings for voluntary adoption procedures.
- Section 34. Amends s 39 469, F.S., to permit licensed child-placing agencies to be participants in the dispositional phase of a termination of parental rights proceeding.
- Section 35. Amends s. 230 645, F.S., to provide a fee exemption for certain foster children who participate in vocational education programs Provides a July 1, 1988 effective date.
- Section 36. Amends s. 240.235, F S., to provide a fee exemption for foster children under certain conditions; specifies the conditions for initial and continued fee exemption in the state university system. Provides a July 1, 1988 effective date.
- Section 37. Amends s. 240.35, F S., to provide a fee exemption for foster children under certain conditions; specifies the conditions for initial and continued fee exemption in the state community college system Provides a July 1, 1988 effective data
- Section 38. Amends s. 240.36, F.S., to correct a cross reference.

  Provides a July 1, 1988 effective date.
- Section 39. Amends s. 409.145, F.S., to provide continued board payment for a foster child in a vocational training

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program as well as to provide continued payment for certain foster children who pursue post-secondary educations. For those pursuing post-secondary education, provision is made for the payment to go to foster parents, the youth in an independent living setting, or directly to the college or university. Provides a July 1, 1988 effective date.

- Section 40. Amends s. 409.165, F.S., to establish independent living as an alternative placement setting, to authorize direct board payments to such youths and to clarify the need for continued case planning and court review. The section also provides for a continuum of independent living services.
- Section 41. Amends s. 409.175, F.S., to require pre-service and inservice training of foster and emergency shelter parents.
- Section 42. Subsection 1. Creates the Task Force on the Future of the Florida Family;

  Subsection 2. Provides for the membership of the Task Force; provides for the selection of a chairperson whose responsibilities shall include the administration of the Task Force; members of the Task Force are not to be compensated, but are to be reimbursed for expenses

  Subsection 3. Delineates the duties of the Task

Subsection 4. Provides for the use of advisory persons and groups; specifies persons with certain areas of expertise to be members of advisory groups or be considered advisory persons; provides for the holding of public hearings in geographic regions of the state; states that persons serving in an advisory capacity shall receive no compensation. Subsection 5. Provides for the operation of the Task Force: assigns the Task Force, for administrative purposes, to JLMC and requires adherence with certain procedures and policies of JLMC; provides the Task Force with the authority to employ consultants, requires budget approval, employment of consultants approval, and any transfer of funds approval by the President of the Senate and the Speaker of the House of Representatives: provides for staff assistance and clerical support to be provided by the Office of the Governor, legislative staff, and executive agency staff: requires that state agencies provide information, data, and staff assistance to the Task Force; allows for the application for and acceptance of funds from both governmental and non-governmental sources: provides that funds received are to be used to defrey costs of expenses of the Task Force. Subsection 6. Repeals the act on July 1, 1990.

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Subsection 7. Section 42 takes effect on December 1, 1988.

- Section 43. Creates a Statewide Coordinator for Substance Abuse Prevention and Treatment; provides for location of the Coordinator; provides for independence from administering agency; requires reporting directly to the Covernor; delineates the responsibilities of the Coordinator Requires the Departments of HRS, Education, Corrections, community Affairs, and Law Enforcement to appoint an agency substance abuse coordinator for their respective departments and delineates responsibilities of the agency coordinator. Requires the Department of HRS to appoint a substance abuse prevention coordinator in each HRS district and sets forth the primary responsibility of such coordinator.
- Section 44. Requires the Department of Insurance to conduct a study on mandated insurance coverage for substance abuse treatment. Specifies what the study shall include.
- Section 45 Requires the development of a training program for certain professionals. Provides for the availability of the courses to be developed.
- Section 46. Effective date: October 1, 1988 unless otherwise specified in the bill.

# II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT: FY 88-89 FY 89-90 FY 90-91

A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:

## Non-recurring or First Year Start-Up Effects:

#### EXPENDITURES:

Florida Family Policy Act - None

#### Shelter or Foster Care

DHRS

Operating Capital Outlay \$27,600 \$
Contracted Services (Curriculum Dev ) 58,500
Other Personal Services \$23,000
Total \$86,100 \$23,000

Child Care Partnership Act - None

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Community Resource Mothers and Fathers

DHRS

Operating Capital Outlay \$4,236

Evaluation Costs

\$50,000

Abuse/Neglect of Aged, Disabled Adults, and Children
Operating Capital Outley \$ 37,874
Data Processing Services 1,836,143
Staffing - Elderly/Disabled
Operating Capital Outley 49,930

Staffing - Children/Protective Services Operating Capital Outlay

Operating Capital Outlay 284,617
Total \$2,208,564

Foster Care - None

Marriage and the Pamily Unit

Joint Legis, Mgmt. Committee

Division of Admin. Services \$ 25,000

Substance Abuse

DHRS

Operating Capital Outlay \$ 15,672 DOI

Health Benefits Study 30,000
Total 45,672

## Recurring or Annualized Continuation Effects:

EXPENDITURES:

Florida Family Policy Act - None

 Shelter or Foster Care

 Salaries and Benefits (19 FTE's)
 \$280,728
 \$374,304

 Expenses
 116,666
 155,555

 Contracted Services
 365,500
 413,500

 Total
 \$762,894
 \$943,359

Child Care Partnership Act - Indeterminate

Community Resource Mothers and Fathers

DHRS

| Salaries and Benefits (1 5 FTE's) | \$ 36,413 | \$ 36,413 | Expenses | 13,131 | 13,131 | Advisory Council Expenses | 40,000 | 40,000 | Contracted Services | 406,220 | 406,220 | 406,220 | Total | \$495,764 | \$495,764 |

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Abuse/Neglect of Aged, Disabled Adul	ts.	and Child	ren			
DHRS			_			¥ .
Salaries and Benefits (29 FTE's)	\$	540,254	\$	720,341	\$	720,341
Expenses for FTE's	·	363,464	,	484,619		484,619
Staffing - Elderly/Disabled						,
Salaries and Benefits (33 FTE's)		583.518		778.024		778,024
Expenses for FTE's		264,875		353,167		353,167
Reclassification of Aging Positions		•		-		•
Salaries and Benefits		,300,755	1	,300,755	1	.300,755
Staffing - Children/Protective Servi	ces					•
Salaries and Benefits (266 FTE's	4	,442,017	9	,922,689	5	,922,689
Expenses for FTE's		936,031	1	,248,041	1	,248,041
Total	\$8	,430,914		,807,636		
Foster Care						
DHRS						
Extension of Board Payment		462,240		924,480	1	,232,640
Foster/Shelter Parent Training		132,000		132,000		132,000
Marriage and the Family Unit - None						
Substance Abuse Prevention						
DHRS						
Salaries and Benefits (12 FTE's)		\$293,922	1	391,897	\$	391,897
Expenses		83,139		110,851		110,851
Total	:	\$377,061	\$	502,748	\$	502,748

## 3 Long Run Effects Other Than Normal Growth:

None

## Appropriations Consequences:

EXPENDITURES:

Florida Family Policy Act ~ None

Shelter or Foster Care

DHRS

General Revenue Fund \$848,994 \$966,359

Child Care Partnership Act - Indeterminate

Community Resource Mothers and Fathers

DHRS

General Revenue Fund \$500,000 \$545,764

Abuse/Neglect of Aged, Disabled Adults, and Children

 General Revenue Fund
 \$ 8,639,477
 \$10,807,636
 \$10,807,636

 Administrative Trust Fund
 2,000,000
 0
 0

 Total
 \$10,639,477
 \$10,807,636
 \$10,807,636

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Foster Care

DUBC

Dillib					
General Revenue Fund	\$	488,592	\$ 858,384	\$	1,104,912
Direct Assistance Trust Fund		105,648	198,096		259,728
Total	\$ "	594.240	\$ 1.056.480	•	1.364 640

Marriage and the Family Unit

General Revenue Fund 25,000

Substance Abuse Prevention

DHR

General Revenue Fund 392,733 \$ 502,748 \$ 502,746 DOT

General Revenue Fund 30,000

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
- Non-recurring or First Year Start-Up Effects:

None/Indeterminate

Recurring or Annualized Continuation Effects:

None/Indeterminate

Long Run Effects Other Than Normal Growth:

None/Indeterminate

- DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR
  - Direct Private Sector Costs:

None/Indeterminate

Direct Private Sector Benefits:

## Community Resource Mothers and Pathers

DHRS may contract with private sector firms to provide training, education, and supervision of resource mothers.

### Substance Abuse Prevention

The public will directly benefit from the increase coordination and availability of training courses, and from the possibility of mandated

Effects on Competition, Private Enterprise, and Employment Markets.

None

Dage 22

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#### D. FISCAL COMMENTS:

#### Florida Family Policy Act

This portion of the bill would have no immediate fiscal impact. In the future, however, the bill would have significant impact if the legislature funded the goals stated in this bill of rights.

#### Community Resource Mothers and Fathers

Total Appropriations Consequences for FY 88-89 was determined by subtracting administrative costs from the maximum \$500,000 appropriation in order to fund the maximum number of resource mothers allowed by the appropriations constraint. The total appropriations consequence for FY 89-90 was determined in much the same manner, except that the appropriations constraint was increased to allow for evaluation costs after the first year of implementation.

#### Marriage and the Family Unit

The Task Force on the Future of the Florida Family will be in existence from December 1, 1989 through June 30, 1990.

### Substance Abuse Prevention

There may be a minimal fiscal impact, which is estimated to be satisfied within existing resources, on the State University System and the Community Colleges, for development of courses as specified in the bill.

## III. LONG RANGE CONSEQUENCES:

### Florida Family Policy Act

Sections 1 and 2 of the bill establish directives for future consideration by the Legislature in its deliberations of programs and funding affecting the Florida family Sections 1 and 2 establish a standard which, if met, would have long range effects on the quality of life for children and all of Florida's citizens and the prevention or amelioration of problems associated with poverty. unemployment, inadequate housing, and inadequate educational opportunities.

### Shelter or Foster Care

The pilot program established by Section 3 will demonstrate whether the provision of services has any short range impact on the reunification of families, improved permanency planning, improved care of children while in the custody of the state, reduced staff turnover, etc. The cost savings to the state will be difficult to determine after only two years; however, the potential for determining if such a full range of services will affect care and potentially reduce the number of children in care or at least hasten the return of children, if possible, because of more work with families would be beneficial for future funding strategies by the state.

Child Care Partnership Act - The long range consequences of this section of the bill could be improved child care, reduced economic burden on employees, improved staff morale, and increased productivity.

#### Community Resource Mothers and Fathers

The long range consequences of this section of the legislation could be the reduction in the cost to the state of serving handicapped and high-risk children. the provision of greater family independence in carring for children with

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handicaps, greater bonding between parent and child, improved academic achievement of children, and reduction of the numbers of public sasistance recipients.

#### Abuse/Neglect of Aged, Disabled Adults, and Children

Sections 9 through 28 have a potential positive impact in offering better protection for children, disabled adults, and the aged who often cannot speak out to protect themselves. Failure to promptly and appropriately investigate cases and to provide the services needed to provide the greatest protection for the individual and to prevent the likelihood of a future occurrence of abuse or neglect is evident in our dependency system, mental health system, and our corrections system. These sections of the legislation could be a beginning step towards ameliorating the high costs in dollars and cents and in humanity caused by those systems.

### Foster Care

Portions of sections 30-41 of the legislation will assist in the recruitment and retention of foster and shelter parents and will provide a means for training these parents to enable them to provide better care and to be better able to assist in the reunification of children and natural families, in the permanent separation of the children from their families, and in the placement of children in adoptive homes or other permanent homes. Sections 35-37 and section 41 of the legislation will assist foster children to hope for a better future by giving them the opportunity to attend vocational schools, community colleges, or universities or colleges to improve their skills and chance for employment with freedom from dependence upon the state in the future. Some in the foster care area have stated that this opportunity will help encourage foster care children to stay in school and get their high school diploma. The legislation can potentially help to break the cycles of dependence faced by some of these children and their families.

#### Merriage and the Family Unit

Potentially, through the activities of the Task Force on the Puture of the Florida Family and the advisory persons and advisory groups established in Section 42 of the legislation there could be major changes in current law, rules, administrative policies and procedures, and appropriations in order to strengthen the Florida family of today and the future. By such activities, future costs related to problems of child and adult abuse, neglect, and exploitation and costs related to family dependence on the state and family dysfunction may be reduced.

## Substance Prevention Act

By addressing the substance abuse problem in Sections 43-45, Floridians will benefit by an improved quality of life, reduced health risks, decreased crime rate, a preserved family unit and protection for future citizens.

### IV. COMMENTS:

#### Foster Care

Most states requiring foster parent training require between 12 to 16 hours of pre-service training. Training programs for foster parents such as NOVA and MAPP require 21 to 30 hours of training. A few states such as Massachusetts are requiring 30 hours of pre-service training. In-service training, if required, usually is between 6 to 8 hours.

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The criteria delineated in Section 41 for foster parent and emergency shelter parent training is taken from MAPP and from the <u>Standards for Foster Family</u> Service by the Child Welfare League of America.

Marriage and the Family Unit

Potentially, through the activities of the Task Force on the Future of the Florida Family and the advisory persons and advisory groups established in Section 42 of the legislation, there could be major changes in current law, rules, administrative policies and procedures, and appropriations in order to strengthen the Florida family of today and the future By such activities, future costs and costs related to family dependence on the state and family dysfunction may be reduced.

Substance Abuse Prevention

In the analyses above, twelve positions are shown in the Department of Health and Rehabilitative Services. The statewide coordinator position, however, may be located in a different agency. Also, it was assumed that policy staff referred to in the bill could be funded within existing resources.

#### V. AMENDMENTS:

## VI. SIGNATURES:

SUBSTANTIVE COMMITTEE Prepared by  Judy C Justice/Ung  FINANCE & TAXATION:	Staff Director Ph.D.
Prepared by	Staff Director:
APPROPRIATIONS - Prepared by	Staff Director:
Lynn Divon	Dr. James A. Zingale

STORAGE NAME: \(\lambda\)8sum\\h614.hrs/jj/lt Date: - April 12, 1988

# ROUSE OF REFRESENTATIVES COMMITTEE ON HEALTH & REBABILITATIVE SERVICES STAFF ANALYSIS & ROUNDER IMPACT STATEMENT

BILL # HB 614	
RELATING TO:Family Policy	
SPONSOR(S): <u>Representative Day</u>	vis
FFFFCTIVE DATEJuly 1, 1988,	or becoming law, whichever occurs later
COMPANION BILL(S):	
OTHER COMMITTEES OF REFERENCE: (	1) Appropriations
(	(2)
*******	

### I. SUMMARY:

### A. PRESENT SITUATION:

Current Florida law provides legislative intent in s. 39.002, F.S., concerning the goal of the Legislature for children in the state. The goal includes such items as a permanent and stable home; safe and nurturing environment; adequate nutrition, shelter, and clothing; effective treatment to address physical, social, and emotional needs; protection from abuse, neglect, and exploitation; equal opportunity and access to quality and effective education, meeting the individual needs of each child; recreation and other community resources to develop individual abilities; access to preventative services; an independent, trained advocate, when intervention is necessary; and a skilled guardian or caretaker in a safe environment when alternative placement is necessary. There is also intent language in Part IV of Chapter 39 regarding the need for permanency for children.

Current Florida law, however, does not contain a specific statement on overall legislative goals for all of Florida's families. At the hearings of the Ad Hoc Committee on Children during the interim, speakers indicated the need for Florida to have established certain basic goals for families that should be used as the standard for the state. According to the persons who testified at the hearings, the goals identified should be used as principles to guide public policy toward families and children and the actions of the state agencies and the Legislature when its actions involve families.

### B. EFFECT OF PROPOSED CHANGES:

House Bill 614 creates the "Florida Family Policy Act" which establishes the primary goal of the Legislature to be that of protecting, preserving, and enhancing the stability and quality of Florida's families through funding of programs and services and the enforcement of laws and policies to prevent family dysfunction and

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Page 2 Bill #: HB 614 Date April 12, 1988

> the loss of family independence. The legislation specifies what the Legislature should seek to provide to all families in order to meet the goal of the Family Policy Act.

- C. SECTION-BY-SECTION ANALYSIS:
  - Section 1. Establishes the goal of the Legislature and creates the "Family Policy Act" in furtherance of the goal.
  - Section 2. Specifies provisions of the "Family Policy Act" and states that the Legislature should seek to accomplish the enumerated for all families in Florida.
  - Section 3. Provides an effective date: July 1, 1988, or upon becoming a law, whichever is later.

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

- A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:
  - Non-recurring or First Year Start-Up Effects:
     None.
  - Recurring or Annualized Continuation Effects:
     None.
  - Long Run Effects Other Than Normal Growth: None.
  - Appropriations Consequences:
     None.
- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
  - Non-recurring or First Year Start-Up Effects:
     None.
  - Recurring or Annualized Continuation Effects:

    None.
  - 3. Long Run Effects Other Than Normal Growth:
    None.
- C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - Direct Private Sector Costs:
     None.

2 Direct Private Sector Benefits.

None -

3. <u>Effects on Competition, Private Enterprise, and Employment</u>
Markets:

None.

### D. FISCAL COMMENTS:

The legislation itself does not require any funding. The legislation does direct the Legislature to seek to provide services that will require additional resources; however, it does not mandate that services be provided.

### III. LONG RANGE CONSEQUENCES:

House Bill 614 establishes directives for future consideration by the Legislature in its deliberations of programs and funding affecting the Florida family. It establishes a standard which, if met, would have long range effects on the quality of life for children and all of Florida's citizens and the prevention or amelioration of problems associated with poverty, unemployment, inadequate housing, and inadequate educational opportunities.

### IV. COMMENTS:

None.

V. AMENDMENTS:

### VI. SIGNATURES:

SUBSTANTIVE COMMITTEE: Prepared by: Judy C. Justice/1	Staff Director, Ph.D.
FINANCE & TAXATION: Prepared by:	Staff Director:
APPROPRIATIONS: Prepared by:	Staff Director:

Date:	May	5.	1988
Date:	FILY	٠,	1900

# HOUSE OF REPRESENTATIVES CONCUTTEE ON HEALTH & PENABILITATIVE SERVICES STAFF ANALYSIS & ECONOMIC INPACT STATEMENT

ILL #: <u>HB 1515</u>		
ELATING TO: Abuse/Neglect of	Aged,	Disabled Adults, and Children
PONSOR(S): HRS Committee		
EFFECTIVE DATE: October 1, 1	.988	
COMPANION BILL(S):CS/SB_685		
OTHER COMMITTEES OF REFERENCE:	(1)	Appropriations
	(2)	
	75	

### I. SUMMARY:

### A. PRESENT SITUATION:

Under Chapter 415, F.S., a central abuse registry is established to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to local offices of the department responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S., require that the central abuse registry immediately notify the local staff of the department of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections governing aged and disabled adults and those governing children. For example, provisions similar to s. 415.103(3)(a)3. and 4., F.S., are not included in s. 415.504(4)(a), F.S. The language in the law does not reflect the requirements for classifying records. The law does not include any

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Bill #: HB 1515 Date: May 5, 1988

statements regarding the use of an automated system with tracking capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors.

Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to the department, workers assess risk without established instruments, providing no consistency or framework. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention of others within the department.

Chapter 415 allows indicated reports of child abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions in the corresponding sections on immunity from liability for aged persons and disabled adults and for children contain different protections.

The confidentiality of reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., is extended to cases of abuse but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., the Department of HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1988 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for



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the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

### B. EFFECT OF PROPOSED CHANGES:

HB 1515 amends s. 20.19, F.S., Parts I, III, and IV of Chapter 39, F.S., and several sections in Chapter 415, F.S., to address concerns brought to the attention of the Social, Economic and Developmental Services Subcommittee that are mentioned in the present situation portion of the staff analysis. Those changes are:

- o requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children:
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- O documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report,
- o requiring additional information to be obtained on alleged perpetrators;
- o requiring the delivery of services through the early intervention of services workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

HB 1515 provides a penalty for false reporting.

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HB 1515 amends provisions on confidentiality in administrative hearings to make certain neglect reports are handled similarly to abuse reports.

Finally, HB 1515 amends language in Chapter 39 to provide that adult relatives will be given priority consideration over non-relative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

#### C. SECTION-BY-SECTION ANALYSIS:

Section 1. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session, to reflect the proposed changes in the intake function and to reflect current responsibilities: protective investigation services for abandoned, abused, and neglected children and intake services for delinquent children, families in need of services, children in need of services and interstate compact on the placement of children.

Amends s. 20.19(5)(c)3., F.S., to reflect departmental headquarters changes described above at the district level.

Section 2. Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "protective investigation" and "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement.

Section 3. Amends s. 39.401, F.S., to reflect change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All others are referred to the appropriate service unit of the local Children, Youth, and Families Office in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S. Changes "intake" to "protective Investigation." Requires all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to appropriate service unit of the local Children, Youth, and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.

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Section 6. Amends s. 39.404(3) and (6), F.S., to conform to changes in terminology.

Section 7. Amends s. 110.1127(3)(a), F.S., to correct
cross-reference.

Section 8. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrator. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services through departmental worker identified.

<u>Section 10.</u> Amends s. 415.107, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

Section 11. Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), P.S., to conform terminology.

Section 13. Amends s. 415.504, F.S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

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Section 14. Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminologies.

Section 16. Amends s. 415.509, F.S., to conform terminologies.

Section 17. Amends s. 415.51, F.S., to conform changes in <u>terminology</u> and to require reports to be made directly to the central abuse registry and tracking system.

Section 18. Amends s. 415.511, F.S., to provide greater conformity In the Immunity from liability provisions for aged persons and disabled adults and children.

Section 19. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language identical to proposed change in s. 415.111, F.S.

Section 20. Amends s. 959.06, F.S., to correct cross-reference.

Section 21. Provides October 1, 1988, effective date.

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:

### Non-recurring or First Year Start-Up Effects:

According to the Department of Health and Rehabilitative Services, there is a need for an additional 384 positions to implement the legislation. In addition to the 384 positions, the Department anticipates a need for OPS staff for a portion of the first year. The following indicates the cost for the OPS staff and the operating capital outlay for all positions requested.

	1988-1989
Other Personal Services (OPS) Temporary Employment Costs	\$ 725,283
Operating Capital Outlay	\$ 832,368
TOTAL Non-recurring	\$1,557,651

### Recurring or Annualized Continuation Effects:

The following reflects the recurring administrative costs for the 384 positions needed to implement the legislation. The figures for 1988-89 are for 9 month funding since the legislation does not take effect until October 1, 1988. The figures for 1989-90 represent the annualized amounts.

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> Salaries & Benefits Position Type No. FTE Clerical 102 Professional Supervisory 264 17 Other 384 \$ 8,225,668 \$10,014,543 TOTAL Expenses for FTEs \$ 3,389,549 \$ 4,087,704 Other Administrative Costs \$ 3,371,764 \$ 2,166,672 \$14,986,971 \$16,268,919 TOTAL RECURRING/ANNUALIZED

1988-89

1989-90

1929-90

Long Run Effects Other Than Normal Growth:

None

4. Appropriations Consequences:

Total Cost		
FTES	384	-0-
General Revenue Fund	\$14,644,632	\$16,268,919
Other Funds	\$ 1,900,000	•
Total Punds	\$16,544,632	\$16,268,919

1988-89

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
  - Non-recurring or First Year Start-Up Effects:
     None
  - Recurring or Annualized Continuation Effects:
     None
  - Long Run Effects Other Than Normal Growth:
     None
- C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - Direct Private Sector Costs:

None

Direct Private Sector Benefits:

None

 Effects on Competition, Private Enterprise, and Employment Markets:

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None

D. FISCAL COMMENTS:

None

### III. LONG RANGE CONSEQUENCES:

Not only does the legislation have a potential positive economic impact as described in the section on fiscal comments, but it also has a potential positive impact in offering better protection for children, disabled adults, and the aged who often cannot speak out to protect themselves. Failure to promptly and appropriately investigate cases and to provide the services needed to provide the greatest protection for the individual and to prevent the likelihood of a future occurrence of abuse or neglect is evident in our dependency system, mental health system, and our corrections system. The legislation could be a beginning step toward ameliorating the high costs in dollars and cents and in humanity caused by those systems.

### IV. COMMENTS:

The legislation has a potential positive economic impact on both the public and government through dollar savings in future costs for the care of children who are not protected to the fullest extent because of inappropriate decisions to remove a child from a home setting or decisions not to remove.

### V. MENDHENTS:

VI. SIGNATURES:

SUBSTANTIVE COMMITTEE	
Prepared by:	Staff Director:
Judy C. Justice/tbe	Tom Batchelor, Ph.D.

FINANCE & TAXATION: \ /
Prepared by:

Staff Director:

APPROPRIATIONS: Prepared by:

Staff Director:

	1,1-1-1-1	
1	A bill to be entitled	1:btc
2	An act relating to abuse, neglect, abandonment,	1.2
3	and exploitation of aged persons, disabled	1
4	adults, and children; amending s. 20.19, F.S.;	1.4
5	conforming duties of program offices and	
6	service districts of the Department of Health	1.5
7	and Rehabilitative Services to reflect changes	1.6
•	in protective investigations and current	
9	responsibilities; amending s. 39.01, F.S.;	
10	providing definitions; amending s. 39.401,	1.8
11	F.S.; conforming terminology and procedures to	
12	definitions and current practice; providing	1.10
13	that priority consideration be given to	1.11
14	relative placements over nonrelative	4
15	placements; amending s. 39.402, F.S.;	1.13
16	conforming terminology; amending s. 39.403,	1.14
17	F.S.; providing for protective investigation by	1
18	the department; amending s. 39.404, F.S.;	1.17
19	conforming terminology; amending s. 110.1127,	1.18
20	F.S., to change a cross-reference; amending s.	1
21	415.103, F.S.; renaming the central abuse	1.20
22	registry and requiring any report of abuse,	1
23	neglect, or exploitation to be handled by the	1.23
24	central abuse registry and tracking system;	
25	delineating functions of the central abuse	
26	registry and tracking system; providing for	1.24
27	notification of district staff; providing for	li l
28	indexing of certain information; providing	1.25
29	confidentiality of reports in administrative	1.26
30	hearing process; amending s. 415.104, F.S.;	1.27
31	providing standards and procedures for reports	

1	and for protective services investigations;	1.28
2	amending s. 415.107, F.S.; conforming	
3,	864 terminology and procedures; amending s.	1.29
4	415.111, F.S.; providing penalties for making	
5	false reports; amending s. 415.503, F.S.;	
6	providing definitions; amending s. 415.504,	1.30
7	F.S.; conforming terminology; requiring child	
8	abuse and neglect reports to go to the central	1.33
9	abuse registry and tracking system; delineating	1
10	functions of the central abuse registry and	1.35
11	tracking system; providing procedures and time	
12	frames for notification of district staff;	
13	providing for indexing of certain information;	1.36
14	providing confidentiality of reports in the	1.37
15	administrative hearing process; amending s.	1.38
16	415,505, F.S.; providing standards and	
17	procedures for reports and for protective	
10	services investigations; amending ss. 415.5055,	1.40
19	415.509, and 415.51, F.S.; conforming	
20	terminology; amending s. 415.511, F.S.;	1.41
21	providing immunity from liability and	
22	prohibiting reprisal against person reporting;	1.42
23	amending s. 415.513, F.S.; providing penalties	
24	for making a false report; amending s. 959.06,	1.43
25	F.S., to change a cross-reference; providing an	No.
26	effective date.	1.44
27		
28	Be It Enacted by the Legislature of the State of Florida:	1:enc
29		
30	Section 1. Subparagraph 2. of paragraph (a) of	1.45
31	subsection (4) and subparagraph 3. of paragraph (c) of	1.47

1	for whom a search is conducted of the results of the search	14.33
2	upon request.	
3	(5) The department shall, with the written consent of	14.35
4	a person applying to a licensed child-placing agency for the	14.36
5	adoption of a child, search its central abuse registry and	14.38
6	tracking system for the existence of a confirmed report and	
7	advise the licensed child-placing agency of any such report	14.40
•	found and the results of the investigation conducted pursuant	14.41
9	thereto, including whether 30 days have elapsed for requests	14.42
10	for expunction or amendment, failure of the alleged	
11	perpetrator to respond pursuant to s. 415.504(4)(d), and	14.44
12	results of any hearing conducted by the secretary and any	
13	subsequent administrative hearing held on the report.	14.49
14	(6) Except as provided in subsection (4), the	14.47
15	department shall, with the written consent of a person	14.48
16	applying to work with children as a volunteer or as a paid	14.49
17	employee for a public or private nonprofit agency, or for an	14.50
18	individual family, search its <u>central</u> abuse registry <u>and</u>	14.51
19	tracking system for the existence of a confirmed report and	14.52
20	shall advise such agency or family of any such report found	14.54
21	and the results of the investigation conducted pursuant	
22	thereto, including whether 30 days have elapsed for requests	14.55
23	for expunction or amendment, failure of the alleged	
24	perpetrator to respond pursuant to s. 415.504(4)(d), and	14.57
25	results of any hearing conducted by the secretary and any	14.58
26	subsequent administrative hearing held on the report.	
27	(7) The name of any person reporting child abuse or	14.61
28	neglect shall not be released to any person other than	14.62
29	employees of the department responsible for child protective	14.63
30	services, the central abuse registry and tracking system, or	14.64
31	the appropriate state attorney without the written consent of	14.65

1	the person reporting. This does not prohibit the subpoenaing	14.67
2	of a person reporting child abuse or neglect when deemed	ļ
3	necessary by the state attorney or the department to protect a	14.69
4	child who is the subject of a report, provided the fact that	
5	such person made the report is not disclosed. Any person who	14.72
6	reports a case of child abuse or neglect may, at the time he	ļ
7	makes the report, request that the department notify him that	14.73
	a child protective investigation occurred as a result of the	14.74
9	report. The department shall mail such a notice to the	14.75
10	reporter within 10 days of the completion of the child	14.76
11	protective investigation.	
12	Section 18. Section 415.511, Plorida Statutes, is	14.77
13	amended to read:	
14	415.511 Immunity from liability in cases of child	14.78
15	abuse or neglect	
16	(1)(a) Any person, official, or institution	14.80
17	participating in good faith in any act authorized or required	14.82
18	by ss. 415.502-415.514 shall be immune from any civil or	
19	criminal liability which might otherwise result by reason of	14.83
20	such action.	14.84
21	(b) Nothing contained in this section shall be deemed	1.lus
22	to grant immunity, civil or criminal, to any person suspected	15.3
23	of having abused or neglected a child, or committed any	
24	illegal act upon or against a child.	15.5
25	(2)(a) No resident or employee of a facility serving	1:lus
26	children may be subjected to reprisal or discharge because of	15.8
27	his actions in reporting abuse or neglect pursuant to the	
28	requirements of this section.	15.9
29	(b) Any person making a report under this section	1:lus
30	shall have a civil cause of action for appropriate	15.11
31	compensatory and punitive damages against any person who	

### 173-675A-4-8

1	causes detrimental changes in the employment status of such	15.12
2	reporting party by reason of his making such report. Any	15.13
3	detrimental change made in the residency or employment status	ië S
4	of such person, including, but not limited to, discharge,	15.15
5	termination, demotion, transfer, or reduction in pay or	
6	benefits or work privileges, or negative evaluations within a	15.16
7	prescribed period of time shall establish a rebuttable	15.17
	presumption that such action was retaliatory.	
9	Section 19. Subsection (2) of section 415.513, Florida	15.18
LO	Statutes, is amended, and subsection (3) is added to said	15.19
11	section, to read:	0
12	415.513 Penalties for failing to report or preventing	15.20
13	another person from reporting, or disclosing confidential	15.21
4	information relating to, a case of child abuse or neglect $\underline{\boldsymbol{i}}$	15.22
5	penalties for making a false report	ė
6	(2) Any person who knowingly and willfully makes	15.24
7	public or discloses any confidential information contained in	Ä
	the <u>central</u> abuse registry <u>and tracking system</u> or in the	l:lus
.9	records of any child abuse or neglect case, except as provided	15.27
20	in ss. 415.502-415.514, is guilty of a misdemeanor of the	
11	second degree, punishable as provided in s. 775.082, s.	15.30
22	775.083, or m. 775.084.	8
23	(3) Any person who knowingly and willfully makes a	l:lus
14	false report of child abuse or neglect, or any person who	15.32
25	advises another to make a false report, is guilty of a	
26	misdemeanor of the second degree, punishable as provided in s.	15.34
27	775.082, s. 775.083, or s. 775.084. Anyone making a report	15.35
28	who is acting in good faith is immune from any liability under	
29	this subsection.	15.36
30	Section 20. Paragraph (a) of subsection (4) of section	15.37
31	959.06, Florida Statutes, is amended to read:	15.38

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CODING: Words sericken are deletions; words underlined are additions.

### 173-675A-4-8

1	959.06 Departmental contracting powers	15.38
2	(4) Standards for screening shall also ensure that the	15.39
3	person:	
4	(a) Has not been judicially determined to have	15.40
5	committed abuse or neglect against a child as defined in s.	15.41
•	39.01 <del>(2)-and-(30)</del> ;	
7	<ul><li>(b) Does not have a confirmed report of abuse,</li></ul>	15.42
•	neglect, or exploitation as defined in s. 415.102(5) which has	15.43
9	been uncontested or has been upheld pursuant to s.	Ì
10	415.504(4)(d);	1
11	(c) Does not have a confirmed report of abuse,	15.44
12	neglect, or exploitation as defined in s. 415.102(5) or s.	15.45
13	415.503(5) which has been uncontested or has been upheld	
14	pursuant to the procedures provided in s. 415.103 or s.	15.46
15	415.504; or	1
16	(d) Has not committed an act which constitutes	15.47
17	domestic violence as defined in s. 741.30.	15.49
18	Section 21. This act shall take effect October 1,	15.50
19	1988.	15.51
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CODING: Words stricken are deletions; words underlined are additions.

1	*******	1:hbs
2	HOUSE SUMMARY	1:hbs
3	Defines "protective investigation" and "protective investigator" for purposes of Department of Health and Rehabilitative Services protection of aged persons,	15.54 15.55
5	disabled adults, and children from abuse, neglect, abandonment, and exploitation. Conforms duties of	15.56 15.57
6	department program offices and service districts to reflect current terminology, responsibilities, and	15 58
7	procedures.  Provides preference for placement of child with relatives	15 60
8	over nonrelatives.	113 60
9 10	Renames the central abuse registry the central abuse registry and tracking system and provides for information to be obtained and tracked.	15.62 15.63
11	Provides standards and procedures for reports and for	15.65
12	protective services investigations. Provides for confidentiality of certain information and provides for	15.66
13	notification of district staff.	15.67
14	Provides penalties for disclosing confidential information or making false reports.	15.69
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STORAGE NAME: \( \dw\\8sum\\PCB4b.\hrs/\]]/tc
Date: \( April \) 20, 1988

# HOUSE OF REPRESENTATIVES COMMITTEE ON HEALTH & REHABILITATIVE SERVICES STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT

BILL I. PCB 4
RELATING TO: Abuse/Neglect of Aged, Disabled Adults, and Children
SPONSOR(S): HRS Committee
EFFECTIVE DATE: October 1, 1988
COMPANION BILL(S):
OTHER COMMITTEES OF REFERENCE: (1)
(2)

### I. SUMMARY

### A. PRESENT SITUATION:

Under Chapter 415, F.S., a central abuse registry is established to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to local offices of the department responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(1) and 415.504(4), F.S., require that the central abuse registry immediately notify the local staff of the department of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections governing aged and disabled adults and those governing children. For example, provisions similar to s. 415.103(3)(a)3 and 4., F.S., are not included in s 415.504(4)(a), F.S. The language in the law does not reflect the requirements for classifying records. The law does not include any statements regarding the use of an automated system with tracking

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capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors.

Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to the department, workers assess risk without established instruments, providing no consistency or framework. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention of others within the department.

Chapter 415 allows indicated reports of child abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions in the corresponding sections on immunity from liability for aged persons and disabled adults and for children contain different protections.

The confidentiality of reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., is extended to cases of abuse but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., the Department of HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1988 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care placement and supervision of adult foster home placements.

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### B. EFFECT OF PROPOSED CHANGES:

PCB 4 amends s. 20.19, F.S., Parts I, III, and IV of Chapter 39, F.S., and several sections in Chapter 415, F.S., to address concerns brought to the attention of the Social, Economic and Developmental Services Subcommittee that are mentioned in the present situation portion of the staff analysis. Those changes are:

- o requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children.
- o deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system;
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- o strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of abuse/neglect/exploitation by names of all subjects of the report;
- requiring additional information to be obtained on alleged perpetrators;
- requiring the delivery of services through the early intervention of services workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

PCB 4 provides a penalty for talse reporting.

PCB 4 amends provisions on confidentiality in administrative hearings to make certain neglect reports are handled similarly to abuse reports.

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Finally, PCB 4 amends language in Chapter 39 to provide that adult relatives will be given priority consideration over non-relative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

#### C. SECTION-BY-SECTION ANALYSIS:

Section 1. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session, to reflect the proposed changes in the intake function and to reflect current responsibilities: protective investigation services for abandoned, abused, and neglected children and intake services for delinquent children, families in need of services, children in need of services and interstate compact on the placement of children.

Amends s. 20.19(5)(c)3., F.S., to reflect departmental headquarters changes described above at the district level.

Section 2. Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "protective investigation" and "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement.

Section 3. Amends s. 39.401, F.S., to reflect change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All others are referred to the appropriate service unit of the local Children, Youth, and Familie Office in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S. Changes "intake" to "protective investigation." Requires all reports of complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to appropriate service unit of the local Children, Youth, and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.

Section 6. Amends s. 39 404(3) and (6), F.S., to conform to changes in terminology.

Section 7. Amends s. 110.1127(3)(a), F.S., to correct cross-reference

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Section 8. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system."
Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

<u>Section 9.</u> Amends s. 415.104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrator. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services through departmental worker identified.

<u>Section 10.</u> Amends s. 415.107, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 11.</u> Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F.S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 14. Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminologies.

Section 16. Amends s. 415.509, P.S., to conform terminologies

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Section 17. Amends s 415 51, F S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

Section 18. Amends s. 415.511, F.S., to provide greater conformity In the immunity from liability provisions for aged persons and disabled adults and children.

Section 19. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language identical to proposed change in s. 415.111, F.S.

Section 20. Amends s. 959.06, F.S., to correct cross-reference.

Section 21. Provides October 1, 1988, effective date.

### II. PISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

#### A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:

### Non-recurring or First Year Start-Up Effects.

According to the Department of Health and Rehabilitative Services, there is a need for an additional 384 positions to implement the legislation. In addition to the 384 positions, the Department anticipates a need for OPS staff for a portior of the first year. The following indicates the cost for the OPS staff and the operating capital outlay for all positions requested.

	1300-1303
Other Personal Services (OPS) Temporary Employment Costs	\$ 725,283
Operating Capital Outlay	\$ 832,368
TOTAL Non-recurring	\$1,557,651

### Recurring or <u>Annualized</u> Continuation Effects.

The following reflects the recurring administrative costs for the 384 positions needed to implement the legislation. The figures for 1988-89 are for 9 month funding since the legislation does not take effect until October 1, 1988. The figures for 1989-90 represent the annualized amounts.

1988-1080

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1988-89 1989-90

Salaries & Benefits Position Type Clerical Professional Supervisory Other TOTAL	No. FTE 102 1 264 17 384	\$ 8,225,668	\$10,014,543
Expenses for FTEs		\$ 3,389,549	\$ 4,087,704
Other Administrative	Costs	\$ 3,371,764	\$ 2,166,672
TOTAL RECURRING/ANNU	ALIZED	\$14.986.971	\$16,268,919

Э. Long Run Effects Other Than Normal Growth:

None

Appropriations Consequences:

	1988-89	1989-90
Total Cost		
FTEs	384	-0-
General Revenue Fund	\$14,644,632	\$16,268,919
Other Funds	\$ 1,900,000	
Total Funds	\$16,544,632	\$16,268,919

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE
  - Non-recurring or First Year Start-Up Effects:

None

2. Recurring or Annualized Continuation Effects:

3. Long Run Effects Other Than Normal Growth:

None

- C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - 1. Direct Private Sector Costs:

None

2. Direct Private Sector Benefits:

None

3. Effects on Competition, Private Enterprise, and Employment Markets:

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Date: Apr 11 20, 1988

None

### D. FISCAL COMMENTS:

The legislation has a potential positive economic impact on both the public and government through dollar savings in future costs for the care of children who are not protected to the fullest extent because of inappropriate decisions to remove a child from a home setting or decisions not to remove.

### III. LONG RANGE CONSEQUENCES:

Not only does the legislation have a potential positive economic impact as described in the section on fiscal comments, but it also has a potential positive impact in offering better protection for children, disabled adults, and the aged who often cannot speak out to protect themselves. Failure to promptly and appropriately investigate cases and to provide the services needed to provide the greatest protection for the individual and to prevent the likelihood of a future occurrence of abuse or neglect is evident in our dependency system, mental health system, and our corrections system. The legislation could be a beginning step toward ameliorating the high costs in dollars and cents and in humanity caused by those systems.

### IV. COMMENTS:

None

### V. AMENDMENTS:

### VI. SIGNATURES:

SUBSTANTIVE COMMITTEE: Prepared by: Judy C. Justice/

Staff Director

Tom Batchelor, Ph.D.

FINANCE & TAXATION:

Prepared by:

Staff Director:

APPROPRIATIONS: Prepared by:

Staff Director:

STORAG	NAME:	\dw\	8sum\P(	CB4.jj	
Date:	Februar	y 28,	1988		_
Revised:	p-1000				
Final 🔺		-			-

# HOUSE OF REPRESENTATIVES COMMITTEE ON HEALTH & REHABILITATIVE SERVICES STAFF ANALYSIS

BILL 1: PCB 4	FTR X 1 155 11 11 1
RELATING TO: Abuse/Neglect of	Aged, Disabled Adults, and Children
SPONSOR(S): HRS Committee	
EFFECTIVE DATE: October 1, 1	988
COMPANION BILLS:	
OTHER COMMITTEES OF REFERENCE:	(1)
	(2)

### I. SUMMARY:

### A Present Situation:

Under Chapter 415, F.S., a central abuse registry is established to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to local offices of the department responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S., require that the central abuse registry immediately notify the local staff of the department of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections governing aged and disabled adults and those governing children. For example, provisions similar to s. 415.103(3)(a)3. and 4., F.S., are not included in s. 415.504(4)(a), F.S. The language in the law does not reflect the requirements for

Page 2 Bill #: PCB 4 Date: February 29, 1988

classifying records. The law does not include any statements regarding the use of an automated system with tracking capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors.

Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to the department, workers assess risk without established instruments, providing no consistency or framework. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention of others within the department.

Provisions in the corresponding sections on immunity from liability for aged persons and disabled adults and for children contain different protections.

The confidentiality of reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., is extended to cases of abuse but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., the Department of HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1988 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care for the elderly, alternate care placement and supervision of adult foster home placements.

### B. Effect of Proposed Changes:

Puge J Bill #: PCB 4 Date February 29, 1988

PCB 4 amends s. 20.19, F.S., Parts I, III, and IV of Chapter 39, F.S., and several sections in Chapter 415, F.S., to address concerns brought to the attention of the Social, Economic and Developmental Services Subcommittee that are mentioned in the present situation portion of the staff analysis. Those changes are:

- requiring use of the statewide toll-free hotline to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children:
- deleting the requirement for immediate notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data system,
- requiring the utilization of standardized risk assessment instruments in protective investigations;
- strengthening the required role of the abuse registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- requiring additional information to be obtained on alleged perpetrators;
- requiring the delivery of services through the early intervention of services workers,
- distinguishing the role of the investigator from that of the service worker, and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

PCB 4 provides a penalty for false reporting.

Finally, PCB 4 amends provisions on confidentiality in administrative hearings to make certain neglect reports are handled similarly to abuse reports

#### C Section by Section Analysis:

Section 1. Amends s. 20.19(4)2.e., F S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session and to reflect the proposed changes in the intake function: protective investigation services for abandoned, abused, and neglected children and intake services for

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delinquent children, families in need of services, and children in need of services.

Amends s 20.19(5)(c)3., F.S., to reflect departmental headquarters changes described above at the district level.

Section 2. Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "court intake" and "protective investigator."

Section 3. Amends s. 39.401, F.S., to reflect change in terminology from "intake officer" to "protective investigator." Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All others are referred to the appropriate service unit in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office.

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S. Changes "intake" to "court intake." Requires all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to local Children, Youth and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.

Section 6. Amends s. 39.404(3) and (6), F.S., to conform to changes in terminology.

Section 7. Amends s. 39.423(2), F.S., to correct cross-reference.

Section 8. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on perpetrator. States perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments Expedites delivery of early intervention services through departmental worker identified.

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Bill # PCB 4
Date: February 29, 1988

<u>Section 10.</u> Amends s. 415.107, F.S , to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 11.</u> Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 14. Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminologies.

Section 16. Amends s. 415.509, F.S., to conform terminologies.

<u>Section 17.</u> Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

Section 18. Amends s. 415.511, F.S., to provide greater conformity in the immunity from liability provisions for aged persons and disabled adults and children.

Section 19. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language identical to proposed change in s. 415.111, F.S.

Section 20. Provides October 1, 1988, effective date.

### II. ECONOMIC IMPACT:

### A. Public:

PCB 4 has a potential positive economic impact on both the public and government through dollar savings in future costs for the care of children who are not protected to the fullest extent because of inappropriate decisions to remove a child from a home setting or decisions not to remove.

### B. Government:

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The Department of HRS estimates that in order to implement PCB 4 there is a need for 384 additional staff and \$16,544,632 for total administrative costs. The administrative costs includes \$14,644,632 in General Revenue funds and \$1,900,000 in other funds.

### III. STATE COMPREHENSIVE PLAN IMPACT:

PCB 4 is consistent with the goal for Children contained in the Comprehensive State Plan as well as policies 1, 8, 11, 13, and 19 under the section related to children.

IV. COMMENTS:

None

V. AMENDMENTS:

VI. PREPARED BY: \_\_ Judy C. Justice

VII. STAFF DIRECTOR: \_\_\_\_\_\_ Tom Batchelor, Ph.D.

## PROTECTIVE SERVICES -- HB 1515

19 1864

House Bill 1515 provides a comprehensive approach for receiving, screening and investigating reports of abuse, neglect and exploitation of children, disabled adults and the elderly. This initiative helps to better protect our vulnerable citizens from abuse and neglect. It also helps to better ensure that persons are not unnecessarily removed from their homes nor left in dangerous situations. House Bill 1515 includes the following major points:

- All reports are centrally received at one statewide hotline and screened by trained professionals;
- 2. The role of the investigator in abuse and neglect investigations is separated from that of the service worker;
- Services are provided earlier in the process through the early intervention of service workers;
- 4. The role of the investigator in dependency proceedings for children is clarified;

- 5. A standardized risk assessment will be used by all investigators;
- 6. The system or initiative requires that the current abuse reporting and tracking system become more accountable for reports and investigations. The system is to be a comprehensive data system for tracking, management and accountability.
- 7. The legislation and the initiative provides for the development of a single database for recording abuse/neglect cases and generation of reliable statistical reports.

The legislation also more closely conforms the child abuse portions of the law with comparable portions for aged and disabled adults. It also provides a penalty for willfully and knowingly making false reports of abuse or neglect.

Finally, the legislation provides that adult relatives will be given priority consideration over non-relative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

# HOUSE BILL 1515 (HRS-PCB-04) SECTION-BY-SECTION

Section 1. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session, to reflect the proposed changes in the intake function and to reflect current responsibilities: protective investigation services for abandoned, abused, and neglected children and intake services for delinquent children, families in need of services, children in need of services and interstate compact on the placement of children.

Amends s. 20.19(5)(c)3., F.S., to reflect departmental headquarters changes described above at the district level.

Section 2. Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "protective investigation" and "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement.

Section 3. Amends s. 39.401, F.S., to reflect change in terminology from " intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement. Also states that the protective

investigation office receives reports on cases involving abuse, neglect, or abandonment. All others are referred to the appropriate service unit of the local Children, Youth, and Families Office in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S. Changes "intake" to "protective investigation." Requires all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to appropriate service unit of the local Children, Youth, and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.

Section 6. Amends s. 39.404(3) and (6), F.S., to conform to changes in terminology.

Section 7. Amends s. 110.1127(3)(a), F.S., to correct cross-reference.

Section 8. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrator. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services through departmental worker identified.

<u>Section 10.</u> Amends s. 415.107, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

Section 11. Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F.S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report.

Adds neglect reports to the confidentiality requirement during the administrative hearing process.

<u>Section 14.</u> Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

<u>Section 15.</u> Amends s. 415.5055, F.S., to conform terminologies.

Section 16. Amends s. 415.509, F.S., to conform terminologies.

Section 17. Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 18.</u> Amends s. 415.511, F.S., to provide greater conformity in the immunity from liability provisions for aged persons and disabled adults and children.

Section 19. Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language identical to proposed change in s. 415.111, F.S.

Section 20. Amends s. 959.06, F.S., to correct cross-reference.

Section 21. Provides October 1, 1988, effective date.

STORAGE	NAME:	HE	1184	
Date:	April	18,	1988	

# HOUSE OF REPRESENTATIVES COMMITTEE ON CRIMINAL JUSTICE STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT

BILL #: HB	1184	17 1870
RELATING TO:	Child abuse reporting	4-19-83
SPONSOR(S):	Representatives Bloom, Cosgrove, Saunders, Thomas Abrams and Friedman	as, Guber,
EFFECTIVE DAT	TE:Upon becoming law	-1271-444-4
COMPANION BIL	LL(S): None	
OTHER COMMITT	TEES OF REFERENCE: (1) Appropriations	
	(2)	**************************************
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## I. SUMMARY:

## A. PRESENT SITUATION:

Currently, s. 415.511, F.S., provides that any person, official, or institution participating in good faith in any act pursuant to ss. 415.502 - 415.514, F.S., shall be immune from any civil or criminal liability. Sections 415.502 - 415.514, F.S., involves comprehensive protective services for abused or neglected children. These sections require that reports of each abused or neglected child be made to the Department of Health and Rehabilitative Services.

## B. EFFECT OF PROPOSED CHANGES:

HB 1184 amends s. 415.511, F.S., providing that persons required by s. 415.504, F.S., (e.g., physicians, nurses, hospital personnel, mental health professionals, school teachers, social workers, day-care center workers, law enforcement officers and others) to report known or suspected child abuse or neglect to the department and whom fail to report such incidents, shall be criminally liable pursuant to s. 415.513, F.S., but shall not be civilly liable for damages based on such failure.

C. SECTION-BY-SECTION ANALYSIS:

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

- A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:
  - 1. Non-recurring or First Year Start-Up Effects:

Indeterminate

Page 2 Bill #: HB 1184

Date: April 18, 1988

2. Recurring or Annualized Continuation Effects:

Indeterminate

3. Long Run Effects Other Than Normal Growth:

Indeterminate

4. Appropriations Consequences:

Indeterminate

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
  - 1. Non-recurring or First Year Start-Up Effects:
    Indeterminate
  - 2. Recurring or Annualized Continuation Effects:
    Indeterminate
  - 3. Long Run Effects Other Than Normal Growth:
    Indeterminate
- C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - 1. Direct Private Sector Costs:

Indeterminate

2. Direct Private Sector Benefits:

Indeterminate

3. <u>Effects on Competition, Private Enterprise, and Employment Markets:</u>

Indeterminate

- D. FISCAL COMMENTS:
- III. LONG RANGE CONSEQUENCES:
  - IV. COMMENTS:
  - V. AMENDMENTS:

Page 3 Bill #: HB 1184

Date: April 18, 1988

VI. SIGNATURES:

SUBSTANTIVE COMMITTEE:

Prepared by:

Karen Mann, Staff Analyst

Staff Director:

Bill Ryan

APPROPRIATIONS:

Prepared by:

Staff Director:

STORAGE NAME: CS/HB 11845
Date: April 22, 1388

# HOUSE OF REPRESENTATIVES COMMITTEE ON CRIMINAL JUSTICE STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT

BILL #: _CS/	HB 1184					187
RELATING TO:	Child abuse repo	orting				
SPONSOR(S):	Representatives Abrams and Friedr	Bloom,	Cosgrove,	Saunders,	Thomas,	Guber,
EFFECTIVE DAT	E: <u>Jpon becomin</u>	ng law				
COMPANION BIL	L(S): None					
OTHER COMMITT	EES OF REFERENCE:	(1)	Appropri	ations		
		(2)	•			
* * * * <b>*</b> * * * * * * * * *	******	*****	******	*****	*****	*****

# I. SUMMARY:

A. PRESENT SITUATION:

Currently, s. 415.511, F.S., provides that any person, official, or institution participating in good faith in any act pursuant to ss. 415.502 - 415.514, F.S., shall be immune from any civil or criminal liability. Sections 415.502 - 415.514, F.S., involves comprehensive protective services for abused or neglected children. These sections require that reports of each abused or neglected child be made to the Department of Health and Rehabilitative Services.

B. EFFECT OF PROPOSED CHANGES:

HB 1184 amends s. 415.511, F.S., providing that persons required by s. 415.504, F.S., (e.g., physicians, nurses, hospital personnel, mental health professionals, school teachers, social workers, day-care center workers, law enforcement officers and others) to report known or suspected child abuse or neglect to the department and whom reasonably fail to report such incidents, shall be immune from any civil or criminal liability.

C. SECTION-BY-SECTION ANALYSIS:

# II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

- A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:
  - 1. <u>Non-recurring or First Year Start-Up Effects:</u>
    Indeterminate
  - 2. Recurring or Annualized Continuation Effects:

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Indeterminate

3. Long Run Effects Other Than Normal Growth:

Indeterminate

4. Appropriations Consequences:

Indeterminate

- FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
  - Non-recurring or First Year Start-Up Effects: Indeterminate
  - 2. Recurring or Annualized Continuation Effects: Indeterminate
  - 3. Long Run Effects Other Than Normal Growth: Indeterminate
- DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - Direct Private Sector Costs:

Indeterminate

Direct Private Sector Benefits:

Indeterminate

3. Effects on Competition, Private Enterprise, and Employment Markets:

Indeterminate

- D. FISCAL COMMENTS:
- III. LONG RANGE CONSEQUENCES:
  - IV. COMMENTS:
  - V. AMENDMENTS:

Page 3

Bill.#: CS/HB 1184 Date: April 22, 1988

VI. SIGNATURES:

SUBSTANTIVE COMMITTEE:

Prepared by:

Karen Mann, Staff Analyst

Staff Director:

Bill Ryan

APPROPRIATIONS:

Prepared by:

Staff Director:

PORAGE NAME: \dw\8sum\PCB4a.jj/tc

Date: April 10, 1988

# HOUSE OF REPRESENTATIVES COMMITTEE ON HEALTH & REHABILITATIVE SERVICES STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT

STAFF ANALYSIS & ECONOMIC IMPACT STATEMENT 19
BILL #: PCB 4
RELATING TO: Abuse/Neglect of Aged, Disabled Adults, and Children
SPONSOR(S): HRS Committee
EFFECTIVE DATE: October 1, 1988
COMPANION BILL(S):
OTHER COMMITTEES OF REFERENCE: (1)
(2)

## I. SUMMARY:

## A. PRESENT SITUATION:

Under Chapter 415, F.S., a central abuse registry is established to receive reports of alleged abuse, neglect or exploitation of aged persons and disabled adults and to receive reports of alleged abuse or neglect of children. The registry accepts reports in writing or through a single statewide toll-free telephone number and is available 24 hours a day seven days a week. The registry not only receives reports but performs such tasks as screening for prior reports, relaying information to investigative staff, monitoring and evaluating effectiveness of reporting and investigating of reports, and maintaining and producing aggregate statistical data summaries.

Chapter 415, F.S., also provides that a person does not have to report directly to the central registry but may report directly to local offices of the department responsible for investigation of reports of abuse, neglect or exploitation. At one time this involved approximately 181 different offices statewide.

Subsections 415.103(3) and 415.504(4), F.S., require that the central abuse registry immediately notify the local staff of the department of all allegations of abuse, neglect or exploitation. No provision is made for trained registry staff to screen calls and refer only those needing immediate action during the night and early morning hours and refer others within enough time to ensure an investigation within 24 hours.

The description of the registry's required functions varies slightly between the sections governing aged and disabled adults and those governing children. For example, provisions similar to s. 415.103(3)(a)3. and 4., F.S., are not included in s. 415.504(4)(a), F.S. The language in the law does not reflect the requirements for classifying records. The law does not include any statements regarding the use of an automated system with tracking

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Bill #: PCB 4

Date: April 10, 1988

capability to ensure that critical points of investigation are met and to provide timely management of cases by investigators and supervisors.

Current law does not specify types of information that should be gathered on alleged perpetrators during the protective investigation for purposes of the registry.

Chapter 415, F.S., does not require the utilization of standardized risk assessment instruments. According to the department, workers assess risk without established instruments, providing no consistency or framework. However, it should be noted that the department has developed such an instrument which is being field tested and is to be implemented through policy on a statewide basis.

The current law does not make it incumbent upon the investigator to make certain that identified needed services are provided through early intervention of others within the department.

Chapter 415 allows indicated reports of child abuse to be indexed on the abuse registry only by the name of the abused or neglected aged person, disabled adult, or child.

Provisions in the corresponding sections on immunity from liability for aged persons and disabled adults and for children contain different protections.

The confidentiality of reports used in administrative hearings pursuant to ss. 415.103 and 415.504, F.S., is extended to cases of abuse but not neglect.

Chapter 415, F.S., does not provide a penalty for persons who willfully and knowingly make false reports of abuse, neglect, or exploitation or who cause others to make such reports.

Pursuant to Chapter 20.19, F.S., the Department of HRS has a single intake system for dependent and delinquent children. The law does not reflect current distinctions made by 1988 statutory changes in the definition of dependency.

Chapter 415, F.S., refers to investigations as protective investigations while under Chapter 39, F.S., the investigations are considered to be part of the intake process for dependency. Under Chapter 39, F.S., an intake officer handling dependency cases not only investigates to determine dependency and safety, including removal, but also provides or recommends services to the family to prevent removal of a child or to accommodate the possible return of the child. In most locations intake officers under Chapter 39, F.S., handle abuse/neglect investigations, families and children in need of service cases and requests for services. In many areas the same people investigate delinquency cases. With regard to investigations under Aging and Adult Services, investigators handle abuse/neglect investigations, supportive services, home care for the elderly, alternate care placement and supervision of adult foster home placements.

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Date: April 10, 1988

# EFFECT OF PROPOSED CHANGES:

PCB 4 amends s. 20.19, F.S., Parts I, III, and IV of Chapter 39, F.S., and several sections in Chapter 415, F.S., to address concerns brought to the attention of the Social, Economic and Developmental Services Subcommittee that are mentioned in the present situation portion of the staff analysis. Those changes are:

- requiring use of the statewide toll-free hotline 0 to receive all reports of abuse, neglect or exploitation for aged persons, disabled adults and children:
- deleting the requirement for immediate 0 notification of local staff for all reports of abuse, neglect, and exploitation;
- documenting utilization of an automated data 0 system;
- requiring the utilization of standardized risk 0 assessment instruments in protective investigations;
- strengthening the required role of the abuse 0 registry in tracking critical steps in the investigation to make certain that all required actions are taken;
- authorizing the indexing of an indicated report of 0 abuse/neglect/exploitation by names of all subjects of the report;
- requiring additional information to be obtained on alleged perpetrators;
- requiring the delivery of services through the early intervention of services workers;
- distinguishing the role of the investigator from that of the service worker; and
- specifying the role of the investigator in dependency proceedings.

The legislation also more closely conforms the child abuse portions of the law regarding responsibility of the abuse registry and immunity to those of the aged and disabled adult portions.

PCB 4 provides a penalty for false reporting.

PCB 4 amends provisions on confidentiality in administrative hearings to make certain neglect reports are handled similarly to abuse reports.

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Finally, PCB 4 amends language in Chapter 39 to provide that adult relatives will be given priority consideration over non-relative placements when a child must be removed from the home setting because of abuse, abandonment or neglect.

### C. SECTION-BY-SECTION ANALYSIS:

Section 1. Amends s. 20.19(4)2.e., F.S., to conform responsibilities of the Children, Youth and Families Program Office to changes made in Chapter 39, F.S., last session, to reflect the proposed changes in the intake function and to reflect current responsibilities: protective investigation services for abandoned, abused, and neglected children and intake services for delinquent children, families in need of services, children in need of services and interstate compact on the placement of children.

Amends s. 20.19(5)(c)3., F.S., to reflect departmental headquarters changes described above at the district level.

<u>Section 2.</u> Amends s. 39.01, F.S., by changing the term "intake" to refer only to non-dependency cases, changing the term "intake officer" to delete responsibility for dependency cases, adds definitions of "protective investigation" and "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement.

Section 3. Amends s. 39.401, F.S., to reflect change in terminology from "intake officer" to "protective investigator." Provides that placement with a relative shall be given priority consideration over a non-relative placement. Also states that the protective investigation office receives reports on cases involving abuse, neglect, or abandonment. All others are referred to the appropriate service unit of the local Children, Youth, and Families Office in the department. Only abused, abandoned or neglected children are to be delivered to the protective investigation office; others go to the appropriate unit office. The term "caretaker/homemaker" is changed to "housekeeper/homemaker."

Section 4. Amends s. 39.402, F.S., to conform terminology.

Section 5. Amends s. 39.403, F.S. Changes "intake" to "protective investigation." Requires all reports or complaints of abuse or neglect as defined in s. 415.503, F.S., to be reported to the central abuse registry and tracking system. Requires other dependency allegations to be reported to appropriate service unit of the local Children, Youth, and Families Office. Distinguishes to whom a complainant will furnish information. Conforms changes in terminology.

Section 6. Amends s. 39.404(3) and (6), F.S., to conform to changes in terminology.

Section 7. Amends s. 39.423(2), F.S., to correct cross-reference.

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Date: April 10, 1988

Section 8. Amends s. 415.103, F.S. Renames the "central abuse registry" to "central abuse registry and tracking system."

Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps in investigative process to ensure compliance with requirements. Provides central abuse registry and tracking system with authority to determine which reports require immediate on-site protective investigations and which require investigation within 24 hours. Provides procedures for notification of local Aging and Adult Services Office based upon the determination. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 9. Amends s. 415.104, F.S., requiring date of birth instead of age for information gathered on persons who are subjects of the report. Requires certain information to be gathered on alleged perpetrator. States that the alleged perpetrator shall cooperate in provision of information. Requires utilization of standardized risk assessment instruments. Expedites delivery of early intervention services through departmental worker identified.

<u>Section 10.</u> Amends s. 415.107, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 11.</u> Amends s. 415.111, F.S., to conform change in terminology and to provide a penalty for false reporting or causing others to make false report. The penalty is a second degree misdemeanor.

Section 12. Amends s. 415.503(4), F.S., to conform terminology.

Section 13. Amends s. 415.504, F.S. Renames "abuse registry" to "central abuse registry and tracking system." Requires all reports to go directly to the registry and tracking system. Clarifies functions the system will enable the Department of HRS to perform, including tracking critical steps to ensure compliance, maintaining and producing reports, and serving as a resource for evaluation, management, and planning. Provides registry and tracking system with authority to determine which reports need immediate on-site protective investigations and which require investigations within 24 hours. Provides procedures for notification of local offices. Permits indexing of an indicated report by names of all subjects of the report. Adds neglect reports to the confidentiality requirement during the administrative hearing process.

Section 14. Amends s. 415.505, F.S., to accomplish the identical functions described in section 9.

Section 15. Amends s. 415.5055, F.S., to conform terminologies.

Section 16. Amends s. 415.509, F.S., to conform terminologies.

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Bill #: PCB 4

Date: April 10, 1988

<u>Section 17.</u> Amends s. 415.51, F.S., to conform changes in terminology and to require reports to be made directly to the central abuse registry and tracking system.

<u>Section 18.</u> Amends s. 415.511, F.S., to provide greater conformity in the immunity from liability provisions for aged persons and disabled adults and children.

<u>Section 19.</u> Amends s. 415.513, F.S., to conform changes in terminology and to provide a penalty for false reporting. Language identical to proposed change in s. 415.111, F.S.

Section 20. Provides October 1, 1988, effective date.

# II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT:

- A. FISCAL IMPACT ON STATE AGENCIES/STATE FUNDS:
  - 1. <u>Non-recurring or First Year Start-Up Effects:</u>

According to the Department of Health and Rehabilitative Services, there is a need for an additional 384 positions to implement the legislation. In addition to the 384 positions, the Department anticipates a need for OPS staff for a portion of the first year. The following indicates the cost for the OPS staff and the operating capital outlay for all positions requested.

	1	988-1989
Other Personal Services (OPS) Temporary Employment Costs	\$	725,283
Operating Capital Outlay	\$	832,368
TOTAL Non-recurring	\$1	,557,651

# 2. Recurring or Annualized Continuation Effects:

The following reflects the recurring administrative costs for the 384 positions needed to implement the legislation. The figures for 1988-89 are for 9 month funding since the legislation does not take effect until October 1, 1988. The figures for 1989-90 represent the annualized amounts. Bill #: PCB 4

Date: April 10, 1988

Salaries & Benefits <u>Position Type</u> Clerical	No. FTE 102		
Professional Supervisory	1 264		
Other TOTAL	17 384	\$ 8,225,668	\$10,014,543
Expenses for FTEs		\$ 3,389,549	\$ 4,087,704
Other Administrative	Costs	\$ 3,371,764	\$ 2,166,672
TOTAL RECURRING/ANNUA	ALIZED	\$14,986,971	\$16,268,919

1988-89 1989-90

1989-90

3. Long Run Effects Other Than Normal Growth:

None

4. Appropriations Consequences:

	1900-09	1303-30
Total Cost		
FTEs	384	-0-
General Revenue Fund	\$14,644,632	\$16,268,919
Other Funds	\$ 1,900,000	
Total Funds	\$16,544,632	\$16,268,919

1988-89

- B. FISCAL IMPACT ON LOCAL GOVERNMENTS AS A WHOLE:
  - Non-recurring or First Year Start-Up Effects:
     None
  - Recurring or Annualized Continuation Effects:
     None
  - 3. Long Run Effects Other Than Normal Growth:
    None
- C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:
  - 1. <u>Direct Private Sector Costs:</u>

None

2. Direct Private Sector Benefits:

None

3. <u>Effects on Competition, Private Enterprise</u>, and <u>Employment</u> Markets:

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Bill #: PCB 4

Date: April 10, 1988

None

### D. FISCAL COMMENTS:

The legislation has a potential positive economic impact on both the public and government through dollar savings in future costs for the care of children who are not protected to the fullest extent because of inappropriate decisions to remove a child from a home setting or decisions not to remove.

# III. LONG RANGE CONSEQUENCES:

Not only does the legislation have a potential positive economic impact as described in the section on fiscal comments, but it also has a potential positive impact in offering better protection for children, disabled adults, and the aged who often cannot speak out to protect themselves. Failure to promptly and appropriately investigate cases and to provide the services needed to provide the greatest protection for the individual and to prevent the likelihood of a future occurrence of abuse or neglect is evident in our dependency system, mental health system, and our corrections system. The legislation could be a beginning step toward ameliorating the high costs in dollars and cents and in humanity caused by those systems.

IV.	COMMENTS:	

None

## V. AMENDMENTS:

# VI. SIGNATURES:

SUBSTANTIVE COMMITTEE: Prepared by: Judy C. Justice/tbc	Staff Director:
FINANCE & TAXATION: Prepared by:	Staff Director:
APPROPRIATIONS: Prepared by:	Staff Director: